

## E-commerce Website Sample Flow Chart.

<https://b2b.komacut.com/signup>

### 1. Customer will create the Account with required details.


**KOMACUT™**  
SHEET METAL PARTS ON DEMAND


English ▾

### Sign Up to Komacut

Complete the form below to create your Komacut account


Please enter your corporate email. Hotmail is not accepted





The password must contain:


- × 8 characters
- × 1 lowercase
- × 1 uppercase
- × 1 digit
- × 1 special character





## Delivering Factory Direct Quality Sheet Metal Parts Since 2005


We focus on simplifying and expediting processes without compromising on quality and services


### OUR EXPERTISE


 Laser Cutting


 Surface Finishing


 Threading & Chamfering


 Customer Fastener Bags

 Sheet Metal Bending

 Laser Engraving

 Bulk Fasteners

 CNC Turning



We have been working with the Komacut platform since its launch and have been very impressed with the quality of the fabrication, the lead times and ease of use of the platform.

**Jonathan D.**  
Head of Product Design,  
HivelQ / Form Studio

- After login – Customer Generate New Inquiry & upload the dwg. dxf. zip. Files & then add the required data like Material , Thickness , Grade , Required Quantity, for each file. With Remark.

KOMACUT™

SHEET METAL PARTS ON DEMAND

New Inquiry

SHOP HARDWARE

RFQs

My Orders

My Parts

Engineering Tools

New Inquiry

Upload Drawing

English

DP

Dinesh Panchal  
Accura Services

ORDER  
Location: ---

Drag files to upload or

BROWSE

- Allowed extensions: dwg, dxf, zip.

Available Manufacturing Processes

✓ Laser Cutting

✓ CNC Bending

✓ CNC Turning

✓ Laser Engraving

✓ Chamfer

✓ Threading

✓ Surface Finishing

Content Policy Agreement

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✗ Illegal, false or offensive parts

✗ Weapons or military parts

✗ Export controlled parts

✗ Intellectual property infringement

Material & Thickness Data added through Admin ( **Back Office** )

Customer can Edit the inquiry anytime before order acceptance. Each time

New Estimate

1234

DRAG AND DROP HERE OR CLICK TO CHOOSE FILES

8 columns showing

Part Ref	Material	Thickness	Created	Modified	
1180823PART.c	Zintec	1.5	8/30/2025	8/30/2025	<div><div>✓</div><div>✕</div><div></div></div>
1280823PART.dxf	Zintec	1.5	8/30/2025	8/30/2025	<div><div></div><div></div><div></div></div>
1380823PART.dxf	Zintec	1.5	8/30/2025	8/30/2025	<div><div></div><div></div><div></div></div>
1480823PART.dxf	Zintec	1.5	8/30/2025	8/30/2025	<div><div></div><div></div><div></div></div>
1580823PART.dxf	Zintec	1.5	8/30/2025	8/30/2025	<div><div></div><div></div><div></div></div>

SAVE

Order Processing Workflow

1. Inquiry Generation

- Customer submits an inquiry.
- The inquiry is automatically sent to the **Back Office** via email along with attachments (DWG, DXF, ZIP,). Wirth add details mentioned in Excel File.

## 2. **Quotation Preparation**

- Back Office reviews the inquiry.
- Prices are added to the component files, **or** a quotation PDF is prepared.
- The quotation is then sent to the customer via **email and SMS**. (also added to customer portal)

## 3. **Customer Response**

- If the customer accepts the quotation, they proceed to **place the order**.

## 4. **Payment Process**

- Customer receives the **payment option details**.
- Once payment is completed, an **Order Acceptance & Payment Confirmation mail** is sent to the Back Office.

## 5. **Order Confirmation**

- Back Office verifies the payment.
- Delivery time is added and shared with the customer via **email and SMS**. (also added to customer portal)

## 6. **Order Dispatch**

- Once the order is completed, Back Office updates the **dispatch details**.
- Dispatch details are sent to the customer via **email and SMS**. (also added to customer portal)