



केन्द्रीय माध्यमिक शिक्षा बोर्ड  
CENTRAL BOARD OF SECONDARY EDUCATION

# Mapping Engagements for the Year

SQAA+ Program: Purpose, Roadmap, and Roles

National Workshop on SQAA+ | 2<sup>nd</sup> – 3<sup>rd</sup> February, 2026



# The Mentor - School Partnership

Each school is paired with an experienced mentor to enable  
reflective review, prioritization, and action

## Mentors

- Facilitate reflection and inquiry
- Provide guidance without taking ownership
- Help schools stay focused, realistic, and aligned to SQAA+

## School Leaders

- Enable openness and collaboration
- Share accurate data and insights
- Lead implementation of agreed actions



# Mentor vs Inspector:

## The difference in SQAA+

✓ Mentor	? Inspector / Evaluator
Acts as a <b>coach</b> and <b>thought partner</b>	Acts as an assessor or authority
Uses SQAA+ to <b>guide</b> school improvement discussions	Uses frameworks to rate or score performance
Helps schools arrive at their <b>own priorities</b>	Prescribes what the school should do
Focuses on school's <b>progress over time</b> on SQAA+	Focuses on rating school performance, not growth



# SQAA+ Journey

## Implementation Starts

- Regular mentoring through physical and virtual interactions
- Capacity-building for schools and mentors
- Documentation of progress and mentoring inputs

## Orientation & Baseline

- Onboarding of mentors & school leaders
- SQAA+ baseline assessment
- Understanding school context

## Consolidation & Endline

- Continued mentoring support
- SQAA+ endline assessment
- Reflection and learning capture

