

# ERP APPLICATION – QUICK CARDS

HOW-TO DOCUMENTS FOR THE HCM MODULE

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#### **INTRODUCTION**

This a quick reference manual to show users how to carry out specific tasks on the ERP application. You will require a valid login to the ERP application and must have a responsibility for the specific module to complete the tasks.

This manual is based on the Technical Issues module of the application is to be discussed. For easy reference, use the Table of Contents to navigate.

If you require any help, please contact as a first line of support, your respective ICT officers. If the issue is still unresolved, log on to the Sysaid application where you can log a request. The ICT department at the Headquarters office will respond.

If this is urgent or you have not received a reply within 2 hours, please contact Toyin Arowolo of the ICTD department at <a href="mailto:Arowolo.oluwatoyin@africa-re.com">Arowolo.oluwatoyin@africa-re.com</a> or Toe, Lazard on <a href="mailto:Lazard.toe@africa-re.com">Lazard.toe@africa-re.com</a>.

### **TECHNICAL ISSUES**

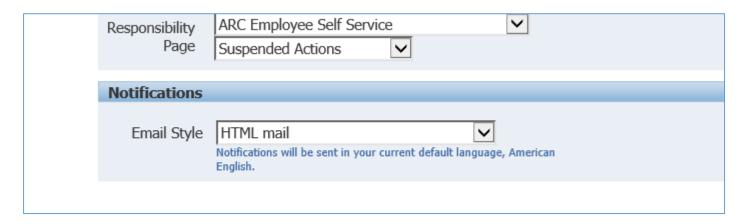
## A. User Not Receiving Emails from the application.

Navigation: Home

Once logged in, at the top right corner of the screen, select 'Preferences'.

Scroll to the bottom of the screen for the field 'Email Style'.

If the Email style option is 'Disabled', change to 'HTML mail' as shown below. This setting ensures the delivery of Emails.

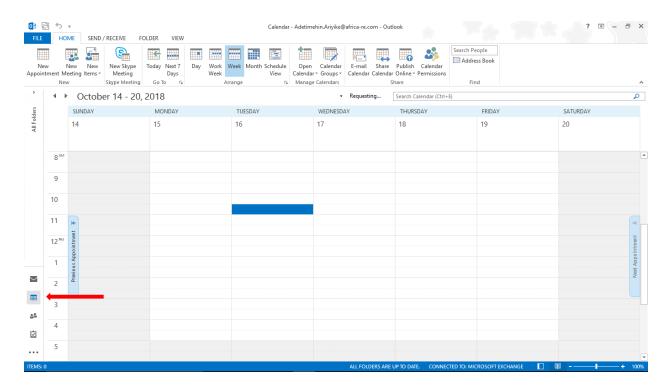


Click on the Apply button.

## B. How to Set Up a Skype Meeting on Microsoft Outlook Desktop Application

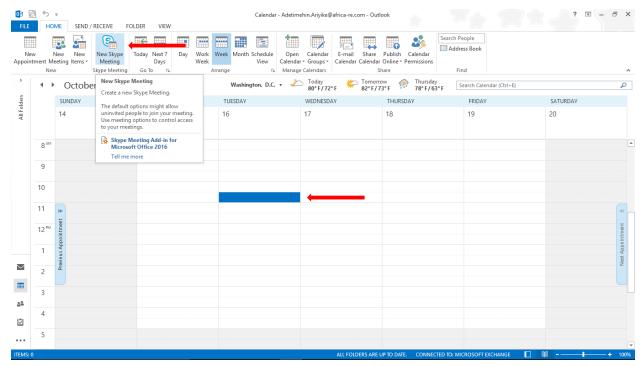
Navigation: Microsoft Outlook Desktop Application

**Open** the **Microsoft Outlook application** and **click** the **calendar icon** at the bottom left of the screen, please **see red arrow below**.



A new screen will appear

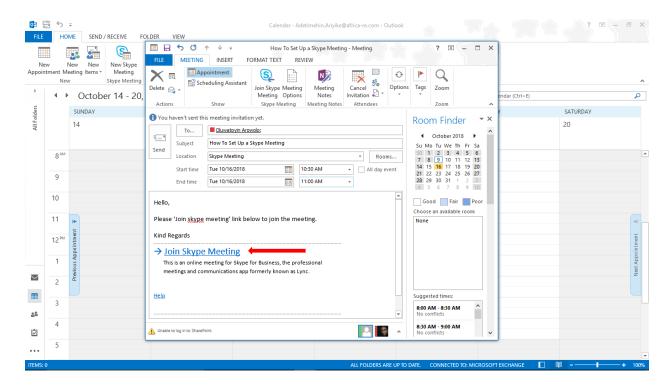
**Select** a **calendar slot** to add meeting (see blue rectangle in the image below)
Then **click 'new Skype meeting'** in the options listed above (also see image below)



Once clicked, a screen will pop up

**Input meeting details** here including meeting participants, duration of meeting, location (set by default to Skype) and any additional messages you may wish to add

The 'Join Skype Meeting' message in blue is the link for the Skype meeting and can be clicked once meeting commences to join.



