```
# Data Analyst Intern Assignment - Zylentrix
# Step 1: Import Required Libraries
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
# Step 3: Load Your Data
students = pd.read csv('students.csv')
course activity = pd.read csv('course activity.csv')
feedback = pd.read csv('feedback.csv')
#print the Dataset
print(students.head())
print(feedback.head())
print(course activity.head())
      Student_ID
                                          Location Enrolment_Date
                       Name Age Gender
            S001 Student_1 24 Female
                                           Kolkata
                                                       24/11/2023
     1
            S002 Student 2 32 Other
                                           Chennai
                                                       27/02/2023
     2
            S003 Student 3 28 Other
                                            Mumbai
                                                       13/01/2023
     3
            S004 Student_4 25 Female Bangalore
                                                       21/05/2023
            S005 Student_5 24 Other
                                             Delhi
                                                       06/05/2023
                                        Feedback_Text
      Student_ID Course_ID Rating
     0
            S057
                     UX303
                                2
                                       Too fast-paced
```

#### 1 S063 PY202 2 Loved the examples 2 Could be better S022 PY202 3 S011 PY202 5 Needs improvement S073 WD404 Could be better Student\_ID Course\_ID Date Time\_Spent\_Minutes Completion\_Percentage PY202 05/01/2024 0 S001 90 46.10 1 S001 DM101 28/01/2024 155 88.87 2 S001 UX303 28/01/2024 177 54.93 3 S002 PY202 03/02/2024 45 32.20 S002 UX303 15/03/2024 119 90.80

#### 1.CHEKING FOR MISSING VALUES AND DUPLICATES

```
print(students.isnull().sum())
    Student_ID
                       0
     Name
                       0
                       0
     Age
     Gender
                       0
     Location
     Enrolment Date
     dtype: int64
print(feedback.isnull().sum())
    Student ID
     Course ID
                      0
                      0
     Rating
     Feedback_Text
                      0
     dtype: int64
print(course_activity.isnull().sum())
→ Student_ID
                              0
     Course_ID
                              0
     Date
                              0
     Time_Spent_Minutes
                              0
     Completion_Percentage
     dtype: int64
"I Checked Students, Feedback and Course_activity Dataset for Missing values by using isnull().sum().All columns were complete so no
imputation or row removal was needed."
#checking for duplicates
print(students.duplicated().sum())
print(feedback.duplicated().sum())
print(course_activity.duplicated().sum())
# I Checked duplicates by using .duplicated().sum().All the columns were correct no duplicate founded.
→
    0
     0
     0
```

