ABISH C

S/o N.Chandra Sekaran,
Nelveli, Mulankuzhi post,
Kanyakumari -629162

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OBJECTIVE,

"To apply my expertise as a UI/UX designer in a dynamic environment, where my creativity and technical skills can contribute to crafting visually stunning and user-friendly interfaces. Dedicated to delivering designs that align with user needs and business objectives, I am eager to contribute to the success of innovative digital projects."

EXPERIENCE

26th APRIL 2021 to 25th OCTOBER 2023,

TEAM LEADER, B2C Technologies

   In my role, I collaborate with clients to understand expectations, providing consistent project updates for transparency. By aligning activities with service delivery standards, I ensure our work exceeds client expectations, fostering a strong partnership and contributing to overall project success and satisfaction.

24th JANUARY 2020 to 25th APRIL 2021,

PROCESS ASSOCIATE, B2C Technologies

    In my role, I handle daily operational tasks like data entry and transaction processing, ensuring precision and compliance with quality standards. I strive to meet or exceed SLAs and KPIs set by the client or organization. Internally, I collaborate with team members, offer regular task updates, and resolve issues for streamlined processes.

EXPERIENCE SUMMARY

- Communicate well with customers.
- Handling Inbound and Outbound calls.
- Able to handle difficult customers effectively.
- Transfer Qualify customer to the Inbound Client.

- Create an inspiring team environment with an open communication culture.

- Set clear team goals. Monitor team performance and report on metric.

- Monitor individual and team performance against key performance indicators (KPIs) and service level Agreements (SLAs).

SKILLS

- ➤ User Experience (UX) Design.

- ➤ User interface (UI) Development.

- ➤ Wire framing & Prototyping.

- ➤ User testing/ Research.

- ➤ HTML/CSS.

- ➤ J Query.

- ➤ Bootstrap.

- ➤ Photoshop.

- ➤ Adobe Illustrator.

ACHIVEMENTS & AWARDS

- Best performer award -2020
- Attendance award-2021
- Premium award -2022

KEY ATTRIBUTES

- Optimistic thinker who implements planned thoughts confidently in action.
- Keen team worked who understood the dynamic of group behaviour.
- Respects time & learns patiently within the set parameter.

ACADEMIC QUALIFICATION

2017– 2019

MASTERS OF BUSINESS ADMINISTRATION

Anna University

2013 – 2016

BACHELOR OF BUSINESS ADMINISTRATION

Manonmaniam Sundaranar University

PROJECTS

- ## Cloud'9 Bakers web landing page

"Led the redesign of Cloud'9 Bakers website as a Front-end Developer, overseeing the project from October2023 to December2023. Collaborating closely with the design team, I focused on enhancing user experience and boosting conversion rates. Technologies utilized encompassed HTML5, CSS3, and Photoshop. "

- ## Portfolio

"As the sole contributor to my personal portfolio, I dedicated my efforts from October 2023 to the present to showcase my skills and projects. The portfolio serves as a comprehensive representation of my capabilities, featuring projects that highlight proficiency in various technologies, including but not limited to HTML, CSS, and JavaScript. The portfolio reflects my commitment to clean code, effective problem-solving and continuous learning, creating an immersive experience for visitors and potential collaborators."

PERSONAL DETAILS:

- ✓ Name : Abish C
- ✓ Date of Birth : 10/08/1996,
- ✓ Father Name : N. Chandra Sekaran
- ✓ Gender : Male ,
- ✓ Nationality : Indian ,
- ✓ Language Known: English, Tamil, Malayalam

DECLARATION

I hereby declare that all the above-given details are true to the best of my knowledge.

Date -   SIGNATURE

Place - Marthandam   Abish C