



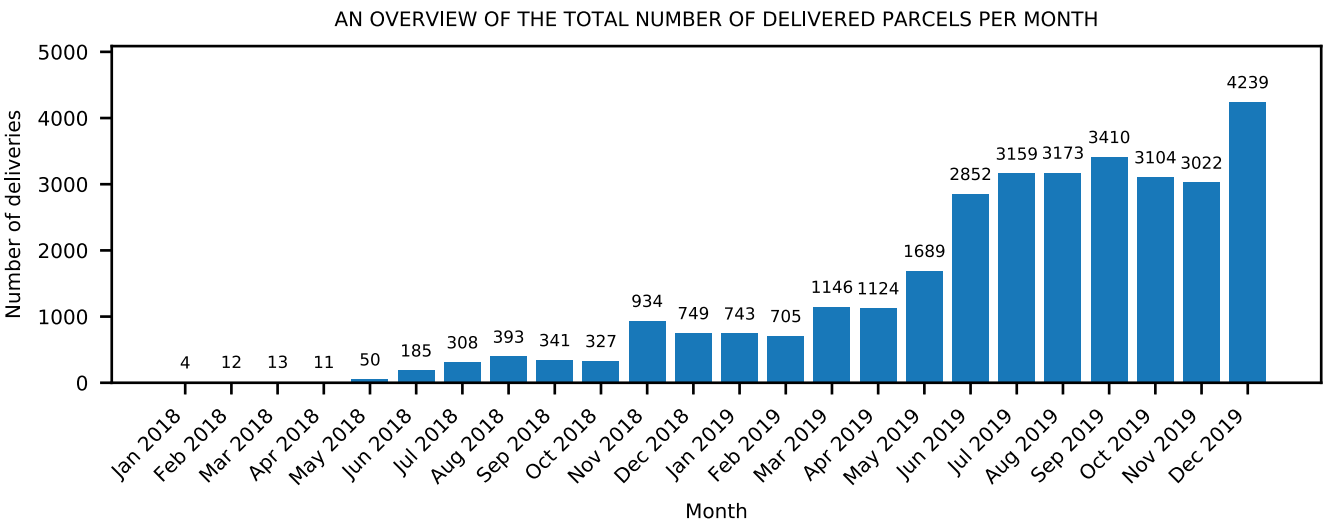
parcels
on the go!

PARGO

MONTHLY REPORT
FOR CAPE UNION MART
DECEMBER 2019

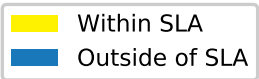
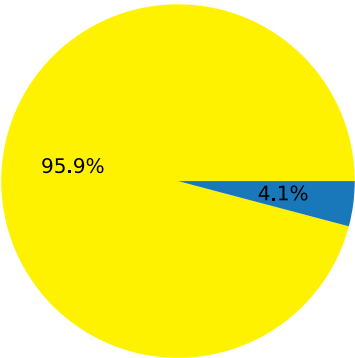
OVERVIEW

The statistics below displays an overview of the services provided by Pargo for Cape Union Mart for the month of December 2019. The data sets include information on deliveries, collections and Pick-up Points.

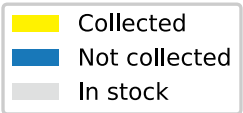
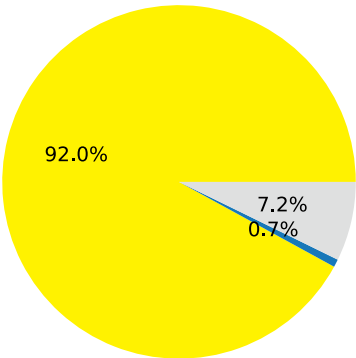


NUMBER	STORES	VOLUME
1	Old Khaki Somerset Mall	73
2	Cape Union Mart Baywest Mall	64
3	Cape Union Mart Paarl Mall	57
4	Cape Union Mart Tygervally	57
5	Cape Union Mart Greenacres	55
6	Cape Union Mart Whale Coast Mall	53
7	Cape Union Mart Walmer Park	52
8	Cape Union Mart Watercrest Mall	49
9	Cape Union Mart Constantia Village	49
10	Poetry - Walmer Park Shopping Centre	46

