Are you ready?

- A Yes
- B No



提交

Review: ch19 software quality

- Definition: effective software process, useful product, measurable value
- Quality Model: McCall's Quality Factors,
- ISO 9126 Quality model: Functionality, Reliability, Usability, Efficiency, Maintainability, Portability
- Cost of Quality: Prevention costs, Appraisal costs, Internal failure costs, External failure costs
- Quality Control:
 - ✓ method: checklist, Pareto principle, histogram, fishbone graph, etc.

Review: ch21 SQA

Methods of SQA

- ✓ Defect prevention: Error blocking, Error source removal, process improvement
- ✓ Defect removal: inspection and review, testing
- ✓ Defect tolerance: NVP, out-voted,
- ✓ recovery: recovery from failure

SQA Group

- ✓ roles: process review, work products review, audit, record and report.
- ✓ goals: Quality of requirements, design, code;
 Quality control effectiveness
- ✓ methods: review, statistical analysis
- ✓ Six Sigma
- Software Reliability: MTTF, R = MTTF/(1+MTTF)

Software Engineering

Part 3 Quality Management

Chapter 22 Software Testing Strategies

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- 22.1 A Strategic Approach to Software Testing
 - 22.1.1 Verification and Validation
 - 22.1.2 Organzing for Software Testing
 - 22.1.3 Software Testing Strategy The Big Picture
 - 22.1.4 Criteria for Completion of Testing
- 22.2 Strategic Issues
- 22.3 Test Strategies for Conventional Software
 - 22.3.1 Unit Testing
 - 22.3.2 Integration Testing
- 22.4 Test Strategies for Object-oriented Software
 - 22.4.1 Unit Testing in the OO Context
 - 22.4.2 Integration Testing in the OO Context
- 22.5 Test Strategies for WebApps
- 22.6 Test Strategies for MobileApps

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- 22.7 Validation Testing
 - 22.7.1 Validation-Test Criteria
 - 22.7.2 Configuration Review
 - 22.7.3 Alpha and Beta Testing
- 22.8 System Testing
 - 22.8.1 Recovery Testing
 - 22.8.2 Security Testing
 - 22.8.3 Stress Testing
 - 22.8.4 Peformance Testing
 - 22.8.5 Deployment Testing
- 22.9 The Art of Debugging
 - 22.9.1 The Debugging Process
 - 22.9.2 Psychological Considerations
 - 22.9.3 Debugging Strategies
 - 22.9.4 Correcting the Error

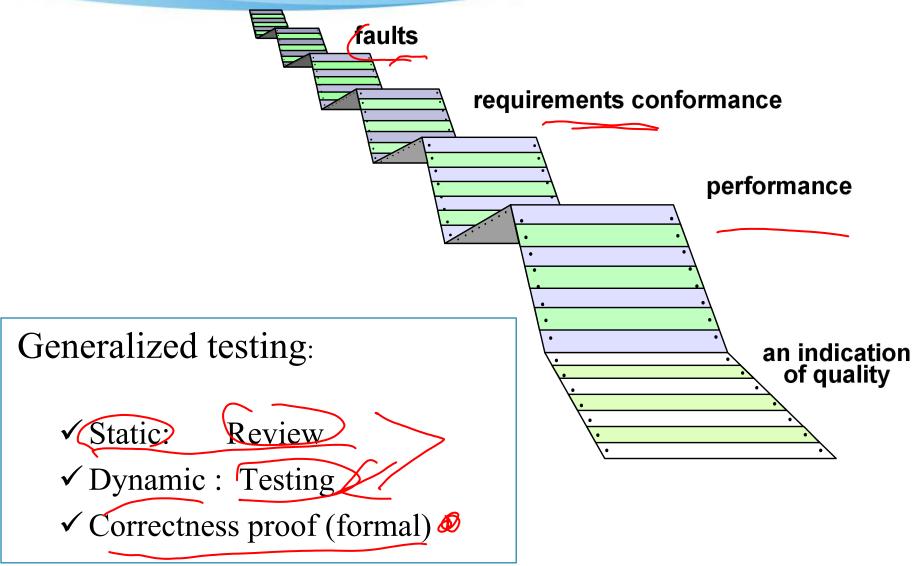
What is the objective of testing?

- A discover faults
- B prove correctness

22.1 Software Testing

- Objective of testing:
 - discover faults (> prove correctness)
- A test is successful only when a fault is discovered
 - Fault identification is the process of determining what fault caused the failure
 - Fault correction is the process of making changes to the system so that the faults are removed

22.1 What Testing Shows



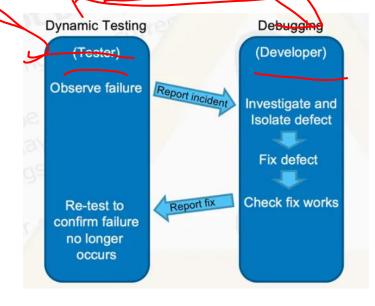
22.1 Strategic Approach

- To perform effective testing, you should conduct effective technical reviews. By doing this, many errors will be eliminated before testing commences.
- Testing begins at the component level and works "outward" toward the integration of the entire computer-based system.
- Different testing techniques are appropriate for different software engineering approaches and at different points in time.
- Testing is conducted by the developer of the software and (for large projects) an independent test group.



https://medium.com/fintegro-company-inc/who-does-the-software-testing-developer-vs-tester-infographics-1f9660091832

What is the difference between testing and debugging?



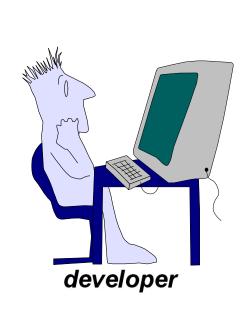
https://dzone.com/articles/th e-differences-betweentesting-and-debugging

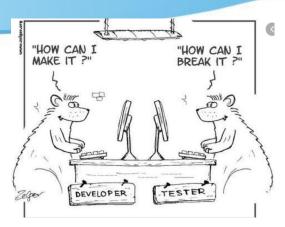
正常使用主观题需2.0以上版本雨课堂

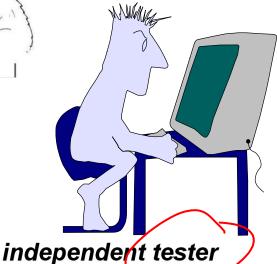
22.1.1 V & V

- Validation: Are we building the right product? (object correct)
- Verification: Are we building the product right? (technique correct)
- *Validation* refers to a different set of tasks that ensure that the software that has been built is traceable to customer requirements.
- *Verification* refers to the set of tasks that ensure that software correctly implements a specific function.

