Abraham Paul Jaison

Enthusiastic individual with a background in hospitality and a passion for customer interaction, eager to transition skills into a dynamic environment. Proven ability to deliver exceptional service, quickly adapt to new challenges, and thrive in fast-paced settings. Strong communication and interpersonal skills developed through diverse experiences, seeking an opportunity to leverage these abilities in a role that offers growth and development.

■ abrahampauljaison2@gmail.com

**** 0489209259

• 184 Walkerville Terrace, Walkerville SA 5081. Australia

Education

The University of Adelaide

Master of Artificial Intelligence and Machine Learning

Feb 2025 - Nov 2026

Rajagiri Christu Jayanthi Public School

Year 10 Equivalent (India)

Jun 2015 - Apr 2016

Rajagiri Christu Jayanthi Public School

Year 12 Equivalent (India)

Jun 2017 - Apr 2018

Overall GPA: 88.00%

Overall GPA: 95.00%

Rajagiri School of Engineering and Technology

Bachelor of Technology in Electronics and Communication

Jun 2018 - Apr 2022

Overall GPA: 74.70%

Experience

AHS Hospitality, Holiday Inn Express Adelaide City Centre

Room Attendant Mar 2025 – Present

- Maintained high standards of cleanliness while working at a fast pace.
- · Replenished guest amenities, ensuring customer satisfaction.
- · Contributed to a positive guest experience through attention to detail and efficient service.

HomeStyle Essentials

Sales Associate Aug 2024 – Jan 2025

- · Assisted customers with questions and provided product recommendations.
- Operated the cash register.
- Assisted in receiving and storing deliveries.

Albin's Glory

Kitchen Hand & Waitstaff

Jan 2024 - Jun 2024

- Served guests their food and drink orders promptly.
- Answered questions about the menu and provided recommendations.
- Set up and cleared tables.

Soft Skills

- Enthusiasm
- Professionalism
- Positive Attitude
- · Empathy and Patience
- Friendly and Approachable
- Adaptability to Different Roles

- Problem-Solving
- Customer Service
- Go-getter mindset
- Working Under Pressure
- Teamwork and Collaboration
- · Time Management
- · Active Listening
- Conflict Resolution
- · Engaging conversations
- Strong Verbal Communication

Technical Skills

- Compliance
- Basic Sales & Upselling
- Cash Handling & POS Operation
- Product Knowledge
- Loss Prevention Awareness
- Merchandising & Display Setup
- Inventory Management
- Store Cleanliness & Safety
- Tracking Sales and Inventory Data