

Abraham Paul Jaison

Enthusiastic and adaptable individual with experience in customer service and hospitality, seeking a Casual Wait Staff role. Proven ability to thrive in fast-paced environments, deliver excellent service, and work effectively within a team. Possesses a strong customer-first approach and is available to work flexible hours, including weekends, days, and nights. Holds a valid RSA.

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📍 184 Walkerville Terrace, Walkerville SA 5081. Australia

Education

The University of Adelaide

Master of Artificial Intelligence and Machine Learning

Feb 2025 – Nov 2026

Rajagiri Christu Jayanthi Public School

Year 10 Equivalent (India)

Jun 2015 – Apr 2016

Overall GPA: 95.00%

Rajagiri Christu Jayanthi Public School

Year 12 Equivalent (India)

Jun 2017 – Apr 2018

Overall GPA: 88.00%

Rajagiri School of Engineering and Technology

Bachelor of Technology in Electronics and Communication

Jun 2018 – Apr 2022

Overall GPA: 74.70%

Experience

AHS Hospitality, Holiday Inn Express Adelaide City Centre

Room Attendant

Mar 2025 – Present

Maintained high standards of cleanliness in guest rooms, ensuring a positive customer experience. Worked efficiently and independently while adhering to time constraints and hotel standards.

Albin's Glory

Kitchen Hand & Waitstaff

Jan 2024 – Jun 2024

Provided excellent customer service as waitstaff, serving food and drink orders promptly and accurately. Answered guest inquiries about the menu and provided recommendations. Assisted in food preparation and maintained a clean and organized workspace.

Soft Skills

- Adaptability
- Active Listening
- Empathy and Patience
- Teamwork and Collaboration
- Time Management
- Positive Attitude
- Working Under Pressure
- Customer Service
- Conflict Resolution
- Friendly and Approachable
- Strong Verbal Communication

Technical Skills

- Order Taking
- RSA Knowledge
- Cleanliness and Hygiene
- Table Setting
- Menu Knowledge
- Point of Sale (POS) Systems
- Cash Handling
- Food & Beverage Service
- Inventory Management (basic)

Certificates

Responsible Service of Alcohol

Feb 2025

Express Online Training - Document Number: OL2811510