22.1.2 Who Tests the Software?



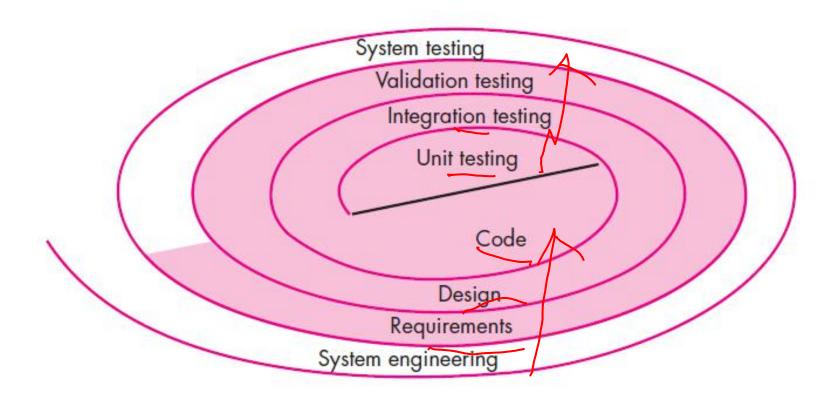




Understands the system but, will test "gently" and, is driven by "delivery"

Must learn about the system, but, will attempt to break it and, is driven by quality

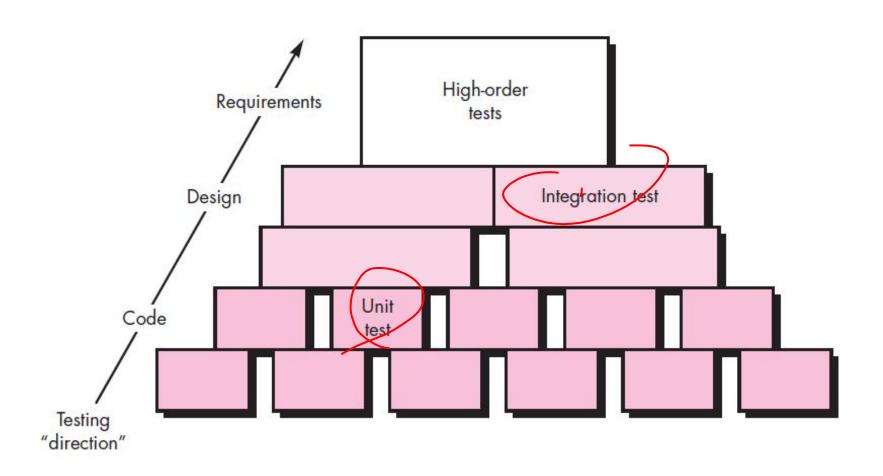
22.1.3 Testing Strategy - Big Picture



22.1.3 Testing Strategy

- We begin by 'testing-in-the-small' and move toward 'testing-in-the-large'
- For conventional software
 - The **module** (component) is our initial focus
 - Integration of modules follows
- For OO software
 - our focus when "testing in the small" changes from an individual module (the conventional view) to an OO class that encompasses attributes and operations and implies communication and collaboration

22.1.3 Testing Steps

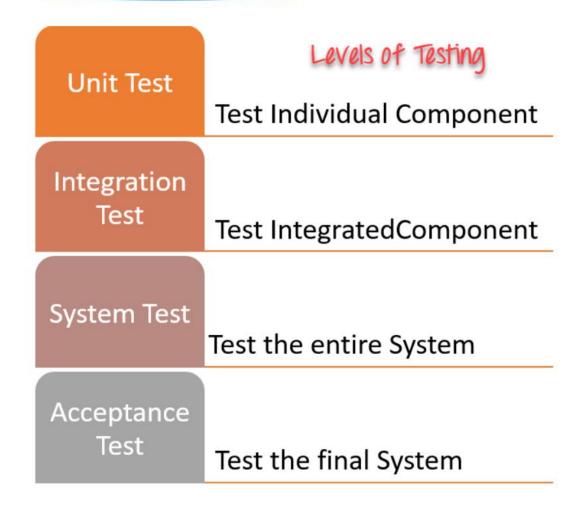


22.1.3 Strategic Issues

Effectiveness of fault-discovery techniques

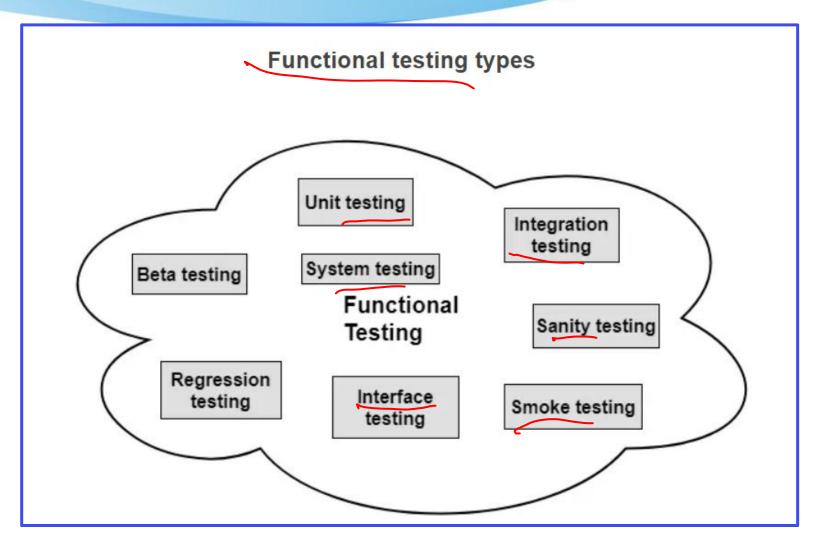
	Requirements Faults	Design Faults	Code Faults	Documentation Faults
Reviews	Fair	Excellent	Ex <u>cellent</u>	G <u>ood</u>
Prototypes	Good	Fair	Fair	Not applicable
Testing	Poor	Poor	Good	Fair
Correctness Proofs	Poor	Poor	Fair	Fair

