



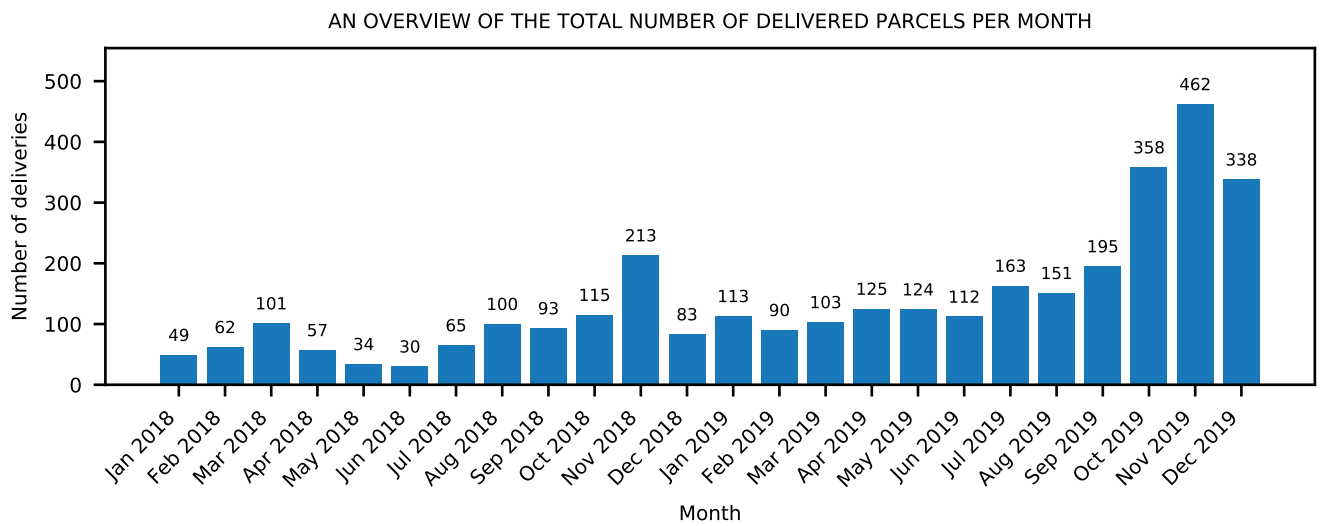
parcels
on the go!

PARGO

MONTHLY REPORT
FOR YOCO
DECEMBER 2019

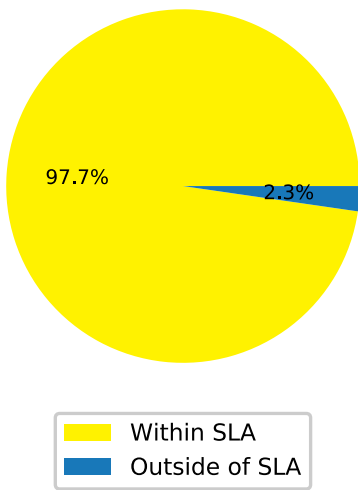
OVERVIEW

The statistics below displays an overview of the services provided by Pargo for Yoco for the month of December 2019. The data sets include information on deliveries, collections and Pick-up Points.

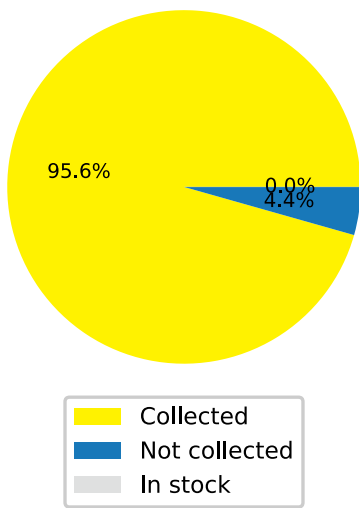


NUMBER	STORES	VOLUME
1	Clicks Sandton City	6
2	Clicks I'Langa Mall	5
3	Clicks Westcoast Village	5
4	Clicks Waverley Plaza	4
5	Clicks Westville	4
6	Clicks Cresta Centre	4
7	Clicks Greenstone	4
8	Clicks Wonderboom Junction	4
9	Clicks Northmead Square	3
10	Bank City Pharmacy, Johannesburg	3