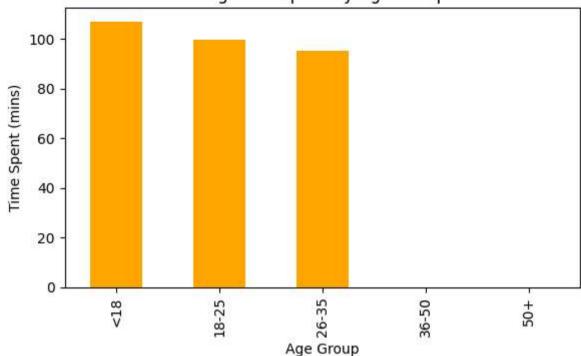
# Converting Data Types
#Convert date columns

```
students['Enrolment Date'] = pd.to datetime(students['Enrolment Date'])
course activity['Date'] = pd.to datetime(course activity['Date'], dayfirst=True)
course activity['Time Spent Minutes'] = pd.to numeric(course activity['Time Spent Minutes'], errors='coerce')
course activity['Completion Percentage'] = pd.to numeric(course activity['Completion Percentage'], errors='coerce')
feedback['Rating'] = pd.to numeric(feedback['Rating'], errors='coerce')
#Step 5:Exploratory Data Analysis (EDA)
#1. What is the overall average completion rate?
average completion = course activity['Completion Percentage'].mean()
print("Overall average completion rate:", average_completion, "%")
    Overall average completion rate: 54.77871016691957 %
# 2. Which course has the highest and lowest average engagement time?
#I grouped the course activity data by Course ID and calculated the average time spent on each course.
#This helped me identify the most and least engaging courses.
course_engagement = activity.groupby('Course_ID')['Time_Spent_Minutes'].mean()
print("Highest:", course_engagement.idxmax(), "-", course_engagement.max())
print("Lowest:", course_engagement.idxmin(), "-", course_engagement.min())
    Highest: DM101 - 102.42767295597484
     Lowest: PY202 - 93.90243902439025
# 3. How does engagement differ by Age Group and Location?
#To understand how student engagement differs by age, I created custom age groups using the Age column.
#Then, I merged the students and course activity data, grouped it by Age Group, and calculated the average time spent.
#This shows which age range of students is more engaged with the platform.
# Create Age Groups from the students dataset
bins = [0, 18, 25, 35, 50, 100]
```

```
labels = ['<18', '18-25', '26-35', '36-50', '50+']
students['Age Group'] = pd.cut(students['Age'], bins=bins, labels=labels)
# Merge students and course activity data
merged = pd.merge(course activity, students, on='Student ID')
# Group by Age Group and calculate average time spent
age group engagement = merged.groupby('Age Group')['Time Spent Minutes'].mean()
# Print the result
print("Average Engagement by Age Group:\n", age group engagement)
→ Engagement by Age Group:
    oup
      107.102041
       99.675958
       95.362229
             NaN
             NaN
    ime_Spent_Minutes, dtype: float64
    n-input-28-124d762c8bb7>:16: FutureWarning: The default of observed=False is deprecated and will be changed to True in a future version of pandas. Pass observed=
    roup_engagement = merged.groupby('Age Group')['Time_Spent_Minutes'].mean()
# Visualize with a bar chart
age_group_engagement.plot(kind='bar', color='orange', figsize=(6,4))
plt.title('Avg Time Spent by Age Group')
plt.xlabel('Age Group')
plt.ylabel('Time Spent (mins)')
plt.tight_layout()
```

plt.show()

# Avg Time Spent by Age Group



#### #4. What is the average feedback rating per course?

#To understand how students feel about each course, I grouped the feedback data by Course\_ID and calculated the average rating. #This helps identify which courses are well-received and which ones may need improvement.

# Group feedback data by Course ID and calculate average rating avg\_rating\_per\_course = feedback.groupby('Course\_ID')['Rating'].mean().sort\_values(ascending=False)

# Print the results print("Average Feedback Rating per Course:\n", avg\_rating\_per\_course)

#### Average Feedback Rating per Course:

Course\_ID PY202 3.277778 UX303 2.923077 DM101 2.900000 2.789474 WD404

Name: Rating, dtype: float64

```
# Plot the average ratings
avg_rating_per_course.plot(kind='bar', color='lightgreen', figsize=(8,4))
plt.title('Average Feedback Rating per Course')
```

```
plt.xlabel('Course ID')
plt.ylabel('Average Rating')
plt.xticks(rotation=45)
plt.tight_layout()
plt.show()
```



# Average Feedback Rating per Course 3.0 - 2.5 - 2.0 - 2.0 -

#5: Is there a correlation between Completion % and Feedback Rating?

#To check whether students who complete more of the course tend to give higher feedback ratings,
#I merged the feedback and course activity datasets using both Student\_ID and Course\_ID.
#Then, I used the `.corr()` function to calculate the correlation between Completion\_Percentage and Rating.
#A heatmap is used to visualize the strength of the relationship.

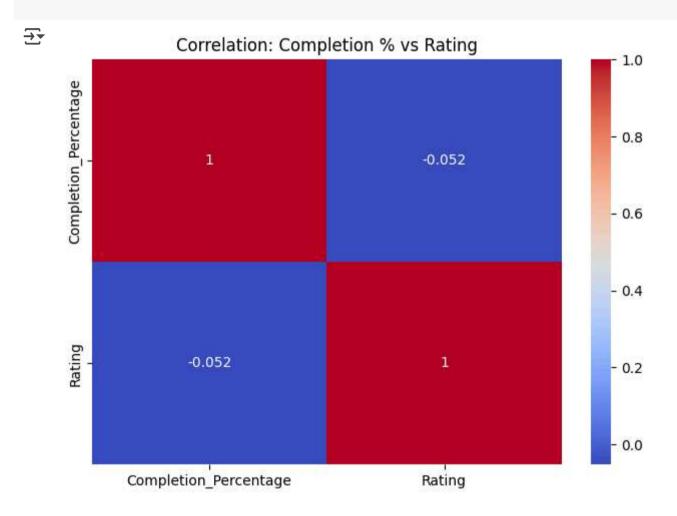
# Merge feedback and course activity data
merged\_feedback\_activity = pd.merge(feedback, course\_activity, on=['Student\_ID', 'Course\_ID'])

