



MAULANA ABUL KALAM AZAD UNIVERSITY OF TECHNOLOGY, WEST BENGAL

Paper Code : CE(HS)301 Humanities-I (Effective Technical Communication)

UPID : 003504

Time Allotted : 3 Hours

Full Marks : 70

The Figures in the margin indicate full marks.

Candidate are required to give their answers in their own words as far as practicable

Group-A (Very Short Answer Type Question)

1. Answer any ten of the following :

[1 x 10 = 10]

- (I) Designing and developing information involves the process of
- (II) The process of looking at oneself in order to assess aspects that are important to one's identity is called
- (III) A tool that helps you realize your capabilities and your strengths making you a stronger, a happier and a cheerful person is better known as
- (IV) A printed report containing news (information) of the activities of a business (legal name; subscription business model) or an organization (institutions, societies, associations) that is sent by mail regularly to all its members, customers, employees or people, who are interested in it is called
- (V) Mention the codes used for governing do's and don'ts
- (VI) User guides, manuals are examples of
- (VII) The process that involves relating a series of events, usually in a chronological order is known as
- (VIII) One of the key components of Attitude is
- (IX) A job interview is a formal meeting between a job seeker and an employer. Mention if the statement is True or False
- (X) The main goal of a White Paper is?
- (XI) What is Drafting?
- (XII) Mention the three primary features of Perception.

Group-B (Short Answer Type Question)

Answer any three of the following

[5 x 3 = 15]

2. Write a short note on Information development life cycle. [5]
3. Write a brief note on writing drafts and revising. [5]
4. What is the need of technical communication? [5]
5. What is an organizational structure? [5]
6. What are the four stages of Creativity? [5]

Group-C (Long Answer Type Question)

Answer any three of the following

[15 x 3 = 45]

7. (a) Explain the term Technical Communication. [5]
(b) Explain the editing strategies to achieve appropriate style. [10]
8. (a) Describe the components of Attitude. [8]
(b) Explain the fundamental differences between Values and Belief. [7]
9. (a) Write a note on the term 'Technical Project Management'. [8]
(b) Describe the special skills needed for technical project management. [5]
(c) What is Localization? [2]
10. (a) What is Self assessment? [6]
(b) What is importance of personal memory? [4]
(c) Why is personal goal setting important? [5]
11. (a) Why must the text for additional index entries be reviewed? [5]
(b) How are synonym entries created? [5]
(c) What is the meaning of cross-listing each entry while creating indexes? [5]