EXTREME

PROGRAMMING



Flexible & easy to implement method for process improvement









Kan 看 ban 板

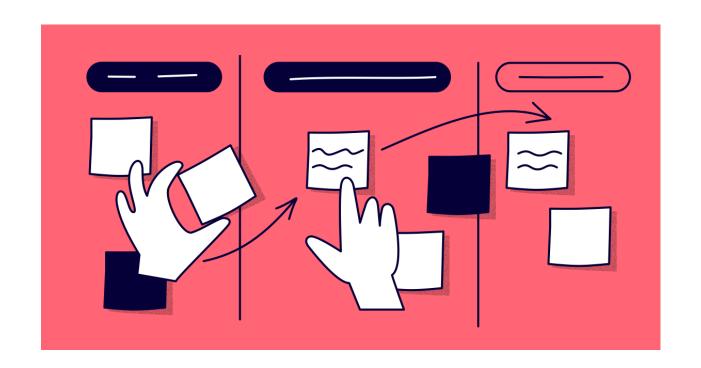
- Kan = Card
- Ban = Signal



Identified bottlenecks in the car making process using Kanban



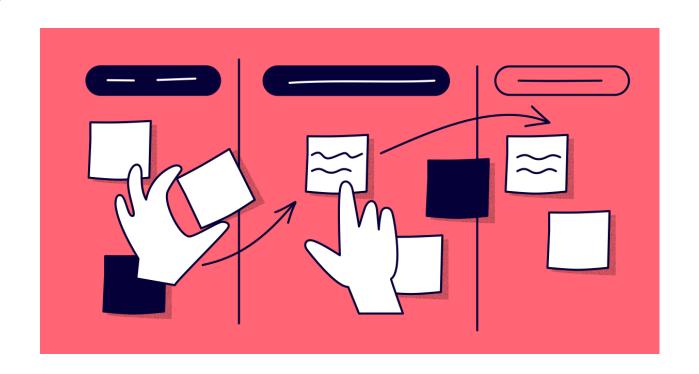




Visualizing the workflow to achieve process improvement







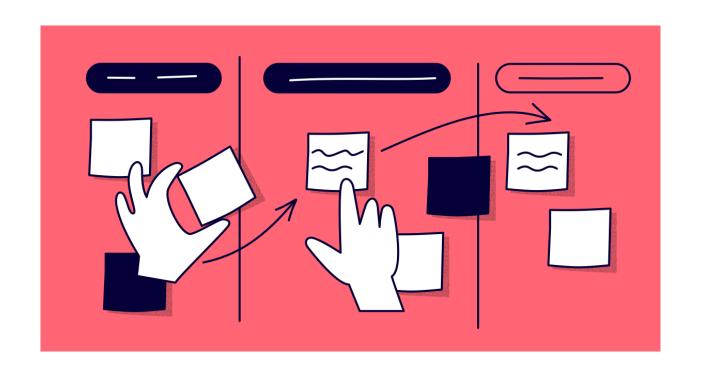
Visualizing the workflow

 \mathbf{O}

achieve process improvement







Visualizing the workflow

to

achieve process improvement





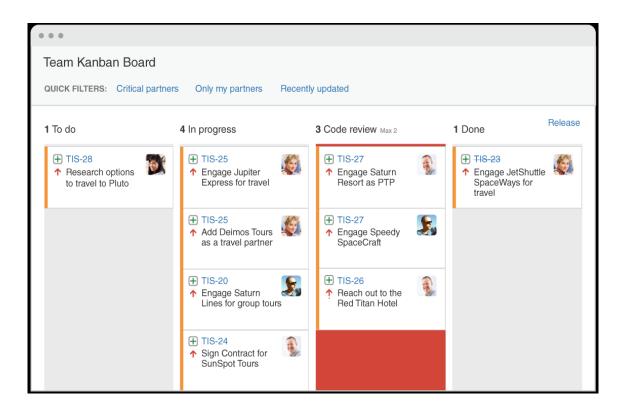


NOT STARTED	IN PROGRESS	DONE		









Physical Kanban Board

Software Based Board





NOT STARTED	IN PROGRESS	DONE		
TASK 1				





NOT STARTED	IN PROGRESS	DONE		
	TASK 1			





NOT STARTED	IN PROGRESS	DONE		
		TASK 1		





Input Queue	Analysis		Development		Build Ready	Test	Release Ready
	In Progress	Done	In Progress	Done			
TASK 1							





Input Queue		Analysis		Develo	pment	Build Ready	Test	Release Ready
		In Progress	Done	In Progress	Done			
			TASK 1					





Input Queue	Analysis		Development		Build Ready	Test	Release Ready
	In Progress	Done	In Progress	Done			
				TASK 1			





Input Queue	Analy	ysis	Develo	pment	Build Re	eady	Test	Release Ready
	In Progress	Done	In Progress	Done				
					TASK 1			





Input Queue		Analy	Analysis		pment	Build Ready	Test	Release Ready
		In Progress	Done	In Progress	Done			
							TASK 1	





Input Queue	Analy	ysis	Develo	pment	Build Ready	Test	Release Ready
	In Progress	Done	In Progress	Done			
							TASK 1



GenMan Solutions **Business Release Ready Input Queue Development Build Ready Analysis** Review **Test** Sent from **In Progress** Done **In Progress** New Done review TASK 3 TASK 1 TASK 2 TASK 4

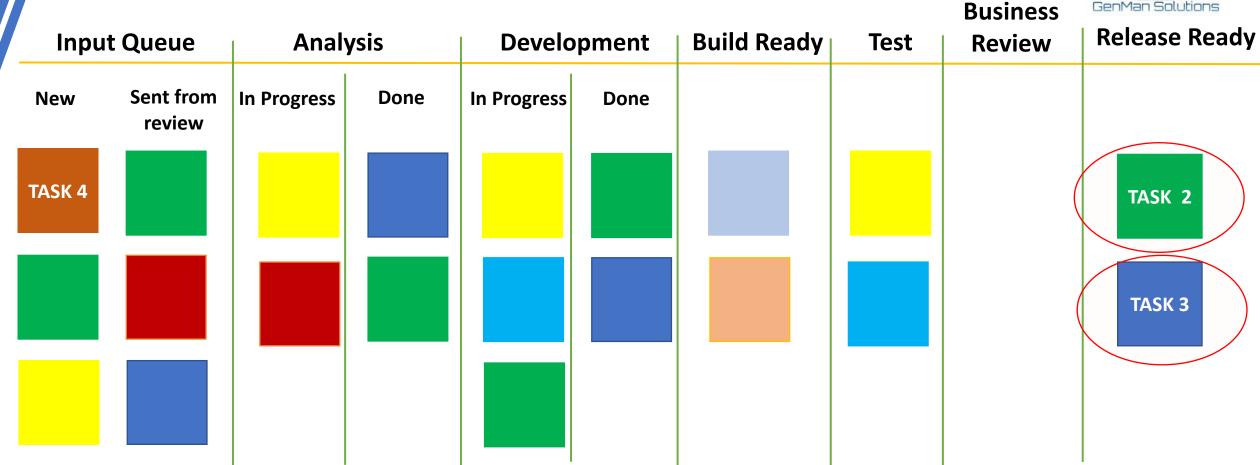




Input	Queue	Analy	ysis	Develo	pment	Build Ready	Test	Review	Release Ready
New	Sent from review	In Progress	Done	In Progress	Done				
TASK 4								TASK 3	TASK 1
								TASK 2	











