Abhirami Doly

1479 Maple Avenue, Milton, ON L9T 0B5

📞 +1 (365) 355-2535 | ✉ dolyabhirami@gmail.com

🔗 LinkedIn: https://www.linkedin.com/in/abhirami-doly-27b0491b8

🔗 Trailblazer: https://www.salesforce.com/trailblazer/abhirami071199

Salesforce Developer | Certified Professional | 3+ Years Experience

Certified Salesforce Developer with 3+ years of experience designing, customizing, and deploying scalable Salesforce solutions. Expertise in Apex programming, Lightning Web Components (LWC), and integrating Salesforce with external systems. Skilled in optimizing business workflows through automation and contributing to full SDLC in Agile environments.

Core Competencies

- Apex Programming: Classes, Triggers, Batch Apex, Schedulers

- Lightning Components: LWC, Lightning App Pages, Lightning Record Pages

- Declarative Automation: Workflows, Flow Builder, Process Builder, Approval Processes

- Integration: REST/SOAP APIs, Named Credentials, Callouts, External Services

- Customization: Custom Objects, Record Types, Page Layouts, Validation Rules, Dynamic Forms

- Deployment Tools: Git, Copado, Change Sets, Salesforce CLI, VS Code

- Data Tools: Data Loader, Workbench, Import Wizard, Duplicate Rules

- Salesforce CPQ: Product Configuration, Price Rules, Quote Templates

- Methodologies: Agile, Scrum

Professional Experience

Salesforce Developer

Tata Consultancy Services

Nov 2021 – Dec 2024

- Designed and developed scalable Salesforce solutions using Apex, LWC, and Flow Builder.

- Built Apex Triggers and Classes to support automation and backend logic for key modules.

- Integrated Salesforce with external platforms via REST APIs, improving system interoperability.

- Customized Salesforce using record types, validation rules, page layouts, and custom metadata.

- Automated lead assignment, opportunity creation, and renewals to streamline sales processes.

- Deployed components using Git, Copado, and Change Sets while maintaining version control.

- Worked closely with QA and BAs in Agile sprints to deliver high-quality solutions on time.

Projects

Thomson Reuters | Salesforce Automation

- Developed Apex triggers and classes to automate lead routing, renewal workflows, and licensing.

- Built complex screen and scheduled Flows for managing content lifecycle operations.

- Integrated Salesforce with external CMS using REST APIs to sync product metadata.

- Customized Lightning record pages with dynamic visibility for enhanced user experience.

Certifications

🏅 Salesforce Certified Platform Developer I

🏅 Salesforce Certified Platform App Builder

🏅 Salesforce Certified Administrator

Education

APJ Abdul Kalam Technological University

Bachelor of Technology in Electronics and Communication Engineering

GPA: 8.26 / 10