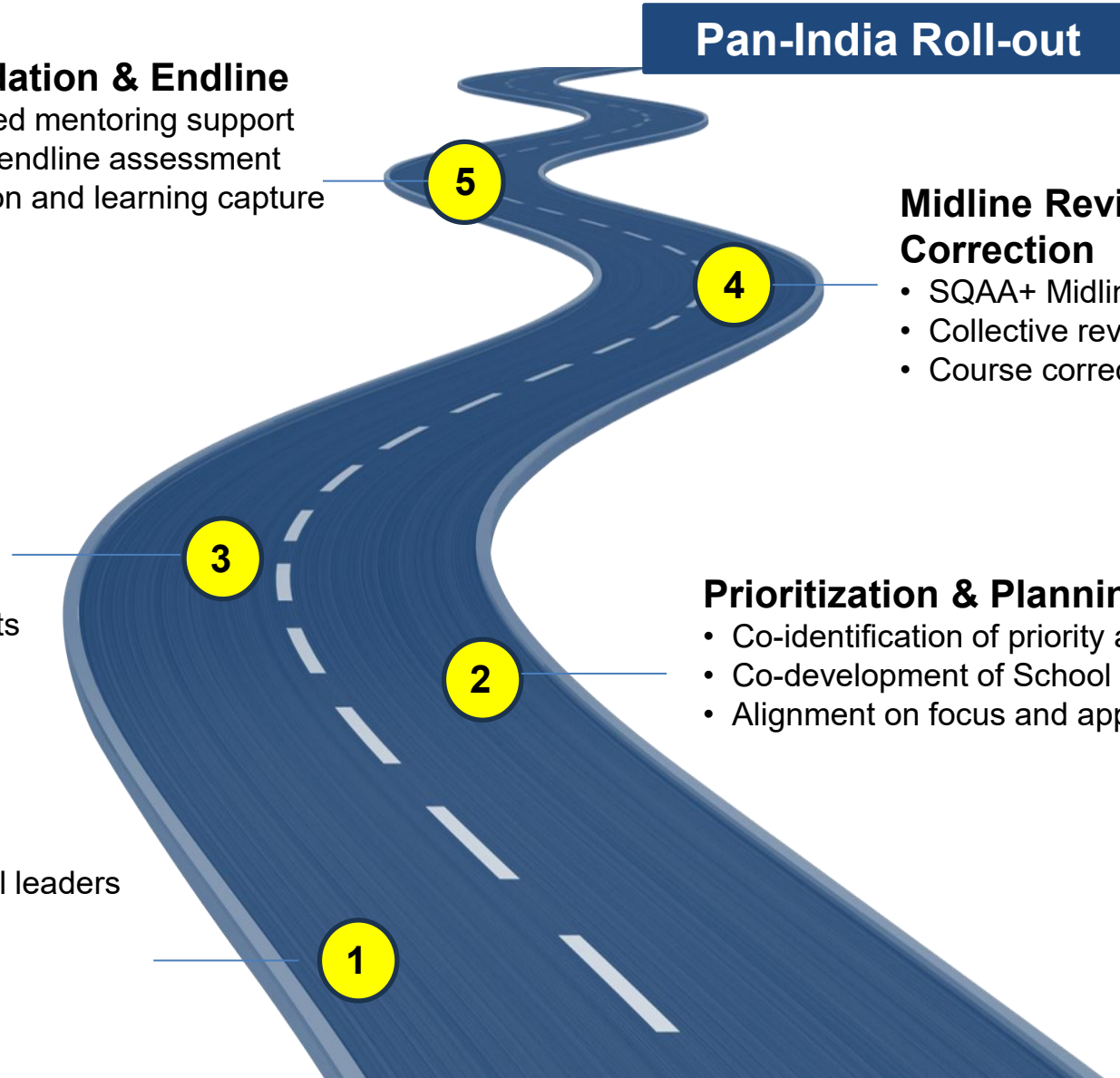
## Pan-India Roll-out

## Midline Review & Course Correction

- SQAA+ Midline assessment
- Collective review of progress
- Course correction as required

## Prioritization & Planning

- Co-identification of priority areas
- Co-development of School Improvement Plan (SIP)
- Alignment on focus and approach





## Shared Norms for Mentor - School Partnership

- ✓ Improvement conversations will be honest, respectful, and non-evaluative
- ✓ SQAA+ will be used as a learning and improvement framework, not an inspection tool
- ✓ Data and evidence will be shared openly and responsibly to support reflection
- ✓ Decisions on priorities and actions will be school-led and mentor-supported
- ✓ Disagreements will be addressed through dialogue and problem-solving, not authority
- ✓ Progress will be reviewed regularly, focusing on learning and next steps

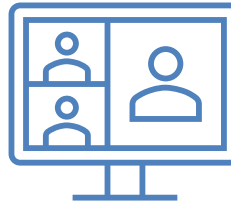


# Mentor-School Engagement Spaces



## **At School**

Through in-person  
school visits



## **Online Meetings**

Through virtual  
engagement sessions



## **Digital Platform**

Through SQAA+  
Platform



# Key Mentorship Touchpoints

High-quality mentoring depends on both meaningful engagement and accurate documentation

## Physical School Visits



- Once a month | 4-6 hrs on-site



- School walkthrough (classrooms and facilities)
- Review progress on SIP with school leaders and other faculty as required
- Corroborate SQAA+ analysis and evidence

## Virtual Engagement Sessions



- Weekly sessions (recommended)
- 4-6 hrs per month



- Follow-up on agreed actions
- Problem-solving support
- Reflection and course correction

