



# Abhinandan Saraswat

## Technical Support Engineer

### Professional Summary

Aspiring Technical Support Engineer eager to utilize effective skills to provide support and resolve queries of customers in the best way possible. Empathetic towards customers and good in decision-making skills. Wants to work in a challenging work environment, where the utmost utilization of skills is possible.

### Experience

#### Quality control officer

Macleods Pharmaceuticals | Himachal Pradesh

11-2019 to 12-2021

- Handled various critical equipment like HPLC, and GC.
- Using applications like chromeleon 7.2 and lab solutions.
- Making day-to-day reports and setting goals for projects.

### Projects

#### • Firebase Presentation

##### Features:-

Attractive presentation showing onboarding processes.

##### Areas of Responsibility:-

Content creation and presentation preparation.

##### Tech Stack:-

Reveal.js | HTML | CSS.

A collaborative project of two members was completed in a day.

#### • Lifestyle Stores



[Github link](#)

Lifestyle is India's leading clothing e-commerce platform.

##### Features:-

Cart functionality | User interactive | Login-Signup.

##### Areas of Responsibility:-

Fitness page | Home Page Interactivity | Payments page.

##### Tech Stack:-

HTML | CSS | JavaScript | VS code.

A collaborative project of four members was completed in 5 days.

### Education

#### Technical Support Engineering(Full time)

| Masai school | Bengaluru, KR|

04-2022 to Present

#### B.Tech in Biotechnology

| Dr.APJ A.K.T.U | Lucknow, U.P |

05-2015 to 06-2019

### Contact



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Abhinandan's Portfolio

### Technical Skills

SQL | Linux | HTML | CSS | JavaScript  
| Java

### Customer Service Skills

Effective Communication | Problem  
Solving | Active listening | Patience

### Soft Skills

Leadership | Creative Thinking | Time  
Management | Decision Making

### Certifications & Achievements

- Masai's Zoom Full Marathon Certificate Season 1.
- Masai's Zoom Half Marathon Certificate Season 4.
- Internshala's Internship and Job Preparation.
- Internshala's Data Structure and Algorithms.