Assignment no: 4

TITLE:- To create a defect report for a web application, documenting any issues or bugs identified during testing(UIDAI Website)

1. Defect Report 1

Defect ID: D001

• **Title:** Website gets delayed to get load.

Date Reported: 4-10-2024Environment: Windows 11

• **Browser/Device:** Chrome Version 116.0

• **Description:** When we open the website it gets delay to load. All the images render slowly

Severity: HighPriority: HighNo. of Steps:

1. Open UIDAI.gov website. https://uidai.gov.in/en/.

o Expected Result: Site should load without much delay

o Actual Result: Sites delays to load

• Status: Open

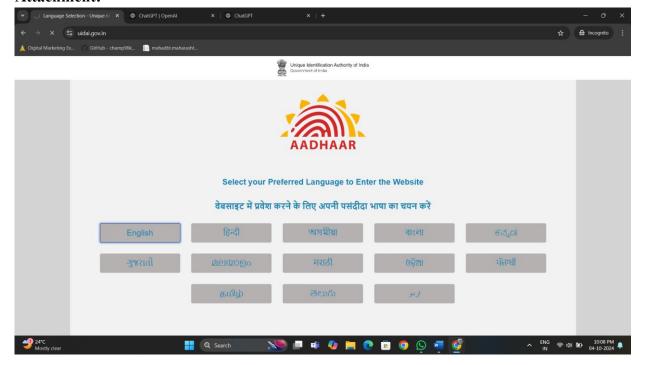
• Assigned To: Pratik Developer

• **Resolution:** Pending investigation. Initial inspection indicates a potential issue with the JavaScript functionality.

• Comments:

o Abhishek: Site gets delay to load

o Pratik: Working on it.



• **Defect ID:** D002

• **Title:** Login Authentication Failure

Date Reported: 15-09-2024Environment: Windows 10

Browser/Device: Firefox Version 92.0

• **Description:** When users enter valid UID and password, the system returns an "Invalid Credentials" error message. This issue prevents users from accessing their accounts.

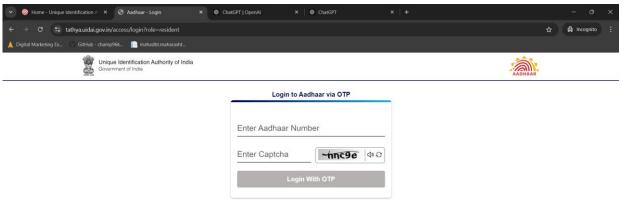
Severity: HighPriority: MediumNo. of Steps:

1. Open UIDAI.gov website. https://uidai.gov.in/en/

- 2. Click on Register and try to login to your account.
- Expected Result: User should successfully log in and access their account dashboard.
- Actual Result: Error message "Invalid Credentials" is displayed.

• Status: Closed

- Assigned To: Sanket Developer
- **Resolution:** Investigating potential issues and started / resolved the issue.
- Comments:
 - Abhishek: The problem is solved.
 - Sanket: Addressing the problem .





• **Defect ID:** D003

• Title: Incorrect Information Displayed

Date Reported: 04-10-2024Environment: Windows 11

• **Browser/Device:** Edge Version 115.0

• **Description:** The "Verify Aadhaar" page shows incorrect details for certain UID numbers. This could lead to misinformation and mistrust.

Severity: HighPriority: HighNo. of Steps:

- 1. Open UIDAI.gov website.
- 2. https://uidai.gov.in/en/
- 3. click on theme button.
- Expected Result: Correct details for the entered UID should be displayed.
- o Actual Result: Incorrect or outdated information is displayed.
- Status: Open
- Assigned To: Kiran Developer
- **Resolution:** Identifying and restoring the Problem
- Comments:
 - o Abhishek: provide the correct information of user
 - o Kiran: Checking defect in the button functionality.



Defect ID: D004Title: Broken Links

Date Reported: 04-10-2024Environment: Windows 10

• **Browser/Device:** Chrome Version 116.0

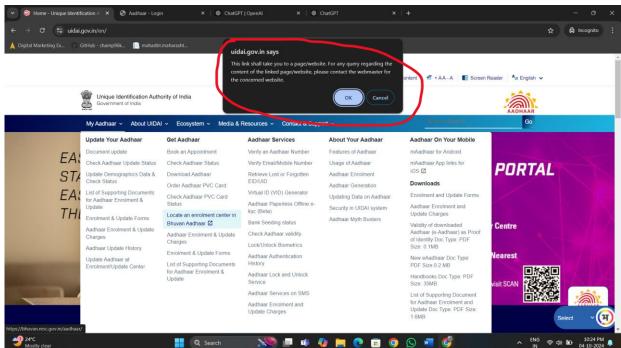
• **Description:** Multiple links within the "Help" section lead to 404 error pages, preventing users from accessing important information.

Severity: HighPriority: HighNo. of Steps:

- 1. Open UIDAI.gov website.
- 2. https://uidai.gov.in/en/
- 3. Click on the links below.
- o **Expected Result:** All links should direct to the appropriate help content.
- Actual Result: Some links result in 404 error pages.
- Status: Open
- **Assigned To:** Tanmay Developer
- **Resolution:** Investigating possible issues with the pricing module during the checkout process.

Comments:

- o Abhishek: Links are not working properly.
- o Tanmay: Checking the path of the links.



• **Defect ID:** D005

• Title: Mobile Responsiveness Issues

Date Reported: 06-10-2024Environment: Windows 10

• **Browser/Device:** Chrome Version 92.0

• **Description:** Certain sections of the UIDAI website do not display correctly on mobile devices, leading to usability issues.

Severity: MediumPriority: MediumNo. of Steps:

 Open UIDAI.gov website. https://uidai.gov.in/

- Expected Result: The website should adjust seamlessly to fit the mobile screen.
- o Actual Result: Content overlaps, and buttons are misaligned.
- Status: Open
- Assigned To: Yash Developer
- **Resolution:** Reviewing the wishlist functionality to ensure data persistence.
- Comments:
 - Abhishek: Website is not fully responsive on mobile devices.
 - Yash: Adding the option.

