

Jean McLeod M.Sc.

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OPERATIONAL RESEARCH CONSULTANCY | EXECUTIVE LEADERSHIP AND OVERSIGHT

Leadership | Healthcare | Strategic Vision and Oversight | Operational Research | Active Listening | Policy Implementation | Team Building | Talent Acquisition | Service Level Management | Collaborative Engagement | Evidence Based Analysis | Process Mapping | Quality Assurance | Change Management | Resource Planning | Stakeholder Liaison | Board Level Engagement

Interim General Manager and Operational Research Consultant, with more than twenty years' experience gained working in the healthcare sector, including NHS, Private and Not for Profit positions: helping to make organisational ambitions a practical reality. Strong research and analytical skills, combining consultancy capabilities with expertise acquired as a frontline clinician. A strategic thinker, with the ability to 'Horizon scan', anticipate and resolve complex issues on an ongoing basis, making her a trusted and reliable adviser at board level.

BOARD LEVEL AND COMMITTEE APPOINTMENTS

Management Board Chair | Parent School Partnership | 2018 to date
Board Steering Committee | BRUM Muse | 2018 to date
Board Steering Committee | Parent School Partnership | 2015 to 2021
Management Board | Moseley Healthcare Group | 1995 to 2005

SEEKING A NON EXECUTIVE, BOARD ADVISORY OR CONSULTANCY ROLE

COMPETENCY FOCUS

Leadership and Operational Research

- As General Manager for Acute Medicine and Short Stay at *University Hospitals Birmingham* in 2021, championed and translated the benefits of innovation as part of a root and branch roll out of digital integrated patient systems: ensuring provision of essential clinical and business intelligence data
- With *Iteration-50* (as Operational Research Lead since 2011), supported organisations in bridging the policy to implementation gap: working within highly regulated environments, clarifying operational aims, and creating bespoke tools to aid data collection and ensure effective decisionmaking
- Supervised, audited and monitored data collection quality to ensure validity and consistency (building consistently on practical skills originally acquired as a Research Associate with *Christchurch Group* from 2013 to 2016)

Innovation and Strategic Delivery

- Completed an insightful evaluation of patient services within Acute Medicine and Short Stay at *University Hospitals Birmingham*: enabling a significant easing of ambulance offload times and patient wait times in ED: (the initiative is in the process of full implementation)
- Radically optimised the patient discharge pathway: reducing discharge times from eight to two and a half hours, increasing bed availability and enhancing overall patient experience
- Retained to roll out Outcome Measures across three distinctly different units of a private sector provider: embedding digital completion methods, and working collaboratively with staff to ensure full buy in

Clinical Experience

- Most recently as a Registered Nurse Practitioner with *Birmingham and Solihull NHST* (since 2018): working as part of a multidisciplinary team to ensure optimal patient outcomes to the highest professional standards

Collaborative Engagement

- Engaged effectively and efficiently with all internal and external stakeholders, including professional advisers, service providers and regulatory agencies

CAREER APPOINTMENTS (1996 TO DATE)

General Manager: Acute Medicine and Short Stay: Division 3 | University Hospitals Birmingham | February to June 2021
Registered Nurse Practitioner | Birmingham and Solihull NHST | February 2018 to date
Level II Foster Carer (Part Time) | Abri CS: Birmingham | July 2015 to date
Operational Research Lead | Iteration-50 | October 2011 to date
Research Associate | Christchurch Group | February 2013 to November 2016
Ph.D. Researcher | Aston University, Birmingham | February 2008 to June 2010
Health Adviser | Margaret Rose Abri: Birmingham | January 2008 to September 2011
Self Employed Health Adviser | West Midlands | October 2006 to October 2010
Executive Director | Moseley Healthcare Group: Birmingham and London | April 2003 to September 2006
Managing Director | Moseley Recruitment Agency Ltd | April 1996 to March 2003

EDUCATION AND PROFESSIONAL DEVELOPMENT

- Aston Business School | Masters in Public Sector Management
- Aston University | Ph.D Research Methods
- Registered Midwife Training | Good Hope School of Nursing: Birmingham
- Registered Nurse Training | Charing Cross School of Nursing: London
- Psychological First Aid | UHB NHST
- NHS Leadership: CPD Training | NHS Elect
- Safeguarding Level II
- HTML Coding

PROFESSIONAL AFFILIATION

Member of the Institute of Directors

INDICATIVE RECENT REPORTS

Unpacking the Patient Pathway through Acute Medicine | 2021
Impact of CoVID-19 on Healthcare Workers at UHB | 2020
Rolling out UKROC Outcome Measures in Neurological Rehabilitation | 2016
Evaluation of the Health and Wellbeing of NHS Managers | 2010