# <u>Exploratory Data Analysis(EDA) on Vehicle Insurance</u>



# 1. Importing Libraries

```
In [1]: import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
```

# 2. Loading Dataset

```
In [3]: df=pd.read_csv("D:/SKCL/Python/Vehicle_Insurance.csv")
```

# 3. Understanding the structure of the dataset

```
In [5]: df.head(10)
```

Out[5]:		id	Gender	Age	Driving_License	Region_Code	Previously_Insured	Vehicle
	0	1	Male	44	1	28.0	0	> 2
	1	2	Male	76	1	3.0	0	1-
	2	3	Male	47	1	28.0	0	> 2
	3	4	Male	21	1	11.0	1	<
	4	5	Female	29	1	41.0	1	<
	5	6	Female	24	1	33.0	0	<
	6	7	Male	23	1	11.0	0	<
	7	8	Female	56	1	28.0	0	1-
	8	9	Female	24	1	3.0	1	<
	9	10	Female	32	1	6.0	1	<

# 4. <u>Identifying the types of information available</u>

In [10]:	<pre>df.describe().T</pre>
----------	----------------------------

Out[10]:

	count	mean	std	min	25%
id	381109.0	190555.000000	110016.836208	1.0	95278.0
Age	381109.0	38.822584	15.511611	20.0	25.0
Driving_License	381109.0	0.997869	0.046110	0.0	1.0
Region_Code	381109.0	26.388807	13.229888	0.0	15.0
Previously_Insured	381109.0	0.458210	0.498251	0.0	0.0
Annual_Premium	381109.0	30564.389581	17213.155057	2630.0	24405.0
Policy_Sales_Channel	381109.0	112.034295	54.203995	1.0	29.0
Vintage	381109.0	154.347397	83.671304	10.0	82.0
Response	381109.0	0.122563	0.327936	0.0	0.0

In [12]: df.info()

```
<class 'pandas.core.frame.DataFrame'>
       RangeIndex: 381109 entries, 0 to 381108
       Data columns (total 12 columns):
            Column
                                  Non-Null Count
                                                   Dtype
            -----
                                  -----
                                                   ----
        0
                                  381109 non-null int64
            id
        1
            Gender
                                  381109 non-null object
        2
                                  381109 non-null int64
            Age
        3
            Driving License
                                  381109 non-null int64
            Region Code
                                 381109 non-null float64
           Previously_Insured 381109 non-null int64
Vehicle Age 381109 non-null object
        5
            Vehicle Age
            Vehicle_Damage
Annual_Premium
        7
                                  381109 non-null object
        8
                                  381109 non-null float64
            Policy Sales Channel 381109 non-null float64
        9
        10 Vintage
                                  381109 non-null int64
        11 Response
                                  381109 non-null int64
       dtypes: float64(3), int64(6), object(3)
       memory usage: 34.9+ MB
In [6]: df.shape
Out[6]: (381109, 12)
In [7]: df.size
Out[7]: 4573308
```

### 5. Checking for Missing Values

```
In [14]: df.isna().sum()
Out[14]: id
                                   0
                                   0
          Gender
          Age
                                   0
          Driving License
                                   0
          Region Code
          Previously Insured
                                   0
          Vehicle Age
          Vehicle Damage
                                   0
          Annual Premium
                                   0
          Policy Sales Channel
                                   0
          Vintage
          Response
          dtype: int64
```

### 6. Checking and Treating outliers

### 6.1 Checking outliers using Box PLots

```
In [16]: numeric_columns = ['Age', 'Annual_Premium', 'Policy_Sales_Channel', 'Vintage
plots_per_row = 2
Loading [MathJax]/extensions/Safe.js
```

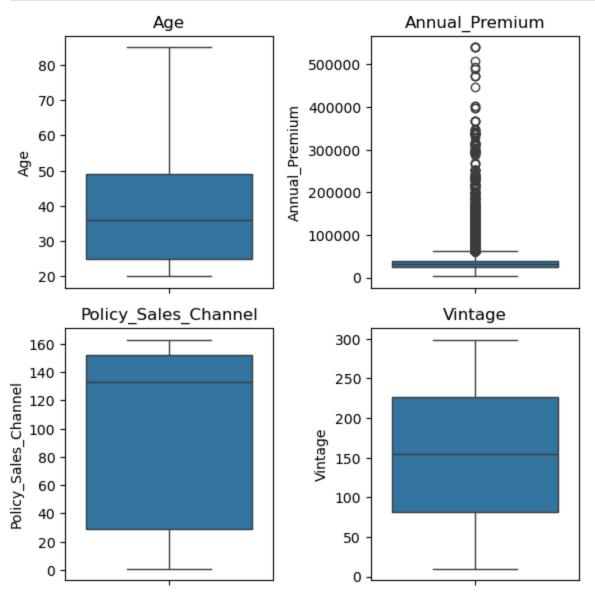
```
n_rows = (len(numeric_columns) + plots_per_row - 1) // plots_per_row

fig, axes = plt.subplots(n_rows, plots_per_row, figsize=(6, 3 * n_rows))
axes = axes.flatten()

for i, column in enumerate(numeric_columns):
    sns.boxplot(data=df, y=column, ax=axes[i])
    axes[i].set_title(f'{column}')
    axes[i].set_ylabel(column)

for i in range(len(numeric_columns), len(axes)):
    fig.delaxes(axes[i])

plt.tight_layout()
plt.show()
```



### 6.2 Findings from the Box Plots

• The column "Annual\_Premium" has potential outliers, which may require Loading [MathJax]/extensions/Safe.js attention, especially if these outliers could impact downstream

analysis or model training.

 Other numeric columns, such as "Age," "Policy\_Sales\_Channel," and "Vintage," do not exhibit notable outliers.