22.1.4 Testing Type



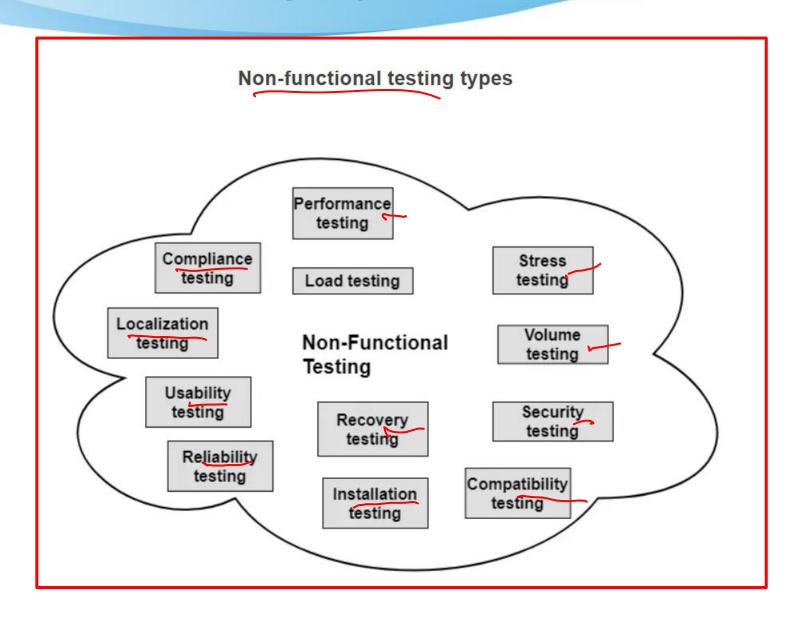
https://www.guru99.com/levels-of-testing.html

22.1.4 Testing Type

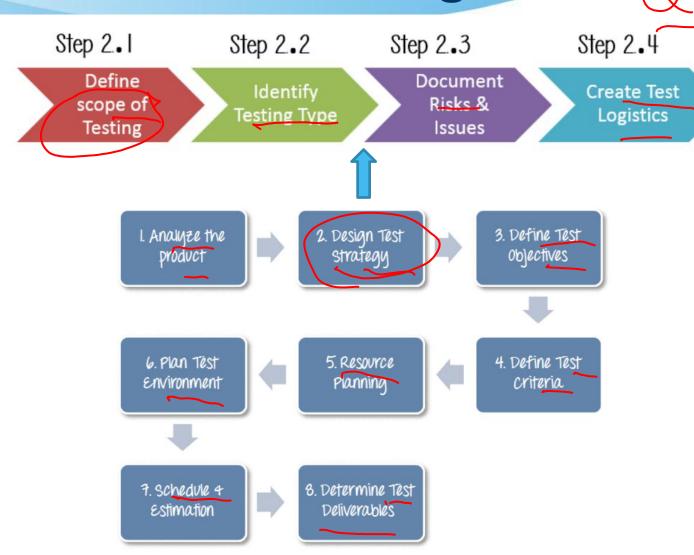


https://www.techbeamers.com/testing-types/

22.1.4 Testing Type



22.1.5 Test Planning



https://www.guru99.com/what-everybody-ought-to-know-about-test-planing.html

22.2 Test suite and Test case

Test case templet (example) [test suite is a set of test cases]

Δ	Α	В	С	D	E	F	G	Н	1	J	K
	Test Case ID		BU_001	Test Case De	scription	Test the Log	in Functionalit	y in Banking			
	Created By		Mark	Reviewed By		Bill		Version			2.1
			-								
	QA Tester's Lo	2g	Review com	ments from Bill	incorporated in	n version 2.1					
	Tester's Name	е	Mark	Date Tested		1-Jan-2025		Test Case (P	ass/Fail/Not	Pass	
		Ī									
	S#	Prerequisite	s:			S#	Test Data				
	1	Access to Ch	rome Browser			1	Userid = mg	12345			
)	2					2	Pass = df12	@434c			
1	3					3					
2	4					4					
3											
4	Test Scenario	Verify on en	tering valid us	erid and passwo	rd, the custome	er can login					
5											
6 7	Step#	Ste	p Details	Expect	ed Results		Actual Resu	ilts	Pass / Fail	/ Not execute	d / Suspended
В	1	Navigate to http://demo	.guru99.com	Site should o	pen	As Expected	<i>!!</i>		Pass		
9	2	Enter Userid	& Password	Credential ca	in be entered	As Expected	9		Pass		
)	3	Click Submit		Cutomer is lo	ogged in	As Expected			Pass	,	
1	4			2018						~ ' /	
2										1:1	

https://www.guru99.com/download-sample-test-case-template-with-explanation-of-important-fields.html

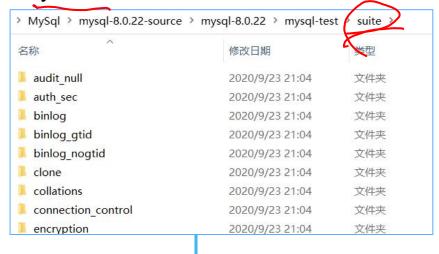
22.2 Test suite and Test case

Test case list				Date Ver		er Author		Page No/All pages	
PJ name component		TimeStamp Change to	- All Chief Control and Contro	Category Level Category Level				*	
No	Test viewpoint	Condition/ Data	Operation	Expected result	Actual result	Bug No	Added test case	Tester	Test date
1	Main window			TimeStamp can be started normally	OK	0		***	2006/1/3
2	after starting	normal enviroment in which TimeStamp change tool can be	G. T. G.	title bar: TimeStamp Modify	OK			***	2006/1/3
3			Start TimeStamp change tool	left of the screen: Files title is correct	ОК			***	2006/1/3
4		started		Middle of the screen: Details title is correct	NG	1	2	***	2006/1/3
5		machine name: testing1	Start TimeStamp	Files treeview: machine name testing1(Local)	ок	10	2	***	3006/1/3
6				Icon for machine name is correct	OK	/		***	2006/1/3