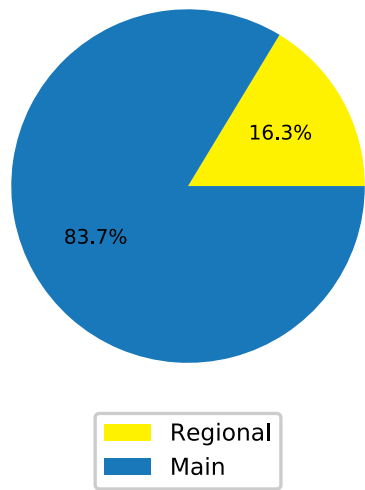
DELIVERY TIMES



CURRENT PARCEL STATUS

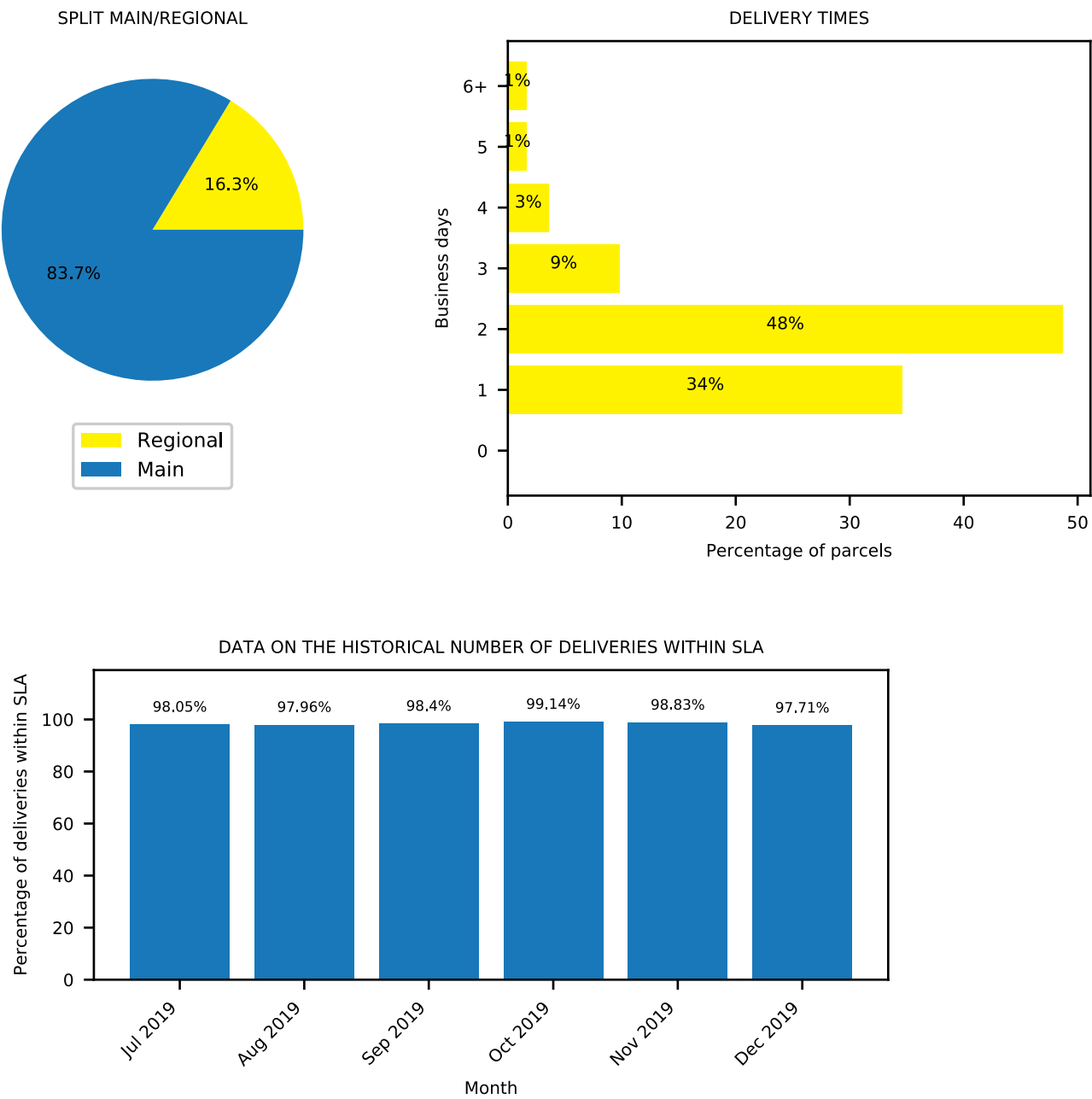


SPLIT MAIN/REGIONAL



DELIVERY TIMES

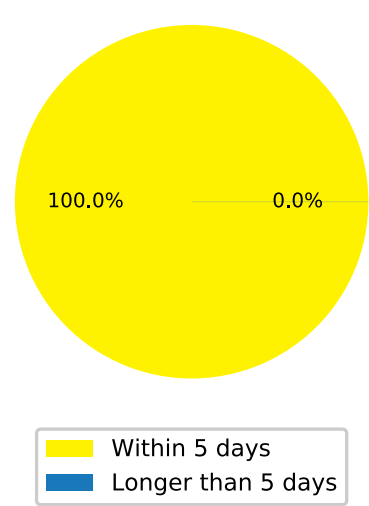
The statistics below displays an overview of the services provided by Pargo for Yoco for the month of December 2019. The data sets include information on deliveries: delivery times to both regional