**Efficiency Task**

In this efficiency task, you will need to select **THE MOST** efficient way to do specific things. Keep in mind that the answer to a question can be more than one, but you need to choose only one - the most efficient one:

1. Find domain.com expiration date.

* hPanel -> domain section
* Reseller Area -> Orders -> Domain management
* Terminal -> whois command
* Who.is
* Other

2.1. What registrars do we have at Hostinger?

OpenSRS

Logic Boxes

2.2. Find egle7.com registrar management platform.

* Who.is
* Terminal -> whois command
* hPanel -> domain section
* Reseller Area -> Orders -> Domain management
* Other

3. Where can you check which hosting plan the client has?

* hPanel -> domain section
* Reseller Area -> Orders -> Domain management
* Terminal -> whois command
* CRM
* Other

4. Where can you check client’s chosen payment method?

* CRM - Balance
* Reseller Area
* hPanel -> Billing section
* Terminal -> payment command
* Other

5. Where can you check what website builder the client uses for his website?

* CRM
* Terminal -> website builder command
* File Manager
* Browser Inspect
* Other

6. Where can you check what email address the client has registered with at Hostinger?

* CRM
* Reseller Area
* Intercom
* Terminal
* Other

7. Where to check where domain is registered at?

* hPanel -> domain section
* Reseller Area
* Whois website
* Terminal
* Other

8. Where can you find what features do we support here at Hostinger?

* Google with keyword “Hostinger” + feature keyword
* KB
* Tutorials
* Ask somebody on Slack
* Other

9. How can you check how many domains does the client have registered with us?

* hPanel -> domain section
* CRM
* Reseller Area
* Who.is
* Other

10. Where can you check resource limitations for Cloud hosting plans?

* Github
* KB
* hPanel
* Ask somebody on Slack
* Other

11. Where can you check our refund policy?

* Github
* KB
* hPanel
* Google + keyword “refund policy” + “Hostinger” keyword
* Other

12. Where can you find out who from the remote guys are working with you during your shift?

* Slack - working hours
* Slack - success-eng
* Intercom
* CRM
* Other

13. Imagine a domain is in Redemption state. Where can you check how much will domain’s redemption fee will be?

* Reseller Area
* CRM
* Hostinger.com
* I will need to access domain’s registrar
* Other

14. How will you insert Knowledge Base article in a conversation?

* Via support.hostinger.com
* Via hostinger.com/knowledge-base
* Via Intercom
* Via Hostinger.com
* Other

15. How will you know which reseller (.com, .co.uk, .in) the client is registered at?

* CRM
* Intercom
* Reseller Area
* hPanel
* Other

16. How will you find out specific requirement for a Content Management System? E.g. phpbb

* CRM
* Ask somebody on Slack
* hPanel
* Google
* Other

17. Where can you check the latest server transfers for a specific client?

* CRM - Notifications
* Ask somebody on Slack
* hPanel
* CRM - Notes
* Other

18. How to find out which IP is the domain pointing to?

* Terminal - ping domain
* DNSchecker.org
* IntoDNS.com
* Who.is
* Other

19. Where can you check which server client’s website is located at?

* Terminal
* Centriukas
* Reseller Area
* CRM
* Other

20. How to know if the domain is using Cloudflare?

* CRM
* hPanel
* Terminal - ping command
* Terminal - whois command
* Other

21. How can you know which database is connected to a WordPress website?

* hPanel - MySQL Databases
* .htaccess file
* Wp-config file
* WP Admin area

After you are done with the task - check the answers in **#training-answers** channel, and if you still have any doubts regarding the task or the topic whatsoever, ping your mentor or colleagues to have a discussion or to find your answers! :)