#### CHATBOT PROJECT 1

NLP 6320 AXG230010

### **About the Project:**

The purpose of this project is to create a David Fincher fan chatbot. David Fincher is a highly regarded filmmaker in Hollywood and hopefully my chatbot can help you learn a few things about him in case you didn't know earlier.

#### Part 1: Web Crawler:

- For part 1, to start off with, in the 'crawl.py' file, I have taken 2 starter URLs related to David Fincher. Then, functions are defined to ensure that the URLs crawled to are outside of the starting URL and to ensure that links ending with ".php", ".pdf", ".jpg", etc., are not considered. The URLs are stored in the variable 'result', which is a list of all the URLs. Once the URLs are collected, their data is scraped and stored in separate files. For this project, I have considered a maximum of 25 URLs, but a couple of them denied access to be scraped from. So, I'd arrived at 23 URLs' data being scraped into 23 files.
- Now, these 23 files are then preprocessed in the 'clean.py' file, where URLs, and non-alphanumeric characters are removed from the raw text. Upon cleaning the text files, they are combined into a single text file. This is done to extract the most important terms across all the files. This can be seen in the 'combine\_files.py' file. Then, in the 'important\_terms.py' file, the 40 most important terms are found. Here, TF-IDF is used to find them.
- Upon finding the important terms, I have manually picked 12 of them which I felt were the most relevant to the topic. Then, for the knowledge base creation, the file 'kb\_create' is run, which initializes an empty dictionary with these terms as keys. For each important term, it loops through the sentences in the combined file and adds those with the term present in it to the list under that key. The knowledge base is pickled into a file, which is then loaded into the Chatbot for part 2. A readable version of the knowledge base can be viewed in the file 'kbdict.txt'. It contains the 12 important terms as keys and sentences under them are the keys' values.

The important terms of the project are:

- 1. Film
- 2. Music
- 3. Writer
- 4. Adaptation
- 5. Thriller
- 6. Noir
- 7. Reznor

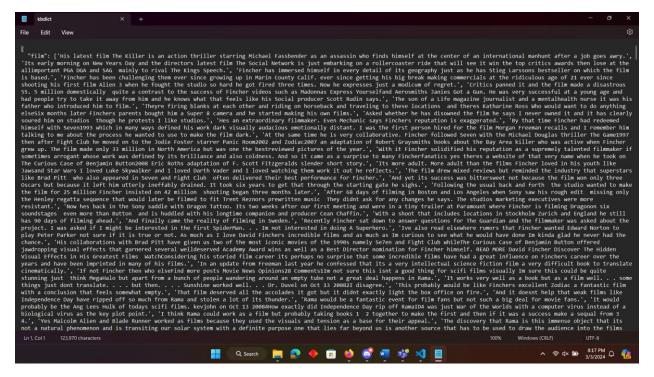
- 8. Alien
- 9. Propaganda
- 10. Award
- 11. Zuckerberg
- 12. Sorkin

Below I'm attaching a screenshot of the important terms calculated using TF-IDF.

```
C:\Users\abhir\OneDrive\Desktop\Chatbot\Crawler>python important_terms.py

Top important terms using TF-IDF for the cleaned text file:
fincher: 0.49466822318597402216
file: 0.279369757402216
file: 0.152797590237642216
file: 0.152797590237642216
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```

The knowledge base screenshots can be seen below. These are some images taken from the readable version of the knowledge base.



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Fig. 56. View

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#### Part 2: Chatbot:

### **System Description:**

The chatbot takes the data from the pickled knowledge base. The chatbot prompts for the user's name and asks them whether they like Fincher or know about him. Then, they are asked if they know any movies by Fincher. This starts the conversation before giving some general topics that they can learn about Fincher. More on the dialog flow is covered in the next section.

Based on the user input, the chatbot runs a similarity search that fetches the most relevant answer to the input. The users' data is stored in a pickled file, which stores their name, preference on Fincher, and their favorite Fincher movie name. This enables the chatbot to remember user information so when a user returns to the chatbot, it doesn't need to ask them about their thoughts on Fincher again and can go straight to the answering for questions. If the chatbot cannot find a relevant response to the query, it responds with a generic sentence saying it doesn't have any information on that topic.

An example is shown below.

```
Fin: Ask me more about the above topics or just Fincher in general or type 'exit' to end the conversation.

Jaideep: food

Fin: Sorry, I don't have information on that.

