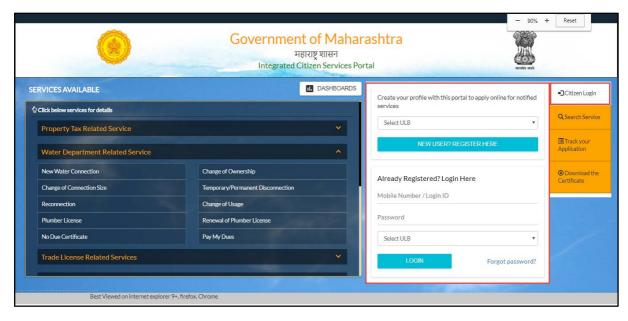
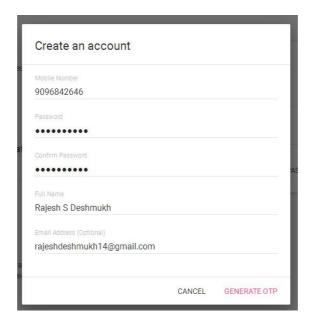
Web Portal otherFunctionalities

1: Citizen Login

Step 1: Click on "Citizen Login". On Clicking, highlighted section is displayed by the system.



Step 2: Select the ULB where you want to create a login and Click on "REGISTER HERE". On clicking Below screen will displayed by the system



• Step3: After filling all mandatory details click on "GENEARATE OTP" button. Enter the OTP which is sent to your registered mobile number and click on signup.



2: Search Service

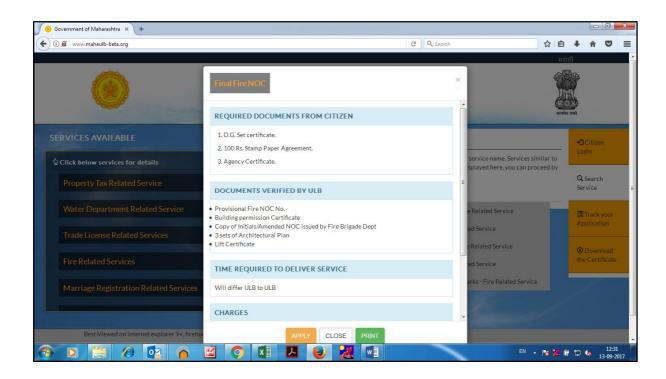
Step 1: Click on "Search Service". On Clicking, highlighted section is displayed by the system.



Step 2: Type some letter or initial of service name. Services similar to this letter or initial will be displayed here, you can proceed by clicking the desired service.

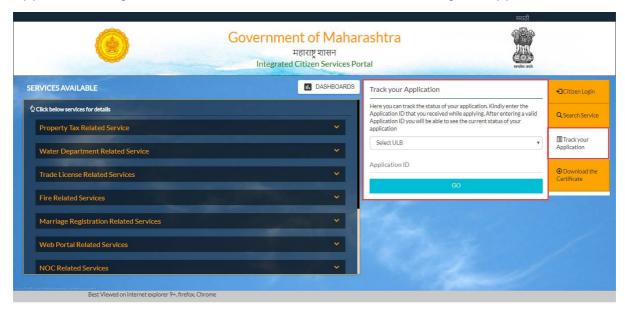


Step 3: On clicking on the service name, following popup is displayed by the system.

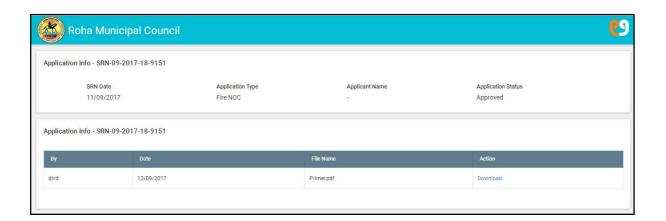


3: Track Your Application

Step1: Here you can track the status of your application. Select ULB and enter the Application ID that you received while applying. After entering a valid Application ID you will be able to see the current status of your application.



Step2: After clicking on GO button, status of the application will be displayed as per below screen



4: Download the Certificate

Step 1: Select ULB from Dropdown and Enter the Application ID that you received while applying for the certificate.



Step2: Click After entering a valid Application ID you will be able to download the certificate in order to compare with the one available with you.