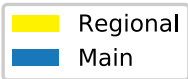
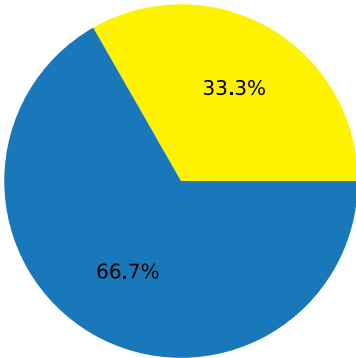
DELIVERY TIMES



CURRENT PARCEL STATUS

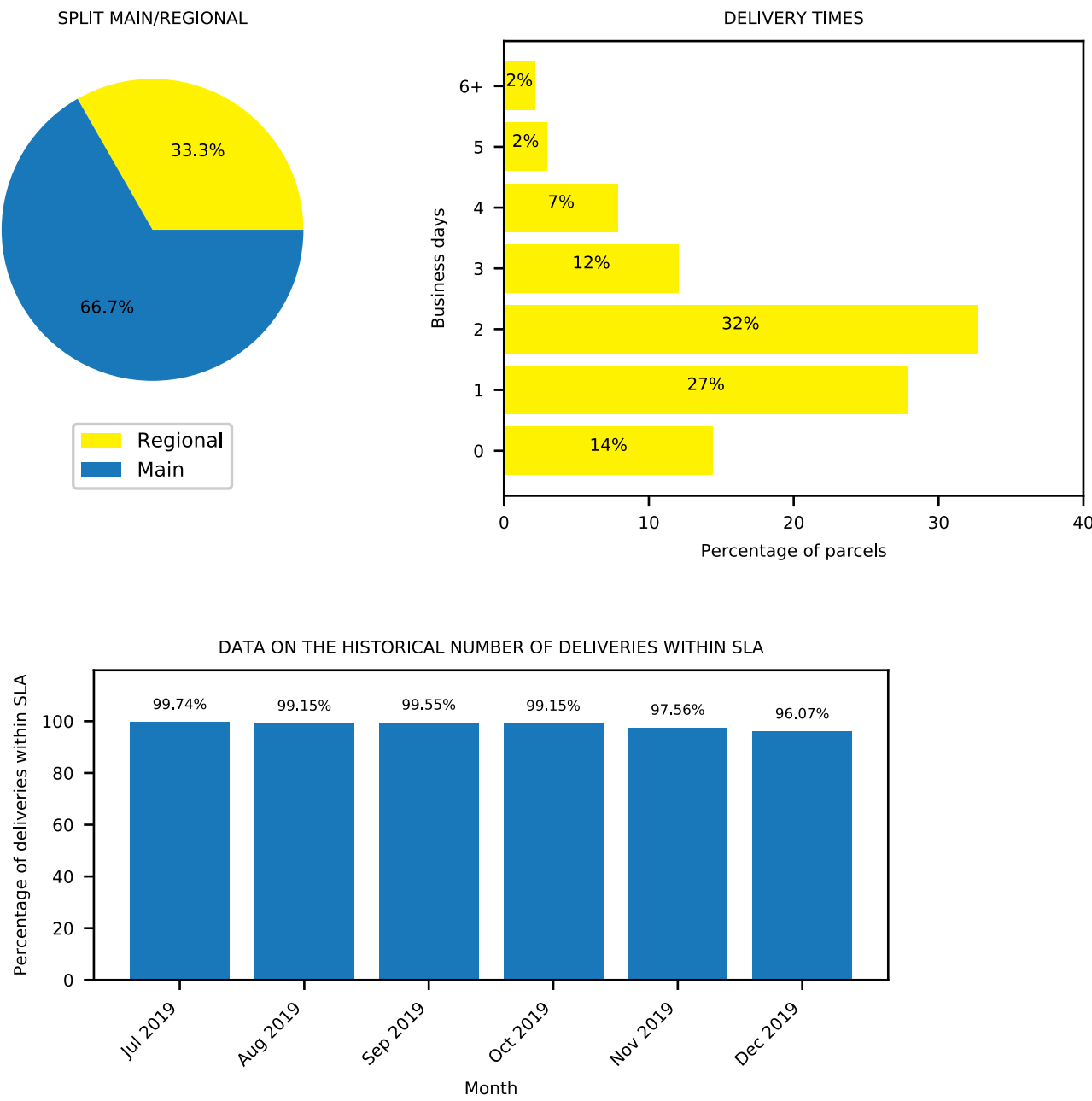


SPLIT MAIN/REGIONAL



DELIVERY TIMES

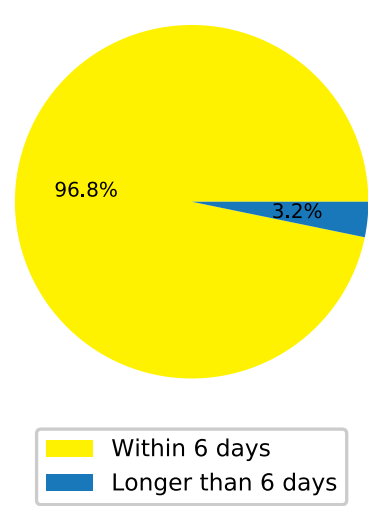
The statistics below displays an overview of the services provided by Pargo for Cape Union Mart for the month of December 2019. The data sets include information on deliveries: delivery