Abraham Paul Jaison

Enthusiastic and adaptable individual with a Master's in Artificial Intelligence and Machine Learning and experience in hospitality, seeking a Front of House role. Proven ability to deliver excellent customer service in fast-paced environments. Quick learner with strong communication and teamwork skills. Flexible availability, including nights and weekends.

■ abrahampauljaison2@gmail.com

**** 0489209259

• 184 Walkerville Terrace, Walkerville SA 5081. Australia

Education

The University of Adelaide

Master of Artificial Intelligence and Machine Learning

Feb 2025 - Nov 2026

Rajagiri Christu Jayanthi Public School

Year 10 Equivalent (India)

Jun 2015 – Apr 2016

Overall GPA: 95.00%

Rajagiri Christu Jayanthi Public School

Year 12 Equivalent (India)

Jun 2017 – Apr 2018

Overall GPA: 88.00%

Rajagiri School of Engineering and Technology

Bachelor of Technology in Electronics and Communication

Jun 2018 – Apr 2022

Overall GPA: 74.70%

Experience

AHS Hospitality, Holiday Inn Express Adelaide City Centre

Room Attendant Mar 2025 – Present

- Maintained high standards of cleanliness and readiness of venue at all times.
- Worked at a fast pace while providing customer service.
- Changed linen and made beds, replenishing supplies to ensure guest satisfaction.

Albin's Glory

Kitchen Hand & Waitstaff

Jan 2024 – Jun 2024

- Served guests their food and drink orders promptly.
- Answered questions about the menu and provided recommendations.
- Set up and cleared tables.

HomeStyle Essentials

Sales Associate Aug 2024 – Jan 2025

- Assisted customers with questions and provided product recommendations. Demonstrated a customer-focused approach.
- Restocked shelves and conducted stock counts regularly, ensuring venue readiness.

Soft Skills

Guest Focus

Well-Presented

Problem-Solving

Time Management

Customer Service

Active Listening

Positive Attitude

• Helping Colleagues

• Conflict Resolution

Attention to Detail

• Empathy and Patience

• Working Under Pressure

• Friendly and Approachable

• Teamwork and Collaboration

• Strong Verbal Communication

Adaptability to Different Roles

Technical Skills

Cash Handling

POS Operation

· Menu Knowledge

• Venue Cleanliness

• Basic Food Service

- Inventory Management
- Table Setup & Clearing

• Event Setup and Reset