and main areas, as well as the delivery of parcels within Pargo’s SLA.



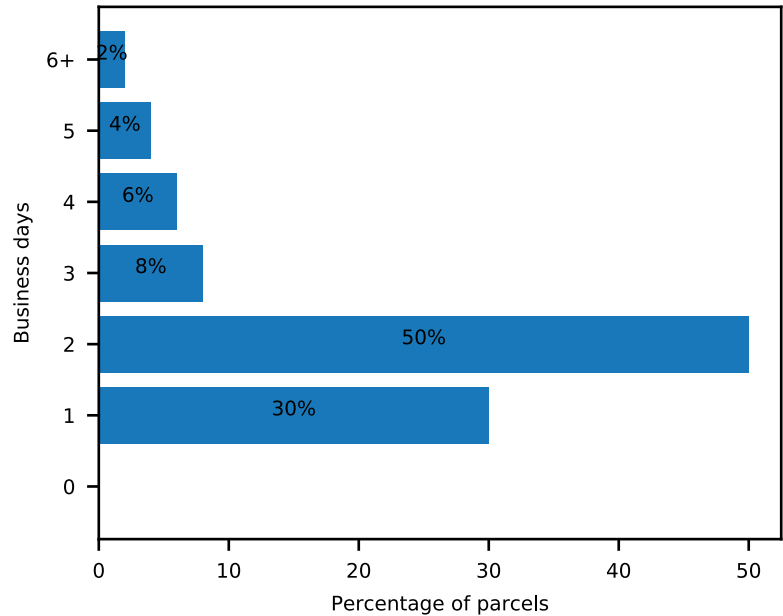
DELIVERIES

The statistics below displays an overview of the services provided by Pargo for Yoco for the month of December 2019. The data sets include information on deliveries: delivery times to both regional and main areas, as well as the delivery of parcels within Pargo's SLA.