times to both regional and main areas, as well as the delivery of parcels within Pargo's SLA.



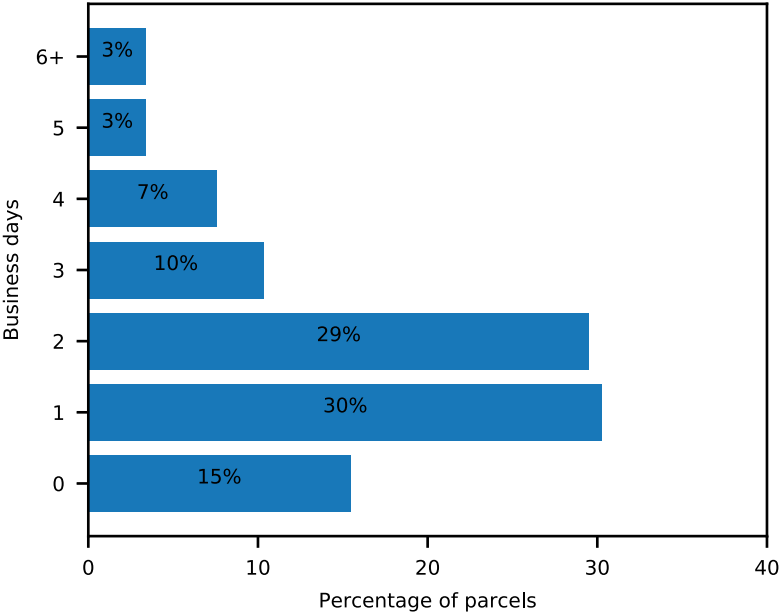
DELIVERIES

The statistics below displays an overview of the services provided by Pargo for Cape Union Mart for the month of December 2019. The data sets include information on deliveries: delivery times to both regional and main areas, as well as the delivery of parcels within Pargo's SLA.

