

# Abraham Paul Jaison

Enthusiastic hospitality professional and Master's student in Artificial Intelligence and Machine Learning at The University of Adelaide, seeking a Duty Manager role at Mylk Bar. With experience in hospitality, including roles at Holiday Inn Express and Albin's Glory, I possess strong customer service and team leadership skills. I am a quick learner, highly adaptable, and thrive in fast-paced environments. I have a hands-on approach, excellent communication skills, and a commitment to creating positive customer experiences and team culture. I hold a current RSA and am available across a 7-day roster.

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## Education

### The University of Adelaide

Master of Artificial Intelligence and Machine Learning Feb 2025 – Nov 2026

### Rajagiri Christu Jayanthi Public School

Year 10 Equivalent (India) Jun 2015 – Apr 2016  
Overall GPA: 95.00%

### Rajagiri Christu Jayanthi Public School

Year 12 Equivalent (India) Jun 2017 – Apr 2018  
Overall GPA: 88.00%

### Rajagiri School of Engineering and Technology

Bachelor of Technology in Electronics and Communication Jun 2018 – Apr 2022  
Overall GPA: 74.70%

## Experience

### AHS Hospitality, Holiday Inn Express Adelaide City Centre

Room Attendant Mar 2025 – Present

- Maintained high standards of cleanliness while working at a fast pace, ensuring excellent customer satisfaction.
- Contributed to a positive guest experience through efficient and thorough service.

### Albin's Glory

Kitchen Hand & Waitstaff Jan 2024 – Jun 2024

- Served guests their food and drink orders promptly, ensuring customer satisfaction.
- Answered questions about the menu and provided recommendations, demonstrating strong product knowledge and communication skills.
- Assisted in food preparation and maintained cleanliness of the kitchen and dining areas.

## Soft Skills

- |                                  |                              |                                  |
|----------------------------------|------------------------------|----------------------------------|
| • Adaptability                   | • Team Leadership            | • Time Management                |
| • Problem-Solving                | • Active Listening           | • Hands-on Approach              |
| • Positive Attitude              | • Conflict Resolution        | • Attention to Detail            |
| • Empathy and Patience           | • Positive Team Culture      | • Training and Mentoring         |
| • Effective Decision Making      | • Teamwork and Collaboration | • Strong Customer Service Skills |
| • Excellent Communication Skills |                              |                                  |

## Technical Skills

- |                                  |                               |                                 |
|----------------------------------|-------------------------------|---------------------------------|
| • Food Safety                    | • Bar Operations              | • Menu Knowledge                |
| • Product Knowledge              | • Inventory Management        | • Restaurant Operations         |
| • Microsoft Office Suite         | • Point of Sale (POS) Systems | • Cash Handling & POS Operation |
| • Customer Experience Management |                               |                                 |

## Certificates

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### **Responsible Service of Alcohol**

*Feb 2025*

Express Online Training - Document Number: OL2811510

### **Do Food Safely**

*Mar 2025*

Department of Health, Victoria - Certificate #01064883