

CONTACT DETAILS

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MULAKKULAM
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KOTTAYAM, Kerala
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PERSONAL PROFILE

DOB: 28- 04- 1999

Gender: Male
Marital Status: Single
Nationality: Indian

LANGUAGE KNOWN

English: read, write& Speak Malayalam: Mother Tongue

Hindi: Speaking

KEY SKILL AND STRENGTH

- > Leadership Skill
- Hard Work
- Good Listener
- Multitasking Skill
- Communication Skill
- Problem solving skill
- ➤ Honesty and Commitment

PERSONAL TRAITS

- Responsible
- Patience
- ➤ Team-Player
- Hardworking
- Optimistic

RAHUL SUMON

PROFESSIONAL SUMMARY

Dedicated Network Engineer with two years of experience in designing, implementing, and troubleshooting network solutions. Proven expertise in configuring network devices, optimizing performance, and ensuring reliable connectivity. Committed to delivering high-quality service and enhancing network efficiency.

ACADEMIC EDUCATION

Bachelor Degree in Computer Application (B.com) Obtained from M. G University, Kerala, India- 2017-2020.

Vocational Higher Secondary Education (11th &12th)
Obtained from the Vocational Higher Secondary Education
Government of Kerala, India -2016-2017.

Secondary School Education –SSLC -2015

PROFESSIONAL EXPERIENCE

- ➤ Training as Hardware Technician in Government Higher Secondary School Peruva. (2017 -1Year)
- ➤ Network Engineer 6 Months Work Experience in EBIX under Bank of Baroda (2022- July -2022 Nov)
- ➤ L1Network Support Engineer 2-year work Experience in Kerala vision Broadband Ltd (Currently Working)

Professional summary:

- Gained hands-on experience with network monitoring tools all over Kerala using PRTG and Grafana, Wireshark.
- Configuration and troubleshooting of Switches and OLTs.
- Preparing Reason for outage (RFO) and issue escalation to higher authorities with collected data.
- Troubleshot and configured L1 level issues within the sub-distribution network, ensuring optimal performance and minimal downtime.
- Analyzing the daily bandwidth reports and take the first level action and reporting to higher authorities.
- Proper reporting internal & external as per the decided schedule.
- Upgraded and troubleshot network devices from various vendors, including Huawei, Genesis, and Net Link, ensuring optimal performance and compatibility across the network.
- Analysed IP network performance metrics to identify bottlenecks and areas for improvement, implementing proactive measures to enhance overall network efficiency.

CERTIFICATIONS

- ➤ Hardware Technician -2016-17
- ➤ Hardware and Networking -2021-22

INDIAN DRIVING LICENSE

License no:36/4688/2017

Validity :12/10/37

TECHNICAL SKILL AND PROFICENCY

- ➤ OSI Model, TCP/IP protocol suite.
- Bridging and Switching concepts, LAN Technologies.
- ➤ IP addressing and Sub netting, Routing concepts.
- Switching protocols like STP, VLAN'S, RSTP, MSTP, BRIDGING, LACP, MPLS.
- ➤ Routing protocols RIP V1/V2, OSPF, EIGRP, BGP.
- ➤ Basic Routing and Switching Technologies using IPv4 & IPv6.
- > Switches: Cisco 2900 and 3500 series.
 - : Huawei S6700 and 5700 series.
- ➤ OLTs: GENEXIS, NETLINK, DBC, Huawei (MA5800-X2, MA56)
- ➤ Monitoring Tools: Grafana, PRTG, Libre NMS, Wireshark.
- ➤ Infrastructure services NAT, DHCP, DNS, HSRP, NTP, Syslog.
- ➤ Infrastructure Security Telnet, SSH, ACL, AAA.
- ➤ Basic knowledge of WAN Solution, HDLC, PPP, PPOE.
- ➤ Operating System: Windows 2000/XP/7/8/10, Ubuntu.
- Computer Tools: MS Office, Web & Social Skills.