# ABHISHEK BARUA

# FRONT END WEB DEVELOPER

#### CONTACT



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## **OBJECTIVE**

Secure a position that allows me to convey my general creative flair and passion for design through front end development

#### **EDUCATION**

## University of Toronto, 2019

Honours Bachelor of Arts (Double Major)

- Information & Communication Tech
- Political Science

#### PROFESSIONAL SKILLS

- Languages: HTML5, CSS3, BOOTSTRAP, JAVASCRIPT, ANGULARS, PYTHON, MySQL, Bootstrap, jQuery, PHP
- **O/S:** MacOS, Unix, System7, Windows 10/8/7/NT/2000/XP/Vista, Google Play & App store.
- Applications: Open Office, MS Word, Excel, Access, Adobe Creative Suite (Illustrator, Photoshop, InDesign, Dreamweaver)
- Firebase
- Git & GitHub
- Animate & After Effects
- ExpressionEngine & WordPress
- Scalable Vector Graphics (SVG)
- SEO Implementation
- Logo Design / Branding
- Social Media Integration
- Typography / Colour Theory

## **ABOUT ME**

- Highly creative and passionate front-end web development technologist with over 3 years of experience in developing and designing highly creative and interactive user-centric websites and portals.
- Background in Digital Marketing with hands on experience at creating digital marketing content, ads, videos, newsletters, reports, publications etc. for Facebook/Instagram, Google Ads, LinkedIn marketing solutions etc.
- Excellent communication skills in associating with business & technology stakeholders

## PROFESSIONAL EXPERIENCE

#### **TILTED KILT SPORTS BAR**

## **Assistant Manager / Customer Service Rep**

Feb'18 - Jan'19

- Provided courteous, proactive and efficient service by greeting and engaging customers, making thoughtful and helpful menu suggestions by leveraging excellent communication skills to professionally and courteously meet their needs
- · Liaised with our Operations Team and restaurant partners to ensure all the orders are processed seamlessly
- · Developed professional relationships with guests and created an air of familiarity through enthusiastic, outgoing, positive and upbeat interactions
- Recorded, analyzed, catered to and resolved customer issues efficiently and in accordance with the company's best practices.
- Developed and maintained a staff that provided a hospitable, professional service while adhering to policy and business initiatives

## **UNIVERSITY OF TORONTO**

## Web Developer

Apr'16 - Sep'18

- Developed a dynamic, secure web site from scratch based on specific needs for promotions, presentations, customer service and online services making it highly appealing, user-friendly
- Integrated interactive features to optimize traffic, creating web compliant metadata for search engine optimization, page views, site stickiness and user experience (UX)
- Effectively interacted with stakeholders, end users, business analysts, and technical resources to gather requirements, prepared design specifications, and provided technical support for applications, as instructed by senior team members
- · Conducted the technical design, development, and integration for cross functional, multiplatform systems
- Established UX design as the first stage of all web and mobile website developments, instituting a user-centered design (UCD) approach leveraging mock-up tools like balsamiq
- Supported maintenance programming development for web pages and web applications according to the AODA guidelines - WCAG 2.0 Level A
- Built and deploy HTML emails using various CRM platforms
- Produced code that is compliant with current accessibility requirements W3C

### **MANULIFE SECURITIES**

## **Digital Marketing Associate**

May'15 - Oct'15

- Develop paid digital marketing campaigns to achieve organizational objectives (i.e. Google Ads, Facebook/Instagram Ads, LinkedIn Marketing Solutions)
- Created, edited, shared and tracked industry specific content; videos, interviews, articles, newsletters, surveys, reports, publications, jobs and more
- Developed and maintained performance reporting and metrics for programmatic campaigns, online sales, SEO performance, website UX, competitive analysis
- Optimized paid campaign performance through A/B testing, keyword research and trend insights