

Service Name - Apply for New Trade License

1. Process Flow/Procedure

- Citizen can apply for the service on Web, Aaple Sarkar, and Mobile App or can visit CFC/ULB office. On Web, he can upload the supporting mandatory documents.
- Pay the prescribed fees either Online (Credit Card/Debit Card/Net Banking) or Offline (At ULB/CFC).
- Application no. is generated which further can be used by applicant to track the application.
- Applicant will be informed through SMS and email for every important event.
- Verification of documents will be done at ULB/CFC counter. Citizen needs to submit
 the copies of the documents at the ULB/CFC counter. ULB/CFC clerk will check all the
 documents and authorize or Un-authorize the application.
- If application is un-authorized then citizen can re-submit document or can correct the application form.
- If application is authorized then it will be scrutinized (if applicable) by the respective department.
- If application is rejected during final scrutiny then rejection letter will be generated and intimated to applicant through SMS and email.
- Once the application is scrutinized (if applicable), LOI charges will be auto populated based on charge master setup and generate the LOI (if applicable).
- Applicant needs to make the payment against the LOI (if applicable).
- Later, Citizen will avail the digitally signed certificate against the service applied through online login or from the ULB/CFC counter.
- Timeline to complete the Services:

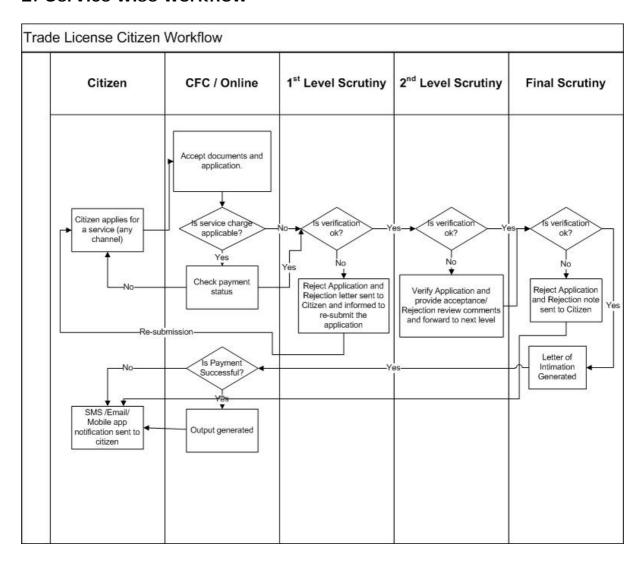
Services	No. of days
New Trade License	15

Scrutiny Levels

Services	No. of Scrutiny Levels
New Trade License	3



2. Service wise workflow





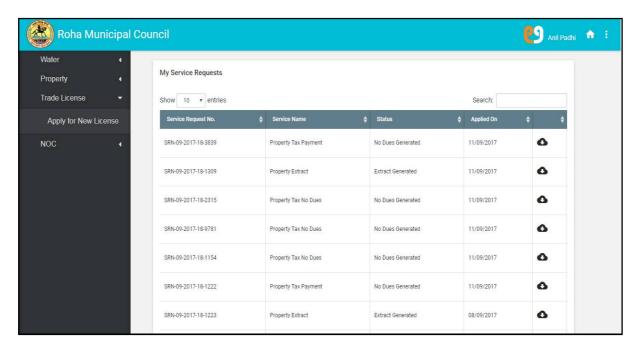
3. Document checklist

Services	Required documents from Citizen	Documents verified by ULB
New Trade License	 Lease Deed/ Legal Occupancy 	 Latest Property Tax Payment Details
	 Partnership Deed (if partners involved) 	 Latest Water Tax Payment Details
		Health NOC
		Occupancy Certificate



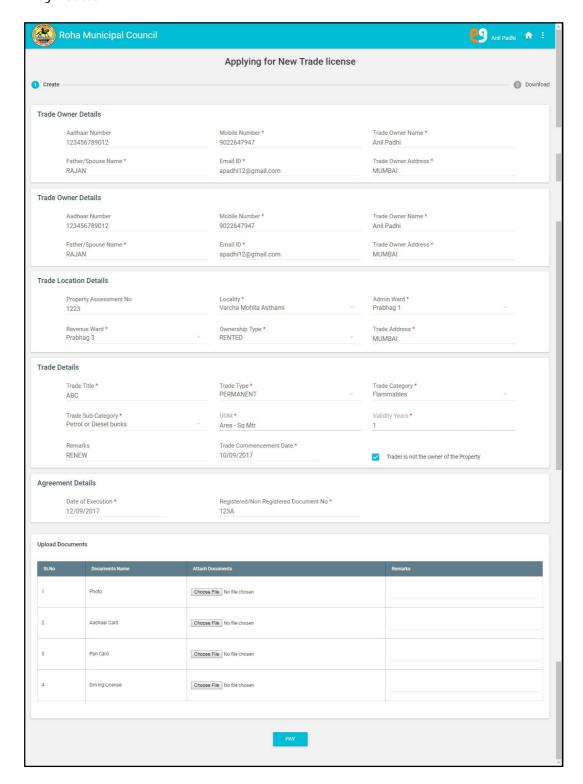
4. Screen shots

• Step 1: After Login, the below screen will be displayed by the system. User should click on "Trade License" link displayed at left hand side of the screen.