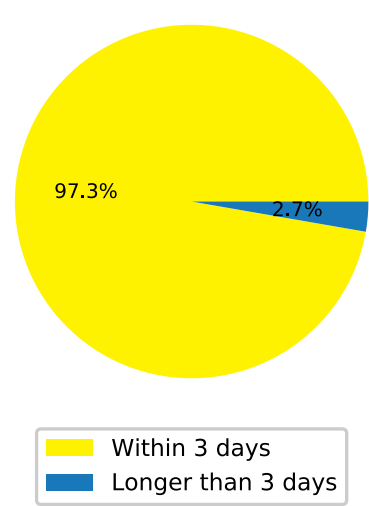
REGIONAL DELIVERY TIMES IN 5 DAYS



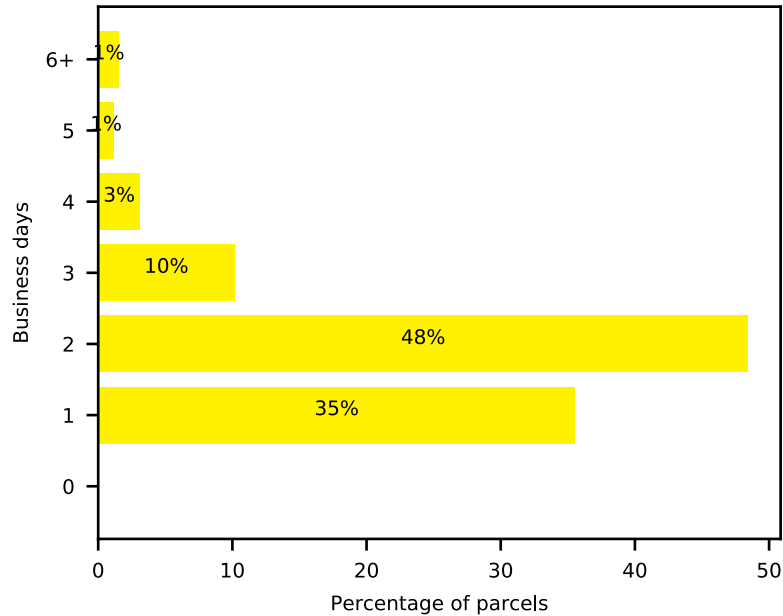
DELIVERY TIMES IN REGIONAL



MAIN DELIVERY TIMES IN 3 DAYS

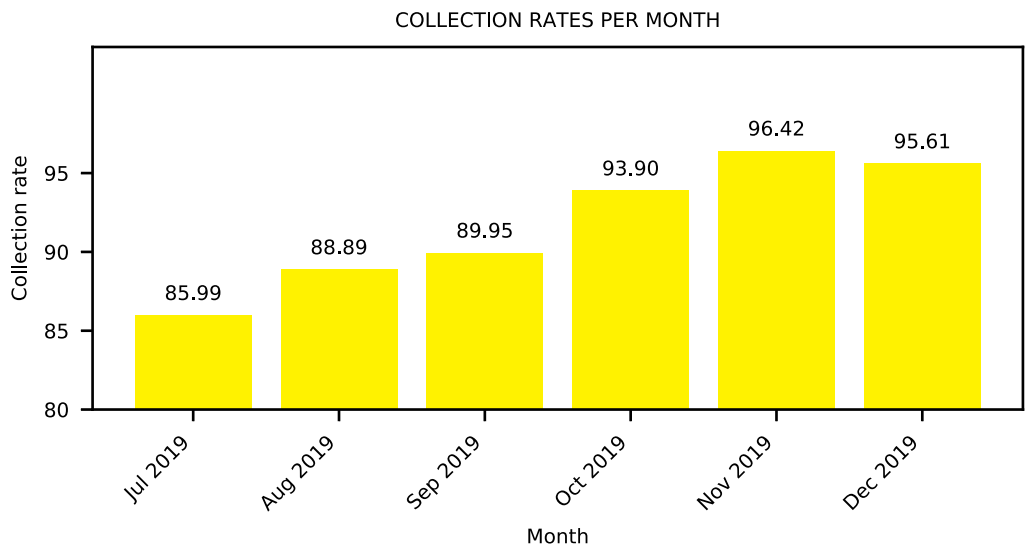
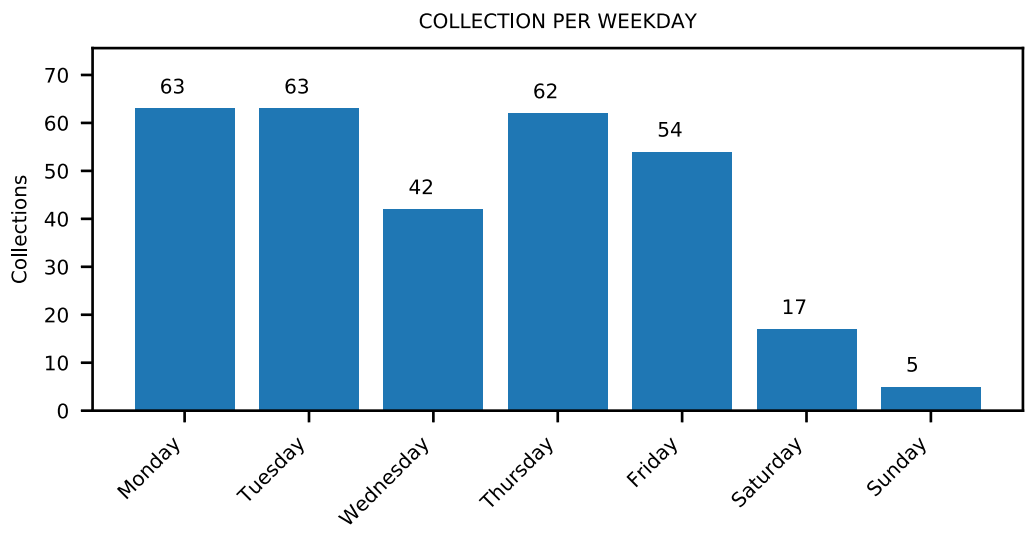


