# The Battle of Neighborhoods

IBM Applied Data Science Capstone

## Opening a New Hotel in Kuala Lumpur, Malaysia

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### **Business Problem**

- Location of the hotel is one of the most important decisions that will determine whether the hotel will be a success or a failure
- Objective: To analyse and select the best locations in the city of Kuala Lumpur,
  Malaysia to open a new hotel
- This project is timely as the city always sees rise in tourism if there are good hotels around.
- Business question
  - In the city of Kuala Lumpur, Malaysia, if a property developer is looking to open a new hotel, where would you recommend that they open it?

#### Data

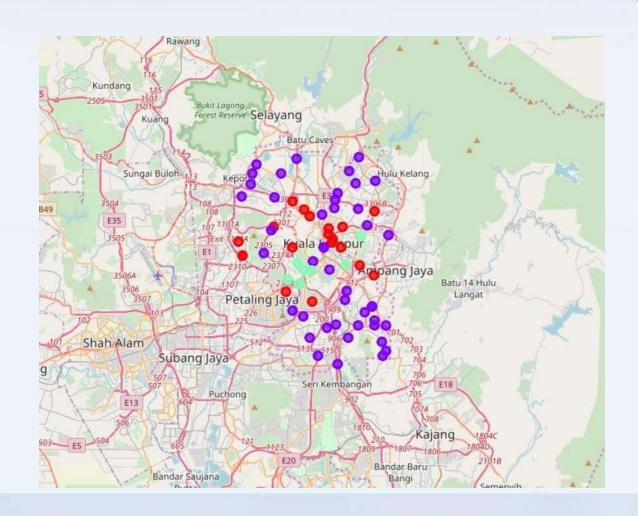
- Data required
  - ➤ List of neighbourhoods in Kuala Lumpur
  - ➤ Latitude and longitude coordinates of the neighbourhoods
  - ➤ Venue data, particularly data related to hotels
- Sources of data
  - ➤ Wikipedia page for neighbourhoods (<a href="https://en.wikipedia.org/wiki/Category:Suburbs\_in\_Kuala\_Lumpur">https://en.wikipedia.org/wiki/Category:Suburbs\_in\_Kuala\_Lumpur</a>)
  - ➤ Geocoder package for latitude and longitude coordinates
  - ➤ Foursquare API for venue data

# Methodology

- Web scraping Wikipedia page for neighbourhoods list
- Get latitude and longitude coordinates using Geocoder
- Use Foursquare API to get venue data
- Group data by neighbourhood and taking the mean of the frequency of occurrence of each venue category
- Filter venue category by Hotel
- Perform clustering on the data by using k-means clustering
- Visualize the clusters in a map using Folium

# Results

- Categorized the neighbourhoods into 3 clusters :
  - Cluster 0: Neighbourhoods with moderate number of hotel
  - Cluster 1: Neighbourhoods with low number to no existence of hotel
  - ➤ Cluster 2: Neighbourhoods with high concentration of hotel



#### Discussion

- Most of the hotel are concentrated in the central area of the city
- Highest number in cluster 2 and moderate number in cluster 0
- Cluster 1 has very low number to no hotels in the neighbourhoods
- Oversupply of hotels mostly happened in the central area of the city, with the suburb area still have very few hotels

### Recommendations

- Open new hotel in neighbourhoods in cluster 1 with little to no competition
- Can also open in neighbourhoods in cluster 0 with moderate competition if have unique selling propositions to stand out from the competition
- Avoid neighbourhoods in cluster 2, already high concentration of hotel and intense competition

# Conclusion

- Answer to business question: The neighbourhoods in cluster 0 are the most preferred locations to open a new hotel
- Findings of this project will help the relevant stakeholders to capitalize on the opportunities on high potential locations while avoiding overcrowded areas in their decisions to open a new Hotels

# Thank you!