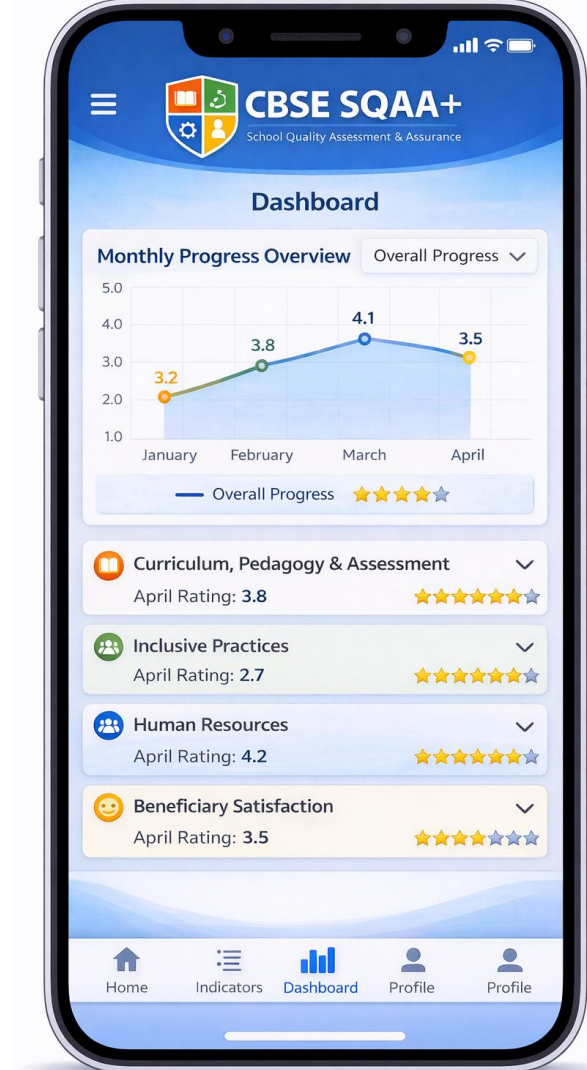
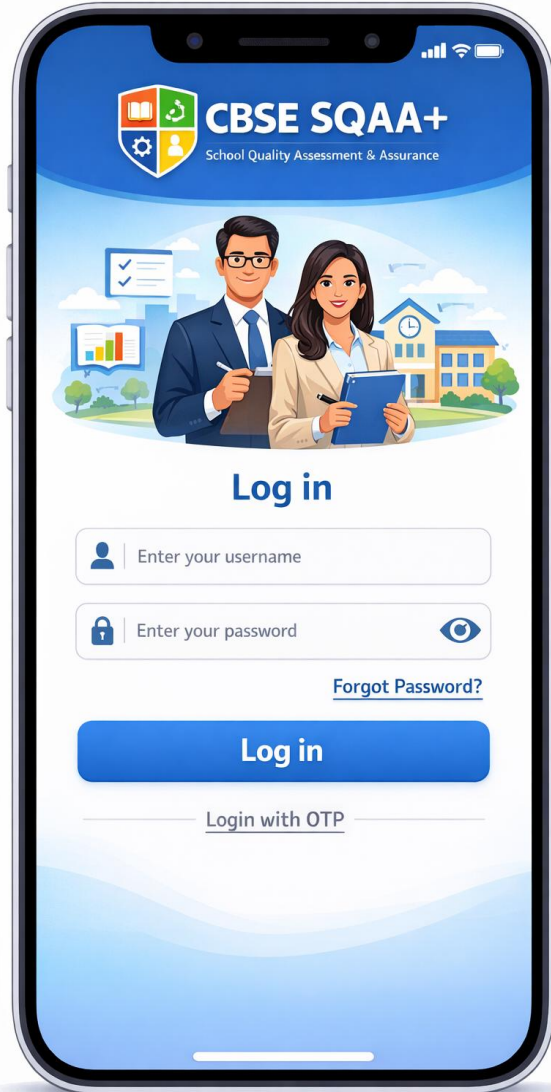


*Pro-tip: Calendarize your physical visits and weekly virtual engagements for the month a few weeks in advance.*