## C. How to create a Request set

Request set is used mostly for the dependent program which needs to run in the sequence order.

Two methods to create the request set

- 1. Manual method
- 2. Wizard method

## **Manual method:**

Navigation: system administrator

**Open** the system administrator and **click** on concurrent, then **click** on set.

Once clicked a screen will pop up.



Enter the values (for example)

**Set** –XXSATISH weekly report

Set code – XXSATISH WEEKLY REPORT

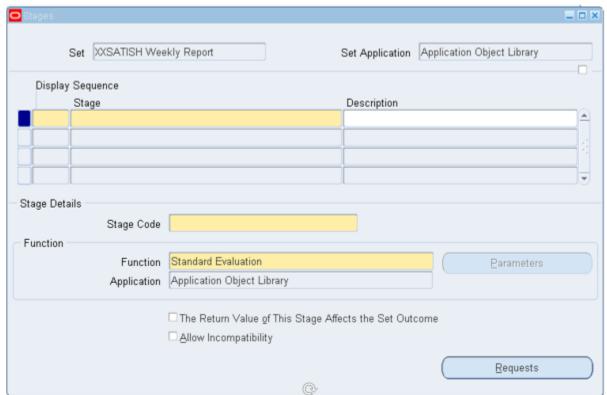
**Application** – Application Object Library

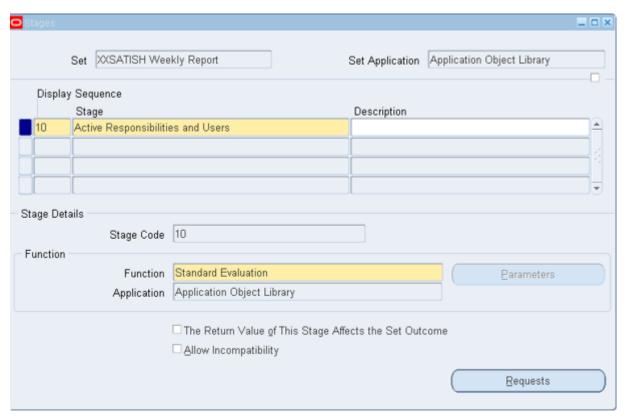
**Description** – XXSATISH Weekly Reports

Owner – SATISH (you can select from the list of values)

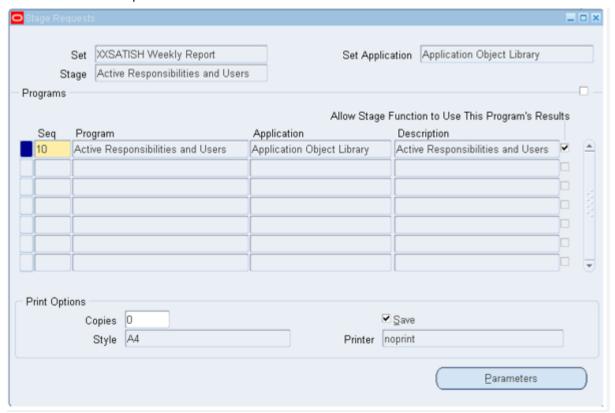


# Then now, you click on Define Stages

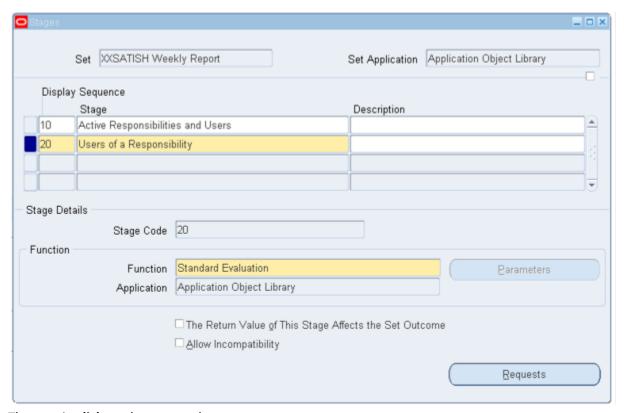




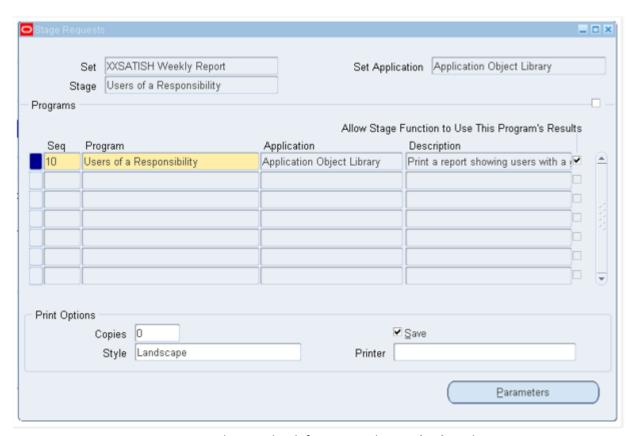
Also, give the display sequence and stage (concurrent program name), then the stage code as 10. Then **click** on the request button.



