

Abraham Paul Jaison

Customer-focused individual with a Master's degree in Artificial Intelligence and Machine Learning, complemented by experience in hospitality and customer service. Proven ability to handle guest interactions, manage administrative tasks, and resolve issues efficiently. Adaptable and quick to learn, I excel in fast-paced environments, ensuring smooth operations and positive guest experiences. Available for flexible work hours.

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Education

The University of Adelaide

Master of Artificial Intelligence and Machine Learning

Feb 2025 – Nov 2026

Rajagiri Christu Jayanthi Public School

Year 10 Equivalent (India)

Jun 2015 – Apr 2016

Overall GPA: 95.00%

Rajagiri Christu Jayanthi Public School

Year 12 Equivalent (India)

Jun 2017 – Apr 2018

Overall GPA: 88.00%

Rajagiri School of Engineering and Technology

Bachelor of Technology in Electronics and Communication

Jun 2018 – Apr 2022

Overall GPA: 74.70%

Experience

AHS Hospitality, Holiday Inn Express Adelaide City Centre

Room Attendant

Mar 2025 – Present

- Maintained high standards of cleanliness ensuring guest satisfaction.
- Replenished guest amenities and addressed guest requests efficiently.
- Worked at a fast pace while maintaining high standards of cleanliness and attention to detail.

HomeStyle Essentials

Sales Associate

Aug 2024 – Jan 2025

- Assisted customers with inquiries and provided product recommendations.
- Operated the cash register and processed transactions accurately.
- Tracked sales data to improve sales and optimize stock levels.

Gadgeon Smart Systems

Junior Bookkeeper

Dec 2023 – Aug 2024

- Gained experience with accounts software, including creating invoices and managing bills.
- Maintained accurate customer/supplier records to support financial decision-making.

Soft Skills

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|-----------------------------|------------------------|-------------------------------|
| • Teamwork | • Adaptability | • Problem-Solving |
| • Time Management | • Customer Service | • Active Listening |
| • Building Rapport | • Positive Attitude | • Conflict Resolution |
| • Empathy and Patience | • Interpersonal Skills | • Working Under Pressure |
| • Friendly and Approachable | | • Strong Verbal Communication |

Technical Skills

- | | | |
|-----------------|-----------------|------------------|
| • Xero | • MyOB | • Data Entry |
| • Cash Handling | • POS Operation | • Record Keeping |

- Basic Accounting
- Invoice Processing
- Inventory Management
- Microsoft Office Suite