# SQAA+ Platform Overview







# SQAA+ Platform Overview

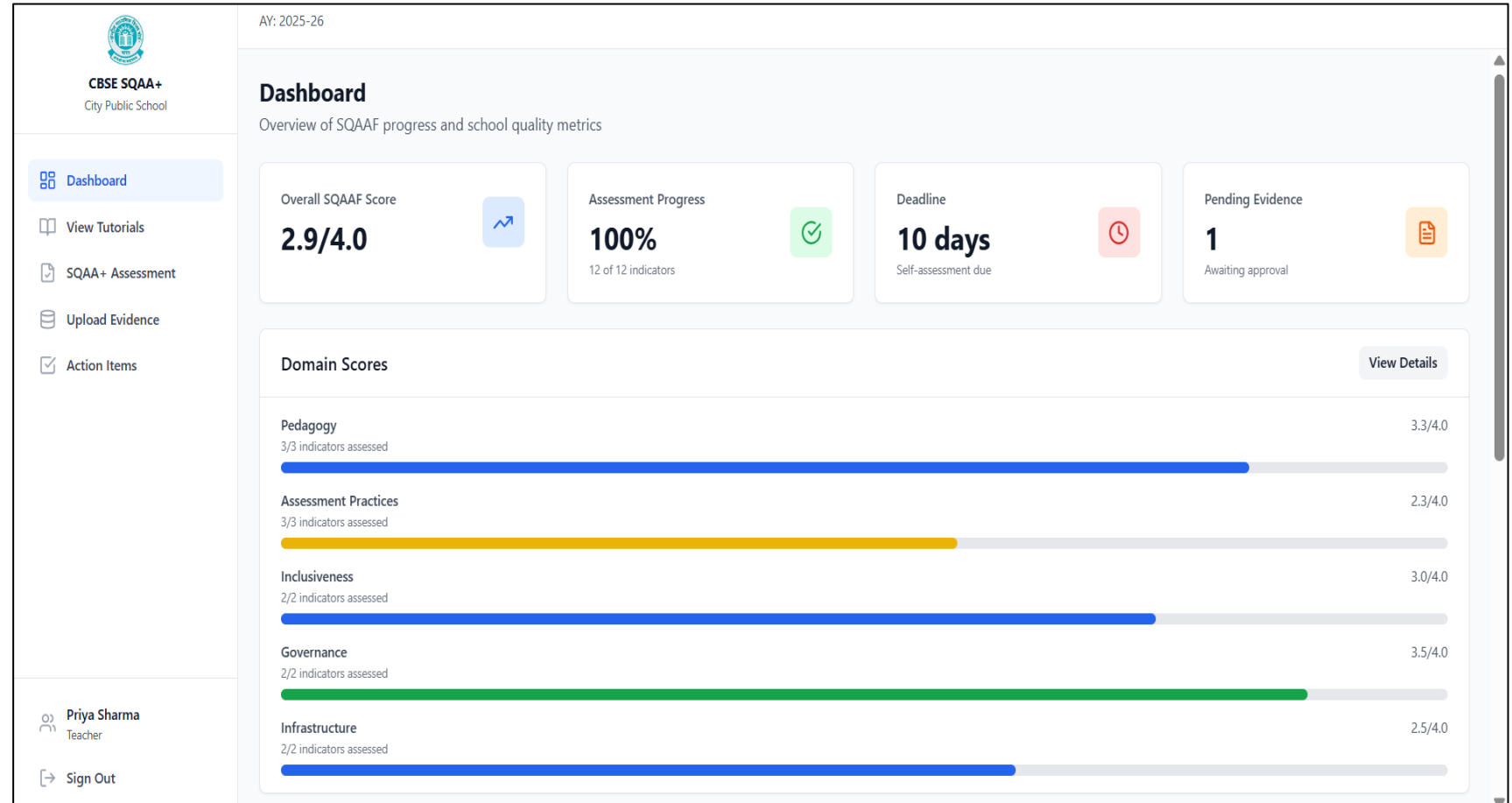
## School Leaders

**Dashboard Overview** – Displays the overall SQAA+ score, assessment progress, pending evidence, and key deadlines at a glance.

**SQAA+ Assessment** – Enables school heads to complete self-assessment by domain and indicator.

**Upload Evidence** – Allows uploading supporting documents for each assessment indicator.

**Action Items** – Tracks next steps including preparation and submission of the School Improvement Plan (SIP).



✓ Dashboard ✓ View Tutorials ✓ SQAA+ Assessment ✓ Upload Evidence ✓ Action Items (Upload SIP) ✓ Chatbot



# SQAA+ Platform Overview

## Mentors


### Dashboard Overview –

Provides a quick view of assessment progress and average performance score of assigned schools.

### SQAA+ Assessment –

Mentors review the school's self-assessment and complete their own assessment for validation.