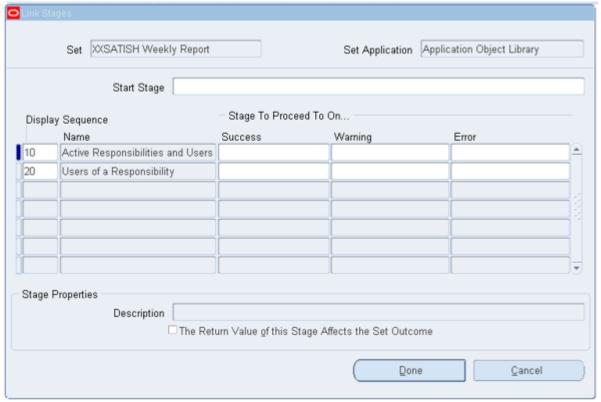
**Give** the sequence value and program as concurrent program name. In the same way repeat the steps, depending on your requirement.



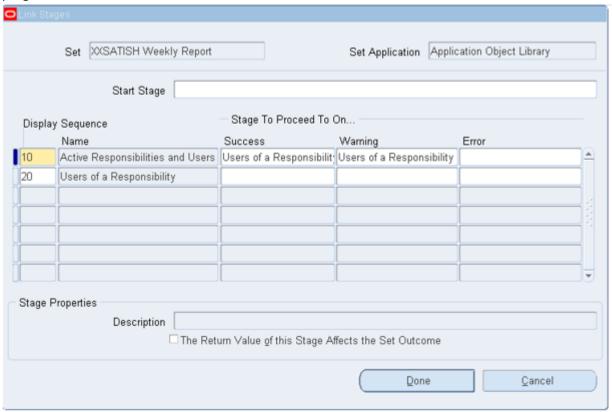
Then again **click** on the **request** button.



Once your concurrent request are done in the define stage, then **go back** to the main request. Set **form** and then **click** on link stages



**Specify** the next concurrent program name in the success, warning or error places of the first concurrent program



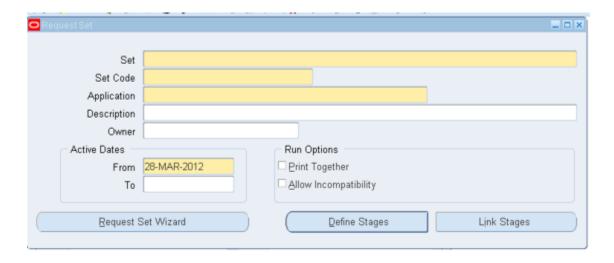
Then **click** on the **done** button, and **attach** this request set to the request group as per your requirement and then **switch** the **responsibility** to that responsibility and **submit** the request.

## **Wizard Method:**

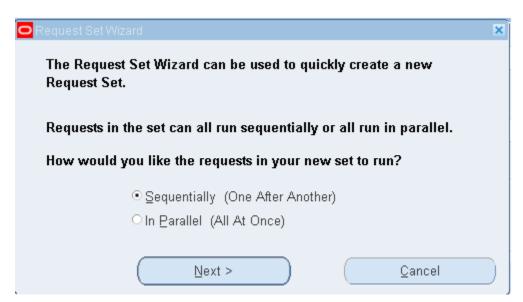
Navigation: system administrator

Open the system administrator and click on concurrent, then click on set.

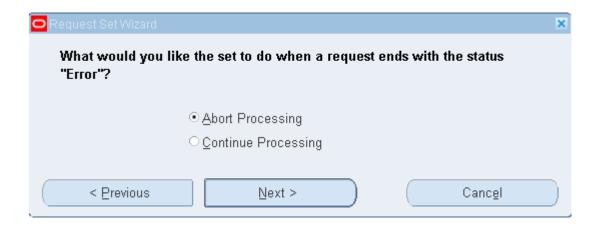
Once clicked a screen will pop up.



Then click on request set wizard button



**Select** the **sequentially** or **parallel** button depending on your requirement, then click on the next button



Whenever the request sets (any concurrent program in the request set) goes error then, the process should be aborted.

We can continue the process, if we select the parallel request set, because the concurrent program are not dependable on one another. In sequential concurrent programs may be dependent.

