

# Joshua Abu

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(914)-356-9250

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**DYMANIC, RESULTS-ORIENTED AND KNOWLEDGABLE IT PROFESSIONAL** web developer who is able to work alongside other talented IT professionals in creating websites to the very highest standards. I have a high awareness of industry issues and trends, particularly in regard to emerging technologies. I am an ambitious type who wants to get noticed, and has the drive and massive energy needed to really make a difference to a project or a team.

## SKILLS/TECHNOLOGIES

Backbone.js - React.js - CSS3 - HTML5 - JavaScript - jQuery - Bootstrap - GitHub - Yeoman - AJAX - MaterilizeCSS - Parse - SASS/SCSS - Heroku - Restful API - Underscore.js - Responsive Web Design - Twilio - MS Office Suites (2010, 2013) - Windows (7, 8, Mac OSX) - NPM

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## CERTIFICATIONS/EDUCATION

**The Iron Yard Academy** – Front-End Engineering Graduate 2016  
**Bob Jones University** – Bachelor of Science, Electronics and Computer Technology 2008-2014  
**CompTIA Security+** 2015-2018  
**CompTIA A+** 2015-2018

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## WORK EXPERIENCE

### Field Support Consultant – Education Technology Services - Greenville County Schools - 2015

I served as on-field technician for 60 schools on issues regarding user's operating systems, standard office suite applications and printing needs. I partnered with System and Network Engineers in creating and establishing concrete network and security policies. Part of my primary responsibilities involved re-imaging, configuring and deploying new users' desktops and profiles according to department specifications.

### Project Coordinator (EPIC Technical Dress Rehearsal Support) – Greenville Health System - 2015

I was responsible for sending daily high-level overview report of the progress of the TDRs (Technical Dress Rehearsal) and the scheduled sites to upper-level management and TDR teams. I analyzed incoming reports from the TDR teams to determine the qualifying status of each site (Pass or Fail); led the allocation process (hardware replacement/deployment, EPIC analyst consultation) in order to qualify a previously failed site. I, also, facilitated the workflow of the TDR teams on their visits to the hospitals providing adequate responses to arising issues.

### Helpdesk Analyst/Technician – Orthonet LLC - 2014-2015

I served as Tier I and II troubleshooter for 500+ employees (between 3 states) on issues regarding user's operating systems, standard office suite applications, printing needs, and related issues. I was designated administrator responsible for migrating 50+ remote users to Citrix VDA (remote access solution), creating access pin codes and teaching new VDA users proper logon procedures.