

Abhinav Jayakumar

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| Summary | <ul style="list-style-type: none">Motivated and technically skilled IT graduate with a diploma in Computer Programming from Durham College, offering hands-on experience in technical support, system maintenance, and software troubleshooting.Proficient in diagnosing and resolving a wide range of IT issues, including hardware failures, software bugs, and user access problems, ensuring minimal downtime and strong user satisfaction.Experienced in configuring and maintaining Windows 10/11 and macOS environments, deploying updates and security patches, and supporting Office 365 applications in academic and workplace settings.Strong interpersonal and communication skills developed through direct client support and cross-functional collaboration, with a focus on delivering clear, user-friendly solutions.Skilled in programming with Java, Python, and SQL, with additional experience using Git, Docker, and basic AWS services for deployment and testing. |
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| Experience | CANRONE SOFTWARE LLP Junior Developer Internship during academic semester | Mar 2022 - Oct 2023 Ernakulam, Kerala - India |
| | <ul style="list-style-type: none">Collaborated with a small development team to build and maintain a responsive company website using HTML, CSS, JavaScript, and Bootstrap.Developed RESTful APIs with Node.js and Express to connect backend services with a MySQL database.Assisted in integrating user authentication features and contact form validations.Participated in weekly Agile meetings and contributed to version control using GitHub.Gained hands-on experience with form validation, layout design, and bug fixing in a real-world development environment. | |

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| Education | Durham College Computer Programming | Jan 2024 - April 2025 |
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| Technical Skills | Operating System Windows 10/11, basic Linux/macOS |
| | Tools Microsoft 365 (Outlook, Excel, Teams), Git, VS Code, Postman |
| | Support Hardware/software troubleshooting, OS reimaging, basic networking |
| | Languages Python, Javascript, Java, HTML/CSS |
| | Databases MySQL, MongoDB (basic) |

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| Certifications | JavaScript Algorithms and Data Structures freeCodeCamp |
| | Python Full Stack G-Tech Education |