

# **Coursera Capstone**

**IBM Applied Data Science Capstone**

## ***Opening a New Mall in Kuala Lumpur, Malaysia***

Created By: Abhishek Srivastava

February 2021



# Introduction

To open a mall it is a must necessary step that you know your customer and demand and accordingly build the mall. For many shoppers, visiting malls is a great way to relax and enjoy themselves during weekends and holidays. They can do grocery shopping, dine at restaurants, shop at the various fashion outlets, watch movies and perform many more activities. Malls are like a one-stop destination for all types of shoppers. For retailers, the central location and the large crowd at the malls provides a great distribution channel to market their products and services. Property developers are also taking advantage of this trend to build more malls to cater to the demand. As a result, there are many malls in the city of Kuala Lumpur and many more are being built. Opening malls allows property developers to earn consistent rental income. Of course, as with any business decision, opening a new mall requires serious consideration and is a lot more complicated than it seems. Particularly, the location of the shopping mall is one of the most important decisions that will determine whether the mall will be a success or a failure. The location detail will tell what kind of buyer we have and what will be the products that can be sold easily in that location.

## Business Problem

The objective of this capstone project is to analyse and select the best locations in the city of Kuala Lumpur, Malaysia to open a new mall. Using data science methodology and machine learning techniques like clustering, this project aims to provide solutions to answer the business question: In the city of Kuala Lumpur, Malaysia, if a property developer is looking to open a new mall, where would you recommend that they open it?

## Target Audience of this project

This project is particularly useful to property developers and investors looking to open or invest in new malls in the capital city of Malaysia i.e. Kuala Lumpur. This project is timely as the city is currently suffering from oversupply of malls. Data from the National Property Information Centre (NAPIC) released in year 2018 showed that an additional 15 per cent will be added to existing mall space, and the agency predicted that total occupancy may dip below 86 per cent. The local newspaper The Malay Mail also reported in March 2018 that the true occupancy rates in malls may be as low as 40 per cent in some areas, quoting a Financial Times (FT) article cataloguing the country's continued obsession with building more shopping space despite chronic oversupply.