

# Abraham Paul Jaison

Master's student in Artificial Intelligence and Machine Learning at The University of Adelaide, seeking a Case Manager role where I can utilize my skills in client support, data management, and problem-solving. My experience in fast-paced environments has equipped me with adaptability and a strong customer-first approach. Eager to contribute to Lutheran Care's mission of changing lives and building communities. Available for any shift on all days.

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## Education

### The University of Adelaide

Master of Artificial Intelligence and Machine Learning

Feb 2025 – Nov 2026

### Rajagiri Christu Jayanthi Public School

Year 10 Equivalent (India)

Jun 2015 – Apr 2016

Overall GPA: 95.00%

### Rajagiri Christu Jayanthi Public School

Year 12 Equivalent (India)

Jun 2017 – Apr 2018

Overall GPA: 88.00%

### Rajagiri School of Engineering and Technology

Bachelor of Technology in Electronics and Communication

Jun 2018 – Apr 2022

Overall GPA: 74.70%

## Experience

### AHS Hospitality, Holiday Inn Express Adelaide City Centre

Room Attendant

Mar 2025 – Present

- Maintained high standards of cleanliness and hygiene in guest rooms.
- Managed supplies and inventory efficiently.
- Worked at a fast pace while ensuring attention to detail.

### Gadgeon Smart Systems

Junior Bookkeeper

Dec 2023 – Aug 2024

- Maintained accurate customer/supplier records to support financial decision-making.
- Gained hands-on experience with accounts software, including creating invoices, managing bills, and performing bank reconciliations.
- Reviewed key financial reports and practiced inventory setup and tracking.

Data Analyst

Jun 2023 – Dec 2023

- Worked on data visualization and insights generation to drive business value.
- Used Power BI for creating dashboards and analyzing trends.

## Soft Skills

- Client Support
- Customer Service
- Conflict Resolution
- Numerical Proficiency
- Friendly and Approachable
- Adaptability to Different Roles
- Problem-Solving
- Active Listening
- Empathy and Patience
- Working Under Pressure
- Teamwork and Collaboration
- Time Management
- Positive Attitude
- Interpersonal Skills
- Trauma-Informed Practice
- Strong Verbal Communication

## Technical Skills

- Excel
- Power BI
- AI Tools

- Data Analysis
- Report Generation
- Case Management Systems

- Power Platform
- Data Visualization

- Record Keeping
- Database Management
- Data Cleaning & Preprocessing