## **Carlos Rivera**

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### **Summary:**

Applied Data Scientist with 5+ years of experience in NLP, recommendation systems, and customer analytics.

# **Experience:**

Data Scientist - NLP Team, VoiceIQ Technologies, January 2019 - Present

- Built custom NER models using spaCy and Transformers.
- Implemented recommendation systems using collaborative filtering.
- Conducted A/B testing and behavior analysis.

## **Education:**

M.S. in Data Science, University of Toronto, Graduated: August 2018

#### Skills:

NLP, spaCy, NLTK, Transformers, Recommendation Systems, Tableau, SQL, Spark