#### Click the next button

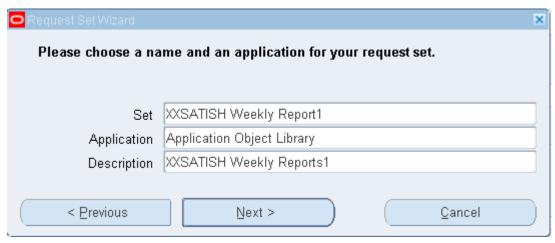


Enter the values for

Set - XXSATISH Weekly Report1

**Application** – Application Object Library

**Description** – XXSATISH Weekly Report1



And click on the next button



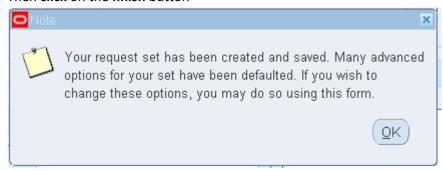
Most times what we use is "As each request in the set completes" because, if any concurrent programs is completed, we can click on view out and we can view the output of that concurrent program and also, if the request set is not completed too.



Please enter all concurrent program which you want to attach to the request set.



## Then click on the finish button



It will display the message that your request set, has been created and saved.

Then **click** the **OK** button.

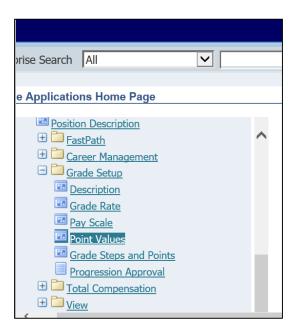
Then query for your request set and check it.

In wizard method set code is generated by itself.

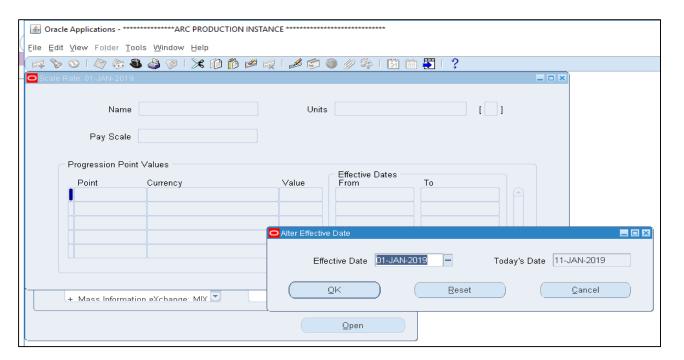
- D. Steps to update grade point value
- 1. Log in with an Accounts HR Manager Responsibility.
- 2. Navigate to >> ARC HR Manger >> Grade Setup



3. Under Grade Setup Menu, Click on point values



4. Once the form is opened, Please change the effective date to 01-JAN-2019



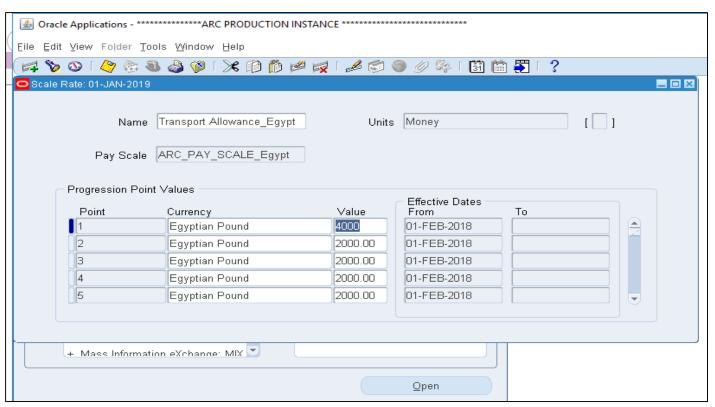
5. Enter in query mode (F11) and search the point scale values for your county.

For example Egypt we will have

- Basic Salary\_Egypt
- Staff Rent Subsidy\_Egypt
- Transport Allowance\_Egypt

## Please note we will have three scales for each county to update in the application

- Basic Salary
- Transport
- Staff Rent Subsidy
- 6. Click on the point values and update it to new amount



7. Save the changes with option update

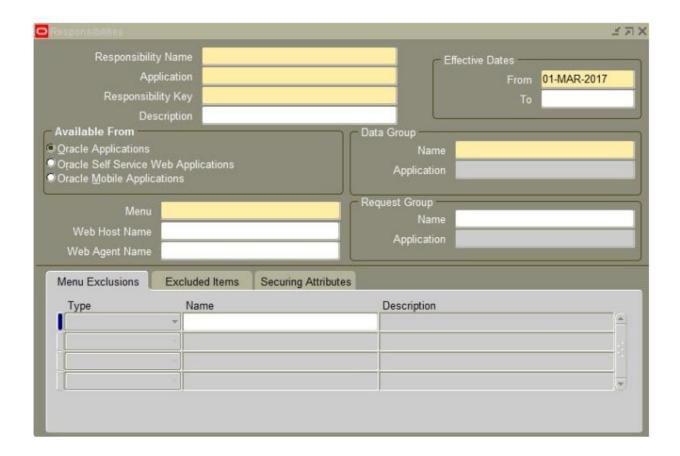
Oracle Applications - ***********************************					
Eile Edit	Eile Edit View Folder Tools Window Help				
Scale F	Rate: 01-JAN-2019		_ □ x		
	Name	Transport Allowance_Egypt	Units Money [ ]		
	Pay Scale	ARC_PAY_SCALE_Egypt			
	Progression Point	t Values	Effective Dates		
	Point	Currency	Value From To		
	1	Egyptian Pound	Choose an option:		
	2	Egyptian Pound			
	3	Egyptian Pound	Update Veep history of existing information		
	4	Egyptian Pound			
	5	Egyptian Pound	Correct existing information		
	+ Mass Informati	on eXchange: MIX 🔻			
\					

