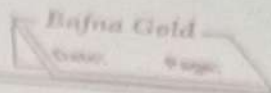


24/9/24

Lab-2

SRS



→ Hotel management system

1) Introduction

- i) Problem statement: To provide shelter for tourists and people to stay
- ii) Scope: Hotel management system designed for hotel operations like booking rooms, billing etc for efficient maintenance of hotels.

2) Functional Requirements

- Room reservation system
- Staff management
- database management
- Restaurant management
- Customer management
- ~~Security system~~ security system for customers
- Billing and payment
- Feedback system
- Party hall management
- Inventory management

3) Non functional Requirement

- Security system for application
- Scalability
- Userfriendly interface (usability)
- Confidentiality of customer information

4) Domain Requirements

- Payment gateway
- Feedback and reviews system
- User interface
- Policies and procedures

5) Appendix

6) Indices