Business Request		Scheduled	Testing	Business Review	Release Ready	
New	Sent from review					
TASK 1					TASK 2	
						C



Business	s Request	Scheduled	Building	Testing	Business Review	Release Ready
New	Sent from review					
					TASK 2	
		TASK 1				C
			'			- ()



Business	Request	Scheduled	Building	Testing	Business Review	Release Ready
New	Sent from review					
					TASK 2	
			TASK 1			



Business Request	Scheduled	Building	Testing	Business Review	Release Ready
Sent from New review					
				TASK 2	
			TASK 1		C

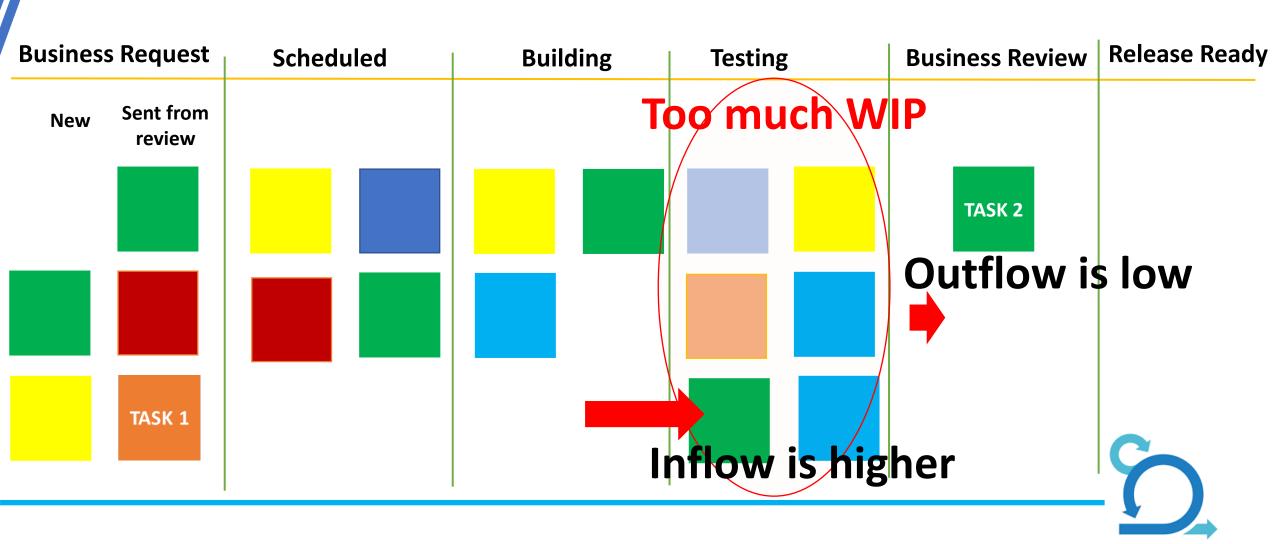


Business Request	Scheduled	Building	Testing	Business Review	Release Ready
New Sent from review					
				TASK 2	
				TASK 1	
					C



Business	s Request	Scheduled	Building	Testing	Business Review	Release Ready
New	Sent from review					
					TASK 2	TASK 1
						C
						()







SI. no.	Situation	Suggestion
1	Too much work in progress(WIP) on a single stage Limiting the WIP	More team members need to work on that stage (for e.g. testing stage in this scenario) instead of any of the previous stage



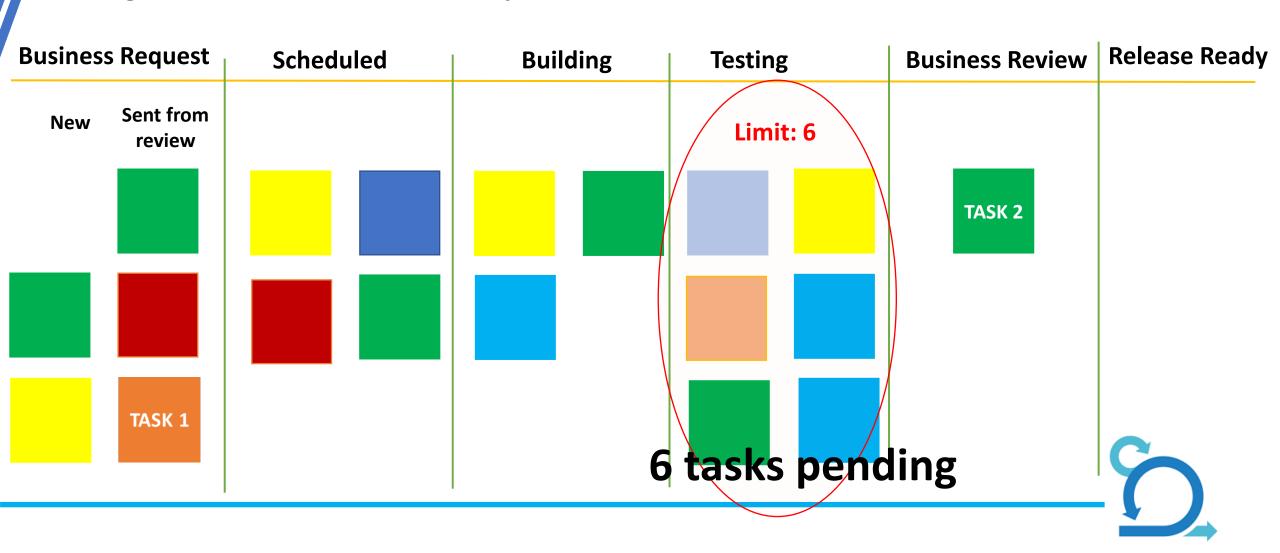


Limiting the WIP

- A limit is set on the maximum number of tasks that can be present in a column or that step at a time
- No further inflow into the step until the pending tasks in that step are cleared









Limiting the WIP

- A limit is set on the maximum number of tasks that can be present in a column or that step at a time
- No further inflow into the step until the pending tasks in that step are cleared
- WIP limits can be set on all the steps
- How do we decide what limit to set?

