

# Abraham Paul Jaison

Enthusiastic and adaptable Master's student in Artificial Intelligence and Machine Learning at The University of Adelaide, seeking a Waitstaff role at Osteria Polpo. With experience in customer service, food preparation, and serving, I am a quick learner with a passion for the hospitality industry. I possess strong communication and teamwork skills, thriving in fast-paced environments. Eager to contribute to a positive dining experience and committed to providing excellent service. Available for weeknight and weekend shifts, including Friday and Saturday nights and Sunday brunch.

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## Education

### The University of Adelaide

Master of Artificial Intelligence and Machine Learning

Feb 2025 – Nov 2026

### Rajagiri Christu Jayanthi Public School

Year 10 Equivalent (India)

Jun 2015 – Apr 2016

Overall GPA: 95.00%

### Rajagiri Christu Jayanthi Public School

Year 12 Equivalent (India)

Jun 2017 – Apr 2018

Overall GPA: 88.00%

### Rajagiri School of Engineering and Technology

Bachelor of Technology in Electronics and Communication

Jun 2018 – Apr 2022

Overall GPA: 74.70%

## Experience

### Albin's Glory

Kitchen Hand & Waitstaff

Jan 2024 – Jun 2024

- Assisted in food preparation such as chopping vegetables, plating dishes, and preparing simple meals.
- Served guests their food and drink orders promptly.
- Answered questions about the menu and provided recommendations.
- Washed dishes, utensils, and kitchen equipment.
- Set up and cleared tables.

## Soft Skills

- |                              |                        |                               |
|------------------------------|------------------------|-------------------------------|
| • Upselling                  | • Order Taking         | • Table Service               |
| • Menu Knowledge             | • Time Management      | • Problem-Solving             |
| • Customer Service           | • Active Listening     | • Positive Attitude           |
| • Conflict Resolution        | • Empathy and Patience | • Friendly and Approachable   |
| • Teamwork and Collaboration |                        | • Strong Verbal Communication |

## Technical Skills

- |                            |                    |                              |
|----------------------------|--------------------|------------------------------|
| • Table Setup              | • Cash Handling    | • POS Operation              |
| • Food Handling            | • Beverage Service | • Barista Skills (Basic)     |
| • Order Management Systems |                    | • Cocktail Knowledge (Basic) |

## Certificates

### Responsible Service of Alcohol

Express Online Training - Document Number: OL2811510

Feb 2025