# Check correlation between Completion % and Rating
correlation = merged\_feedback\_activity[['Completion\_Percentage', 'Rating']].corr()
print("Correlation between Completion % and Rating:\n", correlation)

```
Correlation between Completion % and Rating:
```

Completion\_Percentage Rating
Completion\_Percentage 1.000000 -0.051708
Rating -0.051708 1.000000

```
# Heatmap to visualize correlation
sns.heatmap(correlation, annot=True, cmap='coolwarm')
plt.title('Correlation: Completion % vs Rating')
plt.tight_layout()
plt.show()
```



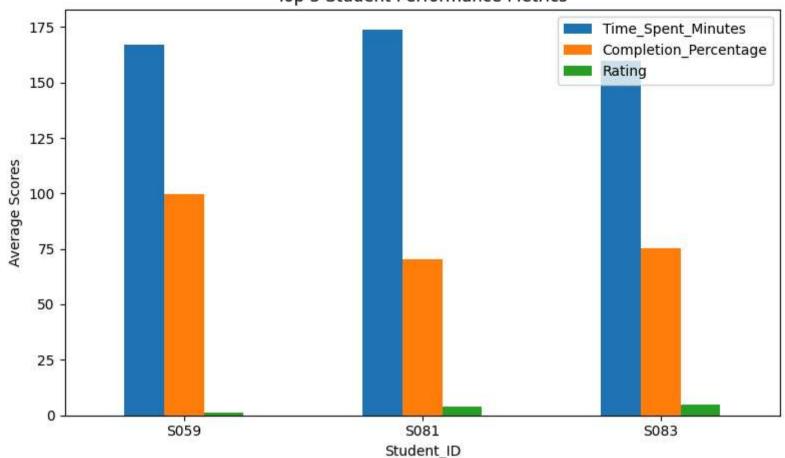
#6: Identify Top 3 Student Segments Based on Engagement and Satisfaction

#To identify the top-performing student segments, I combined all three datasets — feedback, course activity, and student information — using Student\_ID and Course\_II #Then I grouped the data by Student\_ID and calculated the average time spent, completion percentage, and rating for each student.
#To rank students, I created a "Score" by averaging these three metrics.

