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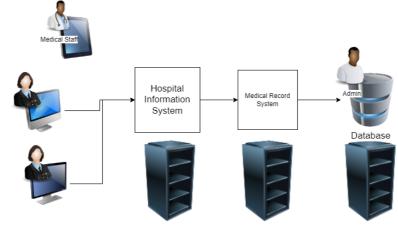


MAY 2, 2023

# DevOps Classroomnotes 02/May/2023

## Hospital Management System - Needs W.r.t Application Stability

• The architecture of management System is as follows



- Your organization qtinfosystems is maintaing this system for 100 hospitals
- Now lets try to figure out some failures
  - Network failures
  - Hardware failures
  - Application failures
- You are assigned to figure out failures. To solve this issues we will figure out a pro-active approach
  - For every 1 minute
    - check if every server is responding or not
    - Check if application is responding or not
  - Alert if the servers/applications are not responding
- Log is a record which specifies some activity done
  - Operating systems have logs, we might need to finetune it
    - Windows => event viewer
    - Linux => Syslog
  - Applications also log, try to understand about failure from there
- Tracing is an approach to figure out the flow in your system
- Every system has resource utilization information
  - cpu
  - memory
  - disk
  - network
- Metrics are values which represent some information about system/application with value as number with time dimension
- QT Info System needs a Monitoring Solution.
- Observability is what QT Info System needs i.e. they need to get
  - logs
  - metrics
  - traces
- MTTR (Mean Time To Recover) this refers to average time taken by your organization to recover from failures.
- MTTF (Mean Time To Fail): This refers to average time during the certain to get an failure in your system
- SLA (Service Level Agreement): This is an agreement between service provider and customer w.r.t to availability and other important metrics

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