 Step 2: After Clicking on "Apply for New License", it will redirect to the Applying for New Trade License Page. User should enter mandatory fields and click on "Pay" button.

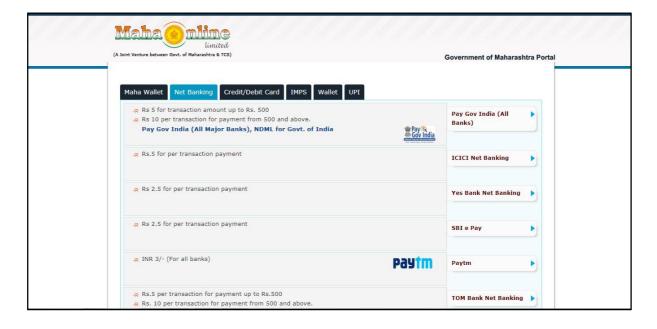




• Step 3: User should click on "Pay" button to proceed with payment. After Clicking on Pay Button, page will be redirect to the Mahaonline Payment Mode Page



• Step 4: After Clicking on Net banking Option on the Mahaonline Payment Mode Page it will redirect to the Net Banking Option Page

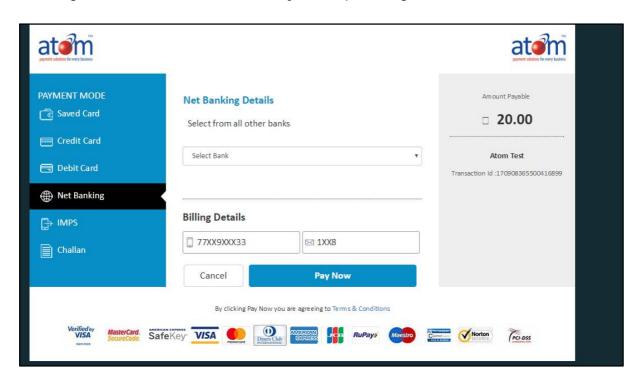




• Step 5: After Clicking on Yes Bank Net banking Option on the Mahaonline Payment Mode Page it will redirect to the Payment Details Page.

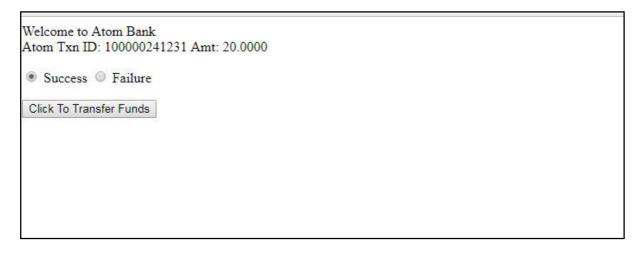


• Step 6: After Clicking "Proceed for Payment" button on the Mahaonline Payment Mode Page it will redirect to the Atom Payment Option Page.





• Step 7: After selecting Net banking Option and selecting Bank As Atom bank clicking on Pay Now button it will redirect to the Atom Transaction Page.

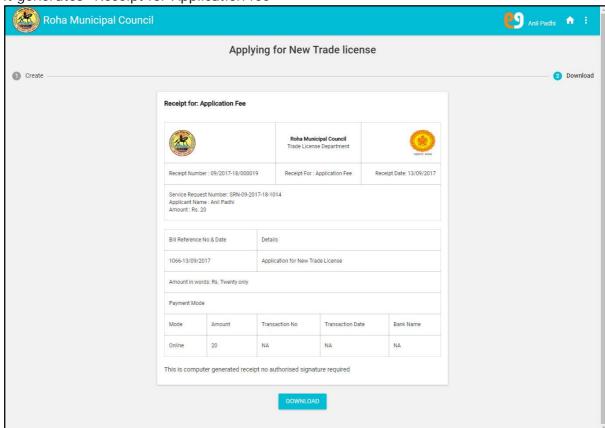


 Step 8: After Clicking on Click To Transfer Funds button it display the below message





Step 9: After clicking on Ok Button of the message displayed on the above screen it generates "Receipt for Application fee"





 After Clicking on the Download button on the Applying for New Trade License page it should allow to take the print of the same. Below is the print preview for the same.

			cipal Council se Department	THE PERSON
Receipt Nu 18/000019	umber : 09/2017-	1.7	r : Application Fee	Receipt Date 13/09/201
7. 7.	Name : Anil Padhi			
Amount : F		Details		
Amount : F	Rs. 20 nce No.& Date	Details Application for Ne	w Trade License	
Amount : F Bill Refere 1066-13/09	Rs. 20 nce No.& Date	Application for Ne	w Trade License	
Amount : F Bill Refere 1066-13/09	Rs. 20 nce No.& Date 9/2017 words: Rs. Twenty	Application for Ne	w Trade License	
Amount : F Bill Refere 1066-13/09 Amount in	Rs. 20 nce No.& Date 9/2017 words: Rs. Twenty	Application for Ne	w Trade License Transaction Date	Bank Name