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**🧾 Refund Policy – [Your Business Name]**

**Effective Date:** [Insert Date]

**1. Scope of Service**

This refund policy applies to digital consultation services offered by [Your Business Name], including personalized vehicle and gadget recommendations based on user-submitted form data.

**2. Nature of Service**

Our services are **digital, knowledge-based, and non-tangible**, delivered in a personalized format. As such, once a consultation is processed and delivered, it is considered **consumed** and is **non-refundable**.

**3. No Guarantee of Satisfaction**

While we ensure thorough research and use expert knowledge to make product suggestions, we **do not guarantee that the recommendations will meet every user's expectations** or preferences. The final decision to purchase any suggested product rests solely with the client.

**4. Eligibility for Refund**

Refunds will **only be considered** under the following conditions:

* You were charged but did not receive the service within 5 business days.
* You received a completely irrelevant report not matching your filled form (subject to investigation).

**5. How to Request a Refund**

To request a refund, please email us at **[your email address]** with:

* Your full name
* Date of purchase
* Mode of payment
* Reason for refund request  
  All refund requests must be submitted within **3 days** of receiving the report.

**6. Decision & Timeline**

We will review your request within **7 working days** and respond with a decision. If approved, the refund will be processed via the original method of payment within **10 working days**.

**7. Non-Refundable Situations**

* Change of mind after receiving the report
* User error during form submission (wrong data filled)
* Misinterpretation of recommendations
* Delays due to factors beyond our control (e.g., email issues, incomplete data)

**8. Contact**

For any questions, contact us at:  
📧 [your email]  
📞 [your contact number]

**🧾 Summary of Refund Policy –**

Due to the nature of our consultancy services, which involve time-bound, custom research and personalized recommendations, all sales are final and non-refundable.  
  
Clients are advised to review our terms before making payment. Once a consultation has been delivered—whether written or verbal—no refunds shall be issued, regardless of whether the client proceeds to act on the recommendation.  
  
This policy is in compliance with guidelines under the Indian Contract Act, 1872, and the Consumer Protection Act, 2019 (exceptions do not apply to advisory services once rendered).