Jaideep: Tell me about The Social Network

Fin: It stars Jesse Fisenberg as Zuckerberg with a supporting cast of Andrew Garfield Justin Timberlake Armie Hammer and Max Minghella.
```

### NLP techniques used in the chatbot:

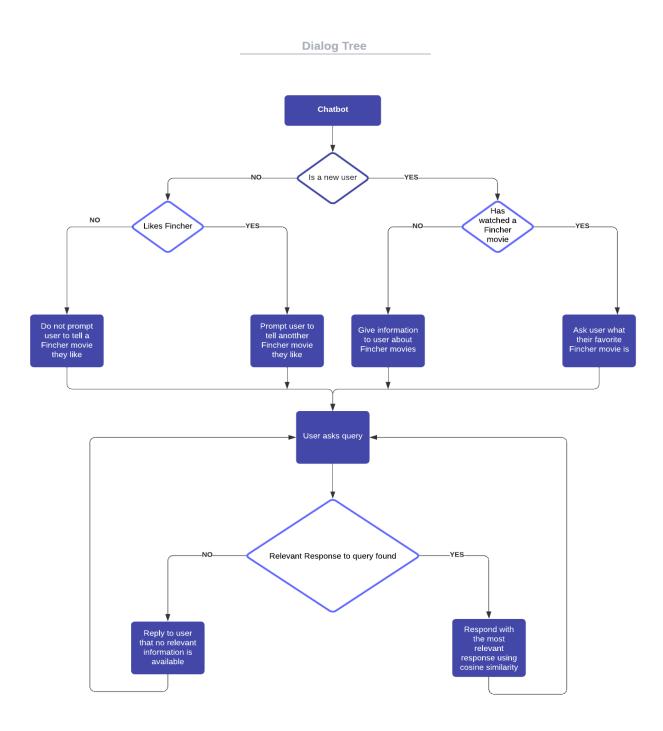
- Tokenization and lemmatization: The user input is processed by spaCy's NLP pipeline to extract tokens and lemmatize words. This helps in matching the user's input to predefined sentences.
- NER: Named Entity Recognition is used to extract named entities like person, organization names from the user input. This provides more context to match the user input.
- Cosine Similarity: Cosine Similarity is used to find the best matching sentence in the knowledge base to the user input. This has been important in retrieving sentences despite the term not appearing in the sentence. For example, mentioning Facebook would give responses related to 'The Social Network', a movie based on the founding of Facebook.

## **Chatbot Logic:**

The chatbot checks whether the user is new or returning based on their name.

- If it's a new user who does not like Fincher or does not know about him, they are asked if they watched any Fincher films. If they did, their favorite film of his is asked. If not, the user is given the names of some Fincher films.
- If the user is new and they like Fincher, their favorite movie of his is asked and the information is stored before the conversation proceeds.
- If the user is returning and likes Fincher, the chatbot remembers them and remarks that the user likes a movie which they previously mentioned that they liked.

• If returning and does not like Fincher or does not know about him, the chatbot remembers them and they are just simply asked to ask any questions to learn about Fincher.



The dialog continues until the user enters 'exit'.

Examples of the above cases can be seen in the sample dialog interactions.

### **Sample Dialog Interactions:**

The below two interactions are for new users.

```
C:\Users\abhir\OneDrive\Desktop\Chatbot\Chatbot\python chatbot.py
Fin: Nello! I'm Fin, a David Fincher fan chatbot.

Fin: Do you like David Fincher Type 'yes' if you do, or 'no' if you do not like him or don't know much about him: no
Fin: Nello abideep! Nice to meet you. I see you do not like David Fincher or know much about him.

Fin: Have you watched any Fincher movies before? Type 'yes' or 'no'
Anidesp: No
Fin: Hello abideep! Nice to meet you. I see you do not like David Fincher or know much about him.

Fin: Have you watched any Fincher movies before? Type 'yes' or 'no'
Anidesp: No
Fin: Hell, if you're interested, here are some popular David Fincher movies: Fight Club, The Social Network, Gone Girl, Seven, The Girl with the Dragon Tatt
oo, The Killer, Alien 3, Zodiac.

Fincher has won many awards, made several book adaptations, including one about Facebook, ventured into his own production company 'Propaganda', has made mu
sic videos before entering filmmaking, and has a longtime collaboration with composer Trent Reznor from the Mine Inch Nails.

Fin: Ask me more about the above topics or just Fincher in general or type 'exit' to end the conversation.

