**Patron**

* The patron is the person who can share his/her belongings to receivers.
* The patron will have a log in or sign up page.
* The patron can only share one belonging at a time with only one receiver.
* The patron will be notified once the item is received.
* The patron will have an access to the item request of receivers and the reason for the item they want.
* The patron will then have an access to the contact details of the receiver.
* The patron can share the item the receiver wants through online services even if they don’t have it.
* The patron can send an update to the receiver that their requested item has been sent.

**Receiver**

* The receiver can choose the item of their choice by filling up a form for the patron.
* The receiver will only have one active book request.
* They have to confirm that the item has been received and send an update to the patron.
* The receiver will be notified whether their request has been taken up or not.
* The receiver can thank the patron to express their gratitude.

**Administrator**

* The administrator will ensure that every transaction is encrypted and safe.
* The administrator will ensure that the users are signing up or logging in so that they are authenticated.