

Service Name: No Dues Certificate

1. Process Flow / Procedure

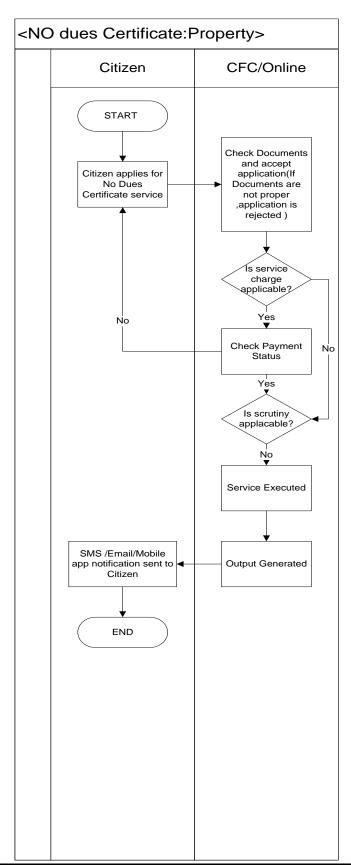
- Citizen can apply for the service on Web, Aaple Sarkar, and Mobile App or can visit to CFC/ULB office. On Web, he can upload the supporting mandatory documents.
- Pay the prescribed fees either Online (Credit Card/Debit Card/Net Banking) or Offline (At ULB/CFC).
- Application no. is generated which is further can be used by applicant to track the application.
- Applicant will be informed through SMS and email for every important event.
- Verification of documents will be done at ULB/CFC counter. Citizen needs to submit the copies of the documents at the ULB counter in case of ULB (CFC) application or needs to upload documents in case of online application.
- ULB/CFC clerk will check all the documents and authorize or Un-authorize the application.
- If application is un-authorized then citizen can re-submit document or can correct the application form.
- If application is authorized then it will be scrutinized (if applicable) by the respective department.
- Later, Citizen will avail the digitally signed certificate against the service applied through online login or from the ULB/CFC counter.

Timeline to complete the Services:

Services	No. of days	
No dues	Immediate	
Certificate		



2. Service Workflow





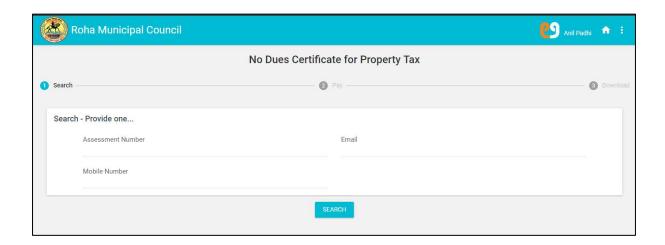
3. Document Checklist

Services	Required documents from Citizen	Documents verified by ULB
No Due Certificate	NA	Will check dues in system with Property Number

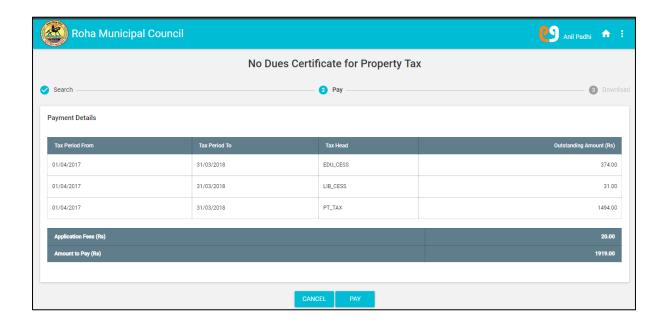


4. Screenshots

• Step1: Click on "Property" module link to Apply for No Dues Certificate. On clicking following screen will be displayed by the system

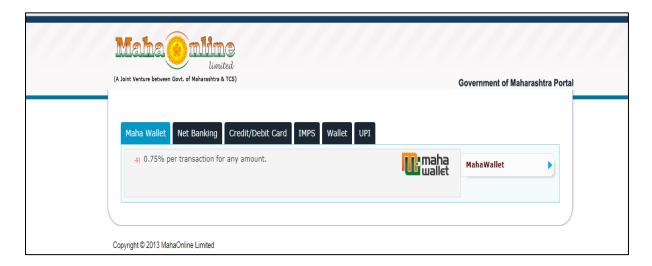


 Step 2: User should enter provided search parameters and click on Search button. On clicking, page will be redirect to the "No dues Certificate for Property tax" page

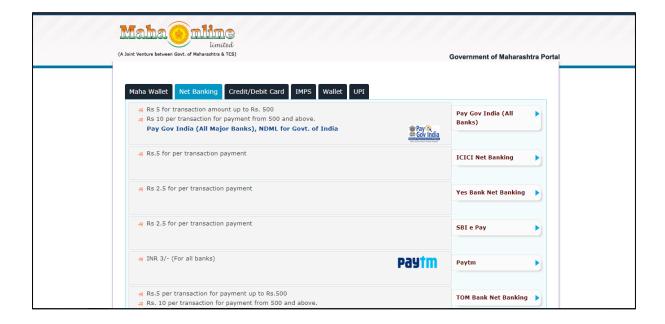


• Step 3: User should click on "Pay" button to proceed with payment. After Clicking on Pay Button, page will be redirect to the Mahaonline Payment Mode Page





