Abraham Paul Jaison

Master's student in Artificial Intelligence and Machine Learning at The University of Adelaide, seeking an Assessment and Liaison Support Worker role. Possessing experience in community services through roles involving direct client interaction, data analysis, and problem-solving. Equipped with strong communication, empathy, and time management skills, and an understanding of vulnerable populations. Eager to contribute to Homelessness Connect's mission of providing support to individuals facing homelessness or at risk of homelessness, across a variety of shifts.

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Education

The University of Adelaide

Master of Artificial Intelligence and Machine Learning

Feb 2025 – Nov 2026

Rajagiri Christu Jayanthi Public School

Year 10 Equivalent (India)

Overall GPA: 95.00%

Jun 2015 – Apr 2016

Rajagiri Christu Jayanthi Public School

Year 12 Equivalent (India)

Overall GPA: 88.00%

Jun 2017 – Apr 2018

Rajagiri School of Engineering and Technology

Bachelor of Technology in Electronics and Communication

Overall GPA: 74.70%

Jun 2018 – Apr 2022

Experience

AHS Hospitality, Holiday Inn Express Adelaide City Centre

Room Attendant

Mar 2025 – Present

- Maintained high standards of cleanliness and hygiene, ensuring a safe and comfortable environment for guests.- Addressed guest needs promptly and professionally, enhancing their overall experience and demonstrating strong customer service skills.

HomeStyle Essentials

Sales Associate

Aug 2024 – Jan 2025

- Assisted customers with questions and provided product recommendations, requiring active listening and effective communication skills.
- Operated the cash register and handled transactions, demonstrating numerical proficiency and attention to detail.

Gadgeon Smart Systems

Data Analyst

Jun 2023 – Dec 2023

- Worked on data visualization and insights generation to drive business value, using Power BI for creating dashboards and analyzing trends.
- Utilized data analytics skills to identify patterns and trends, contributing to informed decision-making.

Soft Skills

- Advocacy
- Referral Skills
- Positive Attitude
- Working Under Pressure
- Strong Verbal Communication
- Problem-Solving
- Customer Service
- Conflict Resolution
- Trauma-Informed Approach
- Interpersonal Communication
- Time Management
- Active Listening
- Empathy and Patience
- Friendly and Approachable
- Adaptability to Different Roles

Technical Skills

- Power BI
- Data Analysis
- Reporting
- Computer Skills
- Data Entry
- Database Management

- Microsoft Office Suite
- Client Management Systems