# **Vishal Mittal**



ACADEMIC QUALIFICATIONS							
Degree/ Class	Year	College/ Board	CGPA/ Percentage				
PGDM	2012	Indian Institute of Management, Ahmedabad	3.17/4.33 (PGP1 rank 44/376)				
B.Tech, Electronics and Communication	2007	National Institute of Technology, Kurukshetra	9.57/10 (Top 10%)				
HSC (class XII)	2003	CBSE Board	89.8% <b>(2<sup>nd</sup> in district)</b>				
SSC (class X)	2001	CBSE Board	87.0% (3 <sup>rd</sup> in School)				

**Key Electives in IIMA:** Infrastructure Development and Financing, Seminar in Retail Management, Foundations of Strategy Consulting, Venture Capital and Private Equity, Strategic Financial Management and Managing Customer Value Delivery

#### PROFESSIONAL EXPERIENCE

45 Months

Strategy Consultant Business Performance Services, KPMG India May 2012 – Present

Project 1: Business Process Transformation for the largest private port in India

- Scope:
  - Led transformation of procurement and inventory management processes at the port
  - o Analyzed and benchmarked processes to identify improvement areas and establish process capability
  - o Designed the To-be processes in consultation with client teams and obtained their buy-in for implementation
  - o **Project management and monitoring** of client teams during implementation of the designed processes
  - o Conducted client engagement workshops and focus group discussions as part of change management initiatives
  - Coordinated with top consulting firms such as Accenture, AT Kearney and Booz working on other group companies
    in client organization to ensure alignment of processes across the group
  - Liaised with SAP SRM and MM experts from leading firms such as SAP India and Accenture for customization of SAP as per process requirements
  - Worked on setting up a 'Business Excellence' cell to ensure sustainable and continuous improvement
- Impact: The designed processes are estimated to reduce the procurement lead time by 50% and inventory stock by ~35%

**Project 2:** Assessment of tourism in Himachal Pradesh (HP) and highlighting the way forward for the state

- Scope: Benchmarked HP tourism with other states, understood key drivers of tourism in India, highlighted concern areas of tourists, tours operators & other market participants in HP and made recommendations
- Impact: The report was released by Chief Minister of Himachal Pradesh at the State Tourism Conclave

**Project 3:** Market assessment and entry strategy for a leading multinational company in the renewable energy space

- **Scope:** Customer segmentation, FGDs with target customer segments, Market sizing, Competition assessment, Value chain analysis and Regulatory impact
- Impact: Client accepted the recommendations and delayed the entry into renewable energy space

## SUMMER INTERNSHIP

**Business Performance Services, KPMG India** 

Apr 2011 – May 2011

- Achievement: Only intern out of six to be given a Pre-Placement Offer (PPO) after summer internship
- Role and Responsibilities:
  - Modelled client's cost structure for product portfolio using standard costing and variance analysis
  - Developed a variance analysis dashboard to compare performance across client's different workshops
  - o Developed a matrix for **benchmarking** supply chain management across firms
  - Assisted in competitive assessment of various bidders for a Greenfield PPP port project in Gujarat

### Adobe Systems, Noida

**Software Quality Engineer – Level 2** 

Dec 2008 – May 2010

- Role and Responsibilities:
  - Quality Assurance of a video editing product Adobe Premiere Elements; lead of Automation testing in the team
  - o Mentored the after sales customer support team to resolve customer issues in a better manner
  - o Analyzed competitor products in US market and recommended features based on these studies
  - Conceptualized and developed an Action Item tracking tool for better follow-up of action items
  - Assisted in beta testing of the product and escalated critical issues to the product management
  - Single point of contact for interactions with the US product development team
- Impact and Recognition:
  - o Awarded bonus for leading the QA of innovative features like Motion tracking and Face Recognition
  - o Improved testing efficiency by 30% by increasing the coverage of automation testing