DELIVERY TIMES IN MAIN

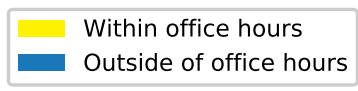
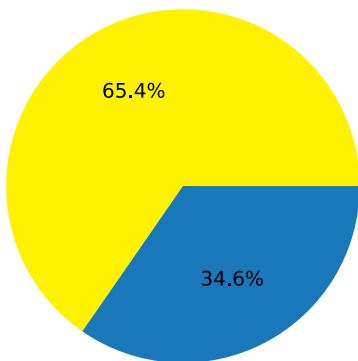


COLLECTIONS

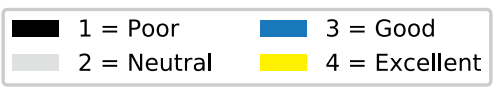
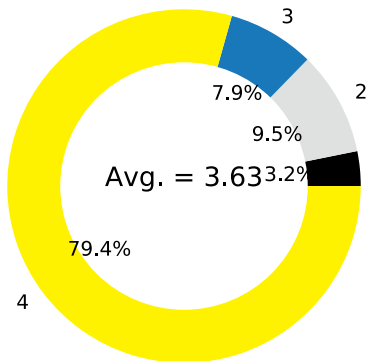
The statistics below displays an overview of the services provided by Pargo for Yoco for the month of December 2019. The data sets include information on collections: collections per day of month, collection times within a day, and the number of days it takes customers to collect.



