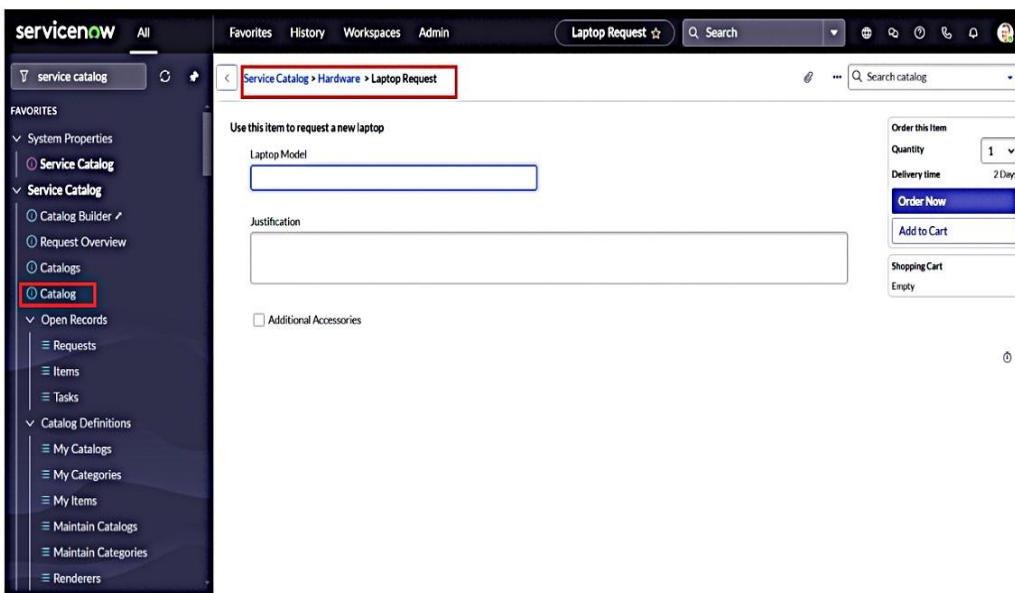


Performance Testing

TEAM ID	NM2025TMID00717
PROJECT NAME	Laptop Request Catalog Item

Test Catalog Item

- Search for service catalog in application navigator in target instance.
- Select catalog under service catalog.
- Select hardware category and search for 'laptop request' item.
- Select laptop request item and open it .
- It shows three variables only.
- As per our scenario, when we click on additional accessories checkbox then accessories details fields is visible and that should be mandatory
- Now see the results,it fulfills our requirements.



servicenow All

Favorites History Workspaces Admin Laptop Request ⚡ Q Search

Service Catalog > Hardware > Laptop Request

Search catalog

Use this item to request a new laptop

Laptop Model: hp

Justification:

Additional Accessories

* Accessories Details ⓘ

Order this Item

Quantity: 1

Delivery time: 2 Days

Order Now

Add to Cart

Shopping Cart

Empty

0

The screenshot shows the ServiceNow service catalog interface. On the left is a navigation sidebar with sections like Favorites, Service Catalog, Catalogs, Open Records, Catalog Definitions, and more. The main area shows a 'Laptop Request' form under the 'Hardware' category. It includes fields for 'Laptop Model' (set to 'hp'), 'Justification' (empty), and 'Additional Accessories' (checked). A red box highlights the 'Additional Accessories' checkbox and the 'Accessories Details' field. To the right, there's an 'Order this Item' section with quantity set to 1, delivery time set to 2 days, and buttons for 'Order Now' and 'Add to Cart'. Below that is a shopping cart section showing it's empty. At the bottom right, there's a small number '0'.