- 8. Repeat step 5 to 7 for all the points
- E. How to Create a Responsibility
- 1. Switch to System Administrator responsibility and navigate to below path

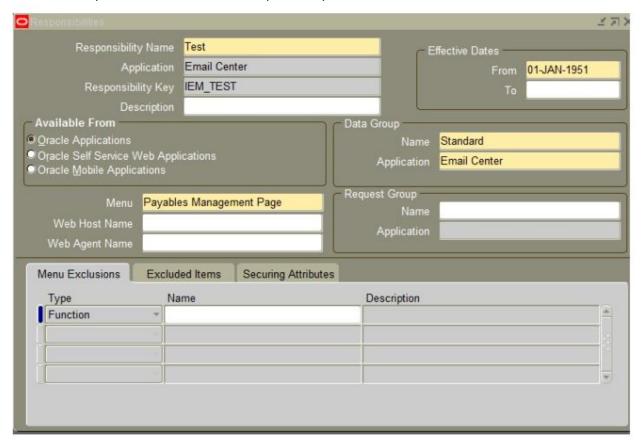
**Navigation**: System Administrator  $\rightarrow$  Security  $\rightarrow$  Responsibility  $\rightarrow$  Define



2. The below screen will appear. **Fill** in the required information



3. Once you fill the above details, responsibility form will look as below

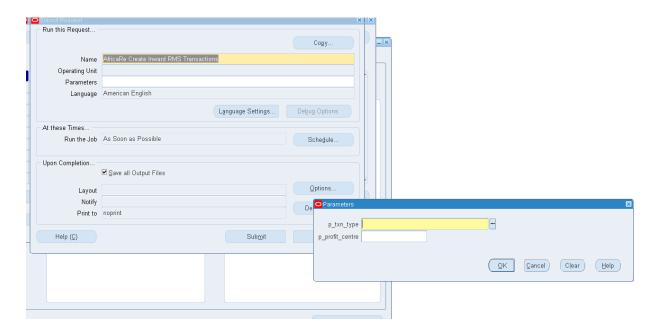


## F. Pushing Inward/Outward RMS Transactions into the ERP application.

Navigation: Log into oracle forms with the appropriate responsibility.

Choose **single request** (to run a single concurrent program) or **request set** (to run a set of concurrent programs), then select ok.

The **submit a new request form** opens



**Enter** the following values:

P\_profit\_centre: << Profit Centre>> E.g. WES

For Inward transactions

Name: AfricaRe Create Inward RMS Transaction

For Outward transactions

Name: AfricaRe Create Outward RMS Transaction

Once the program name is selected, a dialog box pops us.

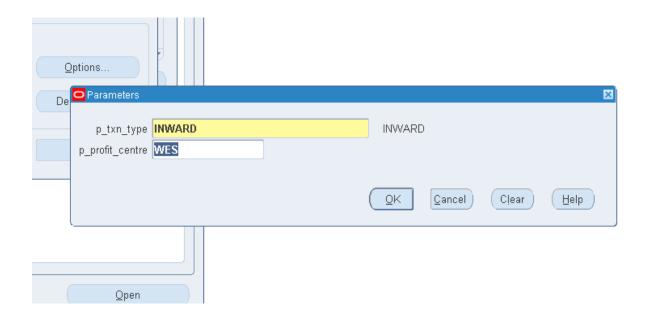
**Enter** the following values in the fields shown:

p\_txn\_type: INWARD (Inward transactions) or INWARD\_R (Reversed inward transactions)

p\_txn\_type: OUTWARD (Outward transactions) / OUTWARD\_R (Reversed outward transactions)

Click the OK button.

Click the Submit button.



