

Performance Testing

TEAM ID	NM2025TMID00717
PROJECT NAME	Laptop Request Catalog Item

Test Catalog Item

- Search for service catalog in application navigator in target instance.
- Select catalog under service catalog.
- Select hardware category and search for 'laptop request' item.
- Select laptop request item and open it .
- It shows three variables only.
- As per our scenario, when we click on additional accessories checkbox then accessories details fields is visible and that should be mandatory
- Now see the results,it fulfills our requirements.

The screenshot displays the ServiceNow user interface for requesting a laptop. The breadcrumb navigation at the top reads "Service Catalog > Hardware > Laptop Request". The left-hand navigation pane shows the "Catalog" menu item selected. The main content area is titled "Use this item to request a new laptop" and contains a "Laptop Model" input field, a "Justification" text area, and an unchecked checkbox for "Additional Accessories". On the right side, the "Order this item" section shows a quantity of 1 and a delivery time of 2 days, with "Order Now" and "Add to Cart" buttons. Below this, the "Shopping Cart" is shown as empty.

servicenow

All

FavoritesHistoryWorkspacesAdmin

Laptop Request

Search

Search catalog

service catalog

FAVORITES

System Properties

Service Catalog

Service Catalog

Catalog Builder

Request Overview

Catalogs

Catalog

Open Records

Requests

Items

Tasks

Catalog Definitions

My Catalogs

My Categories

My Items

Maintain Catalogs

Maintain Categories

Renderers

Service Catalog > Hardware > Laptop Request

Search catalog

Use this item to request a new laptop

Laptop Model

hp

Justification

Additional Accessories

* Accessories Details

Order this item

Quantity

1

Delivery time

2 Days

Order Now

Add to Cart

Shopping Cart

Empty