

Abraham Paul Jaison

A highly adaptable and customer-focused Master's student in Artificial Intelligence and Machine Learning at The University of Adelaide, seeking a Client Advisor role at David Jones. With experience in retail and hospitality, I possess a strong understanding of customer service and sales. I am eager to leverage my communication skills, attention to detail, and passion for providing exceptional service to represent Ferragamo as a brand ambassador and build lasting client relationships. Available for flexible shifts, including weekdays, weekends, and public holidays.

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Education

The University of Adelaide

Master of Artificial Intelligence and Machine Learning

Feb 2025 – Nov 2026

Rajagiri Christu Jayanthi Public School

Year 10 Equivalent (India)

Jun 2015 – Apr 2016

Overall GPA: 95.00%

Rajagiri Christu Jayanthi Public School

Year 12 Equivalent (India)

Jun 2017 – Apr 2018

Overall GPA: 88.00%

Rajagiri School of Engineering and Technology

Bachelor of Technology in Electronics and Communication

Jun 2018 – Apr 2022

Overall GPA: 74.70%

Experience

AHS Hospitality, Holiday Inn Express Adelaide City Centre

Room Attendant

Mar 2025 – Present

- Maintained high standards of cleanliness while working at a fast pace, ensuring a positive guest experience.
- Replenished guest amenities, demonstrating attention to detail and proactive service.
- Contributed to a smooth and efficient operation within the hotel environment.

HomeStyle Essentials

Sales Associate

Aug 2024 – Jan 2025

- Provided exceptional customer service, assisting customers with inquiries and offering product recommendations.
- Proactively restocked shelves and maintained store displays to create an appealing shopping environment.
- Operated the cash register accurately and efficiently, ensuring smooth transactions.
- Assisted in receiving deliveries and managing inventory, contributing to efficient store operations.

Soft Skills

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|---------------------------------|------------------------------|-------------------------------|
| • Passion | • Enthusiasm | • Adaptability |
| • Storytelling | • Time Management | • Customer Service |
| • Active Listening | • Positive Attitude | • Conflict Resolution |
| • Empathy and Patience | • Brand Ambassadorship | • Friendly and Approachable |
| • Teamwork and Collaboration | • Fashion and Style Advising | • Strong Verbal Communication |
| • Building Client Relationships | | |

Technical Skills

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|-------------------------|---------------------------|-----------------------------|
| • Compliance | • Cash Handling | • POS Operation |
| • Product Knowledge | • Restocking Shelves | • Inventory Management |
| • Numerical Proficiency | • Basic Sales & Upselling | • Stock Receiving & Storage |

- Loss Prevention Awareness
- Conducting Stock Counts Regularly
- Store Cleanliness & Safety
- Merchandising & Display Setup
- Tracking Sales and Inventory Data