Once the program run is complete, **confirm** the transactions are on the ERP by:

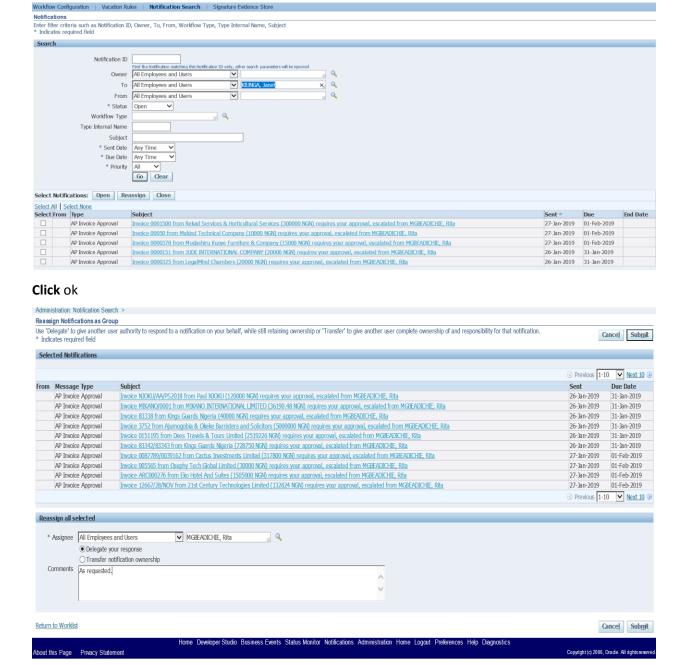
- a. Ensure the program run is successful. The status is completed and the phase is normal.
- b. \*\*\*\*\*\*\*\*\*

# G. Moving Transaction from user1 to user2

- 1. The user must be a sys admin.
- 2. Switch to System Administrator responsibility and navigate to below path

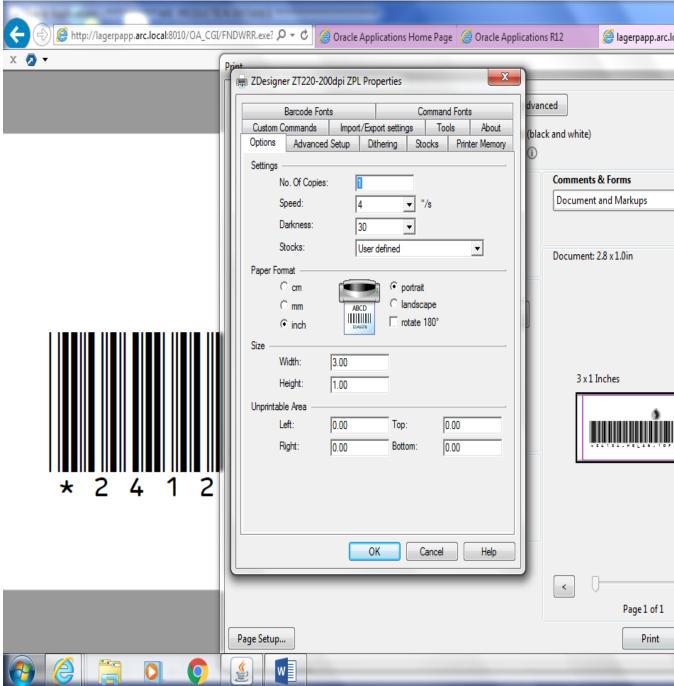
**Navigation**: System Administrator  $\rightarrow$  administrator workflow  $\rightarrow$  notification