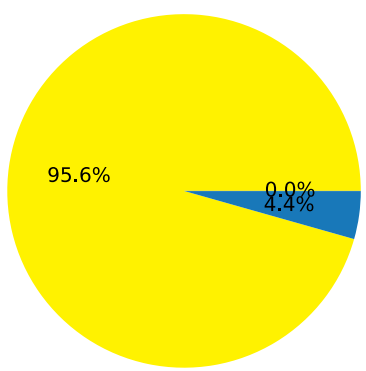
COLLECTION OFFICE HOURS



CSAT (CUSTOMERS SATISFACTION) SCORE



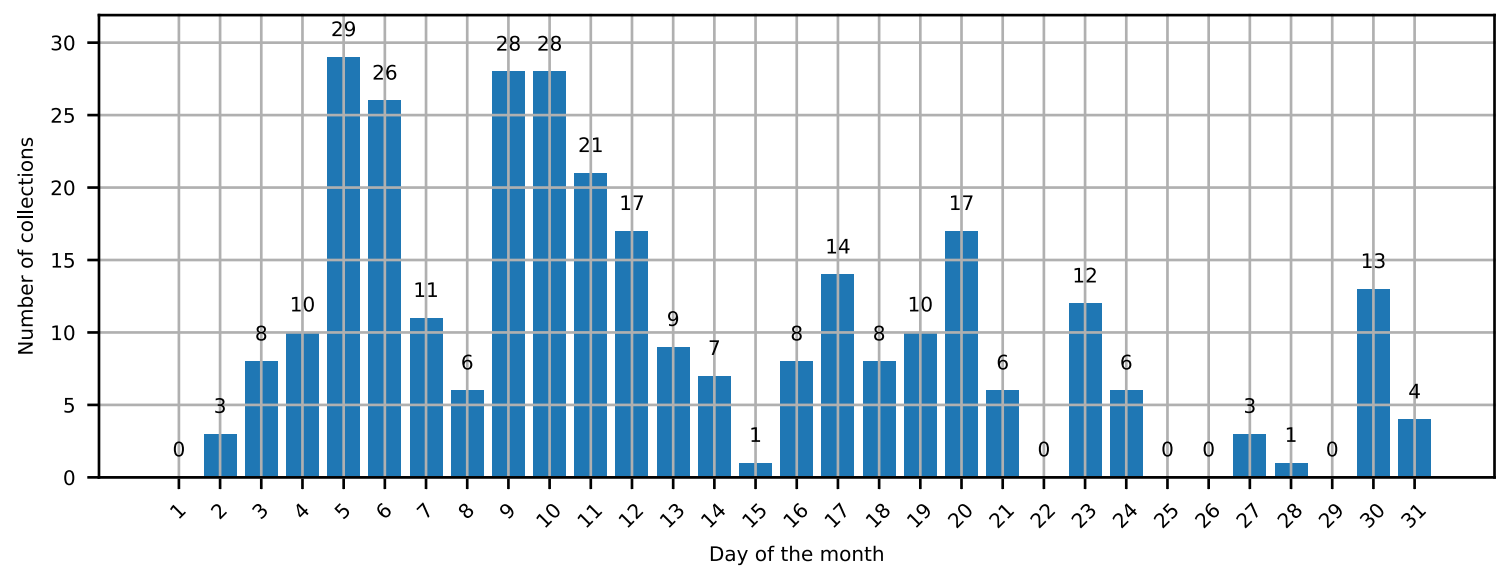
CURRENT PARCEL STATUS



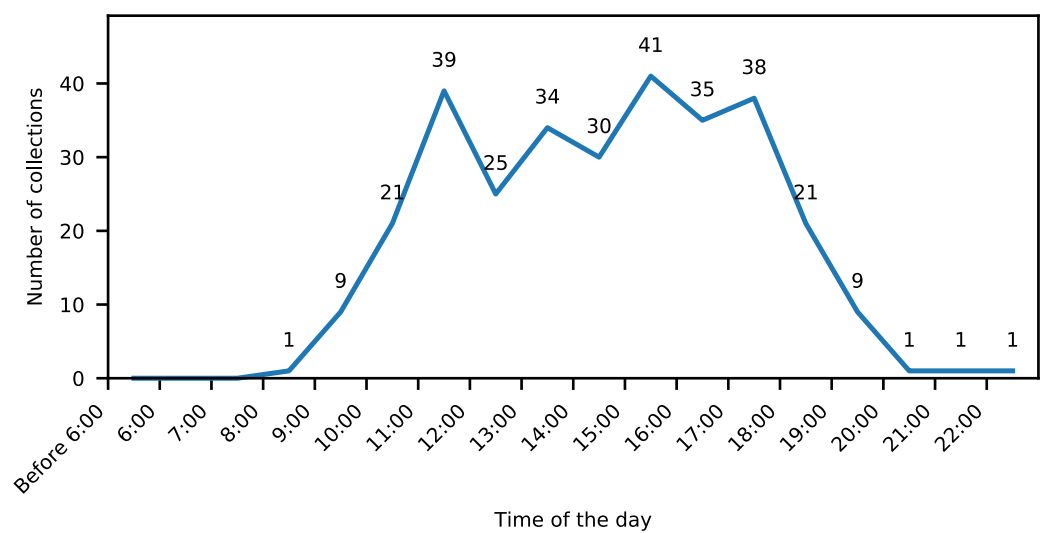
COLLECTIONS

The statistics below displays an overview of the services provided by Pargo for Yoco for the month of December 2019. The data sets include information on collections: collections per day of month, collection times within a day, and the number of days it takes customers to collect.