**Action Items** – Mentors verify the evidence uploaded by schools against assessment responses. Mentors review the School Improvement Plan and submit it to the admin for approval.

**CBSE SQAA+**  
Dr.Anita Desai

Dashboard

School Visit

View Tutorials

SQAA+ Assessment

Action Items

Dr. Anita Desai

Mentor

Sign Out

AY: 2025-26

### Mentor Dashboard

Support and guide schools that need improvement

No of Schools Assigned

1

Assessment Progress

Completed

Avg Performance Score

2.9

#### School Details

City Public School

Score: 2.9

View Details

Village Rampur, Meerut, Uttar Pradesh

Affiliation Code: CBSE-2145678

Needs support in: Pedagogy, Assessment Practices, Infrastructure



# SQAA+ Platform Overview

## Chatbot

S+

SQAA+ Connect

Your Virtual Assistant to Access Portal

Namaste! Welcome to SQAA+ Pilot Chatbot. I'm here to help you navigate the School Quality Assessment and Assurance Framework.

What is SQAAF?

How to upload evidence?

Registration Help

Raise Ticket

14:31

How to upload evidence?

14:33

You can upload evidence by navigating to: SQAAF Portal → School Login → Evidence Upload Section. Ensure files are in PDF/JPEG format and within size limits.

File Limits

Validation Process

14:33

Ask me about SQAAF domains, scores...

Pilot Phase: Rule-based responses. For complex queries, please raise a ticket.

S+

SQAA+ Connect

Your Virtual Assistant to Access Portal

Raise Support Ticket

NAME

SCHOOL CODE

EMAIL

CATEGORY

Technical Issue

DESCRIPTION

Submit Ticket

Cancel




SQAA+ Connect is a virtual assistant designed to support schools and mentors throughout the SQAA+ journey.

The image is for illustrative purposes only.






# Mentor-School Engagement Journey




## 1. Build Understanding

-  Co-fill SQAA+; upload to SQAA+ Platform
-  Facilitate reasonable access to school
-  Validate and submit evidence on SQAA+ Platform




## 2. Discuss and Co-plan

-  Co-identify 3-4 key improvement areas
-  Develop and upload SIP
-  Review SIP; ensure SMART improvement plans

## 3. Drive Continuous Improvement

-  Periodic review of progress (midline assessment)
-  Align school leadership and staff on plans
-  Regular mentorship support (physical and virtual)

## 4. Document Progress and Learnings

-  Submit accurate evidence on SQAA+ Platform
-  Conduct monthly self-reflection through SQAA+
-  Validate and submit evidence on SQAA+ Platform



Mentor-School Partners



School Leaders



Mentors



# Key Expectations From Mentors

*Enable school leaders to diagnose, prioritize, and act on improvement areas through coaching and structured reflection*

1

## Deliverables

- Engage with school through planned physical and virtual interactions
- Use SQAA+ to help schools identify priorities, translate insights into actionable improvement plans
- Participate actively in program workshops, review meetings, and capacity-building sessions

2

## Compliances

- Document interactions and reflections accurately and timely on SQAA+ platform
- Maintain strict confidentiality of all school information, data, and discussions

3

## Approach to Partnership

- Maintain supportive, facilitative, and non-judgmental approach
- Build trust-based relationships that enable honest sharing of data, challenges, and practices
- Support reflective review and learning, rather than compliance checking



# Key Expectations From School Leaders

*Lead continuous school improvement through honest self-review, using mentoring as support*

1

## Deliverables

- Lead reflective review and improvement efforts within the school, using SQAA+
- Use the SQAA+ framework to conduct honest self-assessment, identify priorities, and guide improvement planning
- Engage with the assigned mentor through planned physical and virtual interactions

2

## Compliances

- Ensure timely and accurate submission of school data, documentation, and evidence, including entries on the SQAA+ platform
- Maintain confidentiality of all program materials, discussions, and sensitive information

3

## Approach to Partnership

- Maintain an open, collaborative, and learning-focused approach
- Enable transparent sharing of data, documentation, practices, and challenges to support meaningful reflection and improvement