Step 4: After Clicking on Net banking Option on the Mahaonline Payment Mode
Page it will redirect to the Net Banking Option Page

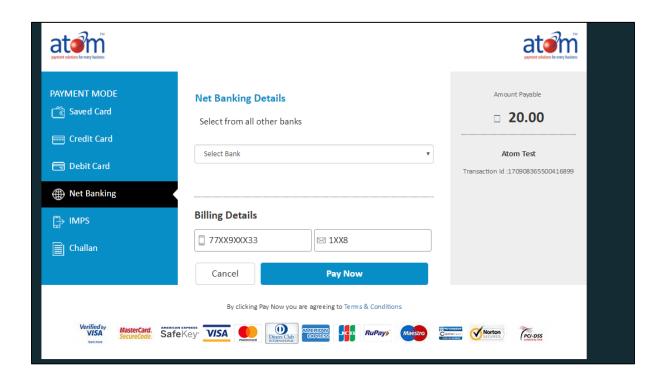


• Step 5: After Clicking on Yes Bank Net banking Option on the Mahaonline Payment Mode Page it will redirect to the Payment Details Page.



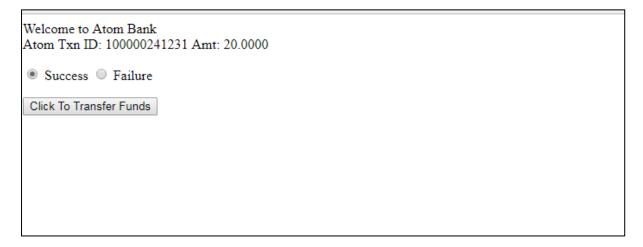


• Step 6: After Clicking "Proceed for Payment" button on the Mahaonline Payment Mode Page it will redirect to the Atom Payment Option Page.



• Step 7: After selecting Net banking Option and selecting Bank As Atom bank clicking on Pay Now button it will redirect to the Atom Transaction Page.



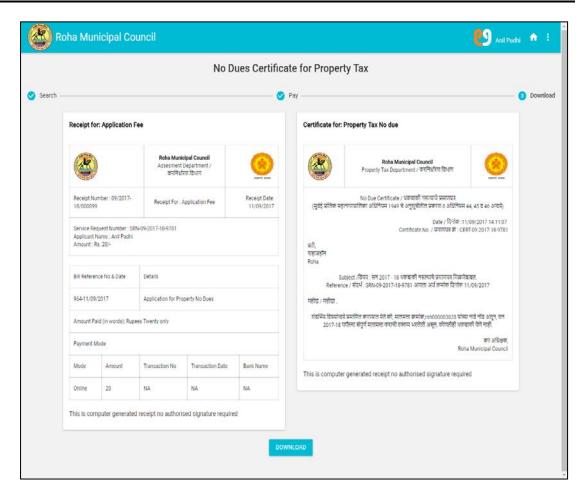


 Step 8: After Clicking on Click To Transfer Funds button it display the below message



• Step 9: After clicking on Ok Button of the message displayed on the above screen it generates No Due Certificate For Property Tax





• Step 10: After Clicking on the Download button on the No Dues Certificate for Property Tax page it should allow to take the print of the same. Below is the print preview for the same.



9/11/2017

Receipt for: Application Fee



Service Request Number : SRN-09-2017-18-2315

Applicant Name: Anil Padhi

Amount: Rs. 20/-

18/000100

Bill Referen	ce No.& Date	Details	Details			
965-11/09/2	2017	Application for Property No Dues				
Amount Paid (in words): Rupees Twenty only						
Payment Mode						
Mode	Amount	Transaction No	Transaction Date	Bank Name		
Online	20	NA	NA	NA		

This is computer generated receipt no authorised signature required

9/11/2017

Certificate for: Property Tax No due



Roha Municipal Council Property Tax Department / करनिर्धारण विभाग



11/09/2017

No Due Certificate / थकबाकी नसत्याचे प्रमाणपत्र (मुवंई प्रांतिक महानगरपालिका अधिनियम 1949 चे अनुसूचीतील प्रकरण 8 अधिनियम 44, 45 व 46 अन्वये)

> Date / दिनांक :11/09/2017 14:11:07 Certificate No. / प्रमाणपत्र क्रं : CERT-09-2017-18-2315

प्रती, शहाजहॉन Roha

> Subject /विषय : सन 2017 - 18 थकबाकी नसत्याचे प्रमाणपत्र मिळणेबाबत. Reference / संदर्भ : SRN-09-2017-18-2315 आपला अर्ज क्रमांक दिनांक 11/09/2017

महोद्य / महोद्या ,

संदर्भिय विषयांन्वये प्रमाणित करण्यात येते की, मालमत्ता क्रमांक,roh000003828 यांच्या नावे नोंद असून, सन 2017-18 पर्यंतचा संपुर्ण मालमत्ता कराची रक्कम भरलेली असून, कोणतीही थकबाकी येणे नाही.

> कर अधिक्षक, Roha Municipal Council

This is computer generated receipt no authorised signature required