

**Abhilash M U**

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### Professional Experience:

- Having **5+ years of experience** as a Software Test Engineer.
- Currently working as a Senior Software Test Engineer at CLOUDTECH SOFTWARE LLP.
- Experience in **Smoke Testing, Functionality Testing, Regression Testing, Exploratory Testing, System Testing, Non Functionality Testing.**
- Good Experience in preparing, reviewing, and executing the **Test cases.**
- Good Knowledge on **Bug Life Cycle.**
- Good experience in testing CMS sites.
- Good experience in **Selenium Web Driver.**
- Good experience in writing scripts using **TestNG, Data Driven** framework.
- Self-driven, Result oriented, Good communication skills and a Good team player.
- Quick learner with presentation Efficient, creative, self-motivated software developer.
- Possess strong problem-solving skills and works effectively as part of a team or independently.

### Employment History:

- Worked as **Software Test Engineer** at **INFOMAZE TECHNOLOGIES PVT LTD** from **June 2015 to Sep 2017.**
- Worked as **Software Test Engineer** at **CLOUDTECH SOFTWARE LLP** from **October 2017 to till November 2019.**
- Working as a **Senior Software Test Engineer** at **CLOUDTECH SOFTWARE LLP** from **December 2019 to till date.**

### Education Qualifications:

**BE in Computer Science from Visvesvaraya Technological University.**

### Technical Skills

Testing Skills	:	Manual and Automation testing, API testing
Tools and Framework	:	Selenium Web Driver, TestNG, Maven, Jenkins, JIRA
Programming languages	:	Core Java
DBMS	:	MS SQL

## Projects undertaken:

### Project 1:

**Project Name** : AIG MemberPortal  
**Type** : Web Application  
**Role** : Quality Analyst  
**Testing Process** : Manual Testing

### **Description:**

AIG Member Portal is a web-based application. It is an integrated solution to handle customer service support needs as it relates to AIG policies. It gives complete control for the call center Agents to handle customer request needs regarding their policies.

### **Roles and Responsibilities:**

- Understanding Business Requirement.
- Designed and Executed Test Cases.
- Performing Functional/Non-functional testing, System testing, Integration testing, Regression testing.
- Executing SQL statements to ensure that data is populated into correct DB tables and cross check the data in application.
- Defect Reporting and Tracking using Jira.
- Preparing suggestion documents to improve the quality of the application.

### Project 2:

**Project Name** : AIG Web Insurance  
**Type** : Web Application  
**Role** : Quality Analyst  
**Testing Process** : Manual Testing

### **Description:**

AIG Web Insurance is web-based e-commerce site designed for prospect customer to purchase comprehensive accident coverage policies for family and/or Individual. The target audience of the company is US citizens living in metropolitan areas with a fair knowledge of e-commerce website and online policy purchase.

### **Roles and Responsibilities:**

- Understanding Business Requirement.
- Designed and Executed Test Cases.
- Performing Functional/Non-functional testing, System testing, Integration testing, Regression testing.
- Executing SQL statements to ensure that data is populated into correct DB tables and cross check the data in application.
- Defect Reporting and Tracking using Jira.
- Preparing suggestion documents to improve the quality of the application.

### **Project 3:**

**Project Name** : AIG Enrollment Microsite  
**Type** : Web Application  
**Role** : Quality Analyst  
**Testing Process** : Manual and Automation Testing

#### **Description:**

Enrollment Microsite is an e-commerce application handled by AIG customer service representatives to help prospect customers purchase right insurance product offered by AIG. Through an inbound telemarketing channel, customers are prompted to call the service representatives to provide personal demographics that ease the process of Policy purchase.

#### **Roles and Responsibilities:**

- Understanding Business Requirement.
- Designed and Executed Test Cases.
- Performing Functional/Non-functional testing, System testing, Integration testing, Regression testing.
- Executing SQL statements to ensure that data is populated into correct DB tables and cross check the data in application.
- Preparation of automated test scripts (Selenium-Java) as per the requirement, execution of test case.
- Defect Reporting and Tracking using Jira.
- Preparing suggestion documents to improve the quality of the application.

### **Project 4:**

**Project Name** : AIG AvalonBay  
**Type** : Web Application  
**Role** : Quality Analyst  
**Testing Process** : Manual and Automation Testing

#### **Description:**

AIG-TPA and AvalonBay provide administrative solutions that enable enrolment of tenants for Renter's Insurance policies provided by AvalonBay. AIG has partnered with AvalonBay to accept the enrolled renters and maintain the payment details, any policy updates and provide the communications. AvalonBay has their own application designed to enrol and collect payments for the renters which will then be sent across to AIG-TPA to be maintained.

#### **Roles and Responsibilities:**

- Understanding Business Requirement.
- Designed and Executed Test Cases.
- Performing Functional/Non-functional testing, System testing, Integration testing, Regression testing.
- Performing API testing (Postman).
- Executing SQL statements to ensure that data is populated into correct DB tables and cross check the data in application.
- Preparation of automated test scripts (Selenium-Java) as per the requirement, execution of test case.
- Defect Reporting and Tracking using Jira.
- Preparing suggestion documents to improve the quality of the application.

## Personal Information

- Date of Birth : 10 JANUARY 1993
- Father's Name : Umesh
- Mother Tongue : Kannada
- Languages known : English, Kannada, Hindi
- Permanent address : #EWS 81, 3<sup>rd</sup> cross, E and F Block, Vishvaguru marga,  
Ramakrishna Nagar, Mysuru - 570023

## Declaration:

I, hereby declare that the above particulars furnished by me, are true to the best of my knowledge and belief. Kindly refer my Curriculum Vitae for a detailed overview of my qualifications. I look forward to hear from you soon. Thank you for considering my application.

**Abhilash M U**