# **Abraham Paul Jaison**

Enthusiastic individual seeking a customer-facing role where I can leverage my strong communication and organizational skills in a dynamic retail setting while balancing my studies. Proven ability to thrive in fast-paced environments, deliver exceptional customer service, and contribute effectively to team goals. Quick learner, highly adaptable, and committed to providing a positive experience for every customer. Available to work any shift on all days.

■ abrahampauljaison2@gmail.com

**\** 0489209259

• 184 Walkerville Terrace, Walkerville SA 5081. Australia

#### Education

#### The University of Adelaide

Master of Artificial Intelligence and Machine Learning

Feb 2025 - Nov 2026

### Rajagiri Christu Jayanthi Public School

Year 10 Equivalent (India)

Jun 2015 - Apr 2016

# Rajagiri Christu Jayanthi Public School

Year 12 Equivalent (India)

Jun 2017 - Apr 2018

Overall GPA: 88.00%

Overall GPA: 95.00%

## Rajagiri School of Engineering and Technology

Bachelor of Technology in Electronics and Communication

Jun 2018 - Apr 2022

Overall GPA: 74.70%

# **Experience**

### AHS Hospitality, Holiday Inn Express Adelaide City Centre

Room Attendant Mar 2025 – Present

- Maintained high standards of cleanliness and order in a fast-paced environment.
- Efficiently managed time and resources to complete tasks effectively.
- Contributed to a positive guest experience through attention to detail.

#### **HomeStyle Essentials**

Sales Associate Aug 2024 – Jan 2025

- Provided excellent customer service and product recommendations.
- Managed cash register operations and processed transactions accurately.
- Restocked shelves and maintained store appearance to enhance the customer experience.
- Tracked sales and inventory data to improve sales and optimize stock levels.

# **Albin's Glory**

Kitchen Hand & Waitstaff

Jan 2024 – Jun 2024

- Provided prompt and friendly service to guests, taking orders and answering menu questions.
- Assisted in food preparation and maintained a clean and organized workspace.
- Worked effectively in a team to ensure smooth and efficient service.

#### Soft Skills

- Sales Skills
- Customer Service
- Helping Colleagues
- Numerical Proficiency
- · Friendly and Approachable
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- Problem-Solving
- Active Listening
- Conflict Resolution
- Organisational Skills
- Teamwork and Collaboration
- Time Management
- Positive Attitude
- Empathy and Patience
- Working Under Pressure
- Strong Verbal Communication

• Adaptability to Different Roles

# **Technical Skills**

- Product Knowledge
- Basic Sales & Upselling
- Store Cleanliness & Safety
- Conducting Stock Counts Regularly
- Restocking Shelves
- Stock Receiving & Storage
- Cash Handling & POS Operation
- Inventory Management
- Loss Prevention Awareness
- Merchandising & Display Setup
- Tracking Sales and Inventory Data