

Privacy Policy

Effective Date: May 22, 2025

At Therapy Council, your privacy is important to us. This Privacy Policy outlines how we collect, use, protect, and disclose your information when you visit our website or use our services.

1. Information We Collect

a. Personal Information

We may collect the following information when you use our site or services:

- Full name
- Email address
- Phone number
- Mailing address
- User profile information (if you create an account)
- Health-related details you voluntarily provide during consultations or intake forms
- Payment details (processed securely via third-party providers)

b. Non-Personal Information

- Browser type and version
 - IP address
 - Device type
 - Referral URLs
 - Website usage data collected via cookies and analytics tools
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2. How We Use Your Information

We use your information to:

- Provide therapeutic services and support
 - Respond to inquiries and client communications
 - Send newsletters, appointment confirmations, and reminders
 - Process transactions securely
 - Improve website performance and user experience
 - Ensure data security and regulatory compliance
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3. Sharing Your Information

We **do not sell** your personal information. We may share your information with:

- Licensed therapists affiliated with Therapy Council
 - Service providers (e.g., Stripe for payments, Google Analytics, Calendly for scheduling)
 - Legal authorities, only when required by law or to protect rights and safety
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4. Cookies and Tracking Technologies

We use cookies and similar technologies to analyze website usage and improve your experience. You can adjust your browser settings to refuse cookies or alert you when they are used.

5. Data Security

We implement industry-standard encryption and access controls to protect your information. While we take reasonable steps to safeguard your data, no digital transmission or storage method is 100% secure.

6. Third-Party Services

Therapy Council may integrate with third-party tools and services such as:

- **Stripe** for secure payments
- **Calendly** for appointment scheduling
- **Google Analytics** for website metrics

These services may collect data in accordance with their own privacy policies. We encourage you to review them independently.

7. Account Management

Users may be required to create an account to access certain features. You are responsible for maintaining the confidentiality of your login credentials. You may update or delete your account by contacting us.

8. Children's Privacy

Our website is not directed to children under the age of 13. We do not knowingly collect personal information from children. If you believe a child has provided us data without parental consent, please contact us immediately.

9. Your Rights

As a user, you may:

- Request access to your personal data
- Ask to correct or delete inaccurate information
- Withdraw consent for data processing

- Lodge a complaint with a regulatory body if you believe your privacy rights have been violated

To exercise your rights, email us at: **thetherapycouncil@gmail.com**

10. International Users

Our services are based in **India**, and your data will be processed under Indian data protection regulations. If you are accessing our services from outside India, you consent to the transfer of your information to our location and applicable local laws.


11. Changes to This Policy

We may update this Privacy Policy as needed. Changes will be posted on this page with the revised effective date.

12. Contact Us

Therapy Council

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 Email: thetherapycouncil@gmail.com