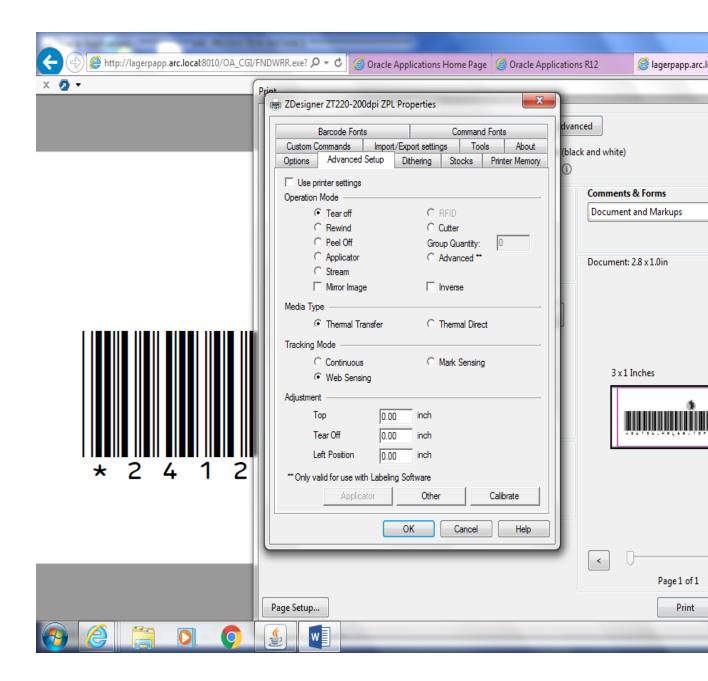
Fill in the information required

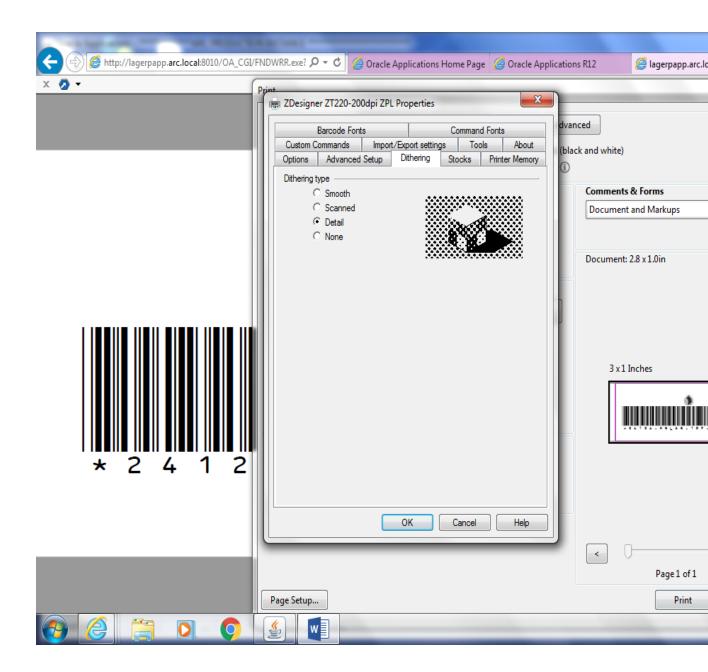


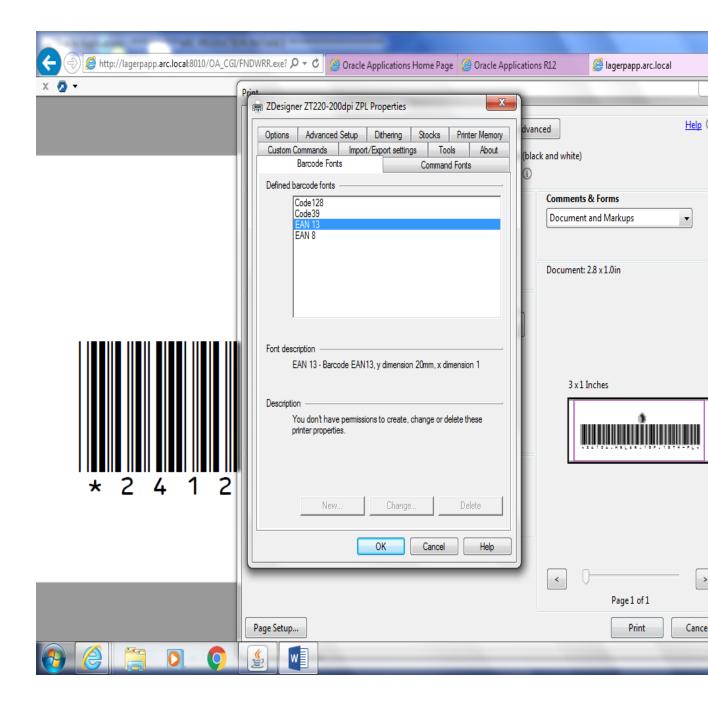
## Click on submit

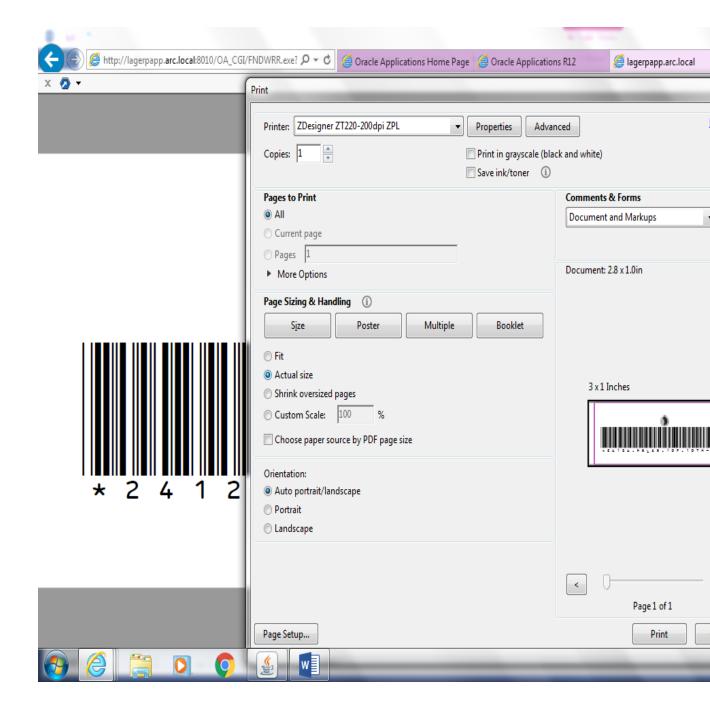
H. Bar Code Settings







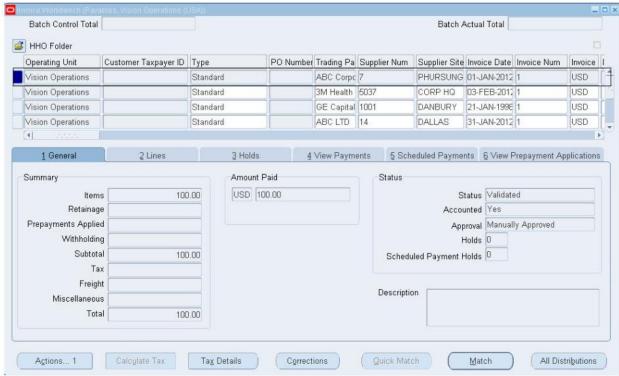




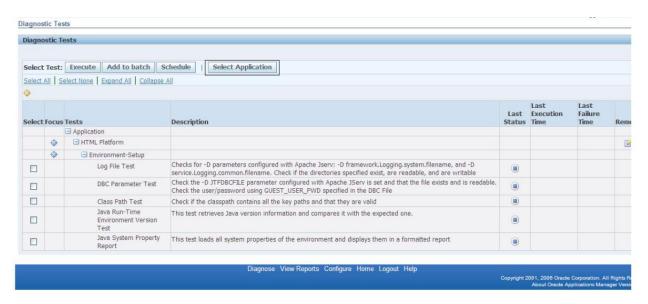
#### **FINANCE**

#### A. How to run AP list

1. Go to invoice workbench, query the invoice for which you want to run AP list



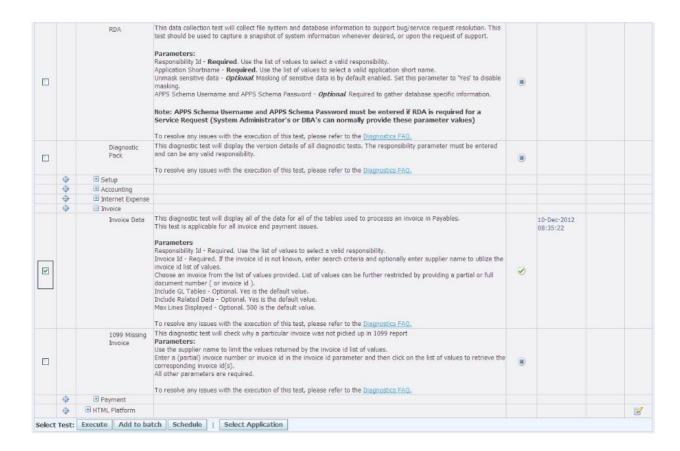
2. **Go to** application diagnostics responsibility and **click** on Diagnose. Below page appears **Select** the application by clicking "**Select Application**"



3. **Select** the application by selecting short name as "**SQLAP**" and **click** on select.



4. **Go to** invoice and **select** check box invoice data. **Click** on execute button.



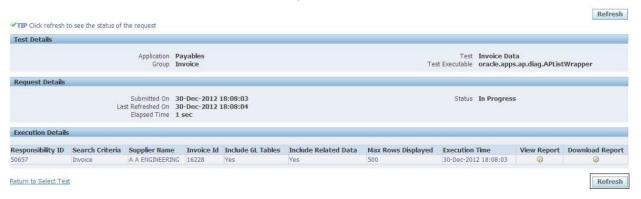
5. Upon clicking execute button, the below page appears. **Enter** all the parameters in the respective columns.



Select the responsibility, Invoice ID or Check ID and the Supplier Name from LOV.
 Select search criteria as "Invoice or Check" and include GL tables and Include Related Data as YES.
 Max Rows Displayed as 500. Also, find the parameters filled screen for your reference. Upon filling the parameters, click on submit



After submitting the below page appears.
 Click on refresh button till the time download report column enable with check-box



8. Once report is ready to download. The check-box gets enabled in download report column. **Find** the enabled screen for your reference



9. Report is ready for view as well as for downloading. For downloading **click** on check-box on download report. To view **click** on check-box on view report.

## **B.** Expired Transactions

**Backup** the gl\_je\_batches **Create** table gl\_je\_batch\_bak as **select** \* **from** gl\_je\_batches

Update gl\_je\_batches
Set approval\_status\_code = 'R'
Where je\_batch\_id = 367229
And approval\_status\_code = 'I'
And status = 'U';

**Select** approval\_status\_code, status **from** gl\_je\_batches **Where** je\_batch\_id=**367229** 

Create table gl\_je\_batch\_bak\_31jan19 as select \* from gl\_je\_batches