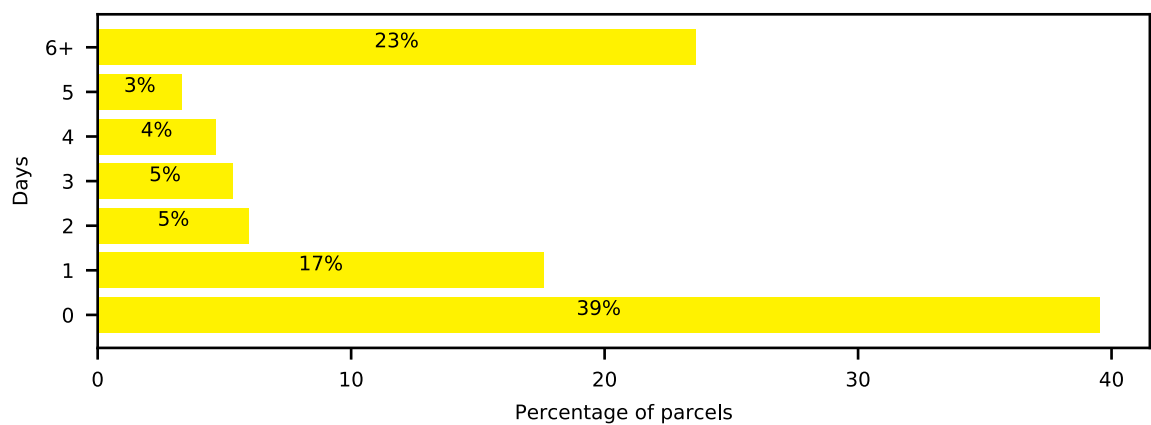
THE NUMBER OF COLLECTIONS PER DAY OF THE MONTH



INFORMATION ON THE TIMES OF THE DAY AT WHICH CUSTOMERS PICK UP PARCELS



INFORMATION REGARDING THE NUMBER OF DAYS AFTER WHICH CUSTOMERS COLLECT PARCELS



PICKUP—POINTS

The statistics below displays an overview of the services provided by Pargo for Yoco for the month of December 2019. The data set includes information on Pick-up Points: which Pick-up Point handled the largest volume of Yoco parcels.

NUMBER	STORES	VOLUME
1	Clicks Sandton City	6
2	Clicks I'Langa Mall	5
3	Clicks Westcoast Village	5
4	Clicks Waverley Plaza	4
5	Clicks Westville	4
6	Clicks Cresta Centre	4
7	Clicks Greenstone	4
8	Clicks Wonderboom Junction	4
9	Clicks Northmead Square	3
10	Bank City Pharmacy, Johannesburg	3
11	Clicks Brackenfell	3
12	Clicks Cavendish Glen Shopping Centre	3
13	Clicks Musgrave	3
14	Clicks Cavendish Square	3
15	Clicks Kolonade	3
16	Clicks Hermanus	3
17	Clicks Sanridge Square	3
18	Clicks Norwood Mall	3
19	Clicks Stellenbosch Square	3
20	Clicks City View	3
21	Caltex Salt River	3
22	Clicks Eastrand Mall	3
23	Clicks Eastgate	3
24	Clicks Douglasdale	3
25	Clicks Westgate Pharm	3
26	Clicks Brooklyn Mall Pharm	3
27	Clicks Constantia	3
28	Clicks The Mall at Reds	3
29	Clicks Humewood	2
30	Clicks Gardens	2
31	Clicks Game Centre Polokwane	2
32	Clicks Kenilworth	2
33	Clicks Hout Bay	2
34	Clicks Goldfields	2
35	Clicks Knysna	2
36	Clicks Hyde Park	2
37	BP Service Station, Pretoria North	2
38	Clicks Meadowridge	2
39	Clicks Sunninghill	2
40	Spar, Mulbarton	2
41	President Hyper, Vaal	2
42	Clicks Zevenwacht	2
43	Clicks Vincent Park	2
44	Clicks Village View	2
45	Clicks V&A Waterfront	2
46	Clicks Tygervalley	2
47	Clicks Trade Route	2
48	Clicks Somerset Mall	2
49	Clicks Melrose Arch	2
50	Clicks Sanlam (Parow)	2
51	Clicks Rondebosch	2
52	Clicks Riverside Boulevard	2
53	Clicks Promenade	2
54	Clicks Pinehurst	2
55	Clicks Parkrand	2
56	Clicks Paddocks	2
57	Clicks Festival Mall	2
58	Clicks Flamingo	2
59	Clicks Long Street	2
60	Caltex Sea View, Strandfontein	2