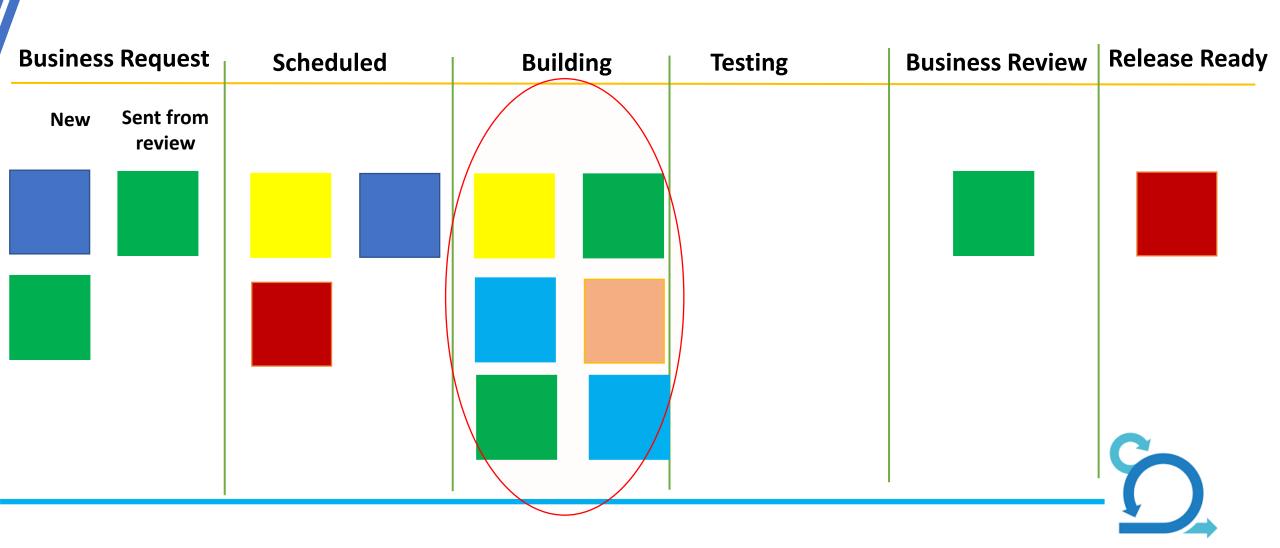




Sl. no.	Situation	Suggestion
1	Too much work in progress(WIP) on a single stage Limiting the WIP	More team members need to work on that stage (for e.g. testing stage in this scenario) instead of any of the previous stage
2	Under utilization of resources Pending tasks not moving to the next step	









Finding inefficiencies/issues in the process

Sl. no.	Situation	Suggestion
1	Too much work in progress(WIP) on a single stage Limiting the WIP	More team members need to work on that stage (for e.g. testing stage in this scenario) instead of any of the previous stage
2	Under utilization of resources Pending tasks not moving to the next step	Reallocate the resources somewhere else where they can be utilized optimally

Managing the Flow



Kanban



Kanban is also known as a **Pull based system**

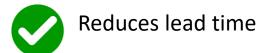
Push based system



Pull based system



Optimizes the work flow



Reduces over load on worker

Team members can themselves pull the most relevant tasks out of the list of tasks to be done





Business Request	Scheduled	Building	Testing	Business Review	Release Ready
Sent from review					
		TASK 3			
					S

Kanban



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3	Task is taking longer time than it should be	





Finding inefficiencies/issues in the process

Issue: Task is taking longer time than it should be

Reason	Suggestions
Unequal sized tasks	Break down the task into smaller sized tasks





	Building	Testing	Business Review	Release Ready
	TASK 3			
				C
	/Specifying Scheduled	/Specifying Scheduled Building	/Specifying Scheduled Building Testing	/Specifying Scheduled Building Testing Business Review



Finding inefficiencies/issues in the process

Issue: Task is taking longer time than it should be

Reason	Suggestions
Unequal sized tasks	Break down the task into smaller sized tasks
Task is stuck due to some bug or issue	Keep a regular track of the board

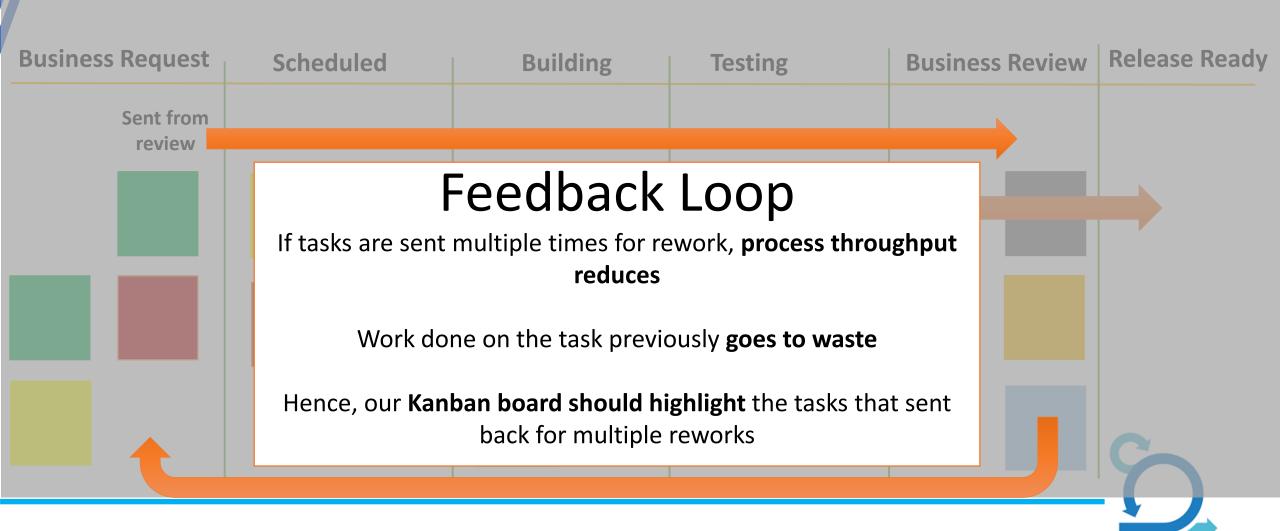




S	l. no.	Situation	Suggestion		
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Business Request	Scheduled	Building	Testing	Business Review	Release Ready
Sent from review					
•					C
				ı	



Business Request	Scheduled	Building	Testing	Business Review	Release Ready
Sent from review					
•					C



Business Request	Scheduled	Building	Testing	Business Review	Release Ready
Sent from review					
•				•	5



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3	Task is taking longer time than it should be	Keep a regular track of the board Break down the task into smaller sized tasks
4	Multiple feedback loops	Make a mark on the task for the number of rounds that task is going for rework