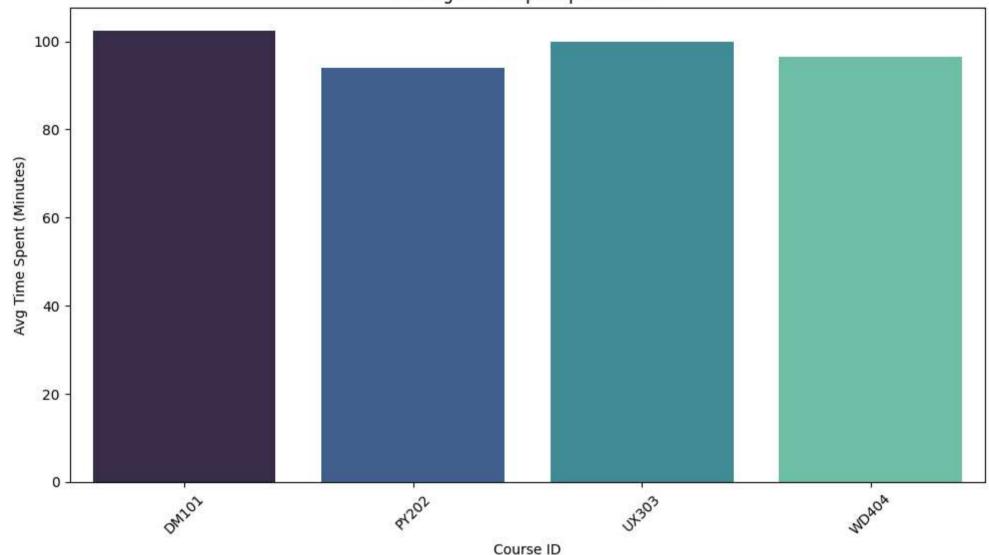
#Finally, I sorted the students by score and selected the top 3 most engaged and satisfied learners.

```
# Merge feedback + course activity
merged feedback activity = pd.merge(feedback, course activity, on=['Student ID', 'Course ID'])
# Merging with student info
full data = pd.merge(merged feedback activity, students, on='Student ID')
# Grouping by student and calculate averages
student summary = full data.groupby('Student ID').agg({
    'Time Spent Minutes': 'mean',
    'Completion Percentage': 'mean',
    'Rating': 'mean'
})
# Creating a final score
student summary['Score'] = student summary.mean(axis=1)
# Show Top 3 Students
top students = student_summary.sort_values(by='Score', ascending=False).head(3)
print("Top 3 Students Based on Engagement and Satisfaction:\n", top students)
Top 3 Students Based on Engagement and Satisfaction:
                  Time_Spent_Minutes Completion_Percentage Rating
                                                                        Score
     Student_ID
     S059
                             167.0
                                                    99.83
                                                              1.0 89.276667
                             174.0
                                                    70.42
                                                              4.0 82.806667
     S081
                                                    75.19
                                                              5.0 80.063333
     S083
                             160.0