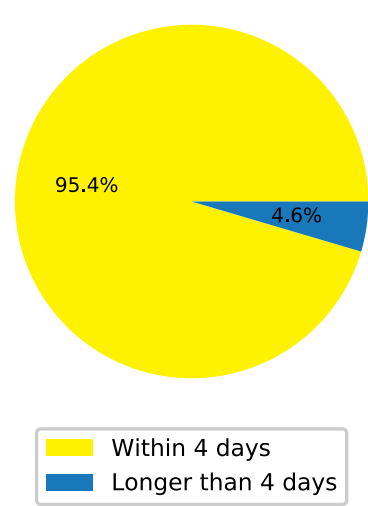
REGIONAL DELIVERY TIMES IN 5 DAYS



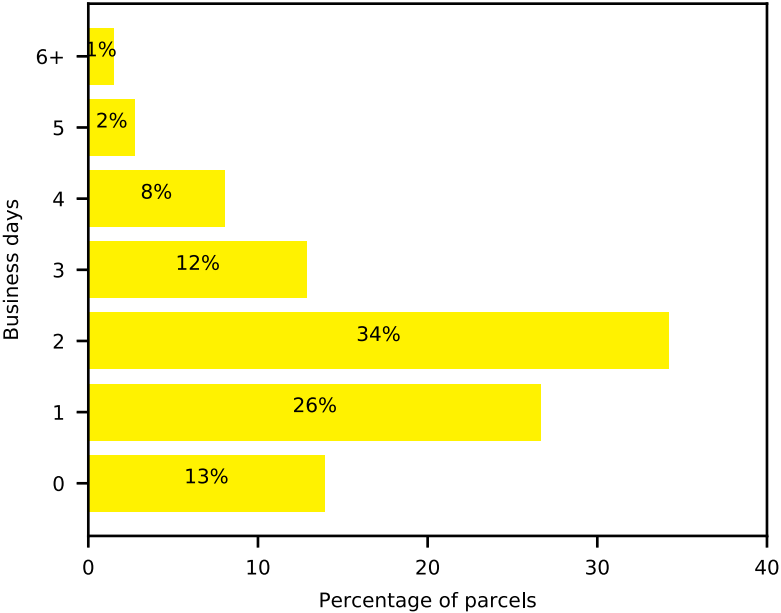
DELIVERY TIMES IN REGIONAL



MAIN DELIVERY TIMES IN 3 DAYS

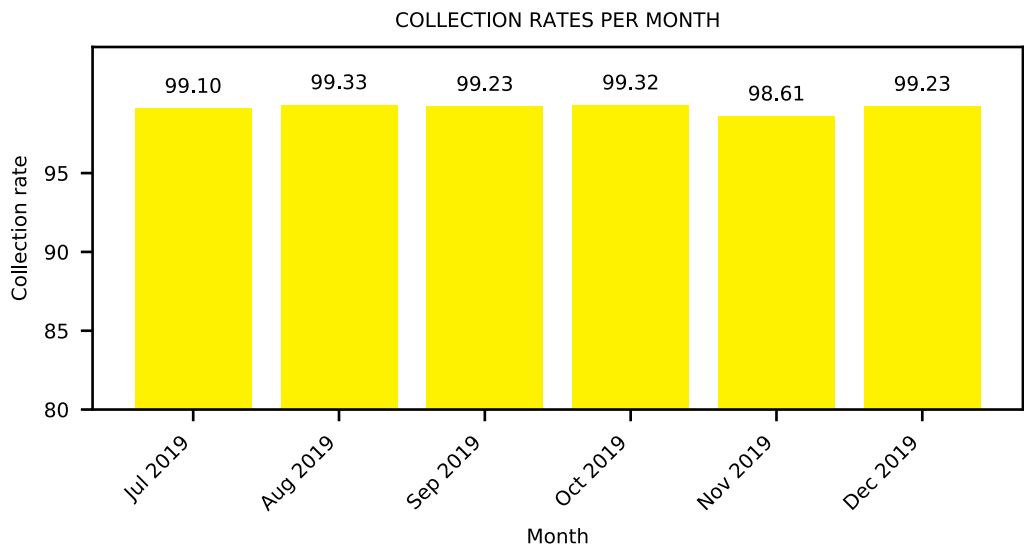
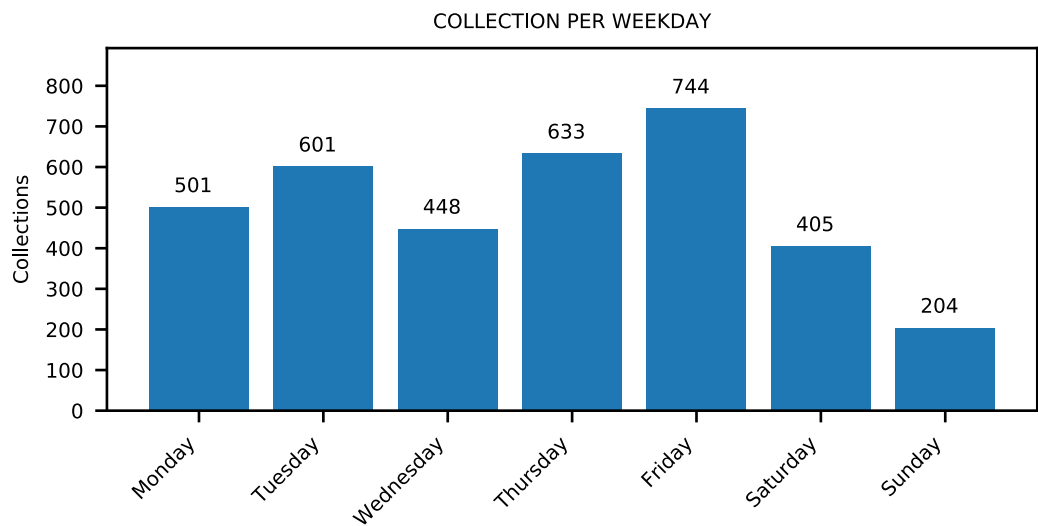


