Abhishek Neupane

9817508428 | Tilottama-15, Sakhuwani, Rupandehi
abhishekneupane83@gmail.com

Professional Summary
Detail-oriented Computer Science graduate with hands-on experience in Python Django development, technical support, and system troubleshooting. Proven ability to manage ICT infrastructure, deliver engaging lessons, and lead digital transformation projects. Eager to contribute technical and instructional skills to a forward-thinking organization.

Education
- ❖ B.Sc. CSIT – Bhairahwa Multiple Campus, Tribhuvan University — 2023 (76.19%)
- ❖ Intermediate (Science Stream) – St. Joseph English Higher Secondary School, NEB — 2018 (3.03 GPA)
- ❖ SLC – St. Joseph English Higher Secondary School, Government of Nepal — 2015 (3.35 GPA)

Work Experience
- ❖ **Lumbini World School — April 2024 – Present**
  Computer Science Teacher, Coding Instructor, IT Support Staff & Library Head
  - Taught computer science and coding to students.
  - Managed school-wide computer systems and provided timely IT support, maintaining 98% uptime for digital classrooms.
  - Digitized the school's traditional library system, improving search and inventory operations by 70%.
  - Coordinated with the ICT department to implement various technology integration projects.
  - Participated in organizing digital literacy workshops for teachers, offering technical help and one-on-one support.
  - Oversaw daily library operations, managing over 2,000 physical and digital resources.
- ❖ **Nepal Telecom — January 2024 – March 2024**
  Technical Officer (Intern)
  - Troubleshot and maintained IT systems and digital devices at the branch level.
  - Executed high-volume data entry with 100% accuracy, meeting all deadlines.
  - Conducted over 50+ field visits to resolve internet and landline issues, significantly improving service reliability.
  - Managed internet service migrations for new customers, increasing client satisfaction and reducing onboarding delays.
- ❖ **Sipalaya Info Tech — August 2023 – November 2023**
  Web Developer (Intern)
  - Worked on building and improving websites using Django, HTML, CSS, and JavaScript.
  - Improved website performance and made sure they worked well on phones and tablets.
  - Learned how to work on both front-end and back-end as part of a development team.

Technical Skills
- Programming & Development: Python, Django, Django REST Framework (DRF)
- Web Development: HTML, CSS, JavaScript
- Databases: MySQL, PostgreSQL, SQLite
- Version Control: Git, GitHub
- Office & Collaboration Tools: MS Word, MS Excel, Outlook, MS Forms, OneDrive, MS Teams
- Design Tools: Canva

Activities
- Contributed to the development of Kantipur College's official website under guidance from senior developers.
- Designed creative posters and social media content (Facebook, Instagram) for several small organizations.
- Conducted coding and digital skills training for fellow students and teachers during college.
- Participated in digitalization efforts at Lumbini World School, transitioning traditional workflows into digital platforms.