

Abhijith Vilangapparayil Prabha

[LinkedIn](#) | <https://abhijithvprabha.com/> | Abhijithvprabha@gmail.com | Toronto, Canada |
+1 (705) 977-6978

Professional Summary

Hands-on professional with a strong understanding of AWS and Linux looking for Cloud engineering Roles. Extensive experience in Server Administration and IT operations.

Education & Certifications

- RedHat Certified System Administrator
- CompTIA A+, Network+
- AZ-104
- Post Graduate Diploma in **Wireless Networking** - Humber College - Toronto, Canada (01/20 - 08/20)
- B. Tech, Electronics and Communications-Amal Jyothi Eng. College of Engineering, India (2013-2017)

Work Experience

Network Support Analyst, Metrolinx Jan 2021 – Present

- Manage and maintain Windows Server environment, including installation, configuration, and troubleshooting of server systems, Active Directory, DNS, DHCP, and Group Policy.
- Manage, resolve, and escalate all incoming phone calls, emails, and tickets received while maintaining the highest degree of professionalism and service.
- Document system configurations, processes, and procedures for knowledge sharing and future reference.

IT Support Specialist, Telecon Jan 2020 – Jan 2021

- Azure\AD\Office 365, Exchange Server Enterprise account administration (modifies and manages user accounts and group permissions).
- Administer virtualization technologies such as Hyper-V and VMware to create and manage virtual machines, including resource allocation and backup/restore procedures.
- Writing IT communication advisory emails, publishing knowledge base articles for end-users and documenting IT procedures and tutorials for other Team members.

Hands-on Projects

- Highly available website on AWS
 - Built a Dynamic website using S3, CloudFront, and Route53 (<https://abhijithvprabha.com>)
- Designed an [Enterprise Network](#) in VMware Workstation featuring a PfSense router, Windows and Linux Servers.
- IT Home Lab –Linux Server Administration Setup, 3 Tier Application Stack
- Published 10+ technology articles and guides on <https://medium.com/@abhijithvprabha>

Technology Skillset

Cloud Computing: AWS, Azure, Linux: RedHat, Ubuntu, CentOS, Tomcat, Nginx, Apache, Backup Management, Virtualization, Network Administration (TCP/IP, LAN/WAN), , Serverless, Git, Docker, Kubernetes, PowerShell, Bash Scripting, Security and Monitoring, ServiceNow, Python, Html