DELIVERY TIMES IN MAIN

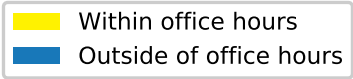
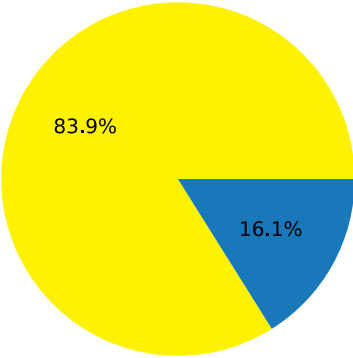


COLLECTIONS

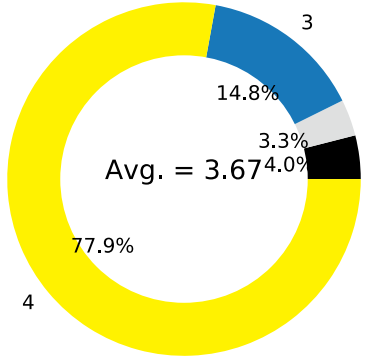
The statistics below displays an overview of the services provided by Pargo for Cape Union Mart for the month of December 2019. The data sets include information on collections: collections per day of month, collection times within a day, and the number of days it takes customers to collect.



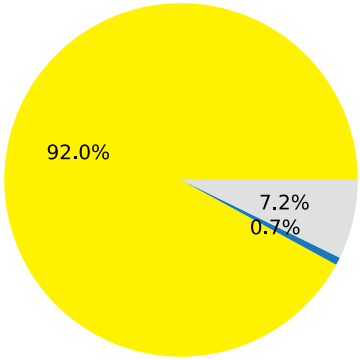
COLLECTION OFFICE HOURS



CSAT (CUSTOMERS SATISFACTION) SCORE

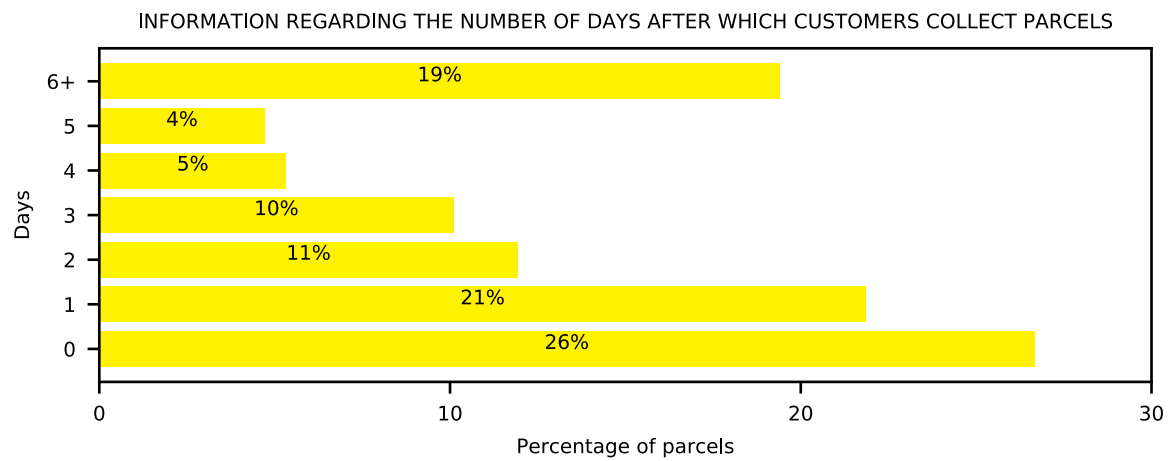
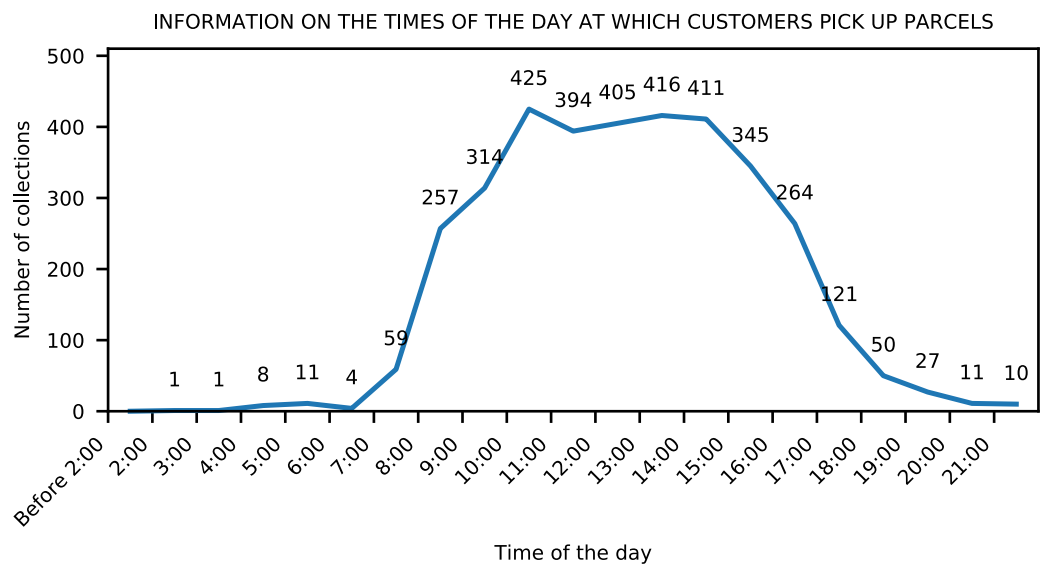
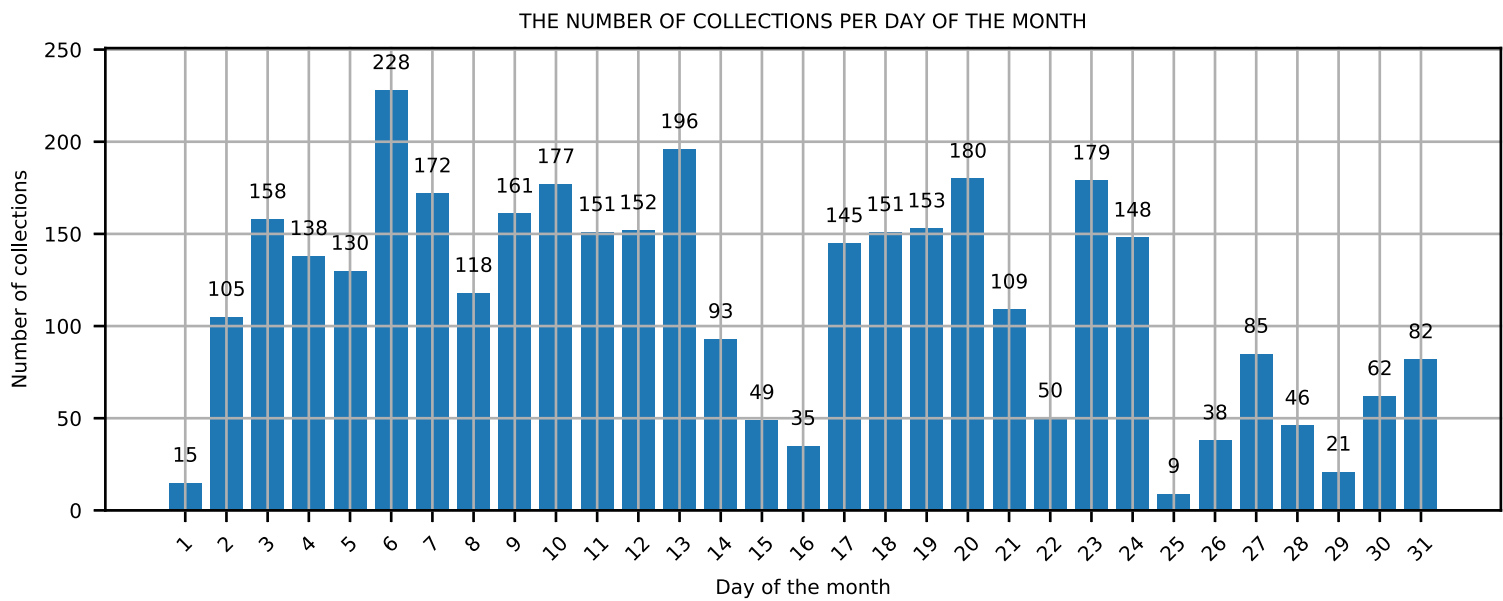


