CYNTHIA **DWAYNE**

Software Developer

# CONTACT

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[Github](http://github.com/cynthia)

# CAREER OBJECTIVE

Throughout my 7-year-plus career as a software developer, I have focused on developing scalable and well-documented code. I enjoy working collaboratively but can also run with projects independently.

Excited about the prospect of joining a product-driven company like Acme Corp.

# EDUCATION

Bachelor of Science

Computer Science

University of Delaware

August 2008 - May 2012

Newark, DE

# SKILLS

Python (Django)

SQL (PostgreSQL, MySQL)

Cloud (GCP, AWS)

JavaScript (ES6, React, Redux,

Node.js)

Typescript

HTML/ CSS CI/CD

# WORK EXPERIENCE

Software Developer

## QuickBooks January 2017 - current / New York, NY

· Worked on the payments team to save time and improve cash flow for over 50,000 through the development of modern, responsive customer experiences · Led the migration from AWS to GCP for the team to reduce cloud costs by $260,000 per year

· Worked closely with the product team to re-configure the processing of invoices, saving customers over 125,000 manual hours of work per month

· Mentored 3 junior front-end developers on the team on React, and documented best practices within the organization

Front-End Developer

January 2014 - December 2016 / New York, NY

·Contributed to the in-house UI library to create reusable components that saved 125+ hours of development per month · Created a web app MVP for a store delivery management platform with 200+ business customers to create, manage, and monitor deliveries using React and Redux

· Added features to meditation app with 5,000+ monthly users, enabling audio and video uploads using React and Redux · Improved customer conversion rate by 17% through A/B testing of different components and combinations, representing $500,000+ in incremental annual revenue

Help Desk Analyst

## Kelly June 2012 - January 2014 / New York, NY

· Diagnosed technical issues for 30+ clients per day by phone,

email, and chat, solving issues within 15 minutes on average .