SETH BOYCE

1636 Shades Bridge Rd. Greenfield, TN 38230 (865) 686-2620 seth.boyce@tcatmckenzie.edu https://absolutexeroex.github.io



WORK EXPERIENCE

Savant Learning Systems: 2018 >> Present

- ◆ One-touch resolution for users nation-wide
- ◆ Troubleshoot and resolve CMS/TMS system issues
- ◆ Front-end web design, UX/UI design for company websites

Science Applications International Corporation: 2016 >> 2017

- ◆ Integration and maintenance of identity management software
- Remote assistance for users for unlocking user accounts
- ◆ Implement test environment changes to production environment

Freelance, Greater Jackson and Knoxville TN areas: 2014 >> 2016

- Computer repair
- ◆ Solo work for Signature Technology Group repairing business PCs

EDUCATION

Tennessee College of Applied Technology

◆ IT Specialist Diploma:

Jan 2018 – Mar 2018

Microcomputer Specialist Diploma:

Jun 2014 – Apr 2015

OTHER PROJECTS

Thea Role Play Community – [Second Life]

- ◆ Managed a sizable community for role-playing in a fantasy setting based on the Final Fantasy® franchise
- Created a metered combat system through Second Life's LSL scripting libraries and integrated them with MySQL databases for character stats management

"The Nightars" (Mod) – [Starbound: Races]

- Continuation of a well-received mod from its previous author
- Added more content and began closer integration with Starbound's top featured mod, Frackin' Universe
- ◆ JSON and Lua scripting for more dynamic content, created custom and redesigned existing graphics for various assets

PROFILE

With years of experience in customer service and a diverse array of technical skills, my goal is to provide quality support to those in need. I am capable of adapting and evolving with the digital world and I'm always looking for ways to enhance my skills. I seek a company that will allow me to flourish, and in turn, provide you with what you need and more.

PROFICIENCY

HTML:

CSS:

Graphic Design:

Hardware:

Software:

INTERESTS

- Gaming Writing
- ◆ Art◆ Music