CURRENT PARCEL STATUS



COLLECTIONS

The statistics below displays an overview of the services provided by Pargo for Cape Union Mart for the month of December 2019. The data sets include information on collections: collections per day of month, collection times within a day, and the number of days it takes customers to collect.



PICKUP—POINTS

The statistics below displays an overview of the services provided by Pargo for Cape Union Mart for the month of December 2019. The data set includes information on Pick-up Points: which Pick-up Point handled the largest volume of Cape Union Mart parcels.

NUMBER	STORES	VOLUME
1	Old Khaki Somerset Mall	73
2	Cape Union Mart Baywest Mall	64
3	Cape Union Mart Paarl Mall	57
4	Cape Union Mart Tygervalley	57
5	Cape Union Mart Greenacres	55
6	Cape Union Mart Whale Coast Mall	53
7	Cape Union Mart Walmer Park	52
8	Cape Union Mart Watercrest Mall	49
9	Cape Union Mart Constantia Village	49
10	Poetry - Walmer Park Shopping Centre	46
11	Cape Union Mart Table Bay Mall	46
12	Cape Union Mart Langeberg Mall	45
13	Cape Union Mart Garden Route Mall	43
14	Poetry Constantia Village	42
15	Cape Union Mart Waterfall Mall	42
16	Cape Union Mart Somerset Mall	41
17	Cape Union Mart Mooi Rivier Mall	41
18	Poetry Cavendish	39
19	Cape Union Mart Matlosana Mall	38
20	Old Khaki - Centurion Mall	37
21	Cape Union Mart Eastgate	37
22	Cape Union Mart Galleria Mall	36
23	Cape Union Mart Midlands Mall	36
24	Cape Union Mart Tzaneen Lifestyle	34
25	Cape Union Mart Market Square	34
26	Cape Union Mart Vincent Park	34
27	Old Khaki Tygervalley Centre	33
28	Cape Union Mart The Pavilion	33
29	Poetry - Garden Route Mall	33
30	Cape Union Mart Cavendish Square	33
31	Poetry Tygervalley	31
32	Cape Union Mart Cape Gate	29
33	Cape Union Mart Goldfields Mall	29
34	Cape Union Mart Sandton City	29
35	Cape Union Mart Canal Walk - Adventure Store	29
36	Cape Union Mart Cradlestone Mall	28
37	Old Khaki - Willowbridge	27
38	Cape Union Mart GardensCentre	27
39	Cape Union Mart Secunda Mall	27
40	Cape Union Mart Blue Route Mall	26
41	Old Khaki Eastgate	26
42	Cape Union Mart Boardwalk	26
43	Cape Union Mart Newcastle Mall	26
44	Old Khaki - Walmer Park Shopping Centre	26
45	Old Khaki - Mall Of The North	25
46	Poetry The Pavilion	24
47	Cape Union Mart Mountain Mill	24
48	Old Khaki - Midlands Mall	24
49	Cape Union Mart Highveld Mall	24
50	Cape Union Mart Cresta	24
51	Old Khaki - The Pavilion	24
52	Old Khaki - Tzaneen Lifestyle Centre	23
53	Cape Union Mart Knysna Mall	23
54	Cape Union Mart Canal Walk - Inside Store	23
55	Poetry - Ilanga Mall	23
56	Old Khaki - Whale Coast Mall	23
57	Old Khaki - Paarl Mall	23
58	Cape Union Mart Gateway	22
59	Old Khaki - Gardens Shopping Centre	22
60	Cape Union Mart Clearwater Mall	22