**Consumer Utility**

We model the consumer’s preference in the following way. Above all the consumer prefers the mom-and-pop stores. Thus, his utility is his innate preference plus some random factor (to account for variations in his mood or in the quality of the product etc.) Thus,

U = (pM + rM(0,1])[[1]](#footnote-1)

where pM and rM(0,1] are between 0 and 1 inclusive. Yet the consumer also gains something from having the big-box store present too, yet not as much. Therefore he only gains something of the random variation of the market:

U = (pM + rM(0,1]) + rB(0,1]

The overall utility in the market is expressed as the sum of these factors. To rephrase our thesis: consumers have the most utility when both mom-and-pops and big-boxes are around, they have the second greatest utility when they have only mom-and-pops, and the least utility when they have only big-boxes. It turn out that even in cases of high preference for mom-and-pop store, the consumers’ least preferred outcome results.

**Big-box Statistics**

**Runs**

The following graphs represent the average run time of models where consumer preference for mom-and-pops is 0.0, 0.2, 0.4, 0.6, and 0.8 respectively. For each preference level, we ran seventy-five runs of seventy-five periods each. Note that in all experiments the big-box store appears in period 20.

**[Graph 1.0] [Graph 1.2]**

**[Graph 1.4] [Graph 1.6]**

**[Graph 1.8]**

Clearly the trend is for environments whose consumers have a “low enough" preference to lose their mom-and-pop stores. In [Graphs 1.0, 1.2, 1.4. and 1.6], the consumer utility was raised by the presence of the big-box store; yet in the end, its presence drove out the mom-and-pops, leaving it in the cases where consumers preferred mom-and-pops to big-boxes where the end result was a net loss in utility.

**Mathematical Analysis**

Consumers begin with their 2nd preference: having the mom-and-pop stores without big-boxes. Once the big-box appears, consumers will have their most desired outcome: namely, both kinds of store. It is sufficient to show that positive consumer preference *for* mom-and-pops is expected to result in the disappearance of mom-and-pops, leaving consumers with their least desired outcome. This upper limit is a pleasant side-result of this analysis.

In our model, if a retailer’s capital falls below zero, it is out of the game. To keep track of funds, we shall represent income and expense by *I* and *E*. In symbols, therefore, before the *big-box* appears, the *mom-and-pop* should be either making due, or making profit:

*IM ≥ E*

The condition our model concerns is where the *B* enters the market, both the *big-boxes* and the *mom-and-pops* operate at a net loss until the *mom-and-pop*s’ run out of funds; namely

(a) *E* *≥ IB ≥ IM*

or

(b) *E* *≥ IM > IB*

Since the *big-box* has an initial storehouse of funds larger than that of the *mom-and-pop*s, condition (a) clearly will lead to the *mom-and-pop*s’ demise and the *big-box*’s success. Condition (b) has this result if and only if the *big-box* doesn’t lose funds too quickly.

Generally speaking, we are looking at the relations

(c) *IB ~E ~ IM*

where the tildes are placeholders for inequity signs.

Let’s understand how our model’s key players factor into the retailers’ incomes : We let *N* stand in place for the number of consumers who shop at retailers, *D* the dollar amount consumers give each store each turn, *G* the number of types of goods (hence the number of *mom-and-pop*s), and *p* the absolute consumer preference for *mom-and-pop*s. The preference *p* is the probability that the consumer will choose *mom-and-pop*s over the *big-boxes*; thus it is a number between 0 and 1 inclusive.

Initially, when there are no *big-boxe*s, the expected value for each *mom-and-pop*’s income is the money gotten from all consumers who decide to shop for their good that day. Since the total number of customers for a particular store is divided amongst the *G* goods, a *mom-and-pop*’s expected income is

*IM*= *D* \* (*N / G*)

When a *big-box* appears, however, preference scales income down:

*IM*= *D* \* (*N / G*) \* *p*

The equation for the expected income of the *big-boxes* is simpler. Since they sell all goods, its number of goods is sold is not a factor in its income, and the chance a customer will shop with them is the chance they won’t shop at *mom-and-pops*, namely (1-p).

*IB*= *D* \* *N \** (1-*p*)

Therefore, by substitution, (c) becomes

(c’) *D* \* *N \** (1 - *p*) *~ I ~ D* \* (*N / G*) \* *p*

And this expression we may massage[[2]](#footnote-2) (dividing out common terms) into something easy to comprehend:

(1 - *p*) *~ I / (N \* D) ~* (1 */ G*) \* *p*

We may call the expression in the middle *“P”* meaning “profit threshold.”

(e) (1 - *p*) *~ P ~* (1 */ G*) \* *p*

Let both (1-*p*) and (1 */ G*) \* *p* be less than *P.* Then *big-boxes* and *mom-and-pops* are in either situation (a) or (b). We may now make an interesting conclusion about our model:

( i ) If (1 - *p*) > ( 1 / *G* ) \* *p*, *big-boxes* have higher income than *mom-and-pops* regardless of population size, and income per visitor. This corresponds to situation (a).

When p > 0.5, as our model assumes, then consumers have at least a slight preference for *mom-and-pops*, and the only factor giving *big-boxe*s relative success over *mom-and-pops* is the number of goods sold. For instance, a good mom-and-pop-friendly town might have shop at *mom-and-pops* 75% of the time. However if there are as few as four different types of good, our inequality

(1 - *p*) > ( 1 / *G* ) \* *p*

becomes

0.25 > 0.1875

which is bad news for the mom-and-pop store because there is plenty of space for *P* to fit between those two numbers: say, *E* = $4, *N* = 20, *M* = $1. With these constants, the *mom-and-pops* would have survived without the *big-boxes*, but the *big-boxes* puts too much pressure on the *mom-and-pops*, and the *mom-and-pops* will eventually be run out of business.

We also may conclude that even in extreme cases, where there is a high preference for *mom-and-pops*, *B*s will win the day if too many kinds of goods exist in the economy. Let’s have *p* = 0.99, and *G* = 100. Then the *big-boxes* still have the upper hand:

0.01 > 0.0099

And there is still an interval where *P* can come in and ruin the *mom-and-pops* chance, leaving the *big-boxes* as the only surviving retailers.

What of case (b), where *E* *≥ IM > IB* ? We want to know under what conditions the *mom-and-pops* will run out of funds quicker than the *big-boxes*. Formally, let CX be the capital of X, then our result occurs if and only if the zero of

C*B* + t(I*B* - E) = 0 t = -C*B*/(I*B* - E)

is less than

C*M* +t(I*M* - E) = 0 t = -C*M*/(I*M* - E)

Expressed without t:

-C*B*/(I*B* - E) < -C*M*/(I*M* - E).

Massaging it a bit:

C*B*/C*M* > (I*B* - E)/(I*M* - E) = O*B* / O*M*

which basically means our condition is met whenever the relative capital of *big-boxes* to *mom-and-pops* is greater than their relative operating costs. Examples are easy to fabricate:

CB = 5

CM = 1

OB = 4

OM = 1

That is when the capital of the *big-box* is five times that of the *mom-and-pops* and its operating cost is 4 times that of the *mom-and-pops*, it will survive the *mom-and-pops*.

1. We abbreviate “mom-and-pop” by *M* and “big-box” by *B.* The subscript indicates the variable belongs to the type of retailer. [↑](#footnote-ref-1)
2. Since all terms are positive, we need not worry about the inequalities’ reversing. [↑](#footnote-ref-2)