3	Test Case #	Test title	Test Summary	Testing steps	Test Data	Expected Results	Actual results	Status
						Validate that home	1. As expected	
				1. Launch the browser		land an tire application	using credentials	
				2. Navigate to predefined URL		options are displayed	provided 3. User can't access	
		Validate functionality using	Launch the application and	Enter login credentials Validate the correct	The second secon		options that should be available based	
4	BR-01	, ,		appearance of the home page	Control of the Same and Control of	41.3	on the security profile.	Passed or Failed

22.2 Test suite and Test case

MySQL: Test suite





```
n > mysgl-8.0.22-source > mysgl-8.0.22 > mysgl-test > suite > audit null > t
                                     修改日期
                                                           类型
 名称
    audit plugin.test
                                     2020/9/23 20:37
                                                           TEST文件
 audit plugin 2.test
                                     2020/9/23 20:37
                                                           TEST文件
 audit plugin 2-master.opt
                                     2020/9/23 20:37
                                                           OPT文件
 audit plugin bugs.test
                                     2020/9/23 20:37
                                                           TEST文件
   audit plugin bugs-master.opt
                                     2020/9/23 20:37
                                                           OPT 文件
   audit_plugin-master.opt
                                     2020/9/23 20:37
                                                           OPT 文件
```

```
26 if(`SELECT $CURSOR PROTOCOL > 0`)
27 {
      let $expected calls= 50;
30 if (`SELECT $VIEW PROTOCOL > 0`)
31 {
      let $expected calls= 94;
33 }
34
   --replace result $expected extension <expected extension>
   --error ER CANT FIND DL ENTRY
   eval INSTALL PLUGIN audit null SONAME 'adt null. Sexpected extension';
   --replace result $expected extension <expected extension>
39 eval INSTALL PLUGIN null audit SONAME 'adt null. Sexpected extension';
40 CREATE TABLE t1 (c1 INT, c2 CHAR(20));
41 --error ER TABLE EXISTS ERROR
42 CREATE TABLE t1 (c1 INT, c2 CHAR(20));
43 INSERT INTO t1 VALUES (1, 'a'), (2, 'b'), (3, 'c');
44 SELECT * FROM tI;
45 --error ER NO SUCH TABLE
46 SELECT * FROM t2;
47 DROP TABLE t1:
48 --replace result $expected calls <expected number of calls>
49 SHOW STATUS LIKE 'audit null called';
50 --error ER SP DOES NOT EXIST
```

Take a break

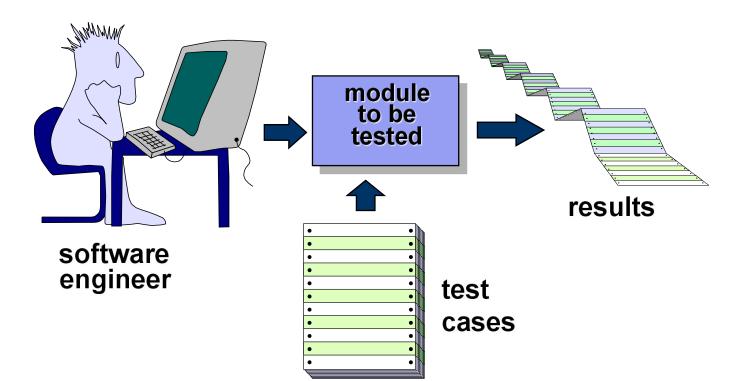




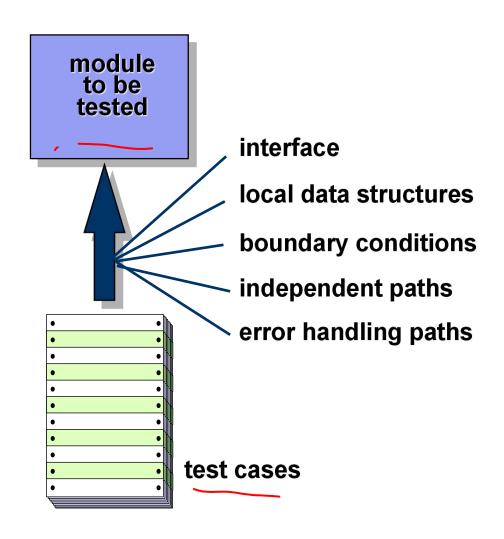
Five minutes

22.3.1 Unit Testing

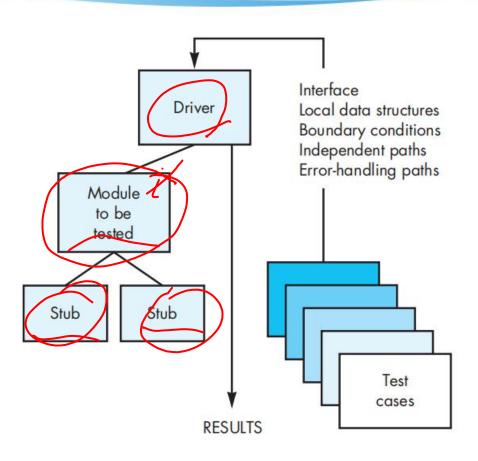
Unit testing focuses verification effort on the smallest unit of software design—the software component or module



