

Abraham Paul Jaison

Enthusiastic individual with proven customer service and sales experience, seeking a role to leverage strong communication and interpersonal skills. Adaptable and quick to learn, thriving in fast-paced environments. Dedicated to exceeding expectations and providing exceptional service. Available to work any shift on all days.

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Education

The University of Adelaide

Master of Artificial Intelligence and Machine Learning Feb 2025 – Nov 2026

Rajagiri Christu Jayanthi Public School

Year 10 Equivalent (India) Jun 2015 – Apr 2016
Overall GPA: 95.00%

Rajagiri Christu Jayanthi Public School

Year 12 Equivalent (India) Jun 2017 – Apr 2018
Overall GPA: 88.00%

Rajagiri School of Engineering and Technology

Bachelor of Technology in Electronics and Communication Jun 2018 – Apr 2022
Overall GPA: 74.70%

Experience

AHS Hospitality, Holiday Inn Express Adelaide City Centre

Room Attendant Mar 2025 – Present

- Maintained high standards of cleanliness and order, demonstrating attention to detail.
- Interacted with guests, providing a positive and helpful experience.
- Worked efficiently in a fast-paced environment, prioritizing tasks to meet deadlines.

HomeStyle Essentials

Sales Associate Aug 2024 – Jan 2025

- Assisted customers with questions and provided product recommendations, resulting in increased sales.
- Restocked shelves and conducted stock counts regularly, ensuring product availability.
- Operated the cash register efficiently and accurately.

Albin's Glory

Kitchen Hand & Waitstaff Jan 2024 – Jun 2024

- Provided prompt and friendly service to guests, enhancing their dining experience.
- Answered questions about the menu and provided recommendations based on customer preferences.
- Maintained a clean and organized workspace, adhering to hygiene standards.

Soft Skills

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|------------------------------|-------------------------------|-----------------------------------|
| • Persuasion | • Problem-Solving | • Time Management |
| • Customer Service | • Active Listening | • Positive Attitude |
| • Conflict Resolution | • Sales Communication | • Empathy and Patience |
| • Relationship Building | • Working Under Pressure | • Friendly and Approachable |
| • Teamwork and Collaboration | • Strong Verbal Communication | • Adaptability to Different Roles |

Technical Skills

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|---------------------------|-----------------------------|-----------------------------|
| • Product Knowledge | • Restocking Shelves | • Inventory Management |
| • Basic Sales & Upselling | • Stock Receiving & Storage | • Loss Prevention Awareness |

- Store Cleanliness & Safety
- Cash Handling & POS Operation
- Merchandising & Display Setup
- Conducting Stock Counts Regularly