Abhishek Kulkarni

SCCM Administrator

Contact

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Technical Profile

- SCCM Administrator
- Change Management
- Patch Management
- Application Deployment

Competencies

Project Management

Troubleshooting

ITIL Management

SCCM Administration

Versatile, dedicated and highly motivated IT Professional with 3.5 +years of experience providing high-level IT consulting services with the commitment of client satisfaction and a professional attitude. Proven ability to improve information services, support and administration. Well versed in a variety of software and various tools.

Work History

SCCM Administrator

Tata Consultancy Services, Mumbai

2019-08 - Current

- Successfully deployed several applications through SCCM
- OS build upgraded through Feature updates, Enablement Packages and Task Sequences.
- Managed role based access of SCCM console
- Managed multiple clients catering over different domains
- Maintained and managed various windows platforms like Windows server 2008, 2012 & 2016
- Managed over 5000 endpoints and servers of several clients
- Ensured 95% of compliance SLA
- Upgraded several tools like SCCM, SEPM, Lansweeper and TMC
- Upgraded the SCCM console
- Ensured the SCCM client software is running properly on all client computers.
- Researched and recommended new technologies and strategies for improving system performance.
- Worked upon the change management and ITIL process management
- Implemented end to end patching on monthly basis.
- Managed systems through cloud management gateway (CMG)

Education

2015-07 - 2019-07

B. Tech: Mechanical Engineering

K.E. Society's Rajarambapu Institute of Technology

Completed with Overall CGPA of 7.99

Certifications

- Microsoft SCCM/Endpoint Configuration Manager for Beginners (Udemy)
- Lean Six Sigma Bronze Belt (TCS Internal)
- Intune Training with Microsoft Endpoint Manager
- NPTEL Online Certification on Manufacturing Technology (IIT Roorkee) (MDM/MAM) (Udemy)