Your Tools   Alan Borning (borning)   Help

WebQ

OneBusAway Survey

Summary   Build   **Results**   **Preview**

Add questions or general content to your survey by selecting an item from the drop-down menu and clicking **Add**.
View examples of question types.

Add item: [Short response ⬍] at [end of survey ⬍] (Add)

Print survey content   Edit appearance

⬆ Page 1   Hide details   Preview

General content

⬆ We are researchers at the University of Washington who are trying to better
⬇ understand how people use the OneBusAway real-time transit information
system, and whether using the system changes their impressions of using public
transit and how they use public transit. This survey will take about 15 minutes to
complete. All your responses will be recorded anonymously.

At the end of the survey, you will be invited to enter a drawing for a $25 iTunes
or University Bookstore gift certificate for people who participate in the survey.
We will give out a total of two gift certificates. Entering the drawing is entirely
optional, and there won't be any link between your responses on the survey and
your email address for the drawing, to preserve anonymity.

If at any time during the survey you want to terminate your participation, simply
close your browser window and your responses will not be recorded. Also, if
there is any particular question you don't want to answer, just skip it and go on
to the next.

You must be 18 years or older to participate in this survey.

If you agree to participate in this survey, please click the "Next" button to move
on to the survey proper. If you don't want to participate please click "Cancel".

Edit	Copy	Logic	Move	Delete
✎	▣⁺	⤸	✥	✖

Join
pages

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Multiple choice - one answer (menu)

⬆ Question 1
⬇ Approximately how often do you ride the bus each week, on average? (If your trip involves
a transfer, please count that as just one trip. However, count going to and returning from a
destination as two trips.)

⊙ Select one...
○ I don't regularly ride the bus
○ 1-4 times
○ 5-8 times
○ 9-12 times
○ 13-16 times
○ more than 16 times

Edit	Copy	Logic	Move	Delete
✎	▣⁺	⤸	✥	✖

Label
Question 1.

Insert
break

Multiple choice - multiple answers (check)

⬆ Question 2
⬇ For what purposes do you take the bus? (Please check all that apply.)

Edit	Copy	Logic	Move	Delete
✎	▣⁺	⤸	✥	✖

Label

Question 2.

- ☐ work
- ☐ school
- ☐ personal business
- ☐ shopping
- ☐ leisure
- 🖊 ☐ Other:

General content

⬆⬇ We would now like to ask a series of questions about the real-time bus arrival information available in OneBusAway and how you use it.

Edit ✏ | Copy ⧉ | Logic ⟁ | Move ✣ | Delete ✖

Multiple choice - one answer (menu)

⬆⬇ Question 3
Has the number of bus trips you take per week for work or school changed as a result of using OneBusAway?

Edit ✏ | Copy ⧉ | Logic ⟁ | Move ✣ | Delete ✖

Label
Question 3.

- ⦿ Select one...
- ◯ 3 or more additional trips on average
- ◯ 2 additional trips on average
- ◯ 1 additional trip on average
- ◯ no change
- ◯ 1 fewer trip on average
- ◯ 2 fewer trips on average
- ◯ 3 or even fewer trips on average

Multiple choice - one answer (menu)

⬆⬇ Question 4
Has the number of bus trips you take per week for other purposes changed as a result of using OneBusAway?

Edit ✏ | Copy ⧉ | Logic ⟁ | Move ✣ | Delete ✖

Label
Question 4.

- ⦿ Select one...
- ◯ 3 or more additional trips on average
- ◯ 2 additional trips on average
- ◯ 1 additional trip on average
- ◯ no change
- ◯ 1 fewer trip on average
- ◯ 2 fewer trips on average
- ◯ 3 or even fewer trips on average

Multiple choice - one answer (menu)

⬆⬇ Question 5
Has using OneBusAway changed your overall satisfaction with using public transit?

Edit ✏ | Copy ⧉ | Logic ⟁ | Move ✣ | Delete ✖

Label
Question 5.

- ⦿ Select one...
- ◯ much less satisfied
- ◯ somewhat less satisfied
- ◯ no change
- ◯ somewhat more satisfied
- ◯ much more satisfied

Long response

Insert break (appears multiple times in left margin)

Question 6
Following up on the previous question, if your overall satisfaction with using public transit has changed, please describe how:

Edit   Copy   Logic   Move   Delete

Label
Question 6.

Insert break

Multiple choice - one answer (menu)

Question 7
Is there a change in how much time you spend waiting for the bus for each trip as a result of using OneBusAway?

Edit   Copy   Logic   Move   Delete

Label
Question 7.

- ⦿ Select one...
- ○ less time
- ○ more time
- ○ no change

Insert break

Multiple choice - one answer (menu)

Question 8
Has using OneBus had any effect on your feeling of safety while waiting for the bus?

Edit   Copy   Logic   Move   Delete

Label
Question 8.

- ⦿ Select one...
- ○ much less safe
- ○ somewhat less safe
- ○ no change
- ○ somewhat safer
- ○ much safer

Insert break

Long response

Question 9
Following up on the previous question, if your feeling of safety while waiting for the bus has changed, please describe how:

Edit   Copy   Logic   Move   Delete

Label
Question 9.

