Abhinav Jayakumar

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Summary

- Motivated and technically skilled IT graduate with a diploma in Computer Programming from Durham College, offering hands-on experience in technical support, system maintenance, and software troubleshooting.

- Proficient in diagnosing and resolving a wide range of IT issues, including hardware failures, software bugs, and user access problems, ensuring minimal downtime and strong user satisfaction.

- Experienced in configuring and maintaining Windows 10/11 and macOS environments, deploying updates and security patches, and supporting Office 365 applications in academic and workplace settings.

- Strong interpersonal and communication skills developed through direct client support and cross-functional collaboration, with a focus on delivering clear, user-friendly solutions.

- Skilled in programming with Java, Python, and SQL, with additional experience using Git, Docker, and basic AWS services for deployment and testing.

Experience

CANRONE SOFTWARE LLP   **Sept 2024 - Apr 2025**
Junior Developer | Internship during academic semester   Ernakulam, Kerala - India

- Collaborated with a small development team to build and maintain a responsive company website using HTML, CSS, JavaScript, and Bootstrap.

- Developed RESTful APIs with Node.js and Express to connect backend services with a MySQL database.

- Assisted in integrating user authentication features and contact form validations.

- Participated in weekly Agile meetings and contributed to version control using GitHub.

- Gained hands-on experience with form validation, layout design, and bug fixing in a real-world development environment.

Education

Durham College   **Jan 2024 - April 2025**
Computer Programming

Technical Skills

Operating System
Windows 10/11, basic Linux/macOS

Tools
Microsoft 365 (Outlook, Excel, Teams), Git, VS Code, Postman

Support
Hardware/software troubleshooting, OS reimaging, basic networking

Languages
Python, Javascript, Java, HTML/CSS

Databases
MySQL, MongoDB (basic)

Certifications

JavaScript Algorithms and Data Structures
freeCodeCamp

Python Full Stack
G-Tech Education