# Amdocs Development Ltd., Cyprus

**Programming Subject Matter Expert** 

Aug 2007 - Nov 2008

- Amdocs: Amdocs is the leader in telecom billing products with revenue of \$3.2bn in 2011. Its clients include industry leaders like AT&T and Vodafone
- Client: Comcast Corporation is one of the world's leading media, entertainment and communications companies. It operates in North American market and had \$55bn turnover in 2011
- International Exposure: Worked in a multi-cultural environment in Cyprus with nationals from US, Greece, Romania, Moldova and Cyprus
  - o Provided onsite consulting to Comcast Systems in US; guided them in testing processes

### ■ Role and Responsibilities:

- Quality Assurance of an invoicing software for digital cable, broadband and telecom industry
- Exposure of working across multiple product modules Data Warehousing and Business Intelligence, Customer Relationship Management (CRM), Billing and Accounts Receivables
- Reviewed the product requirement documents (PRDs) of complex features, studied technical design documents and created test plans to test functionalities
- Impact and Recognition:
  - o Initiated testing automation thereby reducing testing time by 20% and saving 55 man-days a year
  - o Rated in the top 10% Subject Matter Experts in Amdocs Cyprus

## INDUSTRY/ ACADEMIC PROJECTS

Live consulting Project - I	<ul> <li>Worked on a live project for Infibeam, which is a leading e-retail company and Exceeded Expectations</li> <li>Developed a detailed cost-benefit model to evaluate strategic options for in-house logistics operations</li> <li>Recommendations are in implementation stage with in-house operations starting in the NCR</li> </ul>
Live consulting Project - II	<ul> <li>Worked with Arvind Mills to analyze the acceptance of Denim Suiting as a new category</li> <li>Market research involved the entire value chain comprising 15 retailers, 10 tailors and 560 customers</li> <li>Designed promotional activities and campaigns to raise awareness in the entire value chain</li> </ul>
Academic Projects	Aviation Sector: Analyzed the new ground handling policy and its impact on various stakeholders
	■ Retail Sector: Analyzed the impact of opening FDI in Retail Sector on different stakeholders

# **KEY SKILLS & SPECIALITIES**

Business skills	<ul> <li>Business Process Re-engineering (BPR), Process Mapping, Business Strategy, Competition assessment,</li> <li>Financial Modelling, Valuation, Data Analysis &amp; Project Management</li> </ul>
Technical skills	■ Microsoft Office (Advanced level), VBA, PL/SQL, C & C++, Automation, Unix and Perl

## SCHOLASTIC ACHIEVEMENTS

■ Performance in IIMA: Ranked among top 10% students in Business Taxation (8/377), Decision Making	(21/377), Strategic
Financial Management (5/87), Corporate Finance (22/376) and Financial Reporting (35/378)	(2010-11)
<ul> <li>Only student from the department to get an international job offer during engineering campus placements</li> </ul>	(2007)
<ul><li>Secured 99.41 percentile (out of 3,00,000) and state rank of 62 in AIEEE entrance test</li></ul>	(2003)
■ Secured 99.68 percentile (out of 2,41,752) in CAT and secured final admission offer from 4 IIMs – A, B, K and I	(2010)
<ul> <li>Secured an All India Rank of 3692 out of 1,58,148 in IIT-JEE entrance examination</li> </ul>	(2003)

## POSITIONS OF RESPONSIBILITY/EXTRA CURRICULAR ACTIVITIES

■ Winner of "Product shoot-out", a Movie Making Contest in Adobe Systems in QE Summit	(2010)
■ Coordinator of NSS in NIT Kurukshetra, organized tree plantation drives	(2006-07)
<ul> <li>Member, Electronics club (Microbus) in NITK, organized technical festivals Literati and Apex</li> </ul>	(2005-07)
■ Winner of Badminton championship in NIT Kurukshetra for 3 years in a row	(2004-06)
Appointed as House Prefect in school and participated in various quizzes and declamations	(2001)

### OTHER INFORMATION

- Sports: Passionate about lawn tennis, especially Nadal vs Federer matches and follow cricket as well
- Travel: Love travelling abroad as well as within India; Business Visa of US valid up to 2018