Insert break

Multiple choice - one answer (button)

Question 10
How likely are you to walk to a different bus stop based on information from OneBusAway? (For example, you might sometimes walk further down the route if the bus won't be there right away; or you might walk to a stop on a different route; or you might just stay at the same stop in any case.)

Edit   Copy   Logic   Move   Delete

Label
Question 10.

- ○ more likely to walk to a different stop
- ○ no change
- ○ less likely to walk to a different stop

Insert break

Multiple choice - one answer (button)

Question 11
How often do you use OneBusAway?

Edit   Copy   Logic   Move   Delete

Label
Question 11.

- ○ multiple times a day
- ○ once a day
- ○ once a week or more (but less than once a day)
- ○ rarely

○ never

Multiple choice - one answer (button)

⬆ Question 12
⬇ How likely are you to use OneBusAway for trips to work or school?

Edit	Copy	Logic	Move	Delete
✎	⬚⁺	⤳	✛	✖

Label
Question 12.

○ very likely
○ somewhat likely
○ not very likely
○ never

Multiple choice - one answer (button)

⬆ Question 13
⬇ How likely are you to use OneBusAway for trips for other purposes?

Edit	Copy	Logic	Move	Delete
✎	⬚⁺	⤳	✛	✖

Label
Question 13.

○ very likely
○ somewhat likely
○ not very likely
○ never

Multiple choice - multiple answers (check)

⬆ Question 14
⬇ Which OneBusAway tools do you frequently use to access real-time arrival information? (Please check all that apply.)

Edit	Copy	Logic	Move	Delete
✎	⬚⁺	⤳	✛	✖

Label
Question 14.

☐ website
☐ phone number
☐ SMS interface
☐ iPhone-optimized webpage
☐ iPhone native app (current beta testers only please)
☐ text-only webpage

Multiple choice - multiple answers (check)

⬆ Question 15
⬇ Which OneBusAway tools do you occasionally use to access real-time arrival information? (Please check all that apply.)

Edit	Copy	Logic	Move	Delete
✎	⬚⁺	⤳	✛	✖

Label
Question 15.

☐ website
☐ phone number
☐ SMS interface
☐ iPhone-optimized webpage
☐ iPhone native app (current beta testers only please)
☐ text-only webpage

Multiple choice - one answer (button)

⬆ Question 16
⬇ How do you usually find out bus departure time information?

Edit	Copy	Logic	Move	Delete
✎	⬚⁺	⤳	✛	✖

Label
Question 16.

○ I look at the published schedule, either a paper schedule or online.

○ I look at OneBusAway and find out when the next actual bus is without considering what the published schedule says.

✎ ○ Other:

Insert break

Long response

| | Edit | Copy | Logic | Move | Delete |

⬆⬇ Question 17
Are there any problems you've encountered with using OneBusAway, or do you have suggestions for improving it?

Label
Question 17.

Join pages

⬇ Page 3   Hide details   Preview

General content

| | Edit | Copy | Logic | Move | Delete |

⬆⬇ **Demographic Questions**

Insert break

Multiple choice - one answer (menu)

| | Edit | Copy | Logic | Move | Delete |

⬆⬇ Question 18
What is your age?

Label
Question 18.

◉ Select one...
○ 18-24
○ 25-34
○ 35-44
○ 45-54
○ 55 or older

Insert break

Multiple choice - one answer (button)

| | Edit | Copy | Logic | Move | Delete |

⬆⬇ Question 19
Gender?

Label
Question 19.

○ Female
○ Male

Insert break

Multiple choice - multiple answers (check)

| | Edit | Copy | Logic | Move | Delete |

⬆⬇ Question 20
Are there any children in your household more than half of the week? (Please check all that apply.)

Label
Question 20.

☐ under 6 years old
☐ elementary school age
☐ middle school age
☐ high school age

Insert break

Multiple choice - one answer (menu)

| | Edit | Copy | Logic | Move | Delete |

⬆⬇ Question 21
Annual household income?

Label
Question 21.

◉ Select one...
○ under $20,000
○ $20,000 - $40,000
○ $40,000 - $60,000
○ $60,000 - $80,000
○ $80,000 - $100,000
○ over $100,000

Insert
break

General content

Thanks for helping out!

In appreciation for your participation, if you would like to be entered in a drawing for a $25 gift certificate for iTunes or the University Bookstore, please send an email to survey@onebusaway.org to indicate that you took the survey and would like to be entered into the drawing to be held August 24. We will give out a total of two gift certificates. You can submit your responses to the survey without entering the drawing. There will not be any link between your data from the survey and your email addresses submitted for the drawing, to preserve anonymity.

| Edit | Copy | Logic | Move | Delete |

Add item: [Short response ⬍] at [end of survey ⬍] (Add)

(Save for later)

LEARNING & SCHOLARLY TECHNOLOGIES
UNIVERSITY *of* WASHINGTON

Questions or comments?
Contact us or email catalysthelp@uw.edu