



Expand the Capabilities of Your Digital Workforce

As Robotic Process Automation (RPA) gains popularity, enterprises are looking for ways to expand the use of these digital workforce robots, and they are achieving this goal using ABBYY Content IQ—a class of enabling technologies that help digital workforces understand and create meaning from enterprise content.

Making Robots Smarter

ABBYY Content IQ technology and solutions make digital workers smarter, whether those robotic processes are supervised operations initiated by a front-office worker, or automated back-office tasks handled by an unattended robot. ABBYY utilizes transparent technology that works in the background to digitize, classify, extract, and validate data from both structured and unstructured documents, and then feeds the data into the appropriate process. The robot then takes action based on the information the ABBYY Content IQ solution delivers.

BENEFITS

- Increases operational efficiency for your content-centric processes
- Automates the understanding of documents and transforms data into actionable, electronic business information
- Makes your digital workforce smarter to support strategic digital transformation initiatives
- Significantly lowers your error rates by automating data entry and minimizing human intervention
- Reduces wait time and speeds up response times for customer interactions while improving your competitive advantage

Robotic Process Automation with Content IQ

Enable Your New Digital Workforce with the Necessary Skills and Understanding to Bring Even More Value

When organizations combine Robotic Process Automation with ABBYY Content IQ technology, they maximize their IT investment by automating the tasks of understanding and routing information to a wide range of processes.

RPA + Content IQ: Transform your business processes to unlock the value of your content



Robotic Process Automation

Content IQ

Helps automate repetitive tasks and processes

Non-invasively mimics users' actions

Processes structured data from systems, spreadsheets, and documents

Restructures existing work

Multiple deployment options

Automation is rules based

Provides understanding of content associated with the process

Mimics human thought processes through vision, language, and pattern recognition

Processes structured, semi-structured, and unstructured content

Learns and improves over time based on supervised and unsupervised training

Highly intuitive and easy to implement

Quickly design and train skills for specific document types

TURN UNSTRUCTURED CONTENT INTO STRUCTURED INFORMATION YOU CAN ACT ON

KEY FUNCTIONALITIES

- Automatically processes all types technology that of documents from supports 200+ multiple inputs, fax, email, and mobile printed text,
- Leading OCR languages, including scanners, recognizes machine- Machine Learning handprint, barcodes, and checkmarks
 - structured and unstructured documents using (ML) and other Artificial Intelligence (AI) technologies
 - Intelligently identifies
 Automatically extracts
 Provides human data and insight from unstructured documents and images using Machine Learning
- in-loop review for reviewing and verifying data, while adding collected results back into the learning service

Content IQ — Adding Value to RPA at All Levels

ABBYY Content IQ benefits organizations at all levels of RPA—starting with the most basic automation robots, all the way to the custom design of robots to automate tasks involving more intuition and problem solving.

ABBYY Content IQ is complementary to all three digital classes of RPA. It applies OCR, Machine Learning, Natural Language Processing (NLP), and text analytics technologies to identify and classify content and extract data, all while continuously learning from human input.

3 Levels of Automation and Their Impact on Business Value

Digital Worker: Building Smarter Robots



Rules

Robots used to extract and interpret existing applications for the purpose of automating rules-driven transactions.

CONTENT IQ

Digitize, Searchable Content, Screen Scraping



Learning

Robots are able to understand unstructured content and apply it to process automation.

CONTENT IQ

Digitize, Classify, Extract, Learn



Reasoning

Robots automate tasks involving intuition, judgement or problem solving.

Mimics human intelligence and judgement.

CONTENT IQ

Analyzing and understanding of text

Human

Exception Management In-loop cognitive training Advanced decision making



Attended Robot

Virtual Assistant

– Interaction with humans, task automation

Content IQ

Unstructured data Automated decision making Cognitive learning

Unattended Robot

Transaction Processing

– Automate structured tasks,
data validation, data processing

Get More Out of Your Content-Centric Processes

Organizations have identified numerous business processes that are ideal for RPA. By combining RPA with ABBYY Content IQ technology in content-centric processes, organizations can make RPA smarter, achieve end-to-end automation, and support the organization's digital transformation.

Finance & Accounting	Logistics	Financial Services	Insurance
Invoices Purchase Orders Receiving Reports Vendor Statements Sales Orders	Customs Declarations Proof of Delivery Bills of Lading Reports	Account Opening Mortgage and Credit Card Applications Trade Confirmations	Policy Applications Claims Policy Administration Customer Onboarding

ABBYY Product Offerings:

ABBYY Vantage



The first enterprise platform to provide humanlike advanced cognitive skills to intelligent automation platforms such as robotic process automation (RPA) and business process automation (BPA). Vantage does not require technical expertise to configure and deploy its Al functionalities.

ABBYY FineReader



Available as a desktop and server-based application and SDK, FineReader is an all-in-one OCR and PDF software application. It makes robots smarter by converting content (documents, images, and PDFs) into digitized information for robots to process.

ABBYY FlexiCapture



Add intelligence to robotic business processes by intelligently classifying and extracting data from structured, semi-structured, and unstructured content.

ABBYY FlexiCapture for Invoices



A business-ready solution for automating the capture of invoice data. It enables organizations to dramatically increase the productivity of accounts payable processes, while lowering costs.