### 6.3 <u>Treating Outliers in "Annual Premium" Column</u>

```
In [6]: def replace_outliers(data, column):
    Q1 = data[column].quantile(0.25)
    Q3 = data[column].quantile(0.75)

IQR = Q3 - Q1

lower_bound = Q1 - 1.5 * IQR
    upper_bound = Q3 + 1.5 * IQR

# Replace values below lower bound with lower bound and values above upper data[column] = data[column].apply(lambda x: lower_bound if x < lower_bound data = replace_outliers(df, 'Annual_Premium')</pre>
```

#### 6.4 Box PLots after Outliers Treatment

```
In [50]: numeric_columns = ['Age', 'Annual_Premium', 'Policy_Sales_Channel', 'Vintage
    plots_per_row = 2

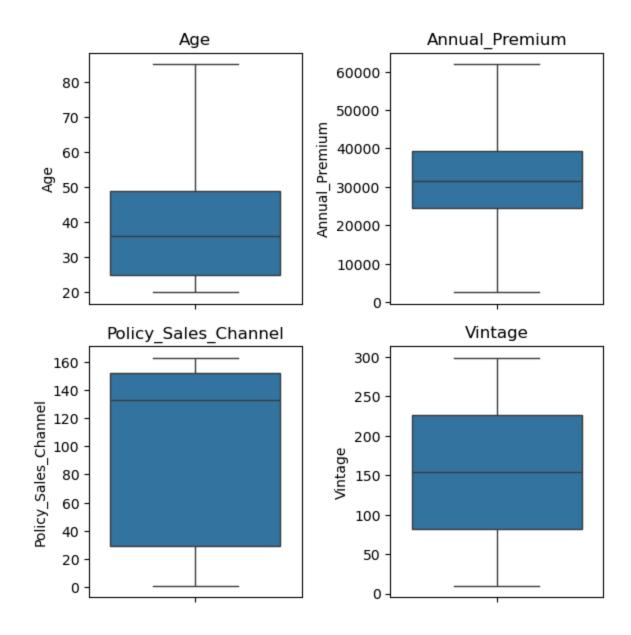
n_rows = (len(numeric_columns) + plots_per_row - 1) // plots_per_row

fig, axes = plt.subplots(n_rows, plots_per_row, figsize=(6, 3 * n_rows))
    axes = axes.flatten()

for i, column in enumerate(numeric_columns):
    sns.boxplot(data=df, y=column, ax=axes[i])
    axes[i].set_title(f'{column}')
    axes[i].set_ylabel(column)

for i in range(len(numeric_columns), len(axes)):
    fig.delaxes(axes[i])

plt.tight_layout()
    plt.show()
```

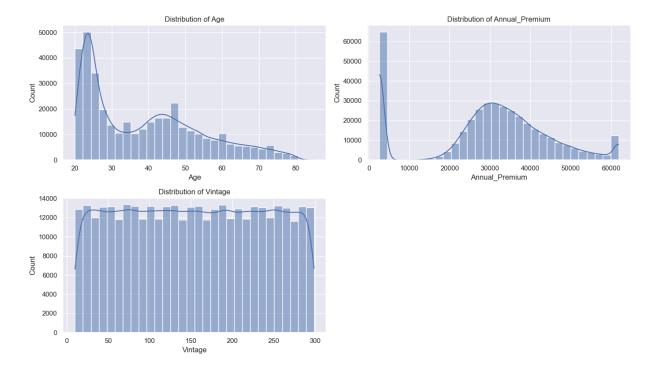


# 7. Data Visualization

### 7.1 Histograms for Continuous Variables

```
In [69]: sns.set(style="darkgrid")

continuous_vars = ['Age', 'Annual_Premium', 'Vintage']
plt.figure(figsize=(14, 8))
for i, column in enumerate(continuous_vars, 1):
    plt.subplot((len(continuous_vars) + 1) // 2, 2, i)
    sns.histplot(df[column], kde=True, bins=30)
    plt.title(f'Distribution of {column}')
plt.tight_layout()
plt.show()
```



### Insights from the plots:

#### **Distribution of Age:**

- Most policyholders are between 20 and 40 years old.
- There's a slight right skew, indicating a higher proportion of older policyholders.

#### **Distribution of Annual Premium:**

- The annual premium distribution is right-skewed, with a significant number of policies having lower premiums.
- There are a few policies with exceptionally high premiums.

#### **Distribution of Vintage:**

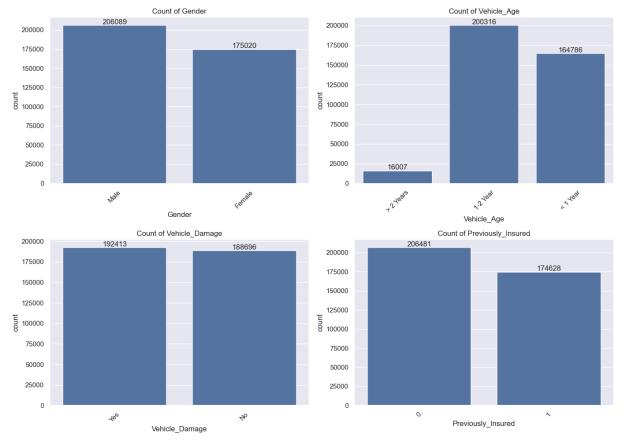
- The distribution of policy vintage is relatively uniform, with a slight increase in the middle range.
- This indicates a steady growth in the number of policies over time.

#### **Recommendations:**

- **Targeted Marketing:** Focus marketing efforts on the 20-40 age group to attract new customers and retain existing ones.
- **Product Offerings:** Consider offering a wider range of products with varying premium levels to cater to different customer segments.
- **Customer Retention:** Implement strategies to retain long-term customers, especially those with higher vintage.

 Data-Driven Decision Making: Continuously analyze the distribution of age, annual premium, and vintage to identify trends and make informed decisions.

### 7.2 Count Plots for Categorical Variable



Insights from the plots:

#### **Count of Gender:**

• Majority of the customers are male.

#### **Count of Vehicle Age:**

• Most of the vehicles are less than 1 year old.

#### **Count of Vehicle Damage:**

• Majority of the vehicles have not faced any damage.

#### **Count of Previously Insured:**

Majority of the customers have not been insured previously.

#### Recommendations:

- **Targeted Marketing:** Focus marketing efforts on female customers to increase their share.
- **Product Offerings:** Consider offering specific products for vehicles older than 1 year.
- **Customer Retention:** Focus on retaining customers with previously insured vehicles.
- **Data-Driven Decision Making:** Continuously analyze the distribution of gender, vehicle age, vehicle damage, and previous insurance status to identify trends and make informed decisions.

