

# TAWHIDUR RAHMAN

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## Professional Summary

Expert in leading QA teams, optimizing testing processes, and ensuring software quality and compliance. MBA in Management with strong leadership and strategic planning skills. Certified in IEC 62304 (medical device software lifecycle processes) and recently achieved Certified ScrumMaster (CSM) certification from Scrum Alliance. Renowned for delivering high-quality software solutions with meticulous attention to detail and robust analytical abilities.

## Experience

### SQA Manager

SCT-Bangla Ltd (Schertech) – Bangladesh

Dec 2023 to Till now

- Managing SQA team for Shopfloor and SAP applications.
- Co-working with SCT-Brixen, SCT-GmbH, SCT-Turkey.
- Optimize QA test, Review business requirements and technical design into release plan, test plan and test cases.
- Closely working with management and technical team to make better user accessibility and experience of applications
- Review development test activity and share feedback
- Coach SQA team to align with global SQA trends

### Senior Software Engineer (Test Lead)

Samsung R&D Institute Bangladesh Ltd – Bangladesh

Mar 2019 to Sep 2023

- Leading SQA team for Samsung Wearable's and Hearable applications.
- Co-working with Samsung Research America and work with DQA team in USA.
- Translate business requirements and technical design into release plan, test plan and test cases.
- Hands-on testing, executing detailed test cases including test assignments (TestRail) and defects tracking (Jira, PLM).
- Provide technical guidance, support to multiple test teams across the globe and gather requirements for the automation team in order to reproduce regression test time.
- Develop & maintain beneficial working relationship with stakeholders
- Generate new ideas for new products and applications

**Software Engineer****Samsung R&D Institute Bangladesh Ltd – Bangladesh****Mar 2018 to Feb 2019**

- Lead a part of a big team.
- Managed the test planning and test bed setup.
- Managed the test cases suits.
- Involved in performance testing and exploratory testing.
- Involved in data migration and app upgrade testing.
- Report and track defect status (tool based & manual).

**Junior Engineer****Samsung R&D Institute Bangladesh Ltd – Bangladesh****Mar 2013 to Feb 2018**

- Co-worked with Tizen verification and integration team at Samsung Digital City, Suwon, South Korea.
- Involved in performance testing and exploratory testing.
- Test support for Samsung MMP/SGP Platform.
- Reported tracked and retested defects by utilizing PLM, JIRA.

**Associate Engineer****Samsung R&D Institute Bangladesh Ltd – Bangladesh****Jul 2011 to Feb 2013**

- Responsible to software Quality ensure to Samsung MMP Platform.
- Responsible for creating the Test Case and Menu tree backbone for various SGP/MMP projects.
- Functional, Exploratory Testing and Basic Sanity Test.
- Prepared and executed Menu tree, Test Cases results and defects on new releases.

## Core Qualifications

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- Test Management
- Requirements Analysis
- Time Management
- Stakeholders Relationship
- Innovation and Improvement
- Risk Management
- Test Strategy
- Effective negotiation

## Education

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<b>Master of Business Administration in Management, Management</b> Jahangirnagar University	2022
<b>B.Sc in Computer Science and Engineering , Science</b> The People's University of Bangladesh	2016
<b>Diploma in Electronics Engineering, Science</b> Barisal Polytechnic Institute, Bangladesh	2010
<b>Secondary School Certificate, Science</b> Barakalinagor High School	2004

## Accomplishments

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- MD's Letter of Appreciation for Q2, 2021
- Icon for the Month, 2012
- Worked on Ideation and POC Development, 3belong title: Effortless On boarding

## Certifications

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- IEC 62304 (Software as a Medical Device Validation), Compliance Online.
- Certified Scrum Master (CSM), Scrum Alliance.
- Agile Project Management, Charles Sturt University (Online).
- Google Analytics, Google.
- Graphics Design (UI/UX), BASIS Institute of Technology and Management.

## Languages

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- English - Good Working Knowledge
- Bengali - Native

## References

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- Wahidur Rahman Director, R&D Strategy, Samsung R&D Institute Bangladesh Ltd.  
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- Imtiazur Rahman Sr.Chief Engineer, Samsung R&D Institute Bangladesh Ltd.  
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