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3	Task is taking longer time than it should be	Keep a regular track of the board Break down the task into smaller sized tasks
4	Multiple feedback loops	Make a mark on the task for the number of rounds that task is going for rework Find optimum WIP limit for your review step









Sl. no.	Situation	Suggestion
4	Having a lot of external dependencies	





Business Request	Track	Scheduled	Building	Testing	Business Review	Release Ready
Sent from review						
•					•	C
						(1)



Sl. no.	Situation	Suggestion
4	Having a lot of external dependencies	Develop a practice of regular follow ups on tasks listed in "Tracking" column No need of a WIP limit on this column





Sl. no.	Situation	Suggestion
4	Having a lot of external dependencies	Develop a practice of regular follow ups on tasks listed in "Tracking" column No need of a WIP limit on this column
5	Team required to work on non- product features	





	Scheduled	Building	Testing	Demo/ Presentations	Business Review	Release Ready
•						



Sl. no.	Situation	Suggestion
4	Having a lot of external dependencies	Develop a practice of regular follow ups on tasks listed in "Tracking" column No need of a WIP limit on this column
5	Team required to work on non- product features	Create a task for such features and keep a track on the same
6	Automate/Upgrade tasks	Add such improvement tasks also on the board



SI. no.	Situation	Suggestion
4	Having a lot of external dependencies	Develop a practice of regular follow ups on tasks listed in "Tracking" column No need of a WIP limit on this column
5	Team required to work on non- product features	Create a task for such features and keep a track on the same
6	Automate/Upgrade tasks	Add such improvement tasks also on the board
7	Assigning work to new person	Assign the new person to the slowest step



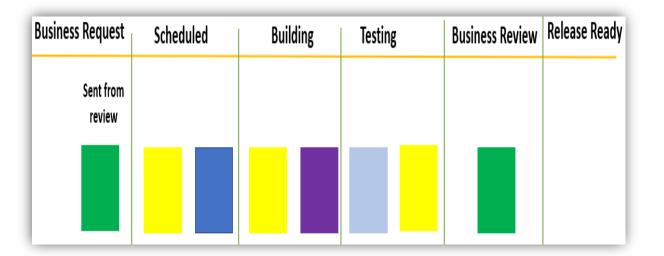
Defining "Done"



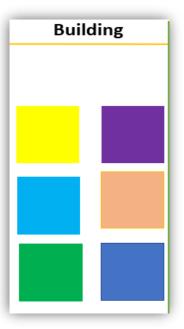


Defining "Done"

Define done for each feature



Define completion for each step







Business Request	Scheduled	Building	Testing	Business Review	Release Ready
Sent from review					
		TASK A			
					C
				l	

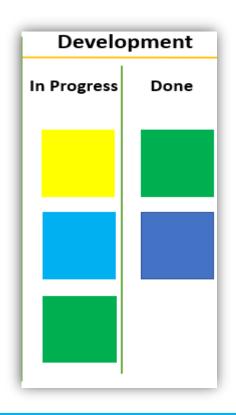


_	Input Queue	Analysis		Development		Build Ready		Test		Release Ready	
		In Progress	Done								
										TASK 1	





Define completion for each step



- If a step is complete on a task, it does not necessarily mean that the task moves to the next step
- Task will simply sit in the done column of the previous step
- Do not have separate WIP limits for sub columns "In progress" and "Done"
- Write "Done" rules as notes on the Kanban board
- Always check if the rules for "Done" were met in the previous step or not





The Daily Standup



The Daily Standup





Not a review meeting or demo of features built or discussion about the product etc.

Scrum has rules on:

How long

X

g will be?

Who will the meeting?

What wil

ed in the meeting?

Kanban is flexible with no such rules

- Any team member can run the meeting even a fresher
- No fixed duration of the meeting, depends on the team's experience
- Daily stand up is the time to get the board up-todate, identify issues, highlight problems if any etc.





Specifying rules

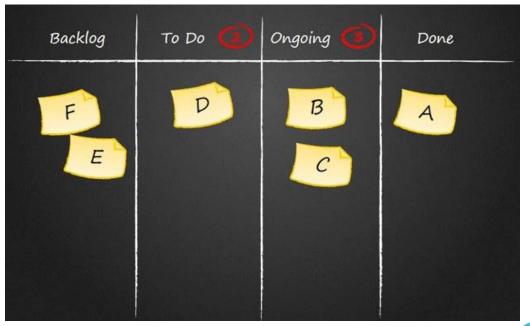


Specifying rules



Ensure rules are explicitly mentioned and everyone understands them clearly

- Writing WIP limit on top of the column
- Define "Done"



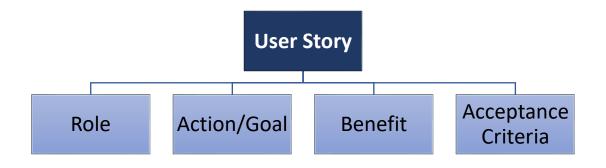






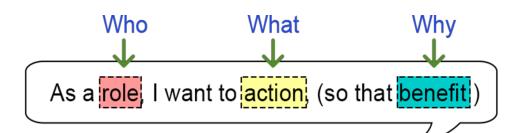
User Story

- Work divided into functional increments called "user stories
- Short description of a feature from the perspective of the person who desires the new capability
- User story should be potentially shippable
- Size of a user story is measured in story points





User Story



Role

The user should be an actual human who interacts with the system

- •Be as specific as possible
- •The development team is NOT a user

Action

The behavior of the system should be written as an action

- Usually unique for each User Story
- •Describes intent & not the feature
- •The "system" is implied and does not get written in the story
- •Active voice, not passive voice ("I can be notified"

Benefit

The benefit should be a realworld result that is nonfunctional or external to the system

- •Many stories may share the same benefit statement
- •The benefit may be for other users or customers, not just for the user in the story.



User Story

Acceptance Criteria

- Should be testable
- Should be clear and concise
- Everyone must understand
 - Should provide user perspective

Who is Responsible for Writing Acceptance Criteria?

When Should User Story Acceptance Criteria Be Written?

How Should You Format User Story Acceptance Criteria?



User Story Examples

- •As a [customer], I want [shopping cart feature] so that [I can easily purchase items online].
- •As a [manager], I want to [generate a report] so that [I can understand which departments need more resources].
- •As a [customer], I want to [receive an SMS when the item is arrived] so that [I can go pick it up right away].

As a [manager], I want to be able to [understand my colleagues progress], so I can [better report our success and failures].