### 8. Feature Analysis

# 8.1 <u>Examining the relationship between features and the target variable</u>

```
In [8]: df1 = pd.DataFrame(df)
    num_df=df1.select_dtypes(include='number')
    correlation_matrix = num_df.corr()
    plt.figure(figsize=(10,8))
    sns.heatmap(correlation_matrix, annot=True, cmap='Blues', fmt=".3f")
    plt.title('Correlation Matrix')
    plt.show()
```



### 8.2 <u>Insights from the Correlation matrix:</u>

#### General Insights:

- Most variables show weak correlations with others, indicating minimal linear relationships.
- The dataset exhibits low multicollinearity.

#### • Notable Correlations:

- Previously\_Insured has a moderate negative correlation with
   Response (-0.341), suggesting previously insured customers are less likely to respond positively.
- Age shows a weak positive correlation with Response (0.111),
   indicating older individuals may slightly favor positive responses.
- Policy\_Sales\_Channel has a slight positive correlation with Previously\_Insured (0.219).

#### Negligible Correlations:

- Features such as Region\_Code , Vintage , and Annual\_Premium exhibit near-zero correlations with Response .
- Driving License has an almost negligible correlation with any feature.

#### • Irrelevant Features:

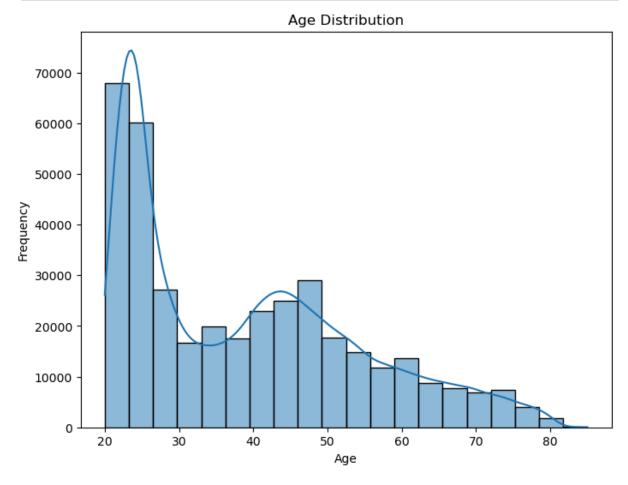
• id appears uncorrelated with all variables, making it a candidate for exclusion from analysis.

# 9. Age Distribution Analysis

Analyzing age distribution and its impact on insurance claims.

Comparing the proportion of positive responses (Response = 1) across different age groups.

```
In [43]: plt.figure(figsize=(8, 6))
    sns.histplot(df['Age'], kde=True, bins=20)
    plt.title('Age Distribution')
    plt.xlabel('Age')
    plt.ylabel('Frequency')
    plt.show()
```



Statistic Value

Count 381,109

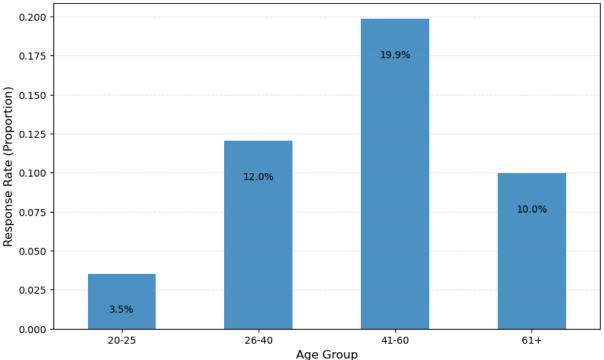
Statistic	Value
Mean Age	~38.8 years
Median Age	36 years
Age Range	20 to 85 years

#### **Distribution:**

- Fairly even distribution
- Slight concentration around middle age range (30-50 years)

```
In [33]: bins = [20, 25, 40, 60, 85]
         labels = ['20-25', '26-40', '41-60', '61+']
         df['Age_Group'] = pd.cut(df['Age'], bins=bins, labels=labels, right=False)
         response rate by age = df.groupby('Age Group', observed=False)['Response'].
         plt.figure(figsize=(10, 6))
         ax = response rate by age.plot(kind='bar', alpha=0.8)
         for idx, value in enumerate(response rate by age):
             percentage = f"{value * 100:.1f}%"
             plt.text(
                 idx, value -0.02,
                 percentage,
                 ha='center', va='top', fontsize=10, color='black'
             )
         plt.title("Response Rate by Age Group", fontsize=12)
         plt.xlabel("Age Group", fontsize=12)
         plt.ylabel("Response Rate (Proportion)", fontsize=12)
         plt.xticks(rotation=0)
         plt.grid(axis='y', linestyle='--', alpha=0.2)
         plt.show()
```





#### **Observations:**

- Policyholders aged 41-60 have the highest response rate (~19.9%), indicating they are more likely to engage with insurance claims.
- Younger policyholders (20-25) have the lowest response rate (~3.5%).
- Senior policyholders (61+) also show a reduced response rate compared to the middle-aged group.

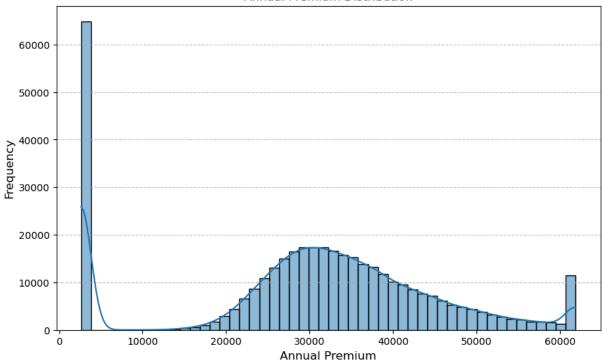
This suggests that middle-aged individuals are more actively engaged in insurance claims, possibly due to greater insurance needs or financial awareness.

