



# Abhinandan Saraswat

## Technical Support Engineer

### Professional Summary

Aspiring Technical Support Engineer eager to utilize skills to provide support and resolve queries of customers in the best way possible. Empathetic towards customers and good in decision-making skills. Wants to work in a challenging work environment, where the utmost utilization of skills is possible.

### Experience

#### Quality control officer

Macleods Pharmaceuticals | Himachal Pradesh

11-2019 to 12-2021

- Handled various critical equipment like HPLC, and GC.
- Using applications like chromeleon 7.2 and lab solutions.
- Making day-to-day reports and setting goals for projects.

### Projects

#### • Firebase Presentation

##### Features:-

Attractive presentation showing onboarding processes.

##### Areas of Responsibility:-

Content creation and presentation preparation.

##### Tech Stack:-

Reveal.js | HTML | CSS.

A collaborative project of two members was completed in a day.

#### • Lifestyle Stores / clone



[Github link](#)

Lifestyle is India's leading clothing e-commerce platform.

##### Features:-

Cart functionality | User interactive | Login-Signup.

##### Areas of Responsibility:-

Fitness page | Home Page Interactivity | Payments page.

##### Tech Stack:-

HTML | CSS | JavaScript | VS code.

A collaborative project of four members was completed in 5 days.

### Education

#### Technical Support Engineering(Full time)

| Masai school | Bengaluru, KR|

04-2022 to Present

#### B.Tech in Biotechnology

| Dr.APJ A.K.T.U | Lucknow, U.P |

05-2015 to 06-2019

### Contact



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abhinandan-saraswat



AbhinandanSaraswat



Abhinandan's Portfolio

### Technical Skills

SQL | Linux | HTML | CSS | JavaScript  
| Java

### Customer Service Skills

Effective Communication | Problem  
Solving | Active listening | Patience

### Soft Skills

Leadership | Creative Thinking | Time  
Management | Decision Making

### Certifications & Achievements

- Masai's Zoom Full Marathon Certificate Season 1.
- Masai's Zoom Half Marathon Certificate Season 4.
- Internshala's Internship and Job Preparation.
- Internshala's Data Structure and Algorithms.