




	<h2 style="margin: 0;">Delhi Jal Board</h2> <p style="margin: 0;">(Government of NCT of Delhi)</p> <p style="margin: 0;">HQ: Varunalya Phase II, Karol Bagh, New Delhi – 110005</p> <p style="margin: 0; color: green;">Regular Water Bill</p>	 <p style="margin: 0;">एक कदम स्वच्छता की ओर</p>			
Name: SMT. SUNITA MISRA W/O SHRI PAWAN MISRA Address: E-92, VISHWAS PARK, Delhi Mobile No.: Zone/MR Code: SW1/ 331/METERED Area Code: A-23/Kakrola More Old WCN: 19153 <b style="background-color: yellow;">New KNO: 1433801000		Consumer Category: CAT I Premise Detail: (No of floors-1) Water Usage: 41-Miscellaneous Meter No.: NA Meter Type (DJB/Pvt): PVT Meter Size (mm): 15 Bill No.: 143387842716 Bill Cycle: ZALL(2019-02) Bill Basis: REGULAR			
		Bill Date 01-JUL-2019			
		Bill Amount (Rs.) 3278			
		Bill Due Date 18-JUL-2019			
		Amount Payable After Due Date(Rs.) <small>(5% surcharge will be applicable after due date)</small> 3442			
		If bill is not paid till Bill Due Date- Water connection may be disconnected			
					
Meter No	UoM	Current Meter Read	Previous Meter Read	Current Consumption	
Meter Reading Date	Reading / Meter Status	Meter Reading Date	Reading / Meter Status	Days	Units
NA	KL	05-DEC-2018	469 / OK	19-APR-2016	0 / OK
960	469				
Bill Details: Current Period Charges (19-APR-2016 to 05-DEC-2018)					
Applicable Rate Period		Description		Amount(Rs.)	
20-APR-2016 to 21-AUG-2016		Total Consumption Charges		265.95	
20-APR-2016 to 21-AUG-2016		Water Cess Charge @ 2 Paise per KI		1.21	
20-APR-2016 to 21-AUG-2016		Service Charge - Consumption < 20 KL		605.16	
20-APR-2016 to 21-AUG-2016		100% Exemption on Consumption <= 20 KI Per Month		-872.32	
20-APR-2016 to 21-AUG-2016		Subtotal Bill Amount		0.00	
22-AUG-2016 to 30-JUN-2017		Total Consumption Charges		671.27	
22-AUG-2016 to 30-JUN-2017		Water Cess Charge @ 2 Paise per KI		3.06	
22-AUG-2016 to 30-JUN-2017		Service Charge - Consumption < 20 KL		1527.54	
22-AUG-2016 to 30-JUN-2017		100% Exemption on Consumption <= 20 KI Per Month		-2201.87	
22-AUG-2016 to 30-JUN-2017		Subtotal Bill Amount		0.00	
01-JUL-2017 to 16-OCT-2017		Total Consumption Charges		231.62	
01-JUL-2017 to 16-OCT-2017		Water Cess Charge @ 2 Paise per KI		1.06	
01-JUL-2017 to 16-OCT-2017		Service Charge - Consumption < 20 KL		527.08	
01-JUL-2017 to 16-OCT-2017		100% Exemption on Consumption <= 20 KI Per Month		-759.76	
01-JUL-2017 to 16-OCT-2017		Subtotal Bill Amount		0.00	
17-OCT-2017 to 31-JAN-2018		Total Consumption Charges		229.47	
17-OCT-2017 to 31-JAN-2018		Service Charge - Consumption < 20 KL		522.20	
17-OCT-2017 to 31-JAN-2018		100% Exemption on Consumption <= 20 KI Per Month		-751.67	
17-OCT-2017 to 31-JAN-2018		Subtotal Bill Amount		0.00	
01-FEB-2018 to 05-DEC-2018		Total Consumption Charges		792.98	
01-FEB-2018 to 05-DEC-2018		Service Charge - Consumption < 20 KL		1503.14	
01-FEB-2018 to 05-DEC-2018		100% Exemption on Consumption <= 20 KI Per Month		-2296.12	
01-FEB-2018 to 05-DEC-2018		Subtotal Bill Amount		0.00	
Adjustment Details Are Listed Below					
Arrear, If any (Rs.)				11633.84	
Opening Balance/Adjustment, If any (Rs.)				-8356.25	
Total Consolidated Bill Amount Payable (Rs.)				3278	
Late Payment Surcharge (Rs.)		163.88		Amount with LPSC (Rs.)	
				3442	
Bill History				Payment History	
Bill Id	Bill from Date	Bill to Date	No. of Days	Amount(Rs)	Units
143382218766	07-MAR-2016	19-APR-2016	43	10576	64
143380119598	15-DEC-2015	07-MAR-2016	83	8946	41
143386978695	15-MAR-2014	25-AUG-2015	528	11697	185
143388442914	27-DEC-2013	15-MAR-2014	78	7199	5
143381234373	23-JUL-2013	27-DEC-2013	157	7191	11
Important Message Disconnection Notice: Due to non payment of dues, services are being disconnected. Please pay arrears immediately to avoid recovery proceedings. Use of online booster not only increases chance of water contamination but also increases the bill. Please do not use online booster.					
	<h2 style="margin: 0;">Delhi Jal Board</h2> <h3 style="margin: 0;">Bill Payment Counter Foil</h3>				 <p style="margin: 0;">एक कदम स्वच्छता की ओर</p>
New KNO	1433801000	Name	SMT. SUNITA MISRA W/O SHRI PAWAN MISRA		Bill No.
Bill Date	01-JUL-2019	Bill Due Date	18-JUL-2019		Bill Amount (Rs.)
Bill Amount with LPSC (Rs.):	3442	Payment Date/Amount Paid(Rs.)		Cash/Cheque No./DD No.:	

			Name of Bank / Branch			
Service Cycle	ZALL	Service Route	1	Route Sequence	418	

Tariff Structure for monthly consumption w.e.f 01-02-2018

Category	Monthly Consumption (Kl)	Service Charge (Rs.)	Volumetric Charge (Rs. Per Kl)
Category - II (Domestic/ Purely Residential)	Up to 20	146.41	5.27
	20-30	219.62	26.36
	Above 30	292.82	43.93
Category - III (Commercial and Industrial having intensive use of water)	0-5	146.41	17.57
	6-15	292.82	26.36
	15-25	585.64	35.14
	25-50	1024.87	87.85
	50-100	1171.28	140.56
	100-above	1317.69	175.69

Note: Tariff applicable for Category-IIA (Govt. institutions is same as commercial/industrial category II. For properties having 2000 sq. meters or more plot size area, rebate applicable will be 10% rebate on total bill amount if any of the two services i.e. Rain Water Harvesting or Waste Water Recycling exist in functional form and 15% if both exist, which is required to be certified as functionality the Z.E. concerned.

*Consumers should use MDPE pipe for underground portion for carrying portable water.

How to calculate your Bill amount:

Divide the total units consumed by number of days for which bill has been issued and Multiply by 30 to give per month average water consumption. Water consumption charge will be calculated as per tariff for the respective category as mentioned above. Sewerage maintenance charge will be 60% of water consumption charges. Add Service Charges as per respective category and consumption slab. It will give you the bill amount.

Payment Channels:

Besides DJB ZRO's offices listed below, consumer can make payment online through e-payment gateway option at RMS/DJB website/Customer Portal (www.djb.gov.in) and branches of authorized Banks by Cash and Cheque at Allahabad Bank, Corporation Bank, IDBI Bank, Union Bank Of India, KIOSK installed at different locations, Outlets of Easy Bill and through ITZ Card.

** Cheque may be issued in favour of "DJBXXXXXXXX", where XXXXXXXX represents 10 digit new KNO.

Payment may be made through NEFT/RTGS to any of the DJB A/C in Kotak Mahindra Bank (DJB <New KNO>), Kotak Mahindra Bank, IFSC - KKBK0000214, Current, Connaught Place)

For any issue related to reading, billing, no water supply, dirty water supply, sewage blockage etc. consumer can call at central customer care number

1916 (20 lines) by taking complaint No., consumer can directly contact concerned ZRO or his Dy. Director or Joint Director Revenue to resolve almost all grievances at following nos:

Abbreviations on bill

SL.No.	Zone	ZRO Location and Collection Counter	Meter Reading/ Bill Related	Water Supply and Sewer related	Concerned Dy. Dir./Joint Dir
1	Central I	Jhandewalan	ZRO 23612792	EE 23269053	Sh. Sohanpal (Dy. Director) 9650291317
2	Central II	Tibya College	ZRO 23546251	EE 23968431	Sh. Ajay K. Sharma (Dy. Director) 23520628
3	Central II	Pratap Nagar	ZRO 23692201	EE 23968431	
4	North II	Mukherjee Nagar	ZRO 27606627	EE 27604862	
5	North West II	Overhead Tank Ashok Vihar	ZRO 27301456	EE 27301285	Sh. Rajeshwar Tiwari (Dy. Director) 27040533
6	North West II	Kanhaiya Nagar	ZRO 27395044	EE 27301285	
7	North West IV	Kenwal Park	ZRO 27675270	EE 27615600	
8	North II	Burari	ZRO 999907582	EE 27604862	Sh. Paras Ram (Dy. Director) 22468751
9	North West I	Overhead Tank Sultanpuri	ZRO 25476298	EE 25864317	
10	North West II	Sector-6 Rohini	ZRO 27040304	EE 27851040	
11	North West II	Narela	ZRO 27281673	EE 27851040	Sh. V. P. Tanwar (Dy. Director) 29819668
12	East I	Overhead Tank Preet Vihar	ZRO 23444434	EE 27722392	
13	East I	Major Vihar		EE 27727815	
14	East II	Shivpuri	ZRO 22047239	EE 22517270	Sh. G. Dayal (Dy. Director) 25221154
15	East II	Yojna Vihar	ZRO 22158119	EE 22517270	
16	North East I	GTB Enclave	ZRO 9650617779	EE 22110695	
17	North East II	Yamuna Vihar	ZRO 965030035	EE 22584843	Mrs. Abha Tyagi (Dy. Director) 25517475
18	North East II	New Seelampur	ZRO 965030667	EE 22596645	
19	North East I	Shahda	ZRO 22591171	EE 22110695	
20	South I	Saket	ZRO 26646297	EE 29552688	180010346/8
21	South II	Lajpat Nagar	ZRO 29239806	EE 29811558	
22	South II	Giri Nagar	ZRO 9650291631	EE 29819065	
23	South II	GK-4	ZRO 29239806	EE 29233037	180010372/32
24	South IV	Sarita Vihar	ZRO 29941159	EE 26388976	
25	South West II	Vasant Kunj	ZRO 26897787	EE 25322152	
26	South West II	R.K. Puram	ZRO 26193424	EE 26367618	180300001/36
27	West II	Punjabi Bagh	ZRO 29834306	EE 25913870	
28	West II	Rajender Nagar	ZRO 25724538	EE 25913870	
29	South West I	Kakrola More	ZRO 25322297	EE 25547658	180300001/36
30	West I	Janapuri B Block	ZRO 25557475	EE 25125273	
31	West I	Rajouri Garden		EE 25125273	
32	West I	Subash Nagar	ZRO 9650577272	EE 25125273	180300001/36
33	West II	Paschim Vihar	ZRO 25252797	EE 25471004	
34	MNWS	SUEZ- Mehrauli			
35	MNWS	SUEZ- GK			180300001/36
36	MNWS	SUEZ- R.K. Puram			
37	MVV	SPML- R.K. Puram			
38	NWS	Paschim Vihar			180300001/36
39	NWS	Najafgarh			
40	NWS	Nangloi			

Tariff consists of four parameters:

1. Water- To be measured on volume basis.
2. Sewerage maintenance charge- levied @ 60% of water volumetric consumption.
3. Fixed Service Charges- Levied on the basis of slab wise consumption
4. Cess Charges- Levied @ 2 paise per Kilo Litre
5. Meter rent incase of DJB meter.

As can be observed from the tariff that Delhi Jal Board emphasizes on the conservation of water. Since every consumer is not having sewer facility hence separate water, sewer and service charges are shown on the bill. The cost incurred by board is around Rs. 30 per KL for water & sewerage treatment & supply to consumer end. Hence, consumers are advised to conserve water by:

1. Plugging all leakages in pipes, joints, taps, overhead tanks etc.
2. To use kitchen waste water for gardening purposes.
3. To wash vehicles etc. by bucket instead of pipe.

New Code	Meter Status	New Code	Meter Status
ok	ok	RDDT	Reading Detained
PUMP	Pump Connection	NS	No Status
NUW	No Use Of Water	TEST	Meter Under Testing
PLUG	Plugged	DFMT	Defective Meter
DEM	Demolished	STP	Stopped
PLOC	Premises Locked	MTTM	Meter Tampered
NRES	No Response	MREV	Meter Reverse
MLOC	Meter Locked	REP	Under Repair
MBUR	Meter Buried	UNMT	Running Unmetered
VMMT	Vapoured/Moist ured Meter	BYPS	T-joint/ByPass
DUST	Dusty Meter	CUT	Meter Cut-Off
BJAM	Box Jammed	NTRC	Not Traceable
ADF	Access Denied/Refused	NOWC	No Water Connection At Site

UoM	Unit of Measurement
-----	---------------------

Incase your grievance is not resolve or consumer is not satisfied with reply of field officers, one can contact at Rev.(HQ) for bill related problems to ZRO(R) HQ 23634490, Dy. Dir(R) HQ at 23614841,23557792, Joint Director 23634491 or Director(Rev) 23526205. Since whole system is computerised, consumer is requested to contact concerned ZRO or Dy. Dir./Jt. Director first.

Note : Payments in respect of New water connection, mutation, disconnection and reopening cases should be made within prescribed time, failure may result in withdrawal of sanction.

> Please use your New KNO for all communication with DJB

> For any further queries, visit DJB website: www.delhijalboard.nic.in