A good user story should be: **INVEST**

- •"I" ndependent (of all others)
- •"N" egotiable (not a specific contract for features)
- •"V" aluable
- •"E" stimable (to a good approximation)
- •"S" mall (so as to fit within an iteration)
- •"T" estable (in principle, even if there isn't a test for it yet)



Example of a good User Story

As an [online visitor], I want to [add products in my shopping cart] so that [I can purchase multiple products at one go]

Acceptance Criteria [Abstract]

- Products can be added to the cart
- Products can be removed from the cart.
- Shopping cart will be empty initially
- Shopping cart will be empty after purchase
- Products can be added with multiple quantities in the cart
- Shopping cart will show the total product breakdown quantity and cost with grand total



Product Backlog

A
B
C
D

- Lists & Prioritizes the task-level details to execute a plan- To do list!
- Includes user stories, new features, changes to existing functionalities, bug fixes, and other tasks like infrastructure changes etc.
- Single source of requirements that defines the product
- Contains short description of functionality desired in the product
- Can be represented in physical form or in electronic form
- Owned & maintained by the product owner
- User Stories is the most common format
- Dynamic in nature: addition, deletion and reordering of requirements possible



Product Backlog

A
B
C

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Product Backlog

C B

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Difference Between a Product Backlog and Product Roadmap



From Product Vision to Backlog



Large Team Bus

Jereiller Evens Jereiller Evens

10/0w/14 0:43 AM 20/0w/14 1:46 PM

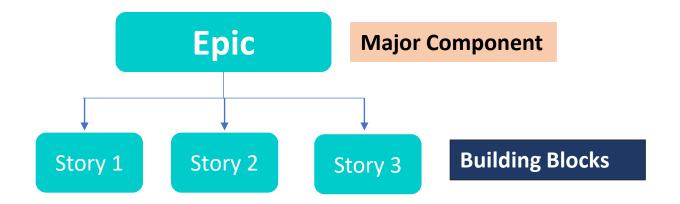
Difference Between a Product Backlog and Product Roadmap

	Product Roadmap	Product Backlog
Content	High-level: themes and epics or outcomes and goals	Task-level: user stories and defects
Audience	Executive team (and other stakeholders)	Primary for product and development teams
Intent	Convey a strategy	Conveys tactical steps in execution of plan
Time Frame	Varies, typically ~3 Months	1 or 2 sprints



Epic

- Series of user stories with a broader strategic objective
- A large user story that cannot be delivered as defined within a single iteration or is large enough that it can be split into smaller user tasks/user stories
- No standard format to represent epics





Epic Example: Selecting Marketing Campaigns

1: As a VP Marketing, I want to review the performance of historical promotional campaigns so that I can identify and repeat profitable campaigns.

1a: As a VP Marketing, I want to select the timeframe to use when reviewing the performance of past promotional campaigns, so that ...

1b: As a VP Marketing, I can select which type of campaigns (direct mail, TV, email, radio, etc.) to include when reviewing the performance of past so that ...

1b1: As a VP Marketing, I want to see information on direct mailings when reviewing historical campaigns so that...

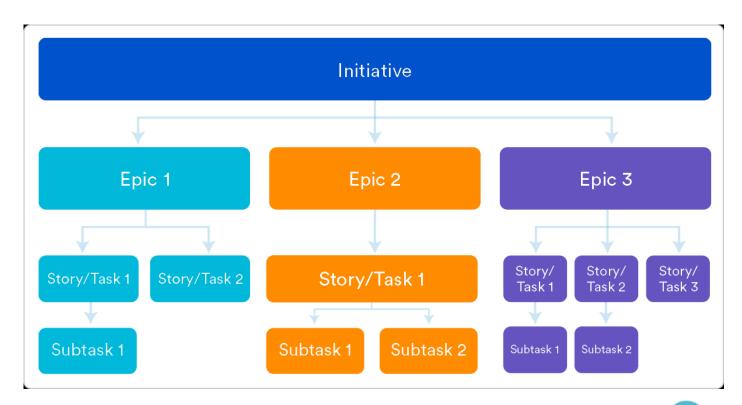
1b2: As a VP Marketing, I want to see information on TV ads when reviewing historical campaigns so that...

1b3: As a VP Marketing, I want to see information on email ads when reviewing historical campaigns so that...

and so on for each type of ad campaign.

Initiatives

- Initiatives are collections of epics that drive toward a common goal
- The product roadmap is expressed and visualized as a set of initiatives plotted along a timeline
- Completion of epics will lead to the completion of the initiative





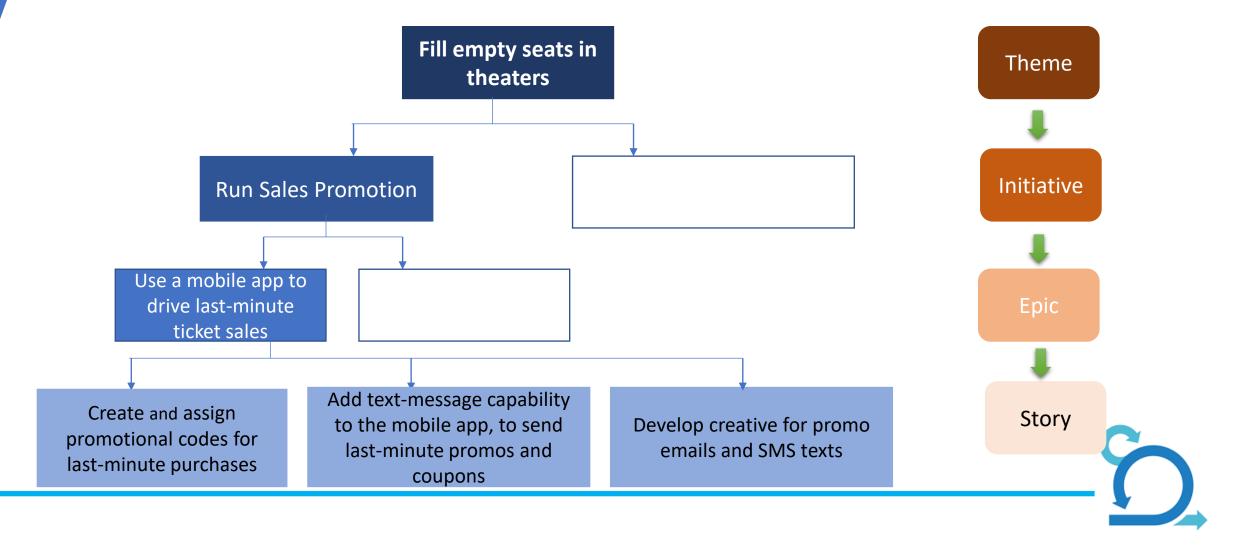
Themes

- Themes are large focus areas that span the organization
- A theme is an organization goal that drive the creation of epics and initiatives