### 10. Premium Analysis

Analyzing the distribution of insurance premiums and their relationship with claim frequencies

```
In [110... plt.figure(figsize=(10, 6))
    sns.histplot(df['Annual_Premium'], bins=50, kde=True)
    plt.title("Annual Premium Distribution", fontsize=12)
    plt.xlabel("Annual Premium", fontsize=12)
    plt.ylabel("Frequency", fontsize=12)
    plt.grid(axis='y', linestyle='--', alpha=0.7)
    plt.show()
```

#### **Annual Premium Distribution**



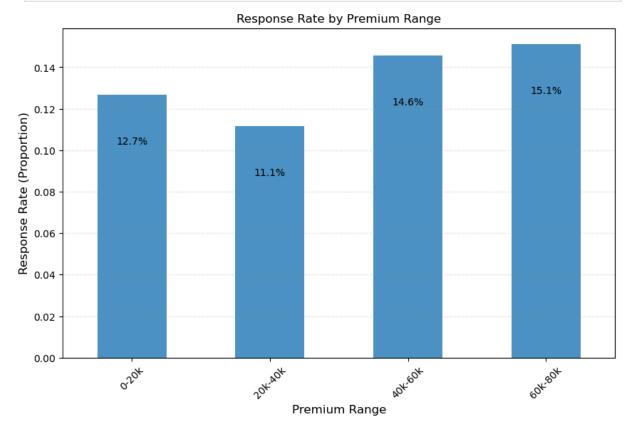
Statistic	Value
Count	381,109
Mean	30,148.17
Standard Deviation	15,476.40
Minimum	2,630
50th Percentile (Median)	31,669
Maximum	61,892.50

#### **Distribution:**

• The histogram shows a concentration of premiums between approximately 20,000 and 40,000.

```
value - (0.02 if value > 0.05 else 0.01),
    percentage,
    ha='center',
    va='top',
    fontsize=10,
    color='black'
)

plt.title("Response Rate by Premium Range", fontsize=12)
plt.xlabel("Premium Range", fontsize=12)
plt.ylabel("Response Rate (Proportion)", fontsize=12)
plt.xticks(rotation=45)
plt.grid(axis='y', linestyle='--', alpha=0.2)
plt.show()
```



#### Observations:

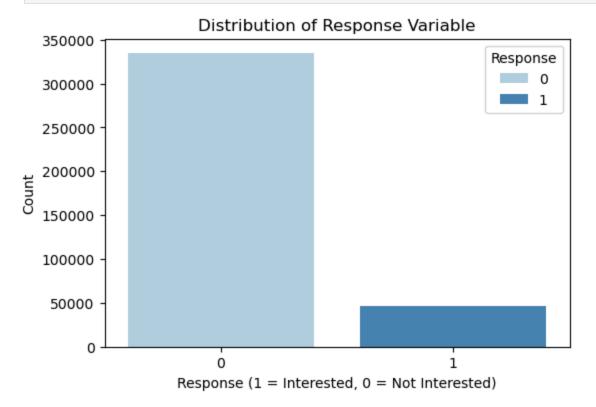
- **0-20k**: ~12.7% claim frequency (highest among lower ranges).
- 20k-40k: ~11.1% claim frequency.
- 40k-60k: ~14.6% claim frequency.
- **60k-80k**: ~15.1% claim frequency (peaks here)

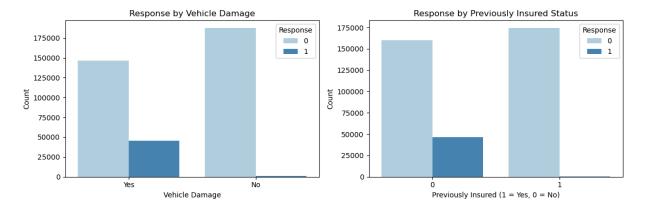
Claim frequency increases with premium range, peaking at 60k-80k. This suggests that more comprehensive policies tend to have higher claim rates.

### 11. Claim Frequencies

The factors contributing to higher claim frequencies using plots to visualize the data.

```
In [68]: # Plot the distribution of the Response variable
         plt.figure(figsize=(6, 4))
         sns.countplot(data=data, x='Response', hue='Response', palette='Blues')
         plt.title('Distribution of Response Variable')
         plt.xlabel('Response (1 = Interested, 0 = Not Interested)')
         plt.ylabel('Count')
         plt.show()
         # Analyze the relationship between Response and other factors
         plt.figure(figsize=(18, 4))
         # Vehicle Damage vs Response
         plt.subplot(1, 3, 1)
         sns.countplot(data=data, x='Vehicle Damage', hue='Response', palette='Blues'
         plt.title('Response by Vehicle Damage')
         plt.xlabel('Vehicle Damage')
         plt.ylabel('Count')
         # Previously Insured vs Response
         plt.subplot(1, 3, 2)
         sns.countplot(data=data, x='Previously Insured', hue='Response', palette='Bl
         plt.title('Response by Previously Insured Status')
         plt.xlabel('Previously Insured (1 = Yes, 0 = No)')
         plt.ylabel('Count')
         plt.tight layout()
         plt.show()
```



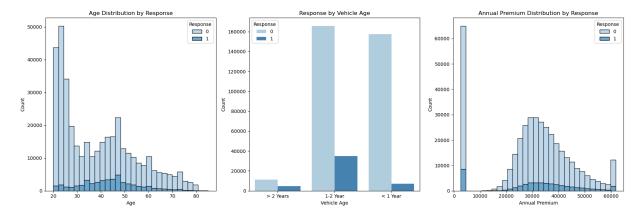


#### Observations from the Plots:

- **Distribution of Response:** The dataset is imbalanced, with significantly more instances where the policyholder is not interested (Response = 0).
- Vehicle Damage vs Response: Policyholders with a history of vehicle damage (Vehicle\_Damage = Yes) are more likely to respond positively (Response = 1).
- **Previously Insured vs Response:** Policyholders not previously insured (Previously Insured = 0) are more likely to respond positively.

