

Concern Regarding Security Procedures and Communication of Rules



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to cso, dostoffice, students

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Dear sir,

I am writing to bring to your attention an incident that occurred yesterday regarding a visitor from AIMIL Ltd. who had come to meet my professor around 4 p.m. Upon his arrival, I received a call from the security personnel at the gate, and the visitor handed over the phone to Mr. Nirmal Kumar (security personnel). I was asked about the purpose of the visit and whom he was meeting, to which I responded that he was here to discuss equipment with my professor. These are routine questions, and I had no issues answering them.

However, I was further questioned about whether this visitor would be coming only for that day or frequently. As a research scholar merely coordinating the visit, I found this question difficult to answer, as it is solely at my professor's discretion. Additionally, I was informed that prior permission from the security section is required for vendor visits. This statement left me quite concerned because, in my time at IITM since 2020, I have never received any official communication regarding such a rule. If such a rule exists, I would like to understand why it has not been conveyed to the student community in the past five years.

What concerns me further is the apparent inconsistency in how this rule is applied. On the same day, another visitor from a different company entered the campus, but I did not receive any call regarding their visit. Many of my peers regularly invite vendors, suppliers, or even friends inside IITM, yet I have not heard of them being asked to obtain prior permission. This raises concerns about the selective enforcement of rules.

Additionally, I was questioned about how the security personnel could verify that I am a research scholar simply by speaking on the phone. I find this particularly troubling because the visitor had a valid company ID card, and IITM, as a public institution, often receives visitors for academic and professional purposes. If background verification is required for every visitor, I wonder if such scrutiny is consistently applied to the many individuals who enter the campus daily.

Most importantly, I felt that the attitude and approach of the security personnel were not respectful toward students, particularly research scholars. Had this conversation taken place with a faculty member, I strongly believe the tone and content of the interaction would have been different. I have no objection to following any rules in place, but I request that these rules be clearly communicated to all stakeholders—faculty, students, and staff alike—and implemented uniformly without discrimination.

I hope you will take this matter into consideration and ensure that policies are transparently communicated and fairly enforced.