Theme, Initiatives, Epic & Story



Benefits of Using the Theme-Initiative-Epic-Story Development Framework

- It allows for more strategically sound decisions
- It improves performance monitoring and timeline estimates
- It keeps the team focused on key goals





Estimation

38+19 is about 60

For reasonable guess, you estimate basis what you know or see





Traditional Estimation	Agile Estimation
Efforts were estimated	Business values or Complexity is estimated
Unit: Hours	Unit: Story Points or bucket
Estimation is done in task level	Estimation is done in user story level
Provides absolute estimate	Provides relative estimate
Estimates once done are not revised	Estimates are revisited in every iteration



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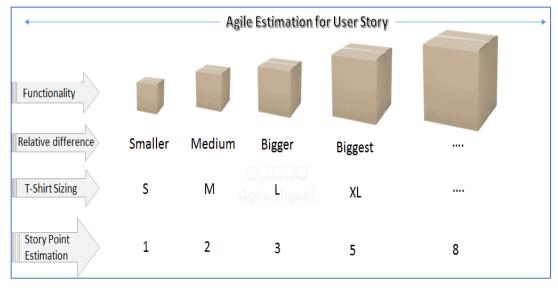


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Agile Estimation



Story Points

3 Story Points: Study Room

5 Story Points: Bedroom 1

and Bedroom 2

8 Story Points: Kitchen



Agile Estimation

Influencing Factors of Story Point:

- Business Value
- Complexity
- Risks
- Dependencies
- Amount of work

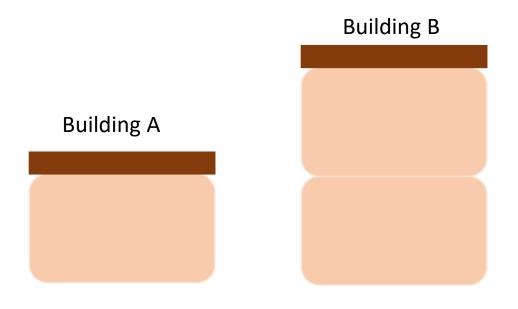


Image Source: Dilbert.com



Agile Estimation: But why relative estimation?

Illustration 1



Which one is taller?
Which one is more complex?
Which would take more time to build?
Which would cost more?
How much money?
How much time?

1 Story vs 2 Story



Agile Estimation: But why relative estimation?

Illustration 2

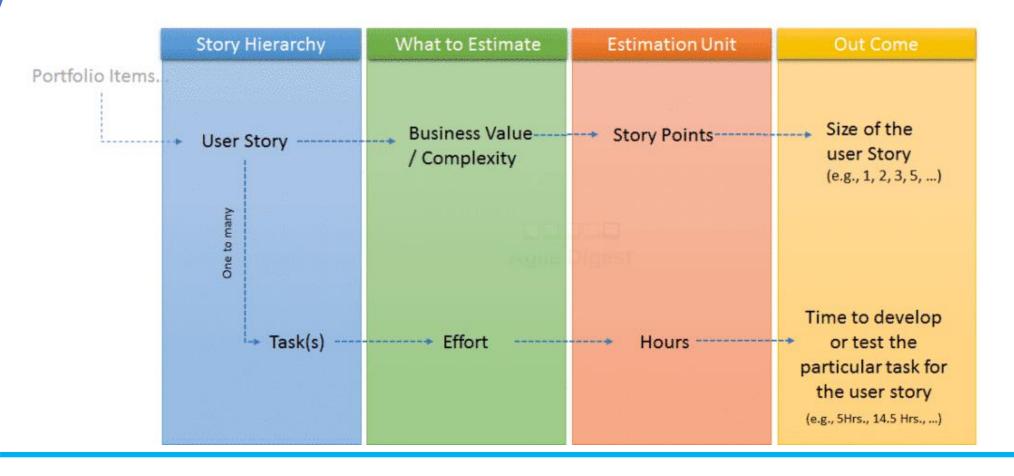


100 Story vs 101 Story

What about these
Which building is taller?
Which one is more complex?
Which would take more time to build?
Which would cost more?
How much money?
How much time?



Estimation





Agile Estimation

Agile Estimation is a team sport





Agile Estimation

Agile Estimation is a team sport

Estimation methods include:

- T-shirt sizes (XS, S, M, L, XL) or the
- Fibonacci sequence (1, 2, 3, 5, 8, 13, 21, 34, etc.)



Agile Estimation

T-shirt sizes (XS, S, M, L, XL)



Agile Estimation

Fibonacci sequence

1,2,3 is equivalent to 10,20,30

0, 1, 1, 2, 3, 5, 8, 13, 21, 34, 55, 89... and so on.

$$0+1=1$$



Agile Estimation

```
13,
\infty
5,
3
2,
             Infinite
```



Agile Estimation

```
13,
\infty
5,
3
2,
          0.0%
          Infinite
```



Agile Estimation

```
13,
\infty
5,
3
           100%
          0.0%
          Infinite
```

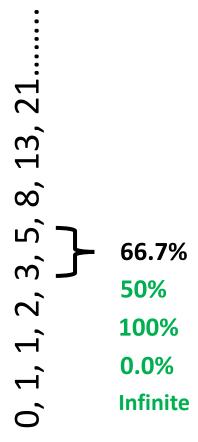


Agile Estimation

```
13,
\infty
5,
3
          50%
          100%
          0.0%
          Infinite
```



Agile Estimation



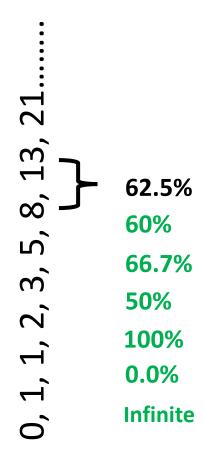


Agile Estimation

```
13,
\infty
          60%
          66.7%
3
          50%
2,
          100%
          0.0%
          Infinite
```