Jaideep: Ond
Fin: Sorry, I don't have information on that.

Jaideep: Mine has bout Alien
Jaideep: Mine about Alien
Jaideep: Mine about
Jaideep: Mine about
Jaideep: Mine about
Jaideep: Mine has see to the studio recut Finchers version.

Jaideep: Mine has many amards for Best Notion Picture
Drama Best Director Best Screenplay and Best Original Score at the 68th Golden Globe Awards.

Jaideep: Mine received amards for Best Notion Picture
Drama Best Director Best Screenplay and Best Original Score at the 68th Golden Globe Awards.

Jaideep: Mine me music videos?

Fin: Set on a directing career Fincher cofounded production company Propaganda Films and started directing commercials and music videos.

Jaideep: Mine move admards for Best Notion
Jaideep: Mine move adma
```

```
C:\Users\abhir\OneDrive\Desktop\Chatbot\Chatbot\Chatbot\python chatbot.py
Fin: Hello! I'm Fin, a David Fincher fan chatbot.
Fin: What's your name? Rohit
Fin: Do you like David Fincher? Type 'yes' if you do, or 'no' if you do not like him or don't know much about him: no
Fin: Hello Rohit! Nice to meet you. I see you do not like David Fincher or know much about him.
Fin: Have you watched any Fincher movies before? Type 'yes' or 'no'
Rohit: yes
Fin: That's good to know.
Fin: Which Fincher movie did you like the most? Please provide the name: Fight Club
Fin: Nice! Fight Club is a great choice.
Fincher has won many awards, made several book adaptations, including one about Facebook, ventured into his own production company 'Propaganda', has made mu sic videos before entering filmmaking, and has a longtime collaboration with composer Trent Reznor from the Nine Inch Nails.
Fin: Ask me more about the above topics or just Fincher in general or type 'exit' to end the conversation.
Rohit: Did he make music videos?
Fin: Martin just give hope for a Game of Thrones prequel CMETTech CultureDavid Fincher returns to his Vogueing video days in new comedyDavid Fincher returns to his Vogueing video days in new comedyThe acclaimed director follows House of Cards with an HBO show based on the music video industry that spawned the likes of Michael Bay and Zack Snyder. by Richard Trenholm richtrenholm 5 May 2015121 pm B5TTech CultureB May 201
S121 pm B5TD Richard Trenholm richtrenholmDirected by David Fincher the 1990 promo for Vogue by Madonna is halled as one of the best music videos ever.
Rohit: Has he won academy awards?
Fin: Perfore he became an established auteur Fincher directed dozens of music videos dating back to 1984 through his production company Propaganda Films.
Rohit: Has he won academy awards?
Fin: Perfore he became an established auteur Fincher directed dozens of music videos dating back to 1984 through his production company Propaganda Films.
Rohit: Has he won academy awards?
Fin: Perfore he became an established aut
          io.
Obit: What is Fincher's favorite film?
in: But just because we know that we are watching a film doesnt make us any less susceptible to the illusion.
Obit: What is his movie with Mark Zuckerberg?
in: But watch the various kids Dustin and Billy making screwdrivers the stoned dude on the couch watching Shark Week the students in the lab Erica Albrigh
is roommate in her flannel pajamas the kids in the pizza parlor all while beautiful people on E dance to Seratosynced songs. Watch the subtle ways in which
averin and Zuckerberg interact.
```

#### Then for returning users:

