

# Abraham Paul Jaison

Highly adaptable and customer-focused Master's student in Artificial Intelligence and Machine Learning seeking a role in food retail. With experience in customer service, stock management, and food handling, I am a quick learner who thrives in fast-paced environments. Eager to contribute to a team environment and apply my skills in merchandising, stock control, and adhering to food safety standards at Happy Valley Foodland. Available to work flexible hours, including Saturdays.

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## Education

### The University of Adelaide

Master of Artificial Intelligence and Machine Learning Feb 2025 – Nov 2026

### Rajagiri Christu Jayanthi Public School

Year 10 Equivalent (India) Jun 2015 – Apr 2016

Overall GPA: 95.00%

### Rajagiri Christu Jayanthi Public School

Year 12 Equivalent (India) Jun 2017 – Apr 2018

Overall GPA: 88.00%

### Rajagiri School of Engineering and Technology

Bachelor of Technology in Electronics and Communication Jun 2018 – Apr 2022

Overall GPA: 74.70%

## Experience

### HomeStyle Essentials

Sales Associate Aug 2024 – Jan 2025

- Assisted customers with questions and provided product recommendations, enhancing their shopping experience.
- Restocked shelves and conducted stock counts regularly, ensuring product availability and freshness.
- Operated the cash register efficiently, processing transactions accurately.
- Tracked sales and inventory data to improve sales and optimize stock levels, contributing to efficient inventory management.
- Assisted in receiving and storing deliveries, ensuring proper stock rotation and storage.

### Albin's Glory

Kitchen Hand & Waitstaff Jan 2024 – Jun 2024

- Assisted in food preparation, ensuring high standards of quality and presentation.
- Served guests their food and drink orders promptly, providing excellent customer service.
- Answered questions about the menu and provided recommendations, enhancing the customer dining experience.
- Washed dishes, utensils, and kitchen equipment, maintaining cleanliness and hygiene standards.
- Set up and cleared tables efficiently, ensuring a clean and welcoming environment.

## Soft Skills

- |                                   |                              |                               |
|-----------------------------------|------------------------------|-------------------------------|
| • Initiative                      | • Time Management            | • Self-Motivation             |
| • Customer Service                | • Active Listening           | • Positive Attitude           |
| • Conflict Resolution             | • Empathy and Patience       | • Organizational Skills       |
| • Friendly and Approachable       | • Teamwork and Collaboration | • Strong Verbal Communication |
| • Adaptability to Different Roles |                              |                               |

## Technical Skills

- |                         |                         |                             |
|-------------------------|-------------------------|-----------------------------|
| • Excel                 | • Stock Control         | • Data Analysis             |
| • Product Knowledge     | • Restocking Shelves    | • Inventory Management      |
| • Numerical Proficiency | • Food Safety Standards | • Stock Receiving & Storage |

- Cash Handling & POS Operation
- Merchandising & Display Setup
- Tracking Sales and Inventory Data