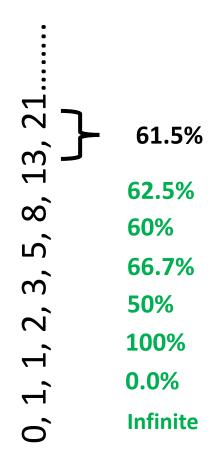


Agile Estimation





Agile Estimation





Agile Estimation

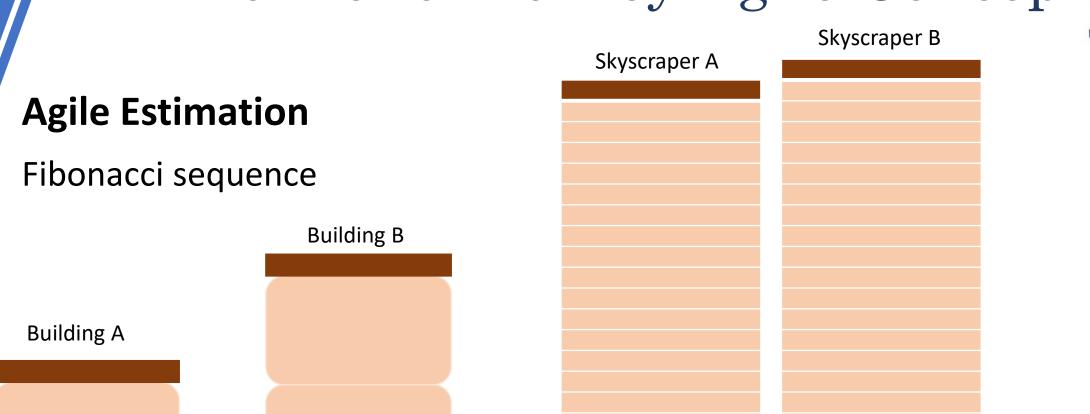
Fibonacci sequence

In Agile Estimation, slightly modified version of Fibonacci estimation is used

1, 2, 3, 5, 8, 13, 21, 34, 55, 89... and so on.

Why Use the Fibonacci Sequence for Agile Estimation?





1 Story

2 Story

20 Story

21 Story



Story Points are Relative



- 1 QUICK TO DELIVER AND MINIMAL COMPLEXITY. AN HOUR Example: add field to a form
- 2 QUICK TO DELIVER AND SOME COMPLEXITY. MULTIPLE HOURS Example: Add parameter to form, validation, storage
- 3 MODERATE TIME TO DELIVER, MODERATE COMPLEXITY, POSSIBLE UNKNOWNS Example: Migrate somewhat complex static CSS into a CSS pre-processor
- 5 LONGER TIME TO DELIVER, HIGH COMPLEXITY, LIKELY UNKNOWNS
 Example: Integrate with third-party API for pushing/pulling data, and link to user profiles in platform
- 8 LONG TIME TO DELIVER, HIGH COMPLEXITY, CRITICAL UNKNOWNS Example: Overhaul the layout/HTML/CSS/JS of a web application
- 13 LONG TIME TO DELIVERY, HIGH COMPLEXITY, MANY CRITICAL UNKNOWNS
 Example: Migrate application from an outdated data store to new DB technology and ORM
- 21 YOU'RE DOING THIS WRONG. 😉



Agile Estimation Techniques for user story

- Delphi
- Wide Band Delphi
- Complexity Bucket
- Estimation Poker



Agile Estimation Techniques for user story

- Delphi
- Wide Band Delphi
- Complexity Bucket
- Estimation Poker



Estimation/Planning Poker

Scrum Master can help coordinate the estimation





Product Owner

explaining all the aspects of the story requirement, dependencies, acceptance criteria and business value

Developers, testers, mutually discussing

- Amount of work
- Associated Risks
- Technical Changes
- Dependencies
- Complexities
- And the value



Estimation/Planning Poker



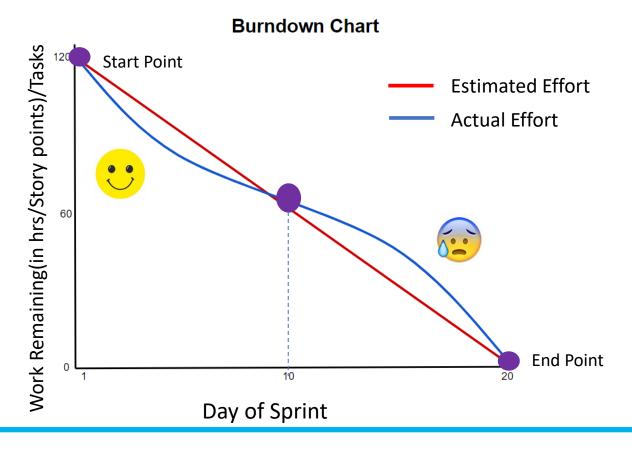


1, 2, 3, 5, 8, 13, 21, ...

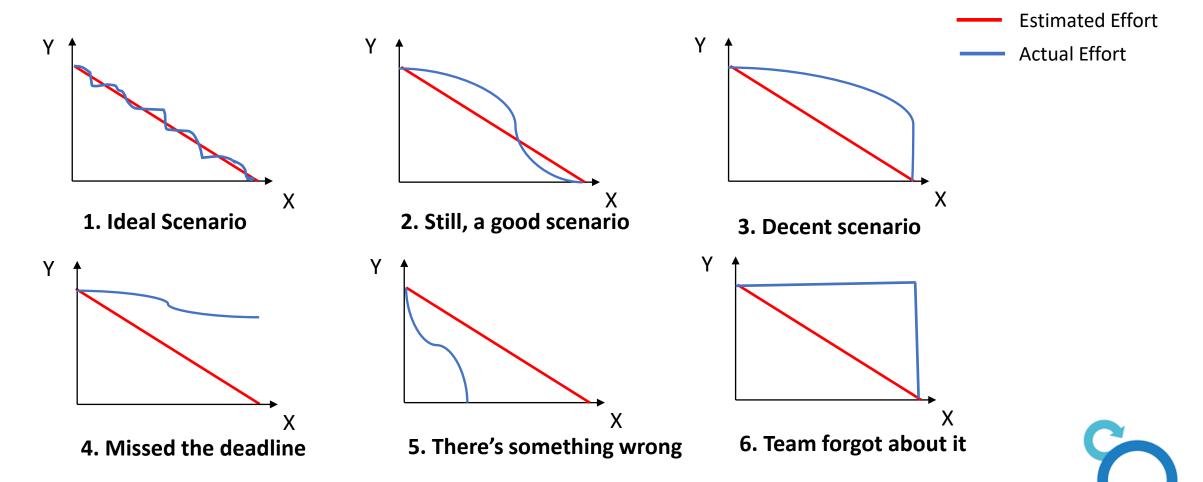


Burn down Chart

A burndown chart is a visual display of work completed and remaining in a project, sprint, or iteration



Burn down Chart



Burn down Chart

Benefits

- Simple & easy way to track team's progress
- Timely prevention of issues
- Helps keep the team motivated



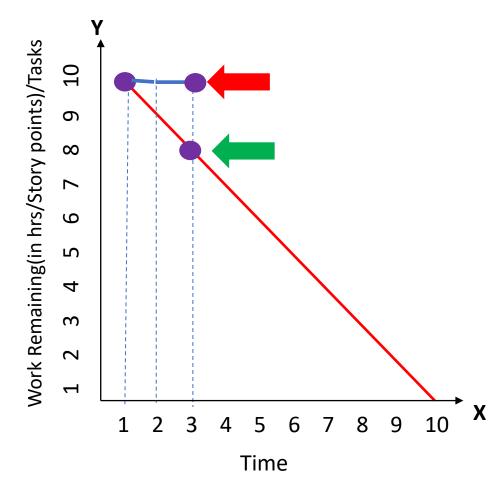


Burn down Chart

Creating Burn down Chart

Mike, a project manager is asked to create a burndown chart for a project by his leadership to know how things progressing based on what was planned.