```
C:\Users\abhir\OneDrive\Desktop\Chatbot\Chatbot\Chatbot\chatbot\python chatbot.py
fin: Hello! I'm Fin, a David Fincher fan chatbot.
Fin: What's your name? Abhi
Fin: What's your name? Abhi
Fin: By the way, you montoned that you like 'Zodiac'.
Fin: By the way, you montoned that you like 'Zodiac'.
Fin: By the way, you montoned that you like 'Zodiac'.
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Fin: By the way, you montoned that you like 'Zodiac'.
Fin: By the way, you montoned that you like 'Zodiac'.
Fin: By the way, you montoned that you like 'Zodiac'.
Fin: By the won many awards, made several book adaptations, including one about Facebook, ventured into his own production company 'Propaganda', has made mu sic videos before entering filmmaking, and has a longtime collaboration with composer Trent Reznor from the Nine Inch Nails.
Fin: Ask me more about the above topics or just Fincher in general or type 'exit' to end the conversation.
Abhi: What movie did he make about Facebook?
Fin: But you probably did have nights like the one in which Zuckerberg and his few friends hacked the Harvard network and came up with the germ of the idea that would eventually become Facebook.
Abhi: Is at the social network?
Fin: But watch the various kids Dustin and Billy making screwdrivers the stoned dude on the couch watching Shark Week the students in the lab Erica Albrigh ts roomate in her flannel pajamas the kids in the pizza parlor all while beautiful people on E dance to Seratosynced songs. Watch the subtle ways in which Saverin and Zuckerberg interact.
Abhi: anathy morning on New Years Day and the directors latest film The Social Network is just embarking on a rollercoaster ride that will see it win the top critics wards then lose at the allimportant PGA DGA and SAG mainly to rival The Kings Speech.
Abhi: and marks won by Fincher
Fin: Its early morning on New Years Day and the directors latest film The Social Network is just embarking on a rollercoaster ride that wi
```

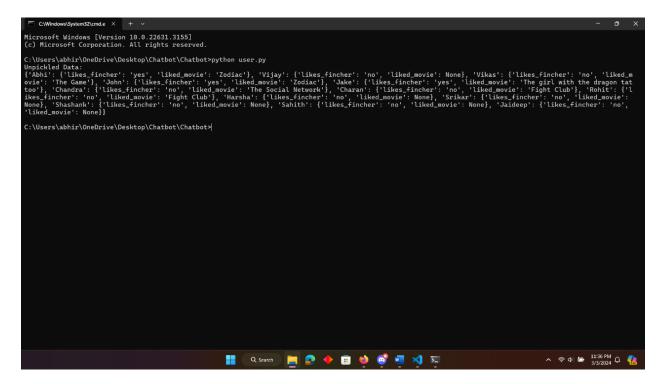
```
C:\Users\abhir\OneDrive\Desktop\Chatbot\Chatbot\chatbot>python chatbot.py
Fin: Hello! I'm Fin, a David Fincher fan chatbot.
Fin: Hello! I'm Fin, a David Fincher fan chatbot.
Fin: Hello! Vikas! Welcome back. I remember you do not like David Fincher or know much about him.
Fincher has won many awards, made several book adaptations, including one about Facebook, ventured into his own production company 'Propaganda', has made mu sic videos before entering filmmaking, and has a longtime collaboration with composer Trent Reznor from the Nine Inch Nails.
Fin: Ask me more about the above topics or just Fincher in general or type 'exit' to end the conversation.
Vikas: Which thriller films has he made?
Fin: It makes an untellable story clear and fascinating. 2011present Established auteureditRooney Mara Daniel Craig and Fincher at the premiere of The Girl with the Dragon Tattoon 2011 Fincher followed the success of The Social Network with The Girl with the Dragon Tattoo a psychological thriller based on the novel by Swedish writer Stieg Larsson.
Vikas: Which film is a book adaptation?
Fin: Sorkins fictional Harvard features moments possibly fashioned out of whole cloth painting what some have described as an inaccurate and unfair portrait of Zuckerberg and his motivations.
Vikas: Is the social network based on a true story?
Fin: Or The Social Network which contrasted Mark Zuckerbergs frictionless online communication with his fractured reallife friendships.
Vikas: Thoughts on Alien 3?
Fin: Flore the beginning Alien 3 was hampered by studio intervention and several abandoned scripts.
```

# Appendix for knowledge base:

I have not modified the knowledge base created in part 1 as there are way too many lines to even consider changing anything. It uses the same screenshots present there so I am avoiding putting them here again.

## Appendix for sample user models:

The sample user models are pickled in the file 'user1\_data.pkl'. A readable version of the users can be seen below. It documents their names, their preference towards Fincher, and if they've liked any of his movies, it is saved here.



# My evaluation of the chatbot:

I think the chatbot does well in identifying the relationship between words that are similar. When I mention an actor, it links them to the movie which they acted in most of the time. For example, when I mention Daniel Craig, it sometimes does fetch sentences related to The Girl with the Dragon Tattoo, a movie which he starred in. It does a good job in remembering users and their preferences. In most cases, it does identify names and organizations that appear a lot of times, like Fincher's own production company 'Propaganda', and award names like 'BAFTA' and 'The Oscars'.

A drawback is that sometimes it would fetch a sentence despite not having much relevance to the question asked. I have tried my best in fine tuning this aspect, but it is to be expected from an NLP based chatbot.