**OBJECTIVE**:

Strive to be a successful professional in contributing to the success of the organization. Easily adapt and work hard in any challenging and growth stimulating environment.

**CORE COMPETENCIES:**

|  |  |  |
| --- | --- | --- |
| Lean Six Sigma | Total Quality Management | Business Process Excellence |
| Program / Project Management | Statistical Analysis | Training and Communication |
| Strategic Planning | Managing Alliance / Consulting | Operations Management |

**ACADEMIC QUALIFICATION:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Sr** | **Qualification** | **Board/University** | **Passing** |
| 1 | Masters of Science (M.Sc.) - STATISTICS | Vinayaka Missions University | Distinction (2016) |
| 2 | Post Diploma in Total Quality Management | National Centre for Quality Management | Distinction (2012) |
| 3 | Bachelor of Science (B.Sc.) - STATISTICS | Mumbai University | First Class (2010) |
| 4 | Higher Secondary School Certificate (H.S.C.) | Maharashtra State Board | First Class (2007) |
| 5 | Secondary School Certificate (S.S.C.) | Maharashtra State Board | Distinction (2005) |

**PROFESSIONAL QUALIFICATION:**

|  |  |  |
| --- | --- | --- |
| **Sr** | **Certification** | **Institute / Organization** |
| **1** | Lean Change Agent | Capgemini Global Lean Office |
| **2** | LEAN SIX SIGMA Green Belt | National Centre for Quality Management |
| **3** | Internal Auditor for Integrated Management System  (IMS – ISO 9001:2008, ISO 14001:2004, OHSAS 18001:2007) | National Centre for Quality Management |
| **4** | 8D Root Cause Analysis (RCA) | National Centre for Quality Management |
| **5** | Agile Scrum Master | NOKIA HERE Maps |
| **6** | Failure Modes and Effects Analysis (FMEA) | NOKIA HERE Maps |

**PROFESSIONAL EXPERIENCE:**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Sr** | **Company** | **Designation** | **Profile** | **From Date** | **To Date** |
| 1 | Capgemini India | Senior Consultant (Deputy Manager) | Quality- Business Excellence | 21 May 2015 | Till date |
| 2 | Reliance Jio Infocom | Asst. Manager | Program Management | 22 Sep 2014 | 16 Apr 2015 |
| 3 | Nokia HERE Maps India | Operations Analyst | Operations & Quality | 14 Sep 2010 | 08 Sep 2014 |

**ROLES AND RESPONSIBILITIES:**

**CAPGEMINI INDIA (21 May 2015 to Till Date)**

* Implement Lean Six Sigma Methodology across Client Engagements in respective Business Units
* Focus on Business Process Improvement Levers as a Change Agent –
  + Failure Modes and Effects Analysis (FMEA)
  + System Lead Time and Process Cycle Time reduction
  + A3 Thinking, 8D RCA - Problem Solving Technique
  + Effective Leadership Engagement
  + Improved Organizational Flexibility
  + Skills Management, Capacity / Demand Planning and Forecasting
  + Manage End to End smooth and hassle free Flow Management from Vendors to Clients, KANBAN
  + Visual Management Operations KPI Dashboard to measure Quality, Flow, Productivity, SLA, Schedule
  + Facilitate Application Renovation Workshop
  + Effective Operations Meeting Framework
  + Design, Deploy and Sustain Organizational Tools for Digitally Distributed Delivery (3D) Environment
* Financial Management and Delivery Risk Management -
* Analyze and interpret Engagement financials and suggest possible remedial actions to EM and Finance controllers
* Work towards continual improvement of contribution margin of Engagements within European ADM portfolio
* Advise/Support Engagement Managers and Delivery Heads in reviewing Engagement budgets in line with contract
* Data Analysis & Reporting of Metrics Performance on Application Development and Maintenance (AD & AM) activities
* Conduct Internal Lean Six Sigma Trainings for various engagements and new joinees of Capgemini India Office
* Voice of Customer - Conduct KANO (Japanese Technique) workshops with Clients periodically and track Key User Satisfaction Index
* Maintain Best Practices and Lessons Learnt Repository, Maintain Known Error Database across engagements

**RELIANCE JIO INFOCOMM (22 Sep 2014 TO 16 Apr 2015):**

* Responsible for tracking and delivering Project / Program Deliverables with zero defect and first time right principle
* Facilitate Knowledge Transfer and impart Process related Trainings to new management trainees, manage skill set repository and identify self-development trainings for resources
* Study end – to – end process cycle, facilitate software development life cycle, manage JIRA portal (Issue Tracking, Bug fixing) and provide relevant summaries to respective stakeholders
* Vendor Management and Conduct periodic Compliance/ Internal audits on projects / tracks for QMS Requirements and drive adequate closure of actions and non-conformities from Audits.
* Prepare Weekly Executive Summary for Apex Reliance Jio Committee and drive actions post Management Review.
* Conduct Value Stream Mapping to identify NVA activities and drive Continual Improvement across processes.

**NOKIA HERE MAPS (14 Sep 2010 TO 08 Sep 2014):**

* Key member in the Core Team of Mumbai Lean Working Group (MLWG)
* Facilitator for Kaizen Blitz, Rapid Workshops and Standard Work activities
* Evaluate 5S of the Workplace and Manage Gemba Daily Improvements Boards (MDI Boards) for each project at its Workplace
* Conduct 8D RCA and FMEA to determine potential risks and possible mitigations
* Perform DMAIC (Six Sigma) on projects and use Basic and Advanced QC Tools.
* Perform Value Stream Mapping, Process Capability study and Design of Experiment.
* Analyze Key Performance Indicators (KPIs- Quality, Cost, Delivery, Speed to Market/Metric, Productivity)
* Data Analysis and MIS
* Conduct Weekly Management Reviews and Monthly Global Operations Reviews
* Conduct periodic Compliance/ Internal audits on projects for ISO 9001:2008 QMS Requirements and drive adequate closure of actions and non-conformities from Internal and External Audits.

**PERSONAL DATA**

|  |  |
| --- | --- |
| * Date of Birth | 12-Aug-1989 |
|  |  |
| * Address | A/A 8 Gangamai C.H.S, Sakharam Nagar Complex, Dombivli West, Pin -421202, Thane Dist, Maharashtra. |

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*