POTHURI ABHINAYA VARSHA

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Career Objective

To secure a position that allows me to apply my knowledge and expertise to make a positive impact and contribute to the organization's goals.

Educational Qualifications

- B.TECH (C.S.E)   : Bonam Venkata Chalamaya Institute Of Technology And Science**[7.5 CGPA]**
- INTERMEDIATE (P.C.M)   : Aditya Junior College **[7.6 CGPA]**
- SCHOOL   : Sri Balaji High School **[10 CGPA]**

Technical skills

- Programming Languages   : Python
- Database Language   : SQL
- Front End Languages   : HTML, CSS, JavaScript

Experience

- Digital Interaction Advisor at **[24]7.ai (Aug 2024 – Jan 2025)** : *Responsibilities* - Delivered timely and personalized customer support via chat using salesforce tool, Resolving issues efficiently, Participated in Quality Assurance, Ensuring high satisfaction ratings and developed strong communication and problem-solving skills.

Projects

- Face Recognition-Based Employee Attendance System Using Python
- Created a portfolio website using HTML, CSS, JavaScript that showcases my skills and projects and achievements

Activities

- Participated in NSS Activity and Class Representative
- Completed a 10 week Community Service Project as a part of my semester course

Certifications

- Azure AI fundamentals and Azure Data Scientist Associate certifications from **MICROSOFT**
- Completed certification requirements for Certified System Administrator from **SERVICENOW**
- Communication skills certification from **TCSION**

More Details

- Languages Known   : English, Telugu
- Interests   : Photography, Travelling, Solving Puzzles
- Strengths   : Work-holic, Quick Learner, Adaptability

Declaration

I here by declare all the above information is best of my knowledge.

Mummidivaram   P.A. Varsha