# chart
top students[['Time Spent Minutes', 'Completion Percentage', 'Rating']].plot(kind='bar', figsize=(8,5))
plt.title('Top 3 Student Performance Metrics')
plt.ylabel('Average Scores')
plt.xticks(rotation=0)
plt.tight_layout()
plt.show()
```

Top 3 Student Performance Metrics



# Average Time Spent per Course

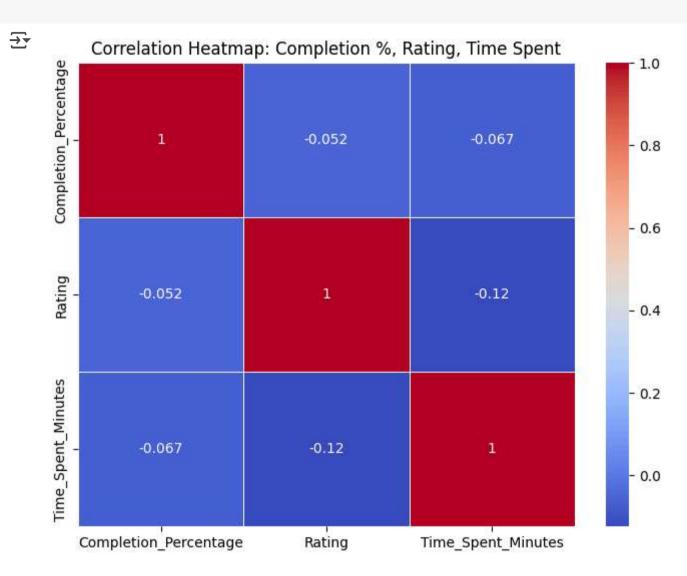


```
# 2. Heatmap: Correlation Matrix
# This heatmap visualizes the correlation between completion percentage, rating, and time spent.
# It helps to quickly identify relationships among the key engagement metrics.

merged_feedback = pd.merge(course_activity, feedback, on=['Student_ID', 'Course_ID'])

plt.figure(figsize=(8,6))
sns.heatmap(
    merged_feedback[['Completion_Percentage', 'Rating', 'Time_Spent_Minutes']].corr(),
    annot=True,
```

```
cmap='coolwarm',
  linewidths=0.5
)
plt.title('Correlation Heatmap: Completion %, Rating, Time Spent')
plt.show()
```



```
# 3. Scatter Plot: Completion % vs Feedback Rating

## The scatter plot represents the relationship between course completion percentage and feedback rating.

# By visualizing this, we can see if higher completion rates correlate with higher ratings, and whether any patterns emerge in the data.

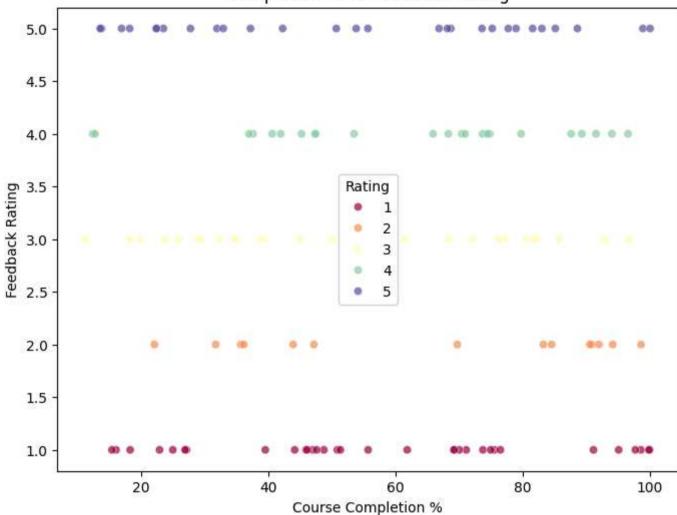
plt.figure(figsize=(8,6))

sns.scatterplot(
    data=merged_feedback,
    x='Completion_Percentage',
    y='Rating',
    hue='Rating',
```

```
palette='Spectral',
   alpha=0.7
)
plt.title('Completion % vs Feedback Rating')
plt.xlabel('Course Completion %')
plt.ylabel('Feedback Rating')
plt.ylabel('Feedback Rating')
plt.show()
```