Project has 10 tasks to complete in 10 days







Minimum Viable Product (MVP)

It is the version of a new product that allows a team to collect the maximum amount of validated learning about customers with the least amount of effort.

- Agile Alliance

Why MVP

- •Release a product to the market as quickly as possible
- •Test an idea with real users before committing a large budget to the product's full development
- •Learn what resonates with the company's target market and what doesn't

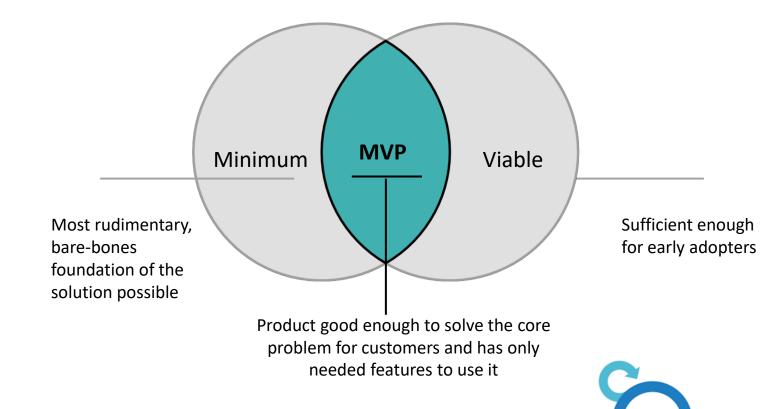


Minimum Viable Product (MVP)

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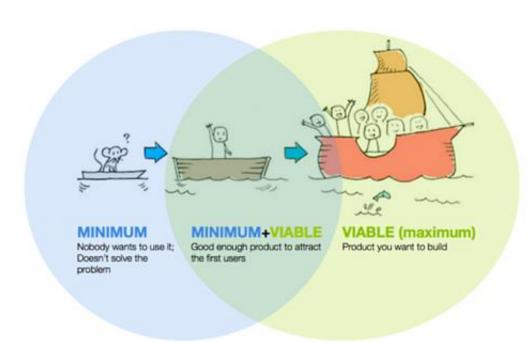
Minimum + Viable Product



Minimum Viable Product (MVP)

Why MVP?

- •Release a product to the market as quickly as possible
- •Test an idea with real users before committing a large budget to the product's full development
- •Learn what resonates with the company's target market and what doesn't





Minimum Viable Product (MVP)

Use case:

Your target audience needs a specific means of transport, but they are not sure if they want to buy a premium product right away.



What do you do then?





Minimum Viable Product (MVP)

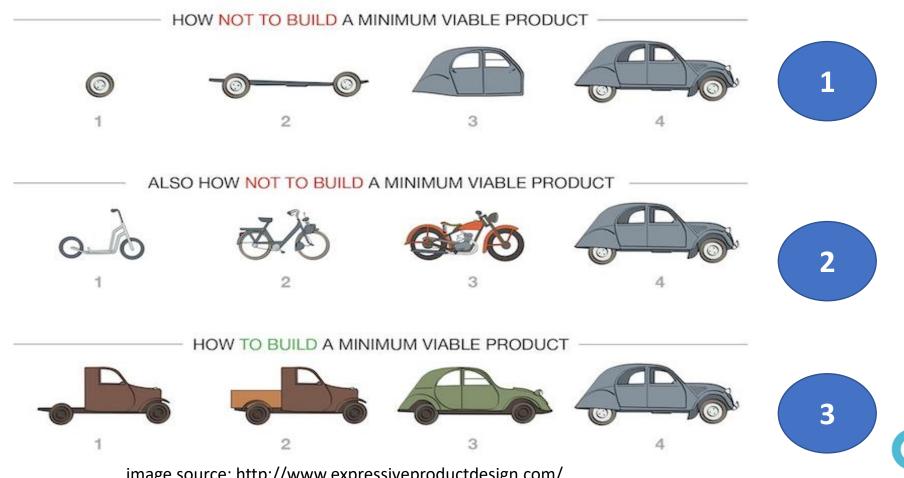


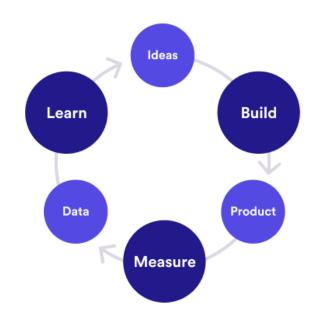
image source: http://www.expressiveproductdesign.com/



Minimum Viable Product (MVP)

Important points to be noted:

- Make sure your planned MVP aligns with your business objectives
- Identify specific problems you want to solve for your users
- Product must be viable
- MVP is based on iterative process of building











Velocity

At the end of each iteration, the team adds up effort estimates associated with user stories that were completed during that iteration. This total is called velocity.

- Agile Alliance

Velocity = Units of <u>work</u> completed in a given <u>timeframe</u>



Unit of work can be <u>hours</u> or <u>user stories</u> or <u>story</u> points



Typically measured in <u>iterations</u> or <u>sprints</u>, or weeks



Velocity

Sprint 1

User Stories	Story Points	Status
Α	3	Complete
В	5	Incomplete
С	8	Complete

Velocity = 3 + 8 = **11** Story Points/ Sprint

Sprint 2



Velocity = 13 Story Points/ Sprint

Sprint 3



Velocity = 6 Story Points/ Sprint

Average velocity: (11+13+6)/3= 10 Story Points/Sprint

For the next sprint, the product manager should pick up User Stories equivalent or not more than 10 story points



Velocity

Total Story points against remaining User Story (A): 60

Average Velocity (B): 10 Story Points/ Sprint

Forecast for the remaining effort for the Project: A/B = 60/10

= 6 Sprints with each sprint of 10 story points



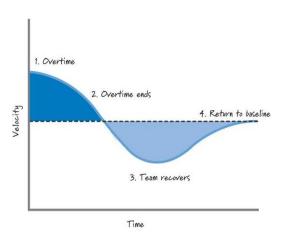


Velocity



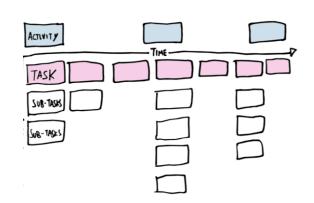
Failing to bring a story to completion





Velocity see-sawing





Decomposition of User Stories





Accurate Estimation



