# ABHISHEK DASGUPTA

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## Job Objective

To obtain a position as End to end Tester & become a valued member of the team while continuing my training in the other aspects of this field.

## Technical Skill & Accomplishment

Good experience as SOAP Web Service testing & REST API using Postman tool

Good experience of Jmeter tool for Load testing.

Having knowledge on Rest assured framework for automation testing.

Having knowledge of selenium using python language

Good ability to identify & resolve web services user interface issue.

Have knowledge end to end testing of the product in different platform.

Device testing in Android & IOS devices as per Project requirement.

Compatibility testing/Cross browser testing based on the application requirement.

Writing Test Cases, Review others Test Cases & give approval.

Review the Test Plan submitted by Project Manager from Test Case Repository.

Have knowledge in JIRA & BUGZILA, for both bug tracking tool.

LMS testing of on the E-learning product from Scrom Cloud tool.

Check the Client comments in our product as per discussion & ability to clear understandable and concise technical report.

Possess good Presentation and training skill based on the Technical topic

## Certifications

- Job Oriented Industry Program From Q-spider (Bangalore Location) on Software Testing.

- Certified SAFe 5 Agile Software Engineer VALID UNTIL: NOVEMBER 26, 2021 CERTIFICATE ID: **33946330-890**

## Academic profile

| B.Tech in Electronics & Instrumentation Engineering | Academy Of Technology (W.B.U.T) | 2016 |
|---|---|---|
| Higher Secondary | Barrackpore Govt. High School (W.B.C.H.S.E) | 2012 |
| Secondary | Barrackpore Govt. High School (W.B.B.S.E) | 2010 |

## Professional Experience:

I have 4.5 years of experience in different company. All the project details shared below:-

### Former Software Tester at Tata Interactive Systems

**Project 1:**

Organization: **World Bank ESF (Environment & Social Framework)**
Duration: August 2017 till date
Designation: Ecommerce QA Tester

**Responsibilities:**

- Handle responsibilities of testing new software applications to ensure that the application meets the business functional requirements
- Perform the tasks of performing different types of testing- system level and functional testing
- Assigned responsibilities of developing testing scenarios and test cases to meet business requirements
- Responsible for writing test case results and test strategies
- Perform the tasks of developing quality assurance testing activities and solving product and testing issues
- Handle responsibilities of providing recommendations in areas of process improvements
- Upload the bugs in JIRA, Track their statues until all bugs are fixed before release.

**Project 2:**

Organization: **First Abu Dhabi Bank (FAB)Project location: UAE**
Duration: December 2017 to July 2018
Designation: Junior Ecommerce QA Tester

Team Size: 6

**Responsibilities:**

- Performed responsibilities of conducting quality assurance testing of software deployed in the system
- Assigned the tasks of preparing test scripts and perform white-box testing
- Handled responsibilities of generating Automated Test Script and finding software bugs
- Responsible for performing functional and regression testing of procurement software
- Assigned responsibilities of testing web-based applications as required

- Simulation testing based on product knowledge

**Project 3:**

Organization: **Holland America Line (HAL)**
Duration: July 2017 till date
Designation: Ecommerce QA Tester

Team Size: 12

### Responsibilities:

- LMS testing from Scrom Cloud in IE11 as well as in Chrome (67) browser.
- Accessibility Testing using JAWS Screen Reader
- Responsible for performing Functional & Regression testing
- Analyzing the logs and reporting the bugs into bug tracking tool (JIRA)
- Review the Test plan & its executable time efficiency
- Client comment review & mapping in a step by step procedure

**Project 4:**

Organization: **Canadian Imperial Bank of Commerce (CIBC)**
Duration: November 2017 to March 2018
Designation: Ecommerce QA Tester

Team Size: 8.

### Responsibilities:

- Created and executed automated software test plans, cases and scripts to uncover, identify and document software problems and their causes
- Perform test case execution in the context of an Agile development iteration
- Perform the tasks of developing quality assurance testing activities and solving product and testing issue
- Upload all bugs in JIRA & make a report against all Closed, Ignored, Known bug statues in excel sheet

**Project 5:**

Organization: **Western Union (WU)**
Duration: July 2017 to January 2018
Designation: Ecommerce QA Tester

Team Size: 12.

### Responsibilities:

- Understanding the Client Requirements and functionality of the system and Prepare and Execution of test cases as per requirement
- Involved in preparing the traceability matrix which was also reviewed by Test Lead
- Mapping functional requirements with test cases. Also retesting the cases where defect has been raised
- Client bug closer which were already logged into JIRA
- Reviewing other test cases based on their modules

**Former Quality Analysis at ARC Document Solution Pvt. Ltd.**

| Account | SKYSITE |
|---------|---------|
| Client | SKYSITE Technologies, Inc. |
| Role | Product Owner-QA |
| Details | SKYSITE (https://www.skysite.com/)is the easiest way to manage construction drawings and facilities documents across your desktop and mobile devices. SKYSITE now includes two applications for the AEC&O (architects, engineers, contractors & owners) industry to manage construction and facilities documents across almost any device. Better yet, the applications can be used together to manage documents and information through the entire lifecycle of a construction project or building. |
| Product Tested | ➢ SKYSITE Projects (iOS, Android & Web).<br>➢ SKYSITE Facilities & Archive (iOS, Android & Web).<br>➢ Load testing using Jmeter |

| Account | ARC facilities |
|---------|----------------|
| Client | ARC Document Solutions, LLC |
| Role | Product Owner-QA |
| Details | ARC Facilities (https://www.arcfacilities.com/)app provides instant access to your critical facilities information right from your mobile device. Technicians can quickly access As-Builts, shutoffs, equipment locations, maintenance records, O&Ms, safety information, and other important documents with just a few taps. Compliance for healthcare make it easier to keep highly regulated healthcare facilities compliant with instant access to the Environment of Care, Life Safety and Emergency Management. |
| Product Tested | 1. ARC Facility (iOS, Android & Web).<br>2. Load testing using Jmeter |

**Software Test Engineer at Indusnet Technology**

Cashpoint/Xtip Project:

a. Smoke test case execution, Regression testing & Retesting based on the test cases uploaded in Spira.
b. Execute those test cases related to RESTful service from Postman tool. During this process also validate the response with the required assertion.
c. Generate the report get in SOAPUI tool & submit to concern person.
d. Device testing on Cashpoint, Xtip based on the requirement & availability of others tester.
e. Load testing using Jmeter based on the Jira ticket appear in the current Sprint.

## Carrier Achievement

I got Top tester award in **Tata Interactive Systems** for reporting highest number of critical & Major bugs.

## Personal Information

- **Address**:-                N-22/A/1, Dr.S.P.Mukherjee Street, Konnagar, Hooghly, West Bengal.

- **Date of Birth**:-          6th AUGUST, 1993.

**Date:**

**(Abhishek Dasgupta)**