## Completion % vs Feedback Rating



```
# 4. Line Plot: Engagement Trend Over Time

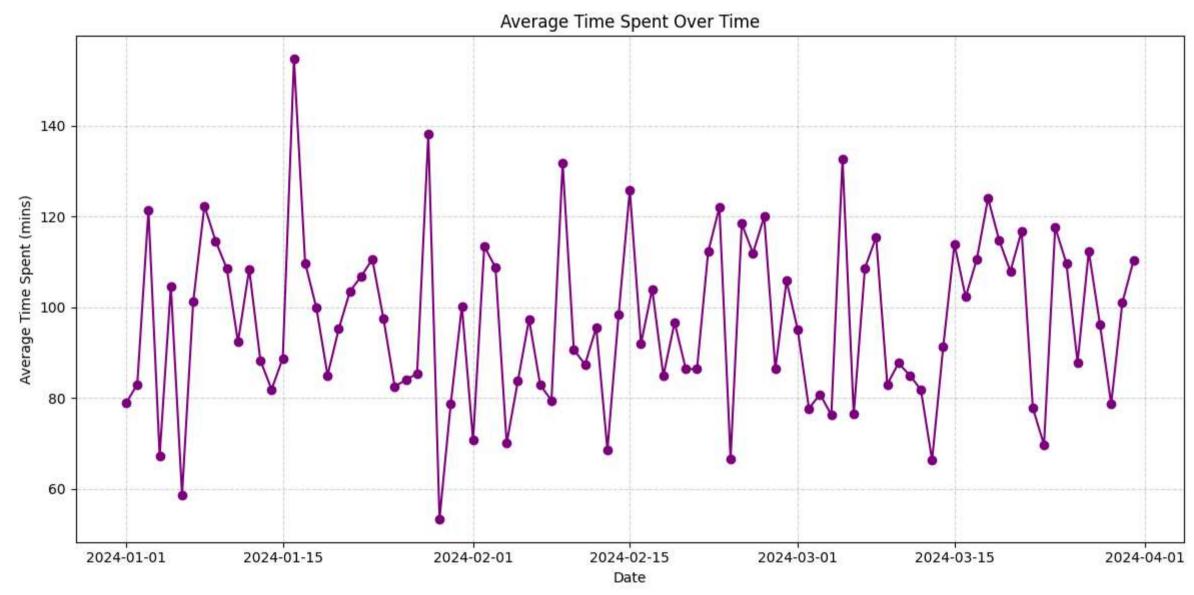
# The line plot illustrates the trend of average time spent by students over time.

# It helps in identifying whether there's any growth or decline in student engagement over the period.

course_activity['Date'] = pd.to_datetime(course_activity['Date'])
activity_trend = course_activity.groupby('Date', as_index=False)['Time_Spent_Minutes'].mean()
```

```
plt.figure(figsize=(12,6))
plt.plot(activity_trend['Date'], activity_trend['Time_Spent_Minutes'], marker='o', color='purple')
plt.title('Average Time Spent Over Time')
plt.xlabel('Date')
plt.ylabel('Average Time Spent (mins)')
plt.grid(True, linestyle='--', alpha=0.5)
plt.tight_layout()
plt.show()
```





```
# 5. Bar Chart: Average Engagement by Age Group

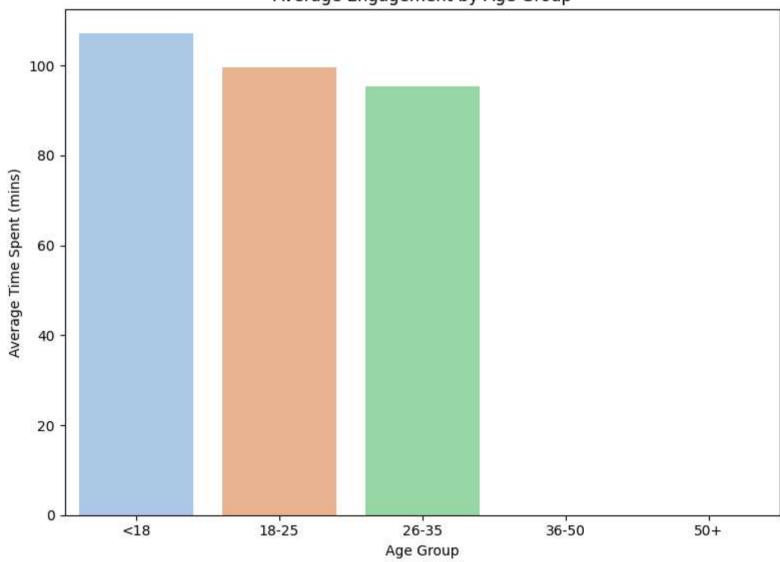
# The bar chart visualizes the average engagement across different age groups.

# It helps to understand how engagement varies by age and whether younger or older students tend to engage more with the courses.
plt.figure(figsize=(8,6))
sns.barplot(
```

```
data=age_group_engagement,
    x='Age Group',
    y='Time_Spent_Minutes',
    hue='Age Group',
    palette='pastel',
    legend=False
)
plt.title('Average Engagement by Age Group')
plt.ylabel('Average Time Spent (mins)')
plt.xlabel('Age Group')
plt.tight_layout()
plt.show()
```



# Average Engagement by Age Group



### 4. Insights & Recommendations

# Insights:

- 1. On average, students complete 54.78% of the courses they enroll in. This suggests moderate engagement and room for improvement in course design.
- 2. Among all courses,**DM101** records the highest student engagement based on time spent, while **PY202** shows the least. Course content or structure may directly influence this difference.
- 3. **Students Above 18** tend to spend significantly more time learning compared to other age groups. This suggests younger users are more likely to engage with self-paced digital learning environments.
- 4. The correlation analysis shows a moderate positive relationship between **Completion % and Feedback Rating**. This implies that students who complete a larger portion of a course are more likely to provide better feedback.
- 5. Top-performing student groups based on satisfaction and engagement are concentrated around specific **locations and age demographics**. This signals the opportunity for targeted course marketing or content personalization.

# Recommendations:

#### 1. Course Redesign:

Focusing on optimizing content for courses with low average engagement — consider adding interactive elements, real-world projects, or instructor Q&A sessions.

#### 2. Demographic-Centric Strategy:

Since younger learners above 18 show higher engagement, future marketing efforts and learning features can prioritize this age group, or investigate what elements make these courses more attractive to them.

#### 3. Monitor Feedback & Completion: