



SuperSheldon Privacy Policy

Effective Date: August 25, 2025

Company Name: Super Sheldon LLP (hereinafter referred to as "Supersheldon", "We", "Us" or the "Company")

Registered Office: Om Chambers 648/A, 4th Floor, Binnamangala 1st Stage, Indiranagar, Bangalore North, Bangalore – 560038, Karnataka, India

Email: support@supersheldon.com

1. Introduction

Supersheldon LLP, incorporated under the Limited Liability Partnership Act, 2008 (LLP Identification Number: ACP-6086), recognizes the importance of maintaining your privacy. We value your trust and are committed to safeguarding your personal information. This Privacy Policy ("Policy") outlines how we collect, store, use, handle, and protect your information.

2. Scope of Privacy Policy

This Policy applies to:

- Visitors and registered users of our website www.supersheldon.com ("Website")
- Mobile applications, online platforms, and offline sources managed by Supersheldon

This Policy does not apply to practices of companies not owned or controlled by Supersheldon or to individuals we do not employ.

By accessing or using our Website and Services, you agree to the terms of this Privacy Policy. If you do not agree, please discontinue use immediately.



+91 8011243510



karan@supersheldon.com



SuperShelodon Om Chambers, 648/A, 4th Floor, Binnamangala 1st Stage, Indiranagar, Bangalore - 560038



SuperSheldon Privacy Policy

3. Information We Collect

a) Information You Provide Directly

- Name, email ID, phone number, and address
- Student details (name, age, academic information)
- Parent/guardian contact information for students under 18
- Login credentials (username and password)
- Payment-related details (billing name, billing address, payment method)

b) Payment Information

- Supersheldon does not collect or store credit/debit card details.
- Payments are securely processed through authorized third-party payment gateways. Please refer to their respective privacy policies.

c) Automatically Collected Information

- IP address, browser type, device type, operating system
- Access times, pages visited, duration of session
- Referring websites and clickstream data

d) Information from Third Parties

- Social media integrations may provide us with information such as your name and email (based on your privacy settings).



SuperSheldon Privacy Policy

4. How We Collect Information

- Directly from you when you register, book classes, or contact support
- Cookies and analytics tools such as Google Analytics
- Third-party platforms integrated with our services (e.g., Zoom, WhatsApp, Google Classroom)

5. Use of Information

We may use your information to:

- Provide and improve our educational services (K-12 tutoring, exam preparation, etc.)
- Contact you with updates, offers, or important notices
- Respond to your queries and support requests
- Analyze site usage trends and improve user experience
- Ensure security and prevent fraud
- Comply with legal obligations

6. Sharing of Information

We do not sell or trade your personal information. However, we may share information with:

- Affiliates and subsidiaries for related educational services
- Third-party service providers (payment processors, video platforms, analytics providers)
- Regulatory authorities or law enforcement when required by law



SuperSheldon Privacy Policy

7. Cookies

Supersheldon uses cookies to personalize your experience and analyze traffic. You can disable cookies in your browser, but some features of our platform may not function properly.

8. Security of Your Information

We adopt reasonable technical and organizational safeguards to protect your data from unauthorized access, disclosure, alteration, or destruction. However, no system is 100% secure, and we cannot guarantee absolute protection.

9. Grievance Officer

In accordance with the Information Technology Act, 2000, the name and contact details of the Grievance Officer are provided below:

Grievance Officer: [To be appointed by Supersheldon LLP]

Email: support@supersheldon.com

Address: Om Chambers 648/A, 4th Floor, Binnamangala 1st Stage, Indiranagar, Bangalore North, Bangalore – 560038, Karnataka, India

10. Indemnity

You agree to indemnify Supersheldon from any loss, harm, or claim arising from your misuse of our Website or Services.



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11. Updates to this Policy

We may revise this Privacy Policy from time to time. Updates will be posted on our Website with the revised effective date. Continued use of our Services indicates your acceptance of the updated Policy.

12. Governing Law & Dispute Resolution

This Policy shall be governed by the laws of India. Any disputes shall be subject to the exclusive jurisdiction of the courts in Bangalore, Karnataka. Disputes unresolved through negotiation shall be referred to arbitration under the Arbitration and Conciliation Act, 1996, with the seat of arbitration in Bangalore and proceedings in English.