

OLABISI, HAMMED KAYODE

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Profile

I am an analytical, innovative and result-oriented young man with demonstrated hands-on experience in Insurance management and telecommunication Engineering analytics. With my work exposures, I seek a challenging position with a focused, top-flight organisation with opportunity for growth where my energies, skills, competencies and resourcefulness would be deployed for maximum contribution to corporate objectives.

Competencies

- Strong mathematical / statistical background.
- Good communication skills (oral & written)
- Good team player
- Ability to work with minimum supervision.
- Ability to think research and investigate within a short period.

Bio-data

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| Date of birth | 8 February, 1982 |
| Place of birth | Lagos Island, Lagos |
| Sex | Male |
| Marital status | Married |
| Nationality | Nigerian |

Education

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| 2013 – 2014 | Master of Science Degree in Statistics University of Ilorin, Ilorin, Nigeria. |
| 2007 – 2010 | B. Sc. with Second Class Upper Division Degree in Statistics University of Ilorin, Ilorin, Nigeria. |
| 2004 – 2006 | Ordinary National Diploma with Upper Division in Statistics Yaba College of Technology, Lagos, Nigeria |
| 1993 - 1999 | Senior Secondary School Leaving Certificate Ilado Community High School, Ikoyi, Lagos, Nigeria. |

Work Experience

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| January 2019 till date <i>Position</i> | Estymol Consult Limited (MTN Nigeria project) Reporting and Analysis support. |
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| <i>Responsibilities</i> | <ul style="list-style-type: none">✓ Preparation of daily and monthly report of partners' devices performances.✓ Analysis of month to date devices activities✓ Tagging of SIM registration devices with business approved nomenclature and locations.✓ Work with other units/departments including SEAMFIX to resolve partners' escalations. |
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|-------------------------|---|
| | <ul style="list-style-type: none"> ✓ Assist in SIM acquisition, registration and provisioning for registration Of devices to be deployed to trade. ✓ Regular engagement of SIM registration agents for optimization of Device performance. ✓ Assisting agents in resolving issues with unpaid commission ✓ Provide excellent client experiences and working to resolve support issues in a prompt and professional manner ✓ Managing team of Field Agents and liaising with Sales Representatives to achieve Performance KPIs ✓ Fostering active collaboration and relationships with partners/agents across specified territory to improve performances |
| May – December 2018 | Communication Facilitators Limited (MTN Nigeria project) |
| <i>Position</i> | Customer Acquisition Help Desk Officer |
| <i>Responsibilities</i> | <ul style="list-style-type: none"> ✓ Cleansing and management partners' database ✓ Escalation and resolution of field work issues ✓ Informing the field agents on best way to achieve task ✓ Preparation and assigning of devices to agents ✓ Creation of SIM registration account details for channel partners ✓ Agent and dealer account creation and password reset ✓ Constant engagement of partners/agents on compliant SIM registration in line with NCC requirement ✓ Deployment of SIM registration devices to partners ✓ Assists in SIM acquisition, registration and provisioning for registration devices to be deployed to trade ✓ Regular engagement of SIM registration agents for optimization of device Performance ✓ Support agents in resolving issues with unpaid commission ✓ Facilitate the blacklisting of fraudulent SIM registration devices and Expunging of devices from partners' database |
| 2012 – 2013 | At-Taoheed Nursery and Primary School |
| <i>Position</i> | Classroom Teacher |
| 2012 (Feb-July) | Cellcite Telecoms Solutions Nigeria Limited |
| <i>Position</i> | Radio Frequency Engineer |
| <i>Responsibility</i> | <ul style="list-style-type: none"> ✓ Planning and monitoring of performance of a site ✓ Assist in eliciting requirements in optimizing site performance ✓ Ensuring the site performance fit the users' requirements ✓ Translating site performance to generating revenue ✓ Resolve all issues/queries with regards to activations and Optimization of site ✓ Collation of weekly performances of sites to prepare a threshold for |

- ✓ further performances.
- ✓ Reporting of site KPIs for further resolution to better site performance.
- ✓ To manage operation and acquisition of site network within assigned cluster
- ✓ Reporting to field engineers the best coordinates and coverage area a site should be to avoid overlapping

2010 – 2011 (NYSC)

Position

Subjects

Omo-Ade Private School, Ijoko-Lemode, Ogun State

Teacher

Mathematics and Physics

2006 – 2007

Position

Responsibility

Unitrust Insurance Co. Ltd

Claims officer

- ✓ Calculation of Loss Adjusters' fees
- ✓ Preparation of Quarterly Claims Paid
- ✓ Calculation of Insured Claims
- ✓ Processing of new Claims
- ✓ On field inspection of reported incident
- ✓ Resolve all issues/queries with regards to processing, documentation and fulfilment of claims payment

2002 – 2004

Position

Responsibility

Fani-Kayode & Sowemimo

Litigation Clerk

- ✓ Filing of Cases
- ✓ Preparation of weekly Cases Report
- ✓ Litigation processes

References

Dr. W. B. Yahya
Senior Lecturer
Department of Statistics
University of Ilorin,
Ilorin, Kwara State
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Dr. G. M. Oyeyemi
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