Analyzing the effects of Age, Vehicle\_Age, and Annual\_Premium on claim frequency.

```
In [43]: plt.figure(figsize=(18, 6))
         # Age distribution by Response
         plt.subplot(1, 3, 1)
         sns.histplot(data=data, x='Age', hue='Response', multiple='stack', palette='
         plt.title('Age Distribution by Response')
         plt.xlabel('Age')
         plt.ylabel('Count')
         # Vehicle Age vs Response
         plt.subplot(1, 3, 2)
         sns.countplot(data=data, x='Vehicle Age', hue='Response', palette='Blues')
         plt.title('Response by Vehicle Age')
         plt.xlabel('Vehicle Age')
         plt.ylabel('Count')
         # Annual Premium distribution by Response
         plt.subplot(1, 3, 3)
         sns.histplot(data=data, x='Annual Premium', hue='Response', multiple='stack'
         plt.title('Annual Premium Distribution by Response')
         plt.xlabel('Annual Premium')
         plt.ylabel('Count')
         plt.tight layout()
         plt.show()
```



#### Observations from the Plots:

- **Age Distribution by Response:** Policyholders aged between 20-40 years show a higher interest (Response = 1). Interest in policies declines significantly for policyholders aged above 50.
- Response by Vehicle Age: Vehicles older than 2 years (> 2 Years) are
  associated with a higher number of interested responses. Newer vehicles (<
  1 Year) have fewer interested responses.</li>
- Annual Premium Distribution by Response: Interested responses
   (Response = 1) are more concentrated in the lower premium range
   (approximately below 50,000). Higher premiums show a declining trend in
   interest.

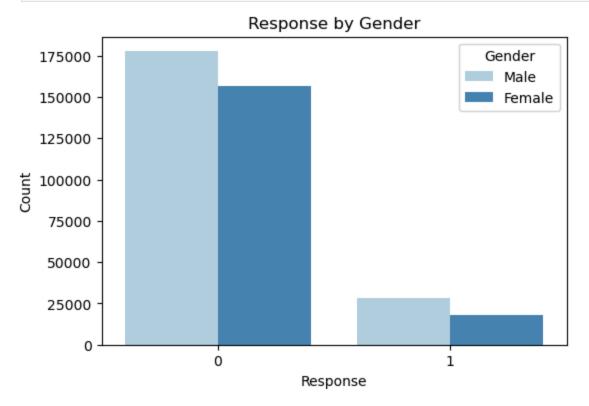
### 12. Gender Analysis

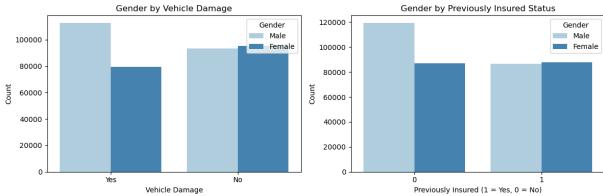
Investigating the role of gender in insurance claims

```
In [72]: # Plot the distribution of the Gender variable
            plt.figure(figsize=(6, 4))
            sns.countplot(data=data, x='Response', hue='Gender', palette='Blues')
            plt.title('Response by Gender')
            plt.xlabel('Response')
            plt.ylabel('Count')
            plt.show()
            # Analyze the relationship between Response and other factors
            plt.figure(figsize=(18, 4))
            # Vehicle Damage vs Response
            plt.subplot(1, 3, 1)
            sns.countplot(data=data, x='Vehicle Damage', hue='Gender', palette='Blues')
            plt.title('Gender by Vehicle Damage')
            plt.xlabel('Vehicle Damage')
            plt.ylabel('Count')
            # Previously Insured vs Response
            plt.subplot(1, 3, 2)
            sns.countplot(data=data, x='Previously Insured', hue='Gender', palette='Blue
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```

```
plt.title('Gender by Previously Insured Status')
plt.xlabel('Previously Insured (1 = Yes, 0 = No)')
plt.ylabel('Count')

plt.tight_layout()
plt.show()
```





#### **Observations from the Plots:**

#### 1. Response by Gender:

- Most individuals did not respond positively (Response = 0).
- Males have a slightly higher count than females in both response categories.

#### 2. Gender by Vehicle Damage:

• There are more males with vehicle damage (Yes) than females.

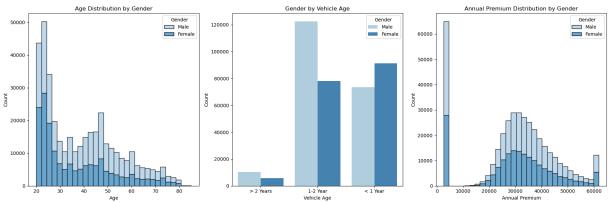
 Females slightly outnumber males among those without vehicle damage (No).

#### 3. Gender by Previously Insured Status:

- Males are more likely to be uninsured (Previously Insured = 0) than females.
- Among those who are insured (Previously Insured = 1), the numbers of males and females are almost equal.

Distribution of Demographic and Vehicle Attributes by Gender

```
In [82]: plt.figure(figsize=(18, 6))
         plt.subplot(1, 3, 1)
         sns.histplot(data=data, x='Age', hue='Gender', multiple='stack', palette='Bl
         plt.title('Age Distribution by Gender')
         plt.xlabel('Age')
         plt.ylabel('Count')
         plt.subplot(1, 3, 2)
         sns.countplot(data=data, x='Vehicle Age', hue='Gender', palette='Blues')
         plt.title('Gender by Vehicle Age')
         plt.xlabel('Vehicle Age')
         plt.ylabel('Count')
         plt.subplot(1, 3, 3)
         sns.histplot(data=data, x='Annual Premium', hue='Gender', multiple='stack',
         plt.title('Annual Premium Distribution by Gender')
         plt.xlabel('Annual Premium')
         plt.ylabel('Count')
         plt.tight layout()
         plt.show()
```



#### **Observations from the Plots:**

#### Age Distribution by Gender:

The distribution of ages is similar for both genders, with a peak in the 25 40 age range.

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■ There are slightly more female policyholders in the younger age groups (20-30) and slightly more male policyholders in the older age groups (50-70).

#### Gender by Vehicle Age:

- Both genders have a similar distribution of vehicle ages.
- Most policyholders have vehicles that are 1-2 years old, followed by vehicles older than 2 years.
- The proportion of vehicles less than 1 year old is relatively small for both genders.

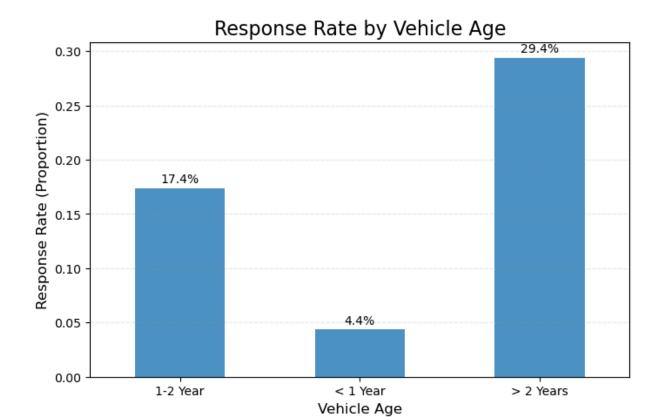
#### Annual Premium Distribution by Gender:

- The distribution of annual premiums is similar for both genders, with a peak around the 25,000-30,000 range.
- There is a long tail towards higher premiums, indicating a significant number of policyholders with higher premiums.
- The distribution is slightly skewed to the right for both genders.

### 13. Vehicle Age and Claims

Examining the impact of vehicle age on the likelihood of a claim

```
plt.figure(figsize=(8, 5))
bars = response rate by vehicle age.plot(kind='bar', alpha=0.8)
for bar in bars.containers:
    for rect in bar:
        height = rect.get height()
        plt.text(
            rect.get x() + rect.get width() / 2,
            height + 0.005,
            f'{height:.1%}',
            ha='center',
            fontsize=10
plt.title("Response Rate by Vehicle Age", fontsize=16)
plt.xlabel("Vehicle Age", fontsize=12)
plt.ylabel("Response Rate (Proportion)", fontsize=12)
plt.xticks(rotation=0)
plt.grid(axis='y', linestyle='--', alpha=0.2)
plt.show()
```



#### **Observations from the Plot:**

- **Vehicle Age and Response Rate:** There's a clear correlation between vehicle age and the response rate.
- **Higher Response for Older Vehicles:** Policyholders with vehicles older than 2 years have the highest response rate (29.4%).
- Lower Response for Newer Vehicles: Policyholders with newer vehicles (less than 1 year old) have the lowest response rate (4.4%).
- Moderate Response for 1-2 Year Old Vehicles: Those with vehicles aged 1-2 years have a moderate response rate (17.4%).

This suggests that older vehicles might have a higher likelihood of needing insurance claims or replacements, leading to a higher interest in insurance policies.

### 14. Region-wise Analysis

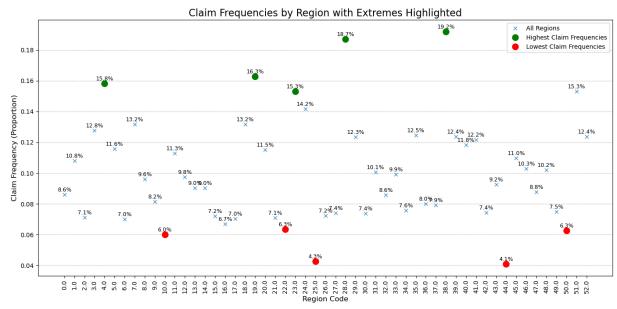
Analyzing regional patterns in insurance claims

```
In [68]: regional_claim_frequencies = df.groupby('Region_Code')['Response'].mean()

plt.figure(figsize=(14, 7))

plt.plot(regional_claim_frequencies.index.astype(str), regional_claim_frequencies.index.astype(str))
```

```
plt.plot(highest_regions.index.astype(str), highest_regions, 'o', color='gre
plt.plot(lowest regions.index.astype(str), lowest regions, 'o', color='red',
for idx in regional claim frequencies.index:
   plt.text(
        str(idx), regional_claim_frequencies[idx] + 0.002,
        f'{regional claim frequencies[idx]:.1%}',
       ha='center', fontsize=9
    )
plt.title("Claim Frequencies by Region with Extremes Highlighted", fontsize-
plt.xlabel("Region Code", fontsize=12)
plt.ylabel("Claim Frequency (Proportion)", fontsize=12)
plt.xticks(rotation=90)
plt.grid(axis='y', linestyle='--', alpha=0.7)
plt.legend()
plt.tight layout()
plt.show()
```



#### Top 5 Regions with Highest Claim Frequencies:

• Region Code 38: 19.2%

• Region Code 28: 18.7%

• Region Code 19: 16.3%

• Region Code 4: 15.8%

• Region Code 23: 15.3%

#### **Top 5 Regions with Lowest Claim Frequencies:**

• Region Code 44: 4.1%

• Region Code 25: 4.3%

• Region Code 10: 6.0%

• Region Code 50: 6.3%

• Region Code 22: 6.3%

#### **Observations from the Plot:**

- **Regional Variation in Claim Frequencies:** There is significant variation in claim frequencies across different regions.
- **High Claim Regions:** A few regions (highlighted in green) exhibit significantly higher claim frequencies compared to the average.
- Low Claim Regions: Similarly, a few regions (highlighted in red) have substantially lower claim frequencies.
- **Majority of Regions:** Most regions have claim frequencies clustered around a certain range, indicating a general trend.

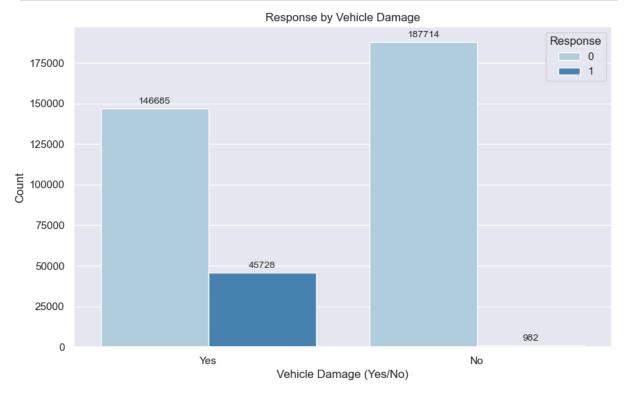
### 15. Claim Frequency by Vehicle Damage Analysis

Investigating the relationship between vehicle damage and claim frequencies

```
In [43]: plt.figure(figsize=(10, 6))
    ax = sns.countplot(data=data, x='Vehicle_Damage', hue='Response', palette='E
    plt.title('Response by Vehicle Damage')
    plt.xlabel('Vehicle Damage (Yes/No)')
    plt.ylabel('Count')

for container in ax.containers:
        ax.bar_label(container, label_type='edge', fontsize=10, padding=3)

plt.show()
```



#### **Observations from the Plot:**

- Impact of Vehicle Damage on Response: There is a clear relationship between vehicle damage history and the response rate.
- Higher Response with Vehicle Damage: Policyholders with a history of vehicle damage (Yes) are significantly more likely to respond positively (Response = 1).
- Lower Response without Vehicle Damage: Those without a history of vehicle damage (No) have a lower response rate.

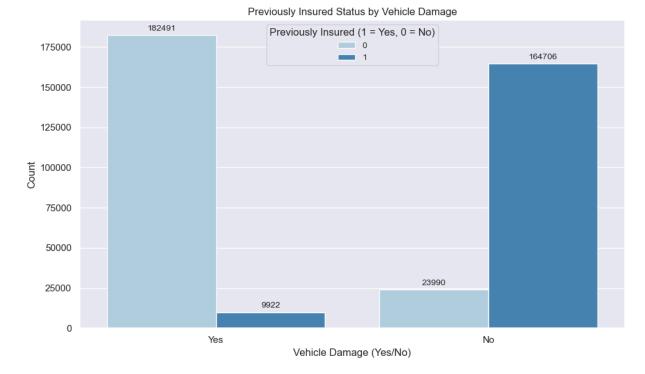
This suggests that individuals with previous vehicle damage claims might be more proactive in seeking insurance coverage, possibly due to concerns about future incidents.

```
In [41]: plt.figure(figsize=(10, 6))
    ax = sns.countplot(data=data, x='Vehicle_Damage', hue='Previously_Insured',

for container in ax.containers:
    ax.bar_label(container, label_type='edge', fontsize=10, padding=3)

plt.title('Previously Insured Status by Vehicle Damage', fontsize=12)
    plt.xlabel('Vehicle Damage (Yes/No)', fontsize=12)
    plt.ylabel('Count', fontsize=12)
    plt.legend(title='Previously Insured (1 = Yes, 0 = No)', fontsize=10)
    plt.tight_layout()

plt.show()
```



#### **Observations from the Plot:**

• Relationship between Previous Insurance and Vehicle Damage: There is a clear interaction between whether a policyholder was previously insured

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and their vehicle damage history.

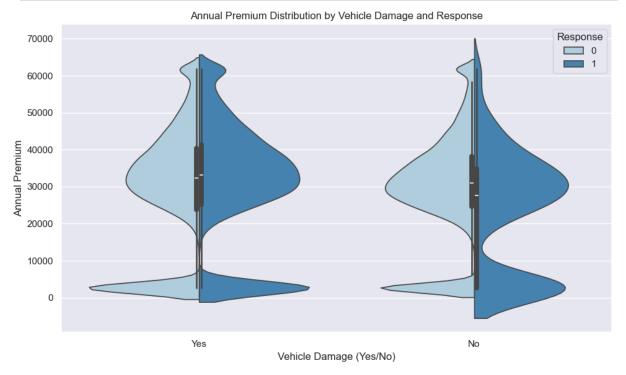
- **Higher Previous Insurance for No Damage:** Policyholders without a history of vehicle damage (No) are more likely to have been previously insured (1).
- Lower Previous Insurance for Vehicle Damage: Those with a history of vehicle damage (Yes) are less likely to have been previously insured (0).

This suggests that a history of vehicle damage might negatively impact the likelihood of obtaining insurance coverage in the future.

```
In [49]: plt.figure(figsize=(10, 6))
    sns.violinplot(data=df, x='Vehicle_Damage', y='Annual_Premium', hue='Respons

# Customize the plot
    plt.title('Annual Premium Distribution by Vehicle Damage and Response')
    plt.xlabel('Vehicle Damage (Yes/No)')
    plt.ylabel('Annual Premium')
    plt.legend(title='Response', loc='upper right')
    plt.tight_layout()

plt.show()
```



#### **Observations from the Plot:**

- Annual Premium Distribution by Vehicle Damage and Response: The
  plot shows how annual premiums vary based on vehicle damage history and
  the policyholder's response.
- **Higher Premiums for Damaged Vehicles:** In general, policyholders with vehicles that have been damaged tend to have higher annual premiums

compared to those without damage.

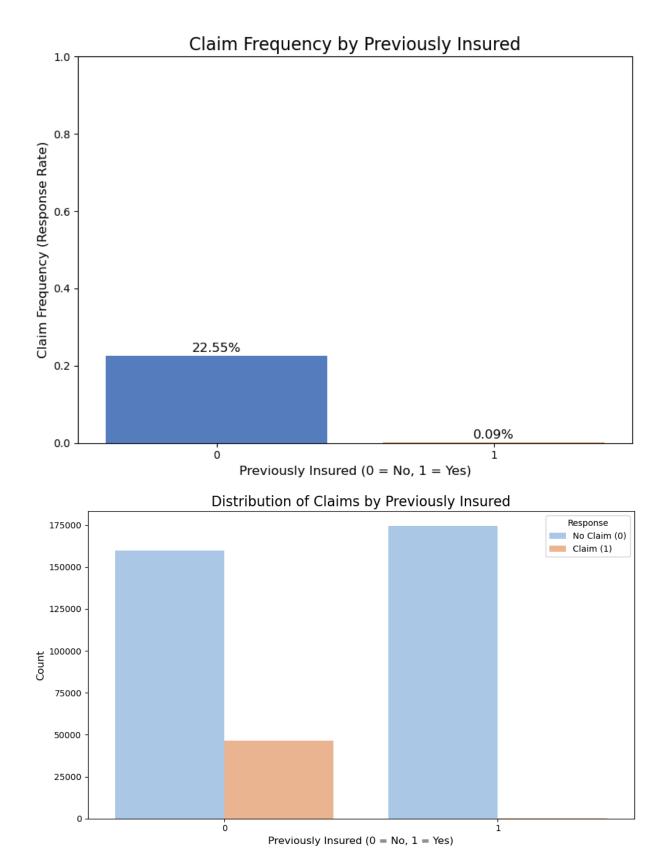
- Premium Distribution Differences by Response: The distribution of premiums differs between policyholders who responded positively (Response = 1) and those who didn't (Response = 0).
  - Positive Response: Policyholders who responded positively tend to have a wider range of annual premiums, with some having very high premiums.
  - Negative Response: Those who didn't respond tend to have a more concentrated distribution of premiums, with a majority falling in the lower to mid-range.

This suggests that factors like vehicle damage history and the policyholder's interest in the policy can significantly influence the annual premium charged.

### 16. Customer Loyalty Analysis

Analyzing if the number of policies held by a customer influences claim likelihood.

```
In [28]: insured response rate = df.groupby('Previously Insured')['Response'].mean().
         # Bar Plot for Claim Frequency
         plt.figure(figsize=(8, 6))
         bar plot = sns.barplot(x='Previously Insured', y='Response', hue='Previously
         for index, row in insured response rate.iterrows():
             bar plot.text(x=index, y=row['Response'] + 0.01,
                           s=f"{row['Response']:.2%}",
                           ha='center', fontsize=12, color='black')
         plt.title("Claim Frequency by Previously Insured", fontsize=12)
         plt.xlabel("Previously Insured (0 = No, 1 = Yes)", fontsize=12)
         plt.ylabel("Claim Frequency (Response Rate)", fontsize=12)
         plt.ylim(0, 1)
         plt.tight layout()
         plt.show()
         # Count Plot for Claims by Previously Insured
         plt.figure(figsize=(10, 6))
         sns.countplot(x='Previously Insured', hue='Response', data=data, palette="Bl
         plt.title("Distribution of Claims by Previously Insured", fontsize=12)
         plt.xlabel("Previously Insured (0 = No, 1 = Yes)", fontsize=12)
         plt.ylabel("Count", fontsize=12)
         plt.legend(title="Response", loc="upper right", labels=["No Claim (0)", "Cla
         plt.tight layout()
         plt.show()
```



#### **Observations from the Plot:**

### **Claim Frequency by Previously Insured:**

• Low Claim Frequency for Previously Insured: Policyholders who were

Loading [MathJax]/extensions/Safe.js usly insured have a significantly lower claim frequency (0.09%).

• **Higher Claim Frequency for Non-Previously Insured:** Those who were not previously insured have a much higher claim frequency (22.55%).

#### **Distribution of Claims by Previously Insured:**

- **Fewer Claims for Previously Insured:** The number of claims is significantly lower for previously insured policyholders.
- More Claims for Non-Previously Insured: A larger number of claims are associated with policyholders who were not previously insured.

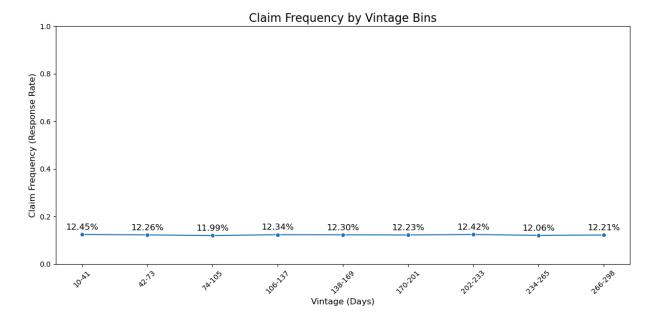
#### **Overall Interpretation:**

These plots suggest that having a history of insurance can positively impact a policyholder's claim behavior. Previously insured individuals are less likely to file claims, potentially indicating responsible driving habits or a lower risk profile.

### 17. Time Analysis

Exploring temporal patterns in insurance claims

```
In [90]: bins = np.linspace(10, 299, num=10) # Adjust the number of bins as needed
         labels = [f''(int(bins[i])) - (int(bins[i+1]-1))'' for i in range(len(bins)-1)]
         data['Vintage Binned'] = pd.cut(data['Vintage'], bins=bins, labels=labels, r
         # Calculate claim frequency by Vintage bins
         vintage claim rate = data.groupby('Vintage Binned', observed=False)['Respons'
         # Line plot with annotations
         plt.figure(figsize=(12, 6))
         line plot = sns.lineplot(x='Vintage Binned', y='Response', data=vintage clai
         # Add annotations to the points
         for index, row in vintage claim rate.iterrows():
             plt.text(index, row['Response'] + 0.02, f"{row['Response']:.2%}",
                      ha='center', fontsize=12, color='black')
         # Plot settings
         plt.title("Claim Frequency by Vintage Bins", fontsize=16)
         plt.xlabel("Vintage (Days)", fontsize=12)
         plt.ylabel("Claim Frequency (Response Rate)", fontsize=12)
         plt.xticks(rotation=45)
         plt.ylim(0, 1) # Set y-axis to percentage scale
         plt.tight layout()
         plt.show()
```



#### **Observations from the Plot:**

- Claim Frequency by Vintage: The plot shows how the claim frequency (response rate) varies across different vintage bins (days since the policy was taken).
- **Relatively Stable Claim Frequency:** The claim frequency remains relatively stable across all vintage bins, with minor fluctuations.
- **No Significant Trend:** There is no clear upward or downward trend in claim frequency as the vintage increases.

This suggests that the time since a policy was taken does not have a significant impact on the likelihood of a claim. Policyholders with both new and older policies exhibit similar claim patterns.

### Vehicle Insurance EDA: Key Insights

### 1. Demographic Patterns

- Majority of policyholders are male and aged 20-40.
- Older vehicles (>2 years) and middle-aged individuals (41-60) show higher interest in insurance policies.

#### 2. Insurance Behavior

- Previously uninsured individuals are more likely to respond positively to new insurance offers.
- Vehicles with prior damage history are associated with higher insurance interest.

### 3. Policy and Premium Insights

- Annual premiums are concentrated around ₹20,000-40,000, with claim frequencies peaking for higher premiums (₹60,000-80,000).
- No significant trend is observed between policy vintage and claim frequency.

### 4. Regional and Product Strategy

- **Regional variation** in claim frequencies highlights the need for targeted marketing.
- Focus on offering diverse premiums and products for different customer segments, especially for **females** and owners of **older vehicles**.

### **Conclusion**

The analysis underscores the importance of:

- Data-driven marketing strategies.
- Personalized product offerings.
- Targeted customer engagement.

These steps are essential to maximize policyholder retention and acquisition.

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