22.3.1 Unit Testing



22.3.1 Unit Test Environment

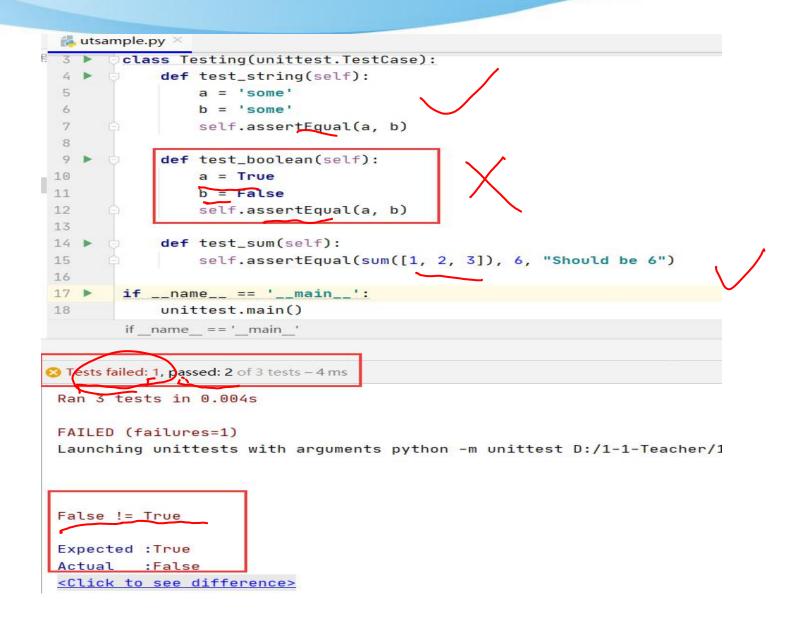


test cases

```
void displayInfo{
getStudAddress(ID: Integer)
}
```

```
Python
import unittest
class TestSum(unittest.TestCase):
    def test_sum(self):
       self.assertEqual(sum([1, 2, 3]), 6, "Should be 6")
   Mef test sum tuple(self):
       self.assertEqual(sum((1, 2, 2))) 6, "Should be 6")
if name == '_main ':
   unittest.main()
```

Method	Equivalent to
.assertEqual(a, b)	a == b
.assertTrue(x)	bool(x) is True
.assertFalse(x)	bool(x) is False
.assertIs(a, b)	a is b
.assertIsNone(x)	x is None
.assertIn(a, b)	a in b
.assertIsInstance(a, b)	isinstance(a, b)



PyCharm Demo

```
autsample.py ×
person.py X

    utperson.py 

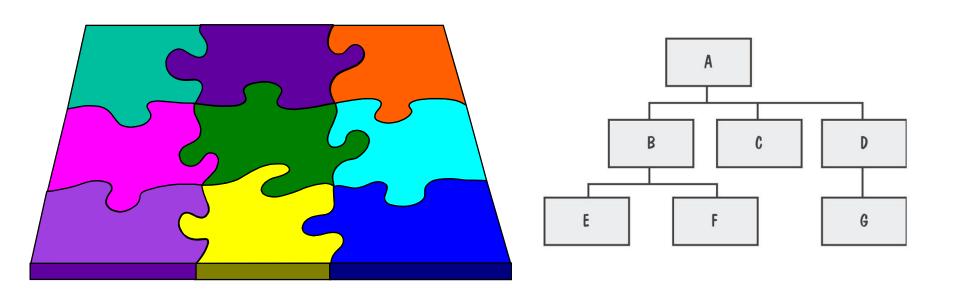
    ✓

        import unittest
       import person as personclass
4
       class Test(unittest.TestCase):
           The basic class that inherits unittest. TestCase
           person = personclass.Person() # instantiate the Person Class
           user id = [] # variable that stores obtained user id
           user name = [] # variable that stores person name
11
12
           # test case function to check the Person.set name function
13
           def test 0 set name(self):
14
15
               print("Start set_name test\n")
16
               Any method which starts with "'test_" will considered as a test case.
17
               11 11 11
18
               for i in range(4):
19
                   # initialize a name
20
21
                   name = 'name' + str(i)
                   # store the name into the list variable
22
```

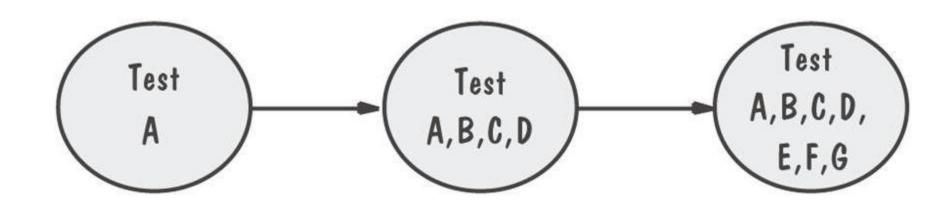
22.3.2 Integration Testing Strategies

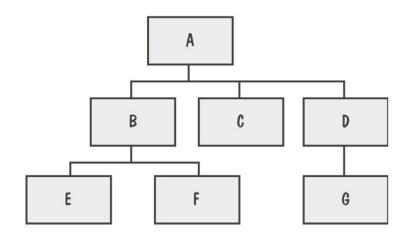
Options:

- the "big bang" approach
- an incremental construction strategy

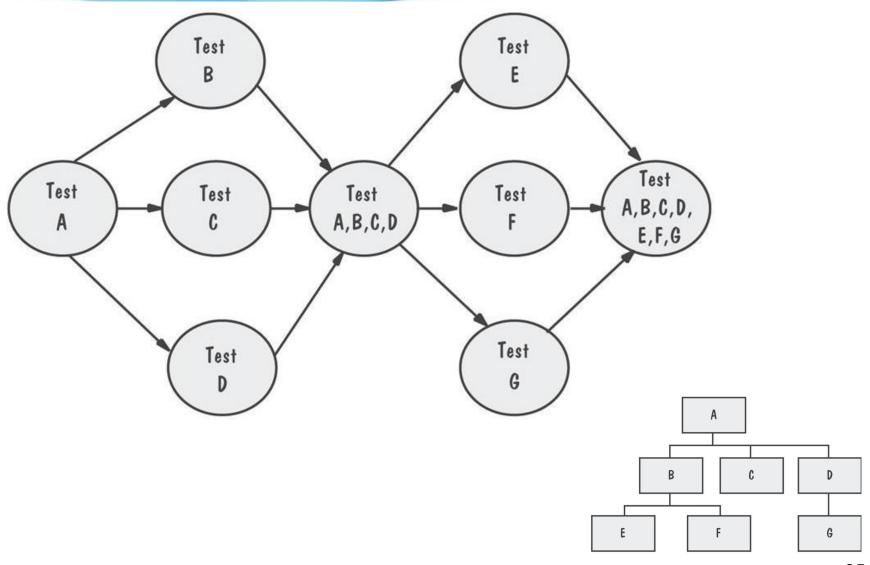


22.3.2 Top Down Integration





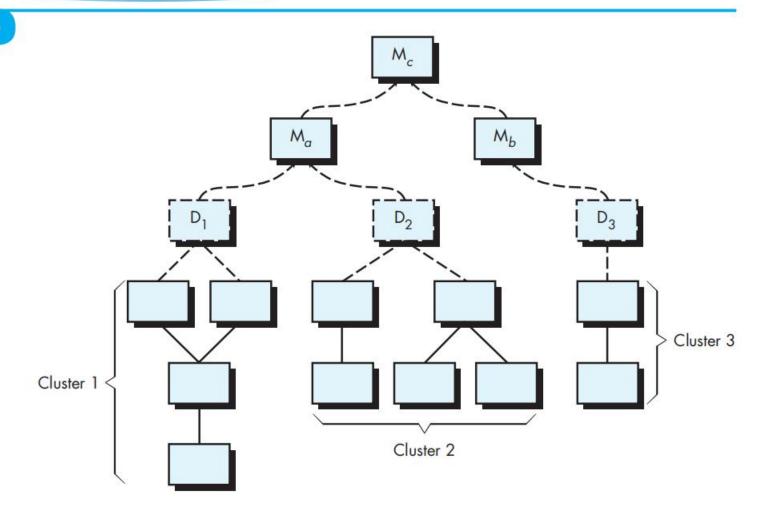
22.3.2 Modified Top-Down Integration



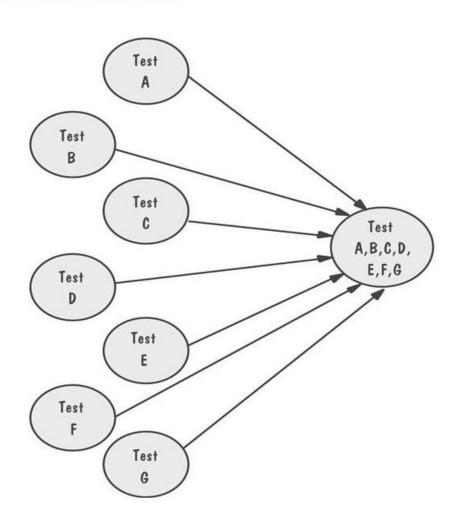
22.3.2 Bottom-Up Integration

FIGURE 22.6

Bottom-up integration

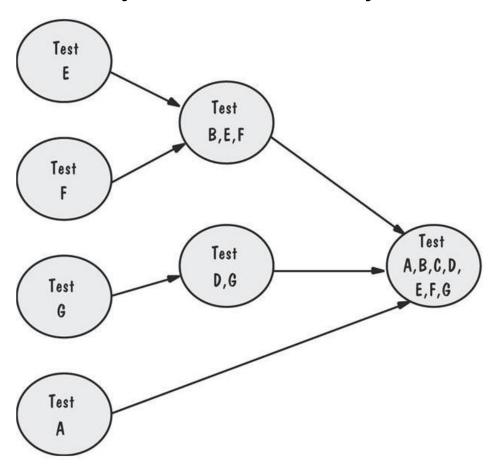


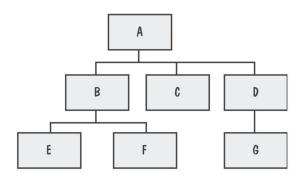
22.3.2 Bing-Bang Integration



22.3.2 Sandwich Integration

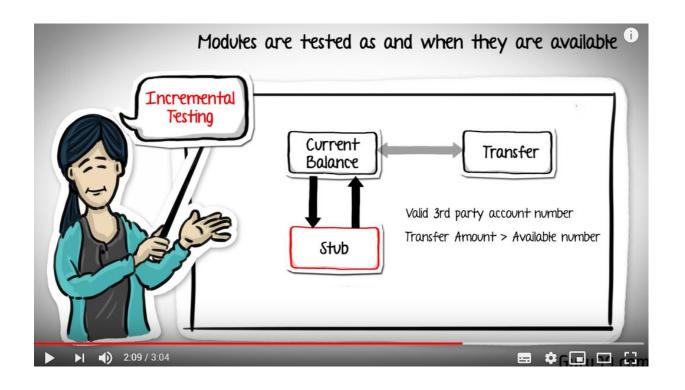
Viewed system as three layers





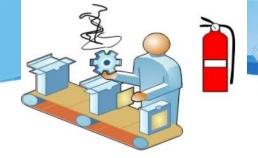
22.3.2 Integration Testing Sample

Stub and Driver - Let' watch



https://www.youtube.com/watch?v=QYCaaNz8emY

22.3.2 Smoke Testing



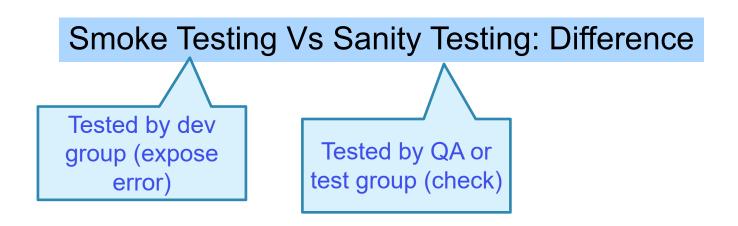
- A common approach for creating "daily builds" for product software (an integration testing approach).
- Smoke testing steps:
 - Software components are integrated into a "build."
 - A build includes all data files, libraries, reusable modules, and engineered components that are required to implement one or more product functions.
 - A series of tests is designed to expose errors that will keep the build from properly performing its function.
 - The intent should be to uncover "show stopper" errors that have the highest likelihood of throwing the software project behind schedule.

22.3.2 Sanity Testing



Sanity Testing:

A test execution which is done to touch each implementation and its impact but not thoroughly or in-depth, it may include functional, UI, version, etc. testing depending on the implementation and its impact.



Take a break





Five minutes

22.4 Object-Oriented Testing

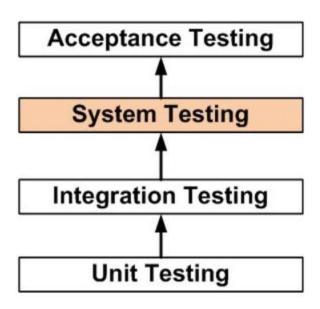
- Begins by evaluating the correctness and consistency of the analysis and design models
- testing strategy changes
 - An encapsulated class is usually the focus of unit testing.
 - integration focuses on classes and their execution across a 'thread' or in the context of a usage scenario
 - validation uses conventional black box methods
- test case design draws on conventional methods, but also encompasses special features

22.4 OO Testing Strategy

- class testing is the equivalent of unit testing
 - operations within the class are tested
 - state behavior of the class is examined
- integration testing: three different strategies
 - thread-based testing—integrates the set of classes required to respond to one input or event
 - use-based testing—integrates the set of classes required to respond to one use case
 - cluster testing—integrates the set of classes required to demonstrate one collaboration

22.5 System Testing

System Testing is a level of software testing where a complete and integrated software is tested. The purpose of this test is to evaluate the system's compliance with the specified requirements.



- Usability Testing
- Load Testing
- Regression Testing
- Recovery testing
- Security testing
- Migration testing
- Performance Testing
- Functional Testing
- Deployment Testing
- Hardware/Software Testing

22.5 Regression Testing

- Regression testing is the re-execution of some subset of tests that have already been conducted to ensure that changes have not propagated unintended side effects
 - some bug fix or new features
 - some aspect of the software configuration (its platform or documentation, or the data that support it) is changed.
 - re-executing a subset of all test cases manually or using automated capture/playback tools



How to select an effective subset from all test cases?

How to priority test cases within limited time?

How to do capture/playback automaticlly?

22.7 Validation Testing

Validation testing criteria

- all functional requirements are satisfied
- all behavioral characteristics are achieved
- all content is accurate and properly presented
- all performance requirements are attained
- documentation is correct
- usability and other requirements are met



Alpha/Beta testing

- Focus is on customer usage
- Alpha: at developer's site by a representative group of end users
- Beta: at one or more end-user sites

22.7 Testing management

SOFTWARE TOOLS

Test Planning and Management

Objective: These tools assist a software team in planning the testing strategy that is chosen and managing the testing process as it is conducted.

Mechanics: Tools in this category address test planning, test storage, management and control, requirements traceability, integration, error tracking, and report generation. Project managers use them to supplement project scheduling tools. Testers use these tools to plan testing activities and to control the flow of information as the testing process proceeds.

Representative Tools:5

QaTraq Test Case Management Tool, developed by Traq Software (www.testmanagement. com), "encourages a structured approach to test management." QAComplete, developed by SmartBear (http://smartbear.com/products/qa-tools/test-management), provides a single point of control for managing all phases of the agile testing process.

TestWorks, developed by Software Research (http://www.testworks.com/), contains a fully integrated suite of testing tools including tools for test management and reporting.

OpensourceTesting.org (www.opensourcetesting. org/testmgt.php) lists a variety of open-source test management and planning tools.

OpensourceTestManagement.com (http://www.opensourcetestmanagement.com/) lists a variety of open-source test management and planning tools.

22.7 Testing management

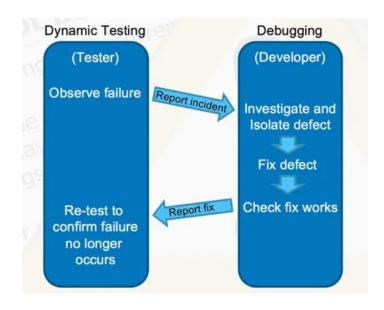




The 5 Best Free **Bug Tracking Software**

	Number of users	Upgrade cost	Customer service	Number of projects	Open source	Issue tracking	Workflow management
backlog	10 users	\$35/ 30 users per month	24/7 Live rep & online	One		9	•
Bugzilla	Unlimited	Free	Public forum	Unlimited			•
mantis	1 user	\$14.95 per month	Public forum	Unlimited, paid hosted version	0	•	9
REDMINE flexible project manager	Unlimited	Free	Public forum	Unlimited	•	•	
BugTracker	5 users	\$40/user per month	24/7 Live rep, business hours & online	One		9	9

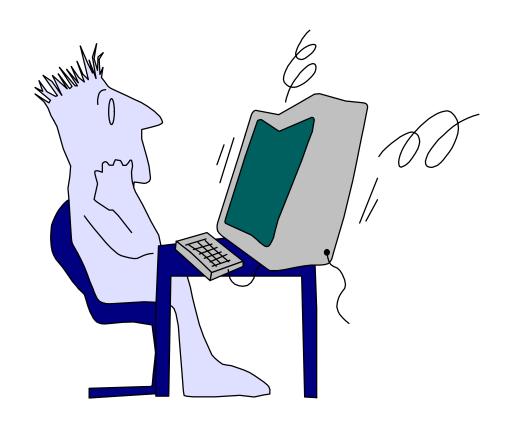
What is the difference between testing and debugging?



https://dzone.com/articles/th e-differences-betweentesting-and-debugging

正常使用主观题需2.0以上版本雨课堂

22.9 Debugging: A Diagnostic Process

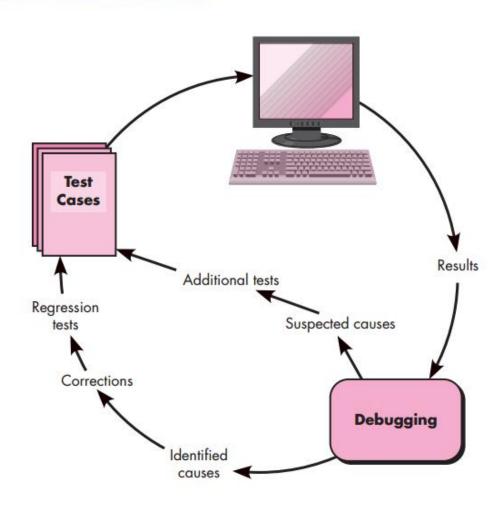


22.1 Strategic Approach

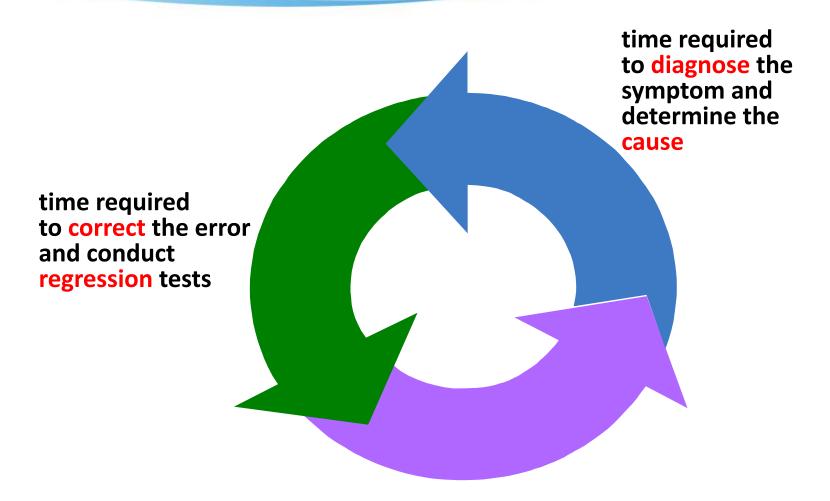
Testing and debugging are different activities

Testing	Debugging			
Performed by testers	Performed by developer or development team			
Can be done manually or automatically	Can only be done manually			
Can be predefined when starting testing. The test result could be predicted	Start with unknown conditions and it is hard to predict the result			
Find the programming failure	Demonstrate that it's only an unattended small mistake			
Could be done automatically by using automated testing tools	Automatic debugging of software is still a dream of programmers			
The purpose is to find the bug	The purpose is to find the cause of a bug			

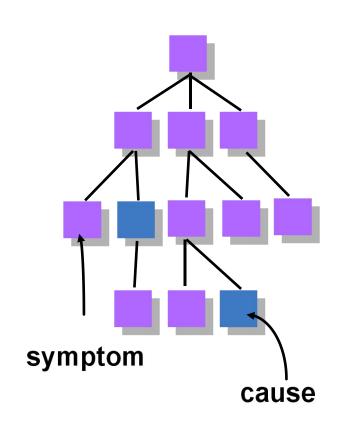
22.9 The Debugging Process



22.9 Debugging Effort



22.9 Symptoms & Causes



- symptom and cause may be geographically separated
- symptom may disappear when another problem is fixed
- cause may be due to a combination of non-errors
- cause may be due to a system or compiler error
- cause may be due to assumptions that everyone believes
- symptom may be intermittent

22.9 Symptoms & Causes





Debugging

The scene: Ed's cubical as code and unit testing is conducted.

The players: Ed and Shakira—members of the *Safe-Home* software engineering team.

The conversation:

Shakira (looking in through the entrance to the cubical): Hey . . . where were you at lunchtime?

Ed: Right here . . . working.

Shakira: You look miserable . . . what's the matter?

Ed (sighing audibly): I've been working on this bug since I discovered it at 9:30 this morning and it's what, 2:45 . . . I'm clueless.

Shakira: I thought we all agreed to spend no more than one hour debugging stuff on our own; then we get help, right?

Ed: Yeah, but . . .

Shakira (walking into the cubical): So what's the problem?

Ed: It's complicated, and besides, I've been looking at this for, what, 5 hours. You're not going to see it in 5 minutes.

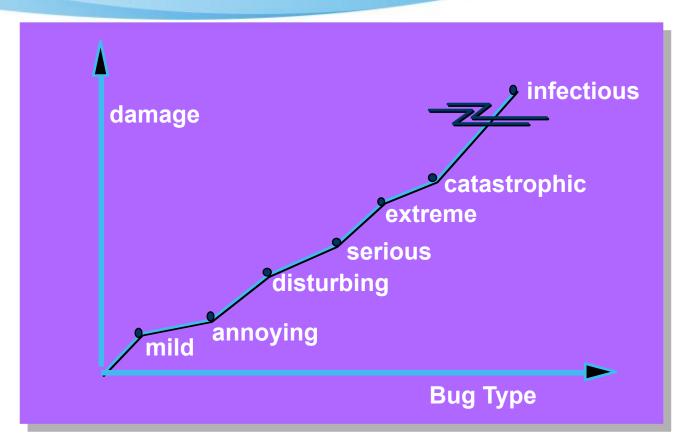
Shakira: Indulge me . . . what's the problem?

[Ed explains the problem to Shakira, who looks at it for about 30 seconds without speaking, then . . .]

Shakira (a smile is gathering on her face): Uh, right there, the variable named *setAlarmCondition*. Shouldn't it be set to "false" before the loop gets started?

[Ed stares at the screen in disbelief, bends forward, and begins to bang his head gently against the monitor. Shakira, smiling broadly now, stands and walks out.]

22.9 Consequences of Bugs



Bug Categories: function-related bugs, system-related bugs, data bugs, coding bugs, design bugs, documentation bugs, standards violations, etc.

22.9 Correcting the Error

- Is the cause of the bug reproduced in another part of the program? In many situations, a program defect is caused by an erroneous pattern of logic that may be reproduced elsewhere.
- What "next bug" might be introduced by the fix I'm about to make? Before the correction is made, the source code (or, better, the design) should be evaluated to assess coupling of logic and data structures.
- What could we have done to prevent this bug in the first place? This question is the first step toward establishing a statistical software quality assurance approach. If you correct the process as well as the product, the bug will be removed.

22.9 Final Thoughts

- Think -- before you act to correct
- Use tools to gain additional insight
- Once you correct the bug, use regression testing to uncover any side effects



Summary

- Testing concept
 - ✓ strategic
 - √ V & V
 - ✓ testing plan
 - ✓ test suite & test case
- Unit testing and